

Assistance to Syrian Refugees outside of camps in Jordan

08 August 2013



Outreach and Assessments

UNHCR Jordan, Amman

Assistance to urban refugee is provided through 4 channels:

Help Desk



Physical presence where refugees can seek assistance from UNHCR staff members

Home Visit



Assessment of refugee vulnerability to allocate cash assistance

Infolines



8h / 5 days service to answer questions and petitions from refugees

Registration



Mobile registration & renewal for extremely vulnerable refugees & UNHCR certificate distribution

Registered refugees outside of camps

321,780

Persons received at help desks



236,320

Home visits conducted



38,087

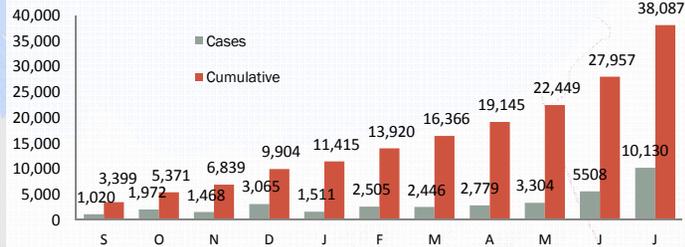
Calls on info line



102,237

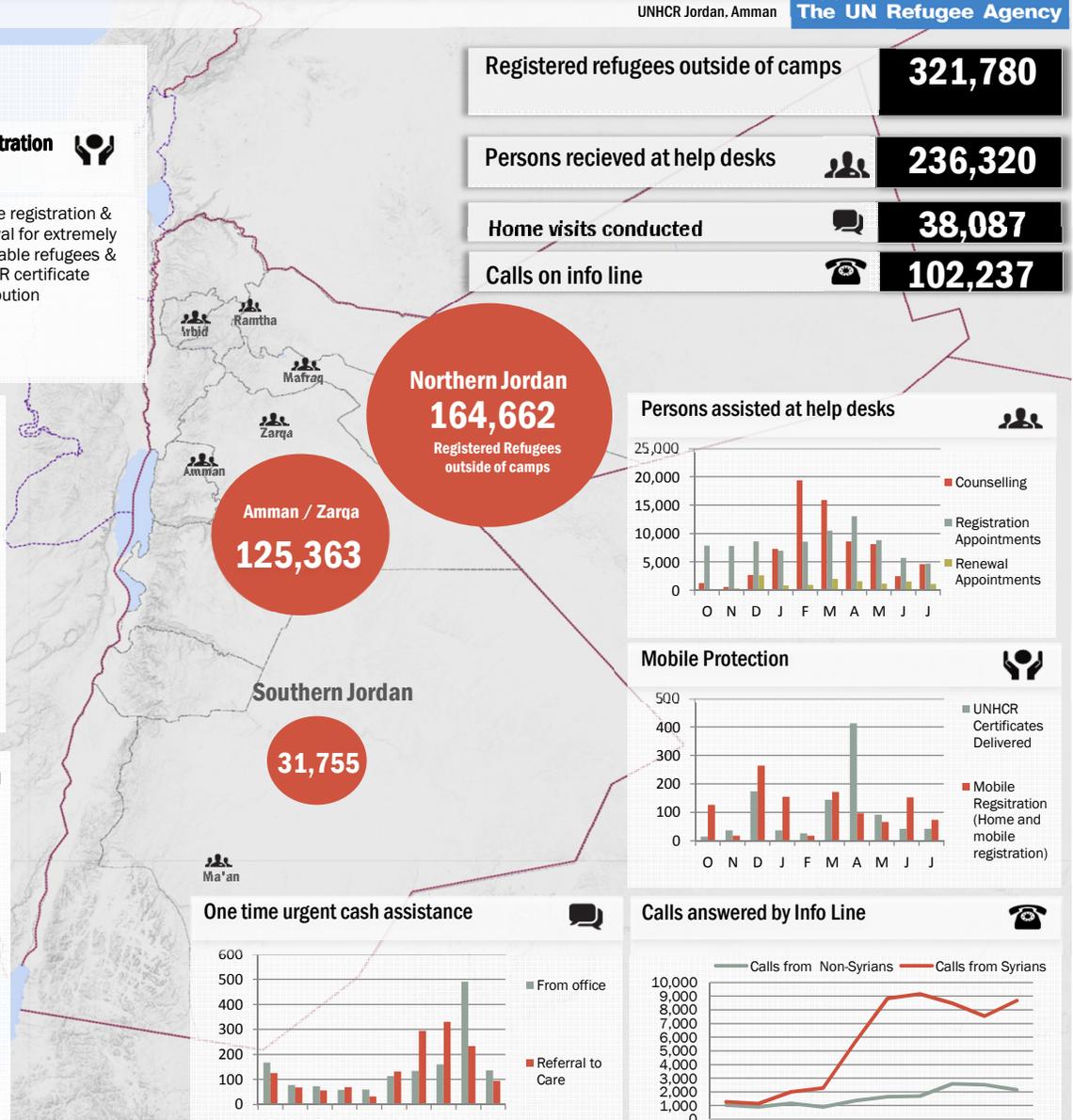
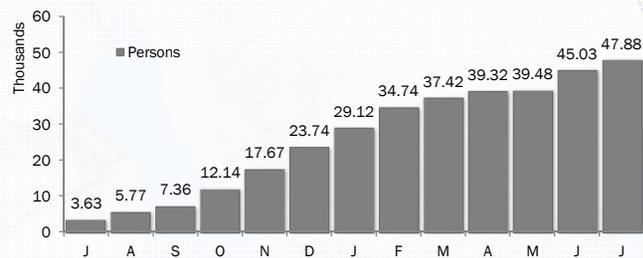
Home Visits (started in June 2012)

Aggregate totals



Beneficiaries from Cash Assistance (started in June 2012)

A cash assistance lumpsum is defined according to the family size and number of children or specific needs (in '000)



Northern Jordan

164,662

Registered Refugees outside of camps

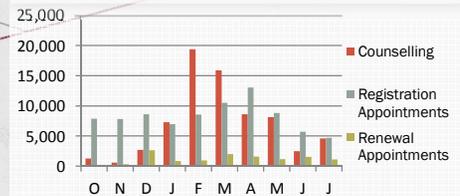
Amman / Zarqa

125,363

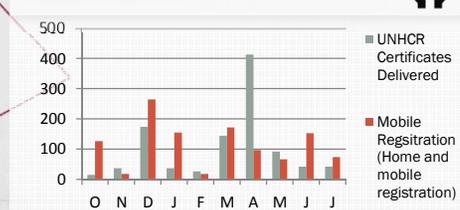
Southern Jordan

31,755

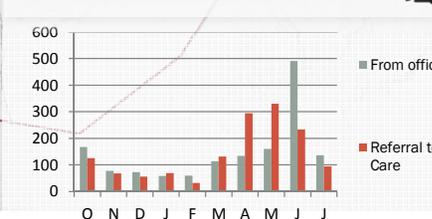
Persons assisted at help desks



Mobile Protection



One time urgent cash assistance



Calls answered by Info Line

