

Assistance to Syrian Refugees outside of camps in Jordan

12 September 2013



Outreach and Assessments

Assistance to urban refugee is provided through 4 channels:

Help Desk



Physical presence where refugees can seek assistance from UNHCR staff members

Home Visit



Assessment of refugee vulnerability to allocate cash assistance

Infolines



8h / 5 days service to answer questions and petitions from refugees

Registration



Mobile registration & renewal for extremely vulnerable refugees & UNHCR certificate distribution

Registered refugees outside of camps

386,622

Persons received at help desks



244,507

Home visits conducted



48,013

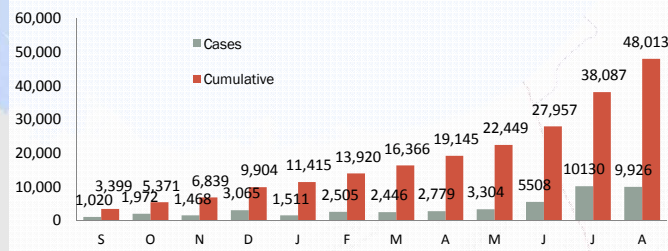
Calls on info line



110,549

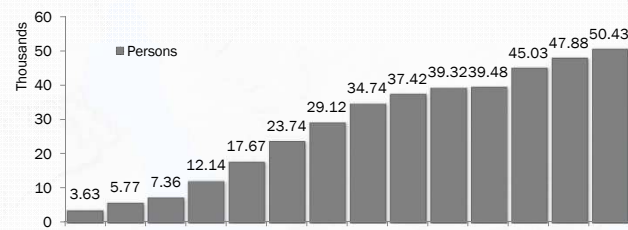
Home Visits (started in Sep. 2012)

Aggregate totals



Beneficiaries from Cash Assistance (started in July 2012)

A cash assistance lumpsum is defined according to the family size and number of children or specific needs (in '000)



Northern Jordan

197,306

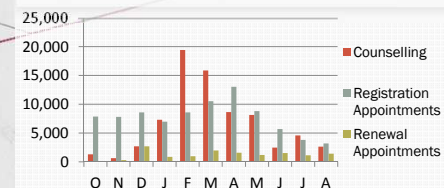
Registered Refugees outside of camps

163,841

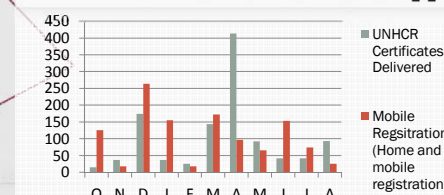
Southern Jordan

25,476

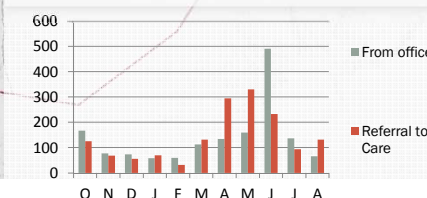
Persons assisted at help desks



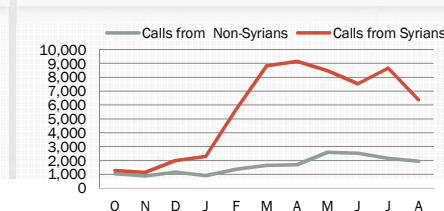
Mobile Protection



One time urgent cash assistance



Calls answered by Info Line



Sources UNHCR

For more information, consult schimmel@unhcr.org, batarseh@unhcr.org

<http://data.unhcr.org/syrianrefugees>