

Assistance to Syrian Refugees outside of camps in Jordan

06 June 2013



Outreach and Assessments

Assistance to urban refugee is provided through 4 channels:

Help Desk

Physical presence where refugees can seek assistance from UNHCR staff members

Home Visit

Assessment of refugee vulnerability to allocate cash assistance

Infolines

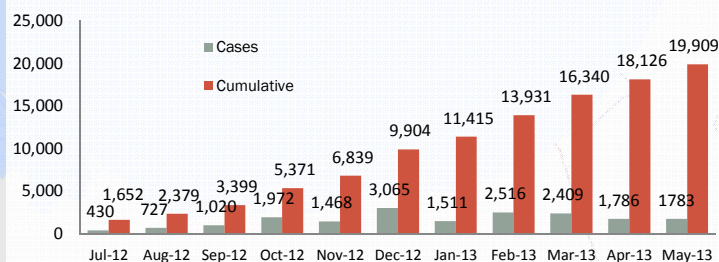
8h / 5 days service to answer questions and petitions from refugees

Registration

Mobile registration & renewal for extremely vulnerable refugees & UNHCR certificate distribution

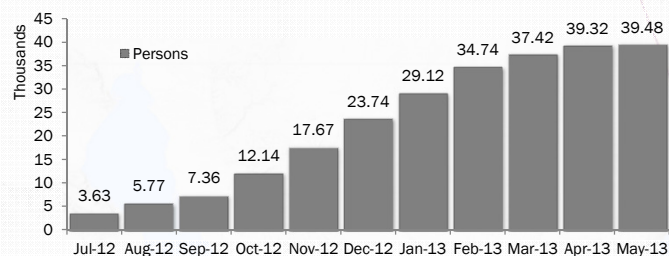
Home Visits (started in July 2012)

Aggregate totals



Beneficiaries from Cash Assistance (started in July 2012)

A cash assistance lumpsum is defined according to the family size and number of children or specific needs (in '000)



Sources UNHCR

For more information, consult schimmel@unhcr.org, batarseh@unhcr.org

Registered Refugees outside of camps **242,689**

Person received by Field staff **206,590**

Home Visits Conducted **19,909**

Calls on Info Line **81,362**

Northern Jordan

126,835

Registered Refugees outside of camps

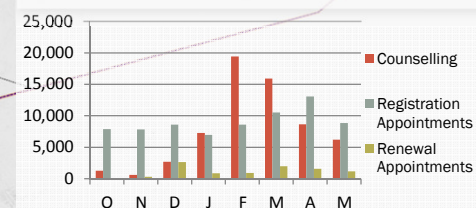
Amman / Zarqa

100,857

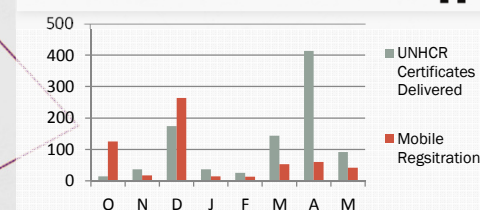
Southern Jordan

14,997

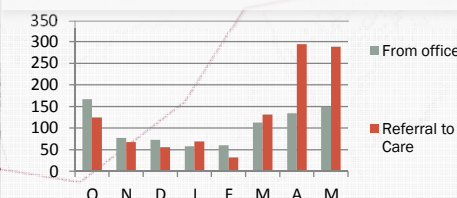
Persons assisted at help desks



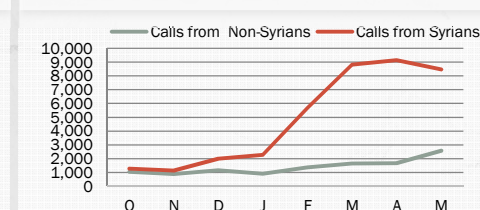
Mobile Protection



One time urgent cash assistance



Calls answered by Info Line



<http://data.unhcr.org/syrianrefugees>