

WASH Sector Coordination

Minutes of weekly Zaatari camp WASH sector coordination group

Date: Sunday 02 March 2014

Venue: UNHCR Caravan (F-1a) Buffer Zone of Zaatari Base Camp

Time: 11:00- 12:30

Duration: 1.5 hours

Present: Einar Sorevik - chair (UNICEF), Catherine Sherwood (UNHCR) - minutes, Wajdi (Open hands) , Tabata Floretto (ACTED), Phillip Bato (ACTED), Francis Ndvio (UNICEF), Khali Ansara (IMDAD), Naser Abu Halimeh (Mercy Corps), Romain Briey (JEN), Hester Clark (UNHCR), Peter Werek (Oxfam), Anne Rapin (ACTED), Mohammad Alhamwan.

- ❖ For WASH info & documents, refer to the on-line “Box” storage:
https://www.box.com/signup/collablink/d_528023294/7a4a32df9e549
- ❖ REACH’s maps and weekly WASH reports can be found on the on-line “Drop Box” storage:
<https://www.dropbox.com/sh/n9ngx1oy848q644/v6gd24hWRa>
- ❖ REACH’s maps on the latest wastewater assessment (currently only Ds 1,2,3,4 and 12):
<https://www.dropbox.com/sh/n9ngx1oy848q644/zWLXyXMBEM/Waste%20Water%20Assesment%20-%20Old%20Camp>

1.0 Update on WASH Block Handover	
Summary of discussions	<p>1.1 Handovers update. The Excel file created by Wajdi (Open Hands) on WASH block handover is being used as a helpful document to monitor WASH block handover. The table is colour coded. Green relates to ‘WASH blocks handed-over that meet minimum standards’ and Red relates to vandalised facilities. Updated WASH Block Handover chart to be attached. Work not started in Districts 1, 2, 12 yet (will be undertaken in that order).</p> <p>1.2 WASH Committee Monitoring. Carried forwards: Catherine (UNHCR) proposed a review of the handover process to evaluate its success and failures. It has been 6 months since it started in District 7. Advised to meet and develop checks, indicators and what to monitor. This could be used as a learning tool for partners in the future.</p>
Action Points	<p>1.3 Handovers update. Relates to 1.1. (Rolling action). – OpenHands to provide weekly update on WASH Block Handovers, using the excel file. WASH block table.</p> <p>1.4 Handovers update. Relates to 1.1. UNICEF and ACTED to coordinate a second District 1 walk through.</p> <p>1.5 WASH Committee Monitoring. Relates to 1.2. (Carried forwards). ACTED, JEN, Oxfam to share their own checklists. UNICEF to meet with representatives from ACTED, JEN, Oxfam and UNICEF to agree on indicators for wash block handover. Before the meeting partners should email indicators to UNICEF. Could be qualitative scoring by WASH Partner Staff rather than detailed quantitative reports.</p>

2.0 Update on water supply	
Summary of discussions	<p>2.1 (Carried forward) Water tank instability: There is concern that water tanks installed across districts are unstable and do not have sufficient concrete foundations. Some tanks are losing their balance and are therefore unsafe and a risk to refugees, especially children. This problem is further exacerbated by leaking tanks which undermine the foundations. Instability of tanks is also dangerous for water fillers who often fall from water trucks during the re-filling process. Incidents of broken arms, wrists and ribs. JEN do not have this problem and it mainly affects ACTED and Oxfam districts. Oxfam have done an assessment and the most unstable tanks have already been fitted with a concrete foundation with the</p>

	<p>rest to follow shortly. Oxfam are currently doing this but there is confusion on who is responsible – should it be Open Hands or Oxfam?</p> <p>2.2 Borehole#2. Working well. No complaints. ACTED happy. Correction to last week's minutes that said 'There is a plan to increase the storage capacity of the water tanks at borehole # 2 in the future'. This is incorrect, there is potential within the system, but this is not agreed.</p> <p>2.3 Borehole#1. ACTED reporting problems with generator performance resulting in intermittent pump use and turbidity issues.</p> <p>2.4 Pump scheduling and water distribution: Issues with pump scheduling (between the two bores). Still potential to improve pump scheduling and maximise amount of water obtained from on-site bores. Size of connections between T95s limits rate of supply to filling points, MercyCorp state will result in NPSA at pumps with the current system as last four tanks are connected together. Oxfam asked if MercyCorps have considered increasing the manifolds between the tanks. MercyCorps, concerns that this could impact on the Chlorine contact time. Max Q 120m3/hr. MercyCorp to build in these lessons learnt to next Borehole development.</p> <p>2.5 WASH FAQ: Is being distributed via District Team Meetings</p>
Action Points	<p>2.6 Water tank instability. Relates to 2.1. (Carried forward). UNICEF to check what's in Oxfam's PCA. Oxfam to advise how many sites are required. Related to 2.1, UNICEF to clarify who is responsible for installing new concrete water tank platforms in Oxfam districts – Oxfam or Open Hands?</p> <p>2.7 Borehole operation. (Rolling action). Related to 2.2, Mercy Corp to give weekly update on the operation of borehole # 2.</p> <p>2.8 Generators at Boreholes. Relates to 2.3. MercyCorps to get their contractor to come and inspect the generators at Boreholes 1 and 2.</p> <p>2.9 Truck filling hours. Relates to 2.4. ACTED to send request to UNICEF for extended working hours for filling of trucks.</p> <p>2.10 WASH Referrals. Relates to 2.5. (Carried forward) UNICEF and UNHCR will work to harmonise district team referral mechanisms. Any feedback/comments/edits on the FAQ, contact Catherine, Sherwood@unhcr.org.</p> <p>2.11 WASH FAQ in Arabic. Relates to 2.5. Request for UNHCR to get WASH FAQ translated into Arabic for staff.</p>

3.0 Update on waste water drainage – all areas

Summary of discussions	3.1 Wastewater spillage into the Wadi: - UNICEF have entered into Contract with Lafi Company to clean three main holes and to increase the dropboards on both the north and south drainage lines. Starting today.
Action Points	3.2 Wastewater spillage into the Wadi. Relates to 3.1. Wastewater spillage into Wadi. UNICEF to update on progress.

4.0 Hygiene briefing by Rana Harbawi (UNICEF)

Summary of discussions	<p>Focus areas for the month:</p> <ul style="list-style-type: none"> • Scabies • Water conservation • Women's hygiene
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	<p>Feedback on WASH Kit Post Distribution Monitoring. Changes to the type of plastic used. Using a lot of things designed for water storage for other things such as food storage.</p> <p>Dr Brendan to approach hygiene meeting regarding preparedness for seasonal peak in Diarrheal diseases in April / May.</p>
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5.0 AOB	
Summary of discussions	<p>5.1 Solar lights in WASH blocks: 110 solar lights were installed in female WASH blocks last year, UNICEF advised 36 currently remain. Some have been vandalized but majority remain functional. The main issue effecting operation is dirt/dust collecting on panels. The panels need to be regularly cleaned with a dry cloth. It was advised that this should be a regular maintenance activity for WASH committees. Guidance should be developed for the WASH committees to incorporate regular cleaning of panels in maintenance activities.</p> <p>5.2 Bins. 80 new bins available. Partners were asked to request new bins but ACTED didn't receive any feedback. So have allocated them according to the need seen by ACTED. Catherine requested that enough bins are kept in storage to support relocations to District 8 over the next few weeks.</p> <p>5.3 Water supply tank review: ACTED undertook camp wide review of water tanks (private and public). Oxfam have some queries. Will discuss separately. Installed capacity 6,300m3.</p> <p>5.4 World Vision roads. Looking to finish within the next 10 days. Theft of aggregate from ditches. Cutting of holes in the sealcoat for own drainage lines. Field Team have offered to support through messaging. Concerns not going to last. Ditches being filled to improve access across the ditches.</p>
Action Points	<p>5.5 Solar lights. Relates to 5.1. UNICEF to circulate table of solar lights installed/remaining.</p> <p>5.6 Carried forward. Relates to 5.1, Yassir (Oxfam) to circulate guidance developed by Oxfam.</p> <p>5.7 Bins Oxfam to advise ACTED how many bins are needed for full coverage in District 8 as part of contingency planning.</p> <p>5.8 Re. Water tanks for sale in the market. Can Camp Management/SRCD help by blocking sale of large 1m3/2m3 private tanks. But to support the sale of smaller tanks. 100/200m3. UNHCR to followup and report back to the Sector.</p> <p>5.9 Prefabs for refurbishment. UNICEF to check with REACH to give feedback on which shower prefabs can be removed for refurbishment.</p> <p>5.10 World Vision to attend District Team meeting to request support for messaging to keep ditches open.</p>

Proposed agenda for next meeting:

- Review of action points

WASH HOTLINES

REPAIRS HOTLINE:

- 079 926 2551 Mr. Wajdi from Open Hands (English speaker)

WATER HOTLINES:

- 079 802 1479 Mr. Ramiz Morqus (ACTED Water Manager)

- 079 802 1357 Mr. Nasar Abu Daher (ACTED, Deputy Water Manager, water caravan)
- 079 802 1511 Mr. Muhammad / Abu Daher (ACTED, Supervisor of Water Delivery, water caravan)

DESLUDGING HOTLINES (06:30-21:00):

- 079 542 2632 Mr. Mohammed (Open Hands)
- 079 914 8753 Mr. Khalil (Open Hands)
- 079 651 6618 Mr. Yousuf Ibrahim (English/ German speaker - Open Hands)

Solid Waste Hotline

- 079 802 1475 Yanal Nasaa (ACTED)

JEN storm water desludging hotline:

- 079 569 4125