

## CMC Meeting Minutes

UNHCR Base Camp,  
Date: 11/02/2014 - 14:00

Chair: Killian Kleinschmidt, UNHCR



### Key messages:

All new activities in the camp **MUST** be approved and coordinated with: (a) the government (b) camp management. Camp management will approve requests supported by the relevant sector and if they are cost effective, focused, constructive and have the greatest possible impact. All activities in the camp have an effect on overall security, so it is imperative to go through the correct procedures before commencing any activity in the camp. Any organisation that does not respect this condition will have their permission to operate in the camp revoked by camp management.

Contact Sobia Oberg [oberg@unhcr.org](mailto:oberg@unhcr.org) or Killian Kleinschmidt [kleinsch@unhcr.org](mailto:kleinsch@unhcr.org)

### Actions:

Ref	Actions from previous meetings	Who	When	Done?
<b>Emerging issue</b>				
<b>Security</b>				
2/7	Incident reports should be completed for all incidents, and shared with UNHCR FSA	All	Ongoing	<b>Ongoing</b>
<b>Camp Management</b>				
06/08	Any meetings with refugees should now take place in the shared meeting area in the buffer zone. Pedestrian gate is open.	All	Ongoing	<b>Ongoing</b>
03/09	Agencies planning to have a regular physical presence in the compounds should express their interest to UNHCR camp management	Mohamed <a href="mailto:Jertila@unchr.org">Jertila@unchr.org</a>	Ongoing	
03/09	Base Camp Management: Team Connect Contact details across Please Fill RFO in advance of any issues.	Azmi Alhasany <a href="mailto:azmi@team-connect.co">azmi@team-connect.co</a> 0798021719		
10/09	Meeting rooms to be booked 48 hours in advance	Irene Omondi <a href="mailto:omondii@unhcr.org">omondii@unhcr.org</a> 0796324611		
17/09	Electricity contact	John Simpson <a href="mailto:simpson@unhcr.org">simpson@unhcr.org</a> 0796304667		
29/10	Press Officer/ External Relations	Andy Needham <a href="mailto:Needham@unhcr.org">Needham@unhcr.org</a> 0798175813		
29/10	Mass Information Contact	Naserddine Touaibia <a href="mailto:touaibia@unhcr.org">touaibia@unhcr.org</a> 0798611914		
03/12	All agencies planning to distribute any NFI item in the camp must get prior approval from camp management.	Sobia Oberg <a href="mailto:oberg@unhcr.org">oberg@unhcr.org</a> 0796324737		

### **Zaatari staff recruitment and tensions with host communities**

Tensions have been reported in host communities in relation to recruitment and focus on refugees in camp. This can have serious implications in terms of security. All the agencies working in the area need to be more careful about recruitment of local staff and there is a need to recruit more local staff from Mafraq. Concern was also raised about the cash-for-work salaries in the camp and competition from supermarket salaries.

**-Action point:** Camp management will circulate guidance on the issue of recruitment along with staffing list and it is advised all agencies remain sensitive to this issue.

### **Security**

The general security situation in the camp for the past week was relatively calm. There were several reported security incidents;

1. Verbal abuse by a refugee demanding employment from Save the Children Jordan staff (6 Feb).
2. Reported donkey meat entering camp (3 Feb).
3. 2 refugees were arrested and returned to the camp for exiting Zaatari (4 Feb)
4. Disturbance WFP general distribution point with refugees jumping over fences and throwing stones (10 Feb)
5. Refugees clashing at main gate (9 Feb)
6. An electrical fire started in district 1, street 19, burning one caravan, 3 minor injuries reported (8 Feb).
7. 3 jewellery shops were closed in the camp to reduce the risk of money laundering (8 Feb).
8. 30 refugees from district 7 reported demanding caravans (10 Feb)
9. IRD reported threats to staff from their volunteers in districts 1, 2, 3, & 6 who demanded allowance raise from 120 JD to 200 JD.

### **Governance**

Eight administrative district compounds are ready. SRCD claims lacking the ability to provide security to these compounds which delays the rollout of the governance programme. To be discussed between SRCD and the UNHCR representative.

### **District teams**

District teams have been formed and the district meetings started from 26 January. Contact details of the district teams have been shared and partners focus areas in each district presented. Key issues raised during the meetings include; referral of cases and coordination of assistance provision which is still a challenge in the absence of clear TOR for various actors. This will be discussed further with partners during follow on meetings

### **Site Planning and Infrastructure**

- Development on-going for IOM reception area for new arrivals
- Western road asphalt at the tendering stage with the Ministry of Works
- Buffer zone protection area complete with shading, caravans, and ramps

### **Base camp**

Any modifications and/or additions to base camp caravans need to be approved by UNHCR, contact Irene [omondii@unhcr.org](mailto:omondii@unhcr.org). Reminder for organisations to submit requested future needs for base camp planning.

### **Assessments**

Nick from Keystone presented their concept on the assessment of humanitarian aid.

There is a need to avoid 'assessment fatigue' in the camp with a continued number of assessments. A reminder that SRCD needs to approve all assessments. Baseline data is often already available and a inventory of assessments is accessible on the UNHCR data portal:

[http://data.unhcr.org/syrianrefugees/working\\_group.php?Page=Country&LocationId=107&Id=60](http://data.unhcr.org/syrianrefugees/working_group.php?Page=Country&LocationId=107&Id=60)

### **Food**

- School feeding programme has started with arrival of the new term on 9 Feb.
- Last week 1,033 new arrival packages were distributed
- Next food distribution cycle will start on 16 Feb which includes rice, salt, bulgar and lentils with a 9 JD voucher value.
- WFP provides IOM with welcoming meals at Rab al-Sahan (approved by UNHCR).
- Daily bread distribution now at 22 metric tonnes with 93,125 recipients.
- 18 retailers are now operating in the camp.

### **NFI**

- Distribution of winter clothes and diapers starts tomorrow (12 Feb) and WASH kits will follow later this week
- 11,800 dead rats were collected in the first week of the control campaign. The second phase will start soon
- No update on gas distribution as there is still a shortage in Jordan
- As the camp moves towards a cost-recovery phase for service delivery there will be discussions next week concerning the phase-out of in kind distributions during 2014. Thursday NRC advisor from Oslo.

### **Shelter**

- Caravan supply has reduced to 30-40 a day.
- The REACH shelter sweep starts soon which will offer a detailed breakdown of shelter situation.
- The most recent UNOSAT map (7 Jan) counts 28,000 shelters in Zaatari

### **Health**

- UNHCR, in collaboration with CDC Atlanta, has established sentinel sites for diarrhea surveillance in Zaatari camp. The sites are at MDM clinic 2 and the Moroccan Field Hospital. The purpose of this project is to understand more about pathogens circulating in the camp especially those causing diarrhoea among children and adults.

- UNHCR in collaboration with CDC are establishing the Mafrag public health lab. For this purpose, UNHCR has procured equipment for the lab along with a car to help with logistics of sample collection and transport MoH nurses who do routine immunization in the camp.
- According to HIS week 4, the health facilities in the camp are functioning well with 17.2 consultations per clinician and 33% bed occupancy rate. No outbreaks of diseases or borderline alert thresholds.
- Vaccination and triaging by IOM in RS is continuing. 3023 refugees were screened. M:1613,OPV:1129,VITA:474, C/I:85, Refused: 2.
- UNHCR role as a coordinating body supporting MoH in the camp is continuing in the health coordination meeting outbreak response meeting, and RH.
- Next phase of the national polio campaign will take place 2-6 March.
- Saudi clinic will open in late Feb (tbc).

#### **WASH**

- After a delayed start the de-sludging schedule is now up-to-date with 34 trucks de-sludging 4,000-5,000 M<sup>3</sup> every day.
- There are water supply problems at borehole 2 BH#2. The contractor is meeting tomorrow (12 Feb) with Mercy Corp to discuss replacing the pump.
- There will be a dry toilet demonstration in the base camp on Sun 23 Feb.

#### **Community Services:**

- The responsibility of children with disabilities and separated children is now under the mandate of IRC.
- The age and disability taskforce is lacking regular attendance.
- UEFA trainers are here for 6 months. Monthly tournaments at the weekends.
- Youth taskforce – Maha (UNFPA). UNFPA are working in coordination with SRCD to address youth issues. Meeting tomorrow to address priorities in the camp.

#### **Education**

- Schools are now open with an increase of refugees registering.
- A joint education assessment is planned for late Feb, early March with REACH.

#### **Protection**

- 1.884 individuals were processed in Raba during the reporting period (9.7% equal to 184 individuals are re-entry and 90.3% are new arrivals equal to 1.700 individuals). This makes an average of 270 entries per day. This is a further decrease of about 8.5% of processed individuals in Raba compared to the previous week.
- 56.1% are minors.
- 97.5% entered Jordan through eastern border (91.1% through Ruwaished - Hadallat and 6.4 through Al Rogoban - Sub Rogoban)
- 32.2 % from Dar'a, 24.2% from rural Damascus, 10.7% from Homs and 14.5% from Aleppo Governorates. To be highlighted that the number of individuals originally of Aleppo increased over 50 % compared to the previous week (6.5%).
- Cumulative number of individuals processed in Raba since the opening date (29 December 2013) - 11.5% re-entry and 88.5% new-arrivals.
- 339 birth certificates
- 372 returns
- Religious court and civil registry sites are ready. Waiting for confirmation on the start date.
- Protection trainings organized for partners regularly. Next session on 12-13 February. If you want to send staff, please contact Yara Hussein (husseiny@unhcr.org).
- **Verification cumulative statistics:**
  - 3.363 individuals processed until 9 Feb. 2834 are active, 264 inactive and 265 closed (15.7% of inactivation + closure). A total number of 201 cases did not show up. They have been flagged in proGres (on hold status).
- Protection training for partners led by UNHCR will start again. Please contact Yara Hussein (UNHCR).

#### **Verification**

- Verification started on 27 Jan as a pilot phase. Refugees verified have now increased to an average of 1,000 per day, with 675 registered so far.
- Attendance rate is a 86%
- Refugees are called through their VAC number and lists posted on a weekly basis in each district, mosque, water points and hospitals
- 15% deactivation rate due to duplication or spontaneous departure out of camp. 14% no-show.
- Documents issued include 1) service card issued by GoJ 2) family proof of registration, 3) health card
- There are 2 mobile teams working in the camp every day to remind refugees on the importance of verification.
- Daily verification rate was planned at 2,000 per day but realistically will be at 1,000-1,400. No indication on how many months this will take.

- The process is slow hampered initially by lack of printers for processing security cards.

**AOB**

- If you would like to request maps from REACH please email Nadia [nadia.kevlin@acted.org](mailto:nadia.kevlin@acted.org). Alternatively if you would like A4 maps of a specific district please visit the REACH caravan.
- Hard copies of the RRP6 are available in the UNHCR PI caravan

**Next meeting will be on Tuesday 18 February 2014, at Za'atari Base Camp meeting room 4, at 14:00.**