

Assistance to Syrian Refugees outside of camps in Jordan

31 May 2013



Outreach and Assessments

UNHCR Jordan, Amman

Assistance to urban refugee is provided through 4 channels:

Help Desk



Physical presence where refugees can seek assistance from UNHCR staff members

Home Visit



Assessment of refugee vulnerability to allocate cash assistance

Infolines



8h / 5 days service to answer questions and petitions from refugees

Registration



Mobile registration & renewal for extremely vulnerable refugees & UNHCR certificate distribution

Registered Refugees outside of camps **232,711**

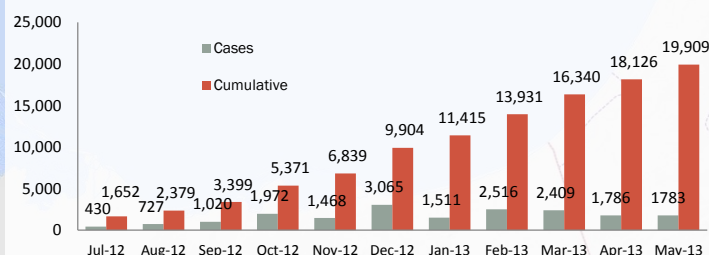
Person counselled by Field staff **147,048**

Home Visits Conducted **19,909**

Calls on Info Line **70,660**

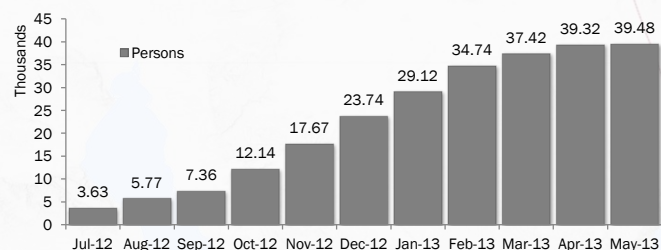
Home Visits (started in July 2012)

Aggregate totals



Beneficiaries from Cash Assistance (started in July 2012)

A cash assistance lumpsum is defined according to the family size and number of children or specific needs (in '000)



Northern Jordan

121,622

Registered Refugees outside of camps

Amman / Zarqa

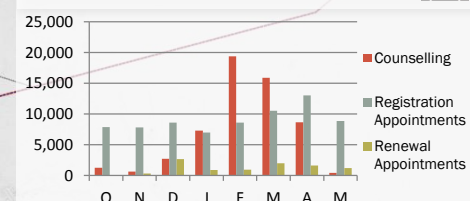
98,147

Southern Jordan

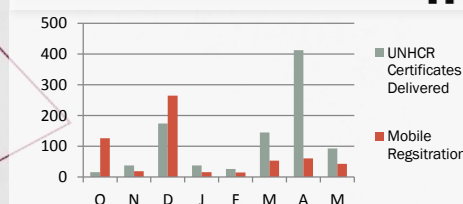
12,942

Ma'an

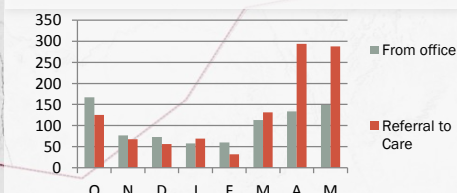
Persons assisted at help desks



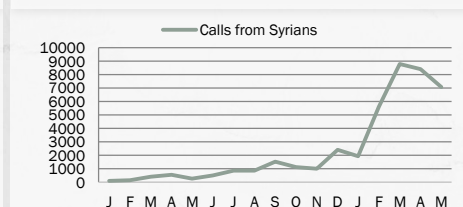
Mobile Protection



One time urgent cash assistance



Calls answered by Info Line



Sources UNHCR

For more information, consult schimmel@unhcr.org, batarseh@unhcr.org

<http://data.unhcr.org/syrianrefugees>