



**Key messages:**

All new activities in the camp MUST be approved and coordinated with: (a) the government (b) camp management. Camp management will approve requests supported by the relevant sector and if they are cost effective, focused, constructive and have the greatest possible impact. All activities in the camp have an effect on overall security, so it is imperative to go through the correct procedures before commencing any activity in the camp. Any organisation that does not respect this condition will have their permission to operate in the camp revoked by camp management.

Contact Sobia Oberg [oberg@unhcr.org](mailto:oberg@unhcr.org) or Kilian Kleinschmidt [kleinsch@unhcr.org](mailto:kleinsch@unhcr.org)

**Actions:**

Ref	Actions from previous meetings	Who	When	Done?
<b>Emerging issue</b>				
<b>Security</b>				
2/7	Incident reports should be completed for all incidents, and shared with UNHCR FSA	All	Ongoing	<b>Ongoing</b>
<b>Camp Management</b>				
06/08	Any meetings with refugees should now take place in the shared meeting area in the buffer zone. Pedestrian gate is open.	All	Ongoing	<b>Ongoing</b>
03/09	Agencies planning to have a regular physical presence in the compounds should express their interest to UNHCR camp management	Mohamed <a href="mailto:Jertila@unhcr.org">Jertila@unhcr.org</a>	Ongoing	
03/09	Base Camp Management: Team Connect Contact details across Please Fill RFO in advance of any issues.	Azmi Alhasany Team Connect <a href="mailto:azmi@team-connect.co">azmi@team-connect.co</a> 0798021719		
10/09	Meeting rooms to be booked 48 hours in advance	Irene Omondi <a href="mailto:omondii@unhcr.org">omondii@unhcr.org</a> 0796324611		
29/10	Press Officer/ External Relations	Andy Needham <a href="mailto:Needham@unhcr.org">Needham@unhcr.org</a> 0798175813		
29/10	Mass Information Contact	Naserddine Touaibia touaibia@unhcr.org 0798611914		
03/12	All agencies planning to distribute any NFI item in the camp must get prior approval from camp management.	Sobia Oberg oberg@unhcr.org 0796324737		
11/03	Electricity	Yanal Madanat <a href="mailto:almadana@unhcr.org">almadana@unhcr.org</a> 0797056990		

The general security situation in the camp was relatively calm. More localized security issues, such as CFW issues, caravan distributions and WASH will remain over the following weeks. Need to ensure media and (especially) fixers respect UNHCR / SRAD / Security advice.

Due to the absence of Major Bassam and the new camp police manager (Lt.Col Abdel Rahman Omoosh) being relatively new, liaising with SRAD requires passing through the operations room, rather than having a dedicated UN contact.

On 20 March 2014 at 1240hrs a fire erupted at District 5 street number 5 (2) tents burnt totally with all contents by gas heater. Nobody injured. Civil defence and police intervened.

On 21 March 2014 Mercy Corps officer informed FSA on duty that some refugee kids threw stones at the football field in Dist.10. No injuries. Police notified and responded accordingly.

On 22 March 2014 at 06:15am, Save the Children informed UNHCR's FSA on duty that refugees threw stones at their staff in bread distribution center/ Saudi Dist. No injuries, police notified.

25 March 2014 08:00 Due to overcrowding, refugees blocked the VAC gate. Police and gendarme were called and responded accordingly. Gendarme patrol will present daily at 08:00 am.

25 March 2014 at 13:00pm OXFAM was informed by CFW refugee of intent to throw stones at organisation vehicles in district 6&7. The incident is a result of a fired CFW refugee organizing against the agency. Police informed.

**Food:** WFP is continuing with school feeding programme. Continuing with 22.5 MT bread distribution on daily basis. Nutrition programme is starting together with Save the Children Jordan as a pilot. WFP will continue distributing welcoming meals in Raba Sarhan through IOM. Only special cases here in Za'atari will receive welcoming meals upon arrival.

**NFIs:** Diapers and sweaters distribution is ongoing. Next will be hygiene kits. Save the Children International will distribute Tom Shoes (canvas) in April. JEN continue distribution of cloth to the new arrivals.

**Health:** The new JHAS clinic in District 6 is scheduled to be functioning by beginning of April. Additional clinicians have already been hired. The 24-hour presence by JHAS nursing staff in the New Arrivals area is on-going following the installation of a caravan in that area.

The Qatari clinic (adjoining District 8) is still not open. Structurally, the clinic caravans are fully equipped though the facility itself needs to have a waiting area constructed and the WASH installations finalised.

MSF-H received final approval on Wednesday from the MoI to open an out-patient / in-patient unit in the camp for the follow-up treatment of war-injured patients that had been under their care initially in the MSF-H surgical unit in Ramtha. Service delivery will commence, on the site of the previous MSF-F Paediatric Hospital in District 5.

The Saudi clinic is expected to be opened by late April. The clinic co-ordinator recently informed UNHCR that the Saudi Ambassador will be making a visit to the camp for the purposes of inaugurating the clinic. Further details to be provided once obtained from the Saudi clinic co-ordinator.

**WASH:** The WASH blocks that have already been handed over their maintenance will be done by the WASH committee. The rest will be taken care of by the contractor. More than 65% of water is being provided internally through the two boreholes. Based on the increased needs in the camp quantity of daily water delivered has been increased. Last week was difficult. D5 people close to road were asked by UNHCR to move. They were throwing stones. D8 during the weekend received new influx and people moving from D5 and 8. It is close to BH2. People occupied, blocked everything and it affected water supply throughout the camp. Suggestion was made that we should have emergency response team during the weekend.

ACTED requested UNHCR to give some idea how many people are planned to be moved from one district to another so that ACTED can plan and increase the capacity in those areas. Also the same for new arrivals.

UNHCR site planner requested all partners in the camp to provide the details of the capacity of their facilities (schools, hospitals, playgrounds etc). This is to plan the water supply network in the camp.

Another observation was shared that agencies have signed MOU for provision of water and now they are putting more and more tanks and consuming more water. According to the agreement provision of water to the refugees is a priority.

**Caravans/Shelter:** The new system for caravan distribution continues to work well, using a token system and using photographs to ensure that the correct households are receiving the caravans.

#### **Site Planning and Infrastructure:**

- Updating the Za'atari master plan to include all electrical poles in the camp.
- Mafraq/Safawi road: asphalt on one side of the road complete.

- Concrete flooring for IOM tents complete.
- Buffer zone concrete pathways complete.
- Shading at the bailout area for the police station complete.
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**Child Protection:** UNICEF offers to give a tour to the DTs to show the facilities providing child protection related services. CP sub working group is working closely with health as well as education. Asking parents questions why children are not going to school. Problem is associated to livelihood activities in the camp. SCI is planning to carry out the survey in the camp. One was conducted last year as well. Community police also would like to help and be more proactive than reactive.

**Education:** Working on education referral pathways. Work plan will be shared soon. 12,500 students are attending the school.

**Protection:**

Agencies who would like to visit the verification area to understand the process are to send the names to Sobia Oberg of UNHCR ([Oberg@unhcr.org](mailto:Oberg@unhcr.org)) to arrange it for 31 March.

Verification Cumulative statistics:

35,531 individuals totally processed as at March 25, 2014. 31,321 are active and 4,210 individuals have been totally inactivated since the starting date. This makes so far 11.8% of verified inactivations. In addition to this, 5,456 have been so far inactivated as they did not show up after 10 days from the initial scheduled interview and their documents have been sent back to Raba. This brings the total cumulative inactivations to 27.2%. 57.6% of the active individuals are children. 6,156 (19.6%) under 5 years old cumulative processed.

**Mass Information:** Handicraft event was organized in which five (5) local northern Badia associations participated together with three (3) UNHCR partners. Jordanian media was present. Apt-art working on the registration area T-walls. The second and final part of Noor project finished.

**Next meeting will be on Tuesday 01 April, 2014, at Za'atari Base Camp meeting room 4, at 14:00.**