

# Assistance to Syrian Refugees outside of camps in Jordan

03 October 2013



UNHCR Jordan, Amman

## Outreach and Assessments

Assistance to urban refugee is provided through 4 channels:

### Help Desk



Physical presence where refugees can seek assistance from UNHCR staff members

### Home Visit



Assessment of refugee vulnerability to allocate cash assistance

### Infolines



8h / 5 days service to answer questions and petitions from refugees

### Registration



Mobile registration & renewal for extremely vulnerable refugees & UNHCR certificate distribution

Registered refugees outside of camps **411,699**

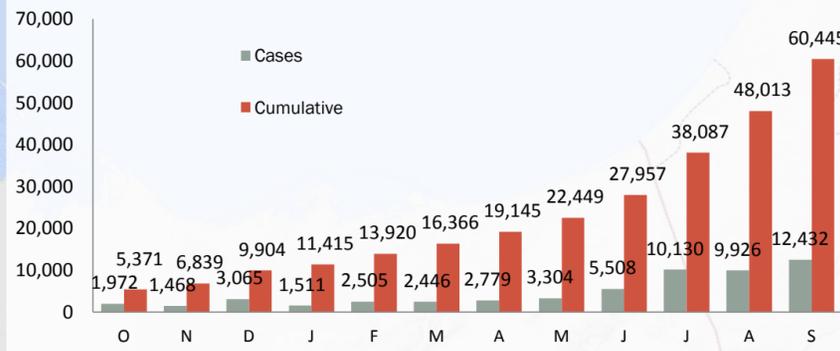
Persons received at help desks **257,810**

Home visits conducted **60,445**

Calls on info line **121,538**

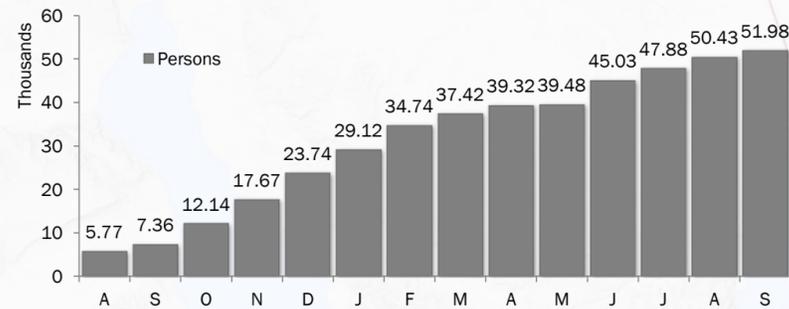
## Home Visits (started in Sep. 2012)

Aggregate totals

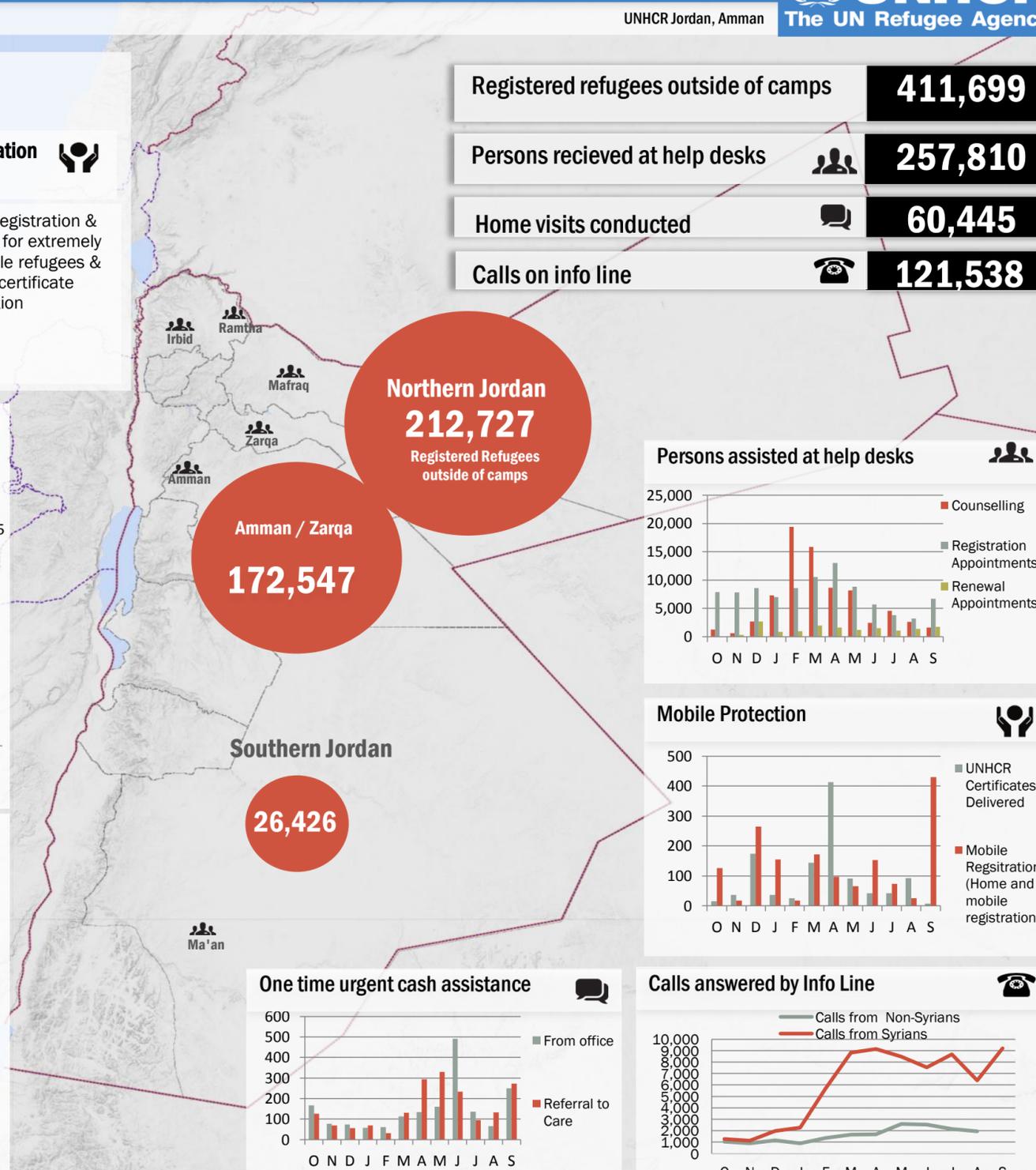


## Beneficiaries from Cash Assistance (started in July 2012)

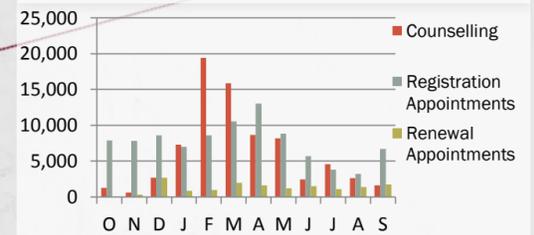
A cash assistance lumpsum is defined according to the family size and number of children or specific needs (in '000)



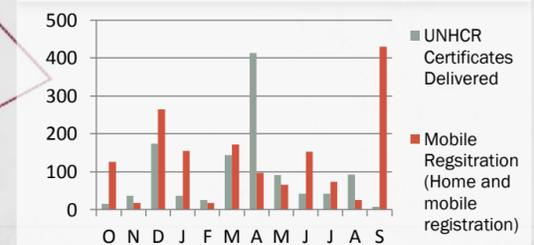
Sources UNHCR



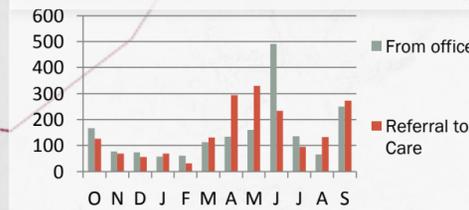
## Persons assisted at help desks



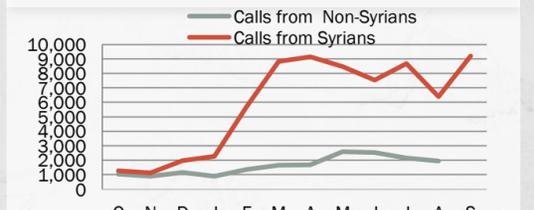
## Mobile Protection



## One time urgent cash assistance



## Calls answered by Info Line



For more information, consult [schimmel@unhcr.org](mailto:schimmel@unhcr.org), [batarseh@unhcr.org](mailto:batarseh@unhcr.org)

<http://data.unhcr.org/syrianrefugees>