

JORDAN INTER-SECTOR WORKING GROUP UPDATE

March 2014



This update is a coordination tool to improve communication between sectors and up to the Inter-Agency Task Force (IATF). It focuses on processes, rather than achievements. The latter are covered through separate monthly sector dashboards, available on the portal <http://data.unhcr.org/syrianrefugees/country.php?id=107>

Issues referred for consideration by the Inter-Agency Task Force (IATF):

1. *To review / approve the RRP6 Mid-Year Review procedures and criteria.*
2. *Where there is disagreement with the appealing agency, to review and take a decision on whether projects should be removed from the RRP, when duplicated in the NRP.*

I. General / Inter-Sector Update



National Resilience Plan (NRP) and Regional Response Plan (RRP): As part of ensuring complementarity between the RRP and NRP structures, the ISWG provided a detailed paper on potential overlap between the RRP strategy and objective/outputs under the draft NRP. Efforts have been made, particularly in the WASH and Education NRP Task Forces, to reduce potential duplications.

NRP and RRP Information Management Coordination Group: Expanding upon the existing RRP Information Management working group, a new joint coordination group has been set up between UNHCR/RRP and the Ministry of Planning/HCSF. The first meeting was held on 16th March.

The IM group will focus on the following areas. 1) Documenting and reviewing data collection, analysis and dissemination business processes; 2) Discussing IM initiatives and harmonizing IM systems; 3) Evaluating the need for and establish task forces on thematic IM initiatives such as Geographic Information Systems (GIS), population estimation, data sharing agreement; data dissemination license, needs assessment registry, monitoring system, etc.; 4) Organizing capacity development training; 5) Elaborating recommendation for the generation of Common and fundamental Operational Datasets to be disseminated across partners. The first meeting was held on 16th March.

Contingency Planning: A heads of agency meeting, together with SRAD, was held on 27th March, to 1) review the population planning projections for the RRP6 in 2014; and 2) to establish two scenarios for contingency planning, that would then be passed to the sectors for elaboration. On the RRP6 planning projections, the 800,000 year-end figure was confirmed, although the proportion in camps and out-of-camps is being reconsidered. The two Contingency Planning scenarios included: 1) large scale return to Syria; and 2) large scale arrival. The scenarios are now being refined by the inter-sector coordination team, and will be presented at the next Inter-Agency Task Force meeting in mid-April, for review.

Vulnerability Targeting: The World Bank attended the regular Vulnerability Assessment Framework Steering Committee meeting on 26th March. The World Bank team presented a 'welfare model' that could be applied as part of the analysis of which refugee households required higher levels of material assistance. The Steering Committee is currently considering this as part of the validation process of the common indicators, together with a participatory assessment conducted with refugees in March.

Based on reporting by partners, 3W maps are now available by sector on the portal: <http://data.unhcr.org/syrianrefugees/download.php?id=4866>

II. Sector information



CASH

Gender performance indicators: Based on the comments received by the Gender Capacity advisor, the Cash WG will develop a gender based dashboard, disaggregating data for reporting and informing more gender-aware programming. Partners will work with the gender focal point on further steps in order to monitor the equitable access to assistance for WGBM.

An online cash cross-checking tool is in process: The online tool will facilitate the procedure of cross checking beneficiary lists by allowing partners to provide assistance to the most vulnerable cases and avoid duplication.



EDUCATION

INEE Minimum Standards Task Force: The INEE MS TF had a first meeting and agreed on creating a common calendar of events and trainings to promote the use and understanding of the INEE MS that members are planning to provide at Amman level and at camp level.

Information Management – 3Ws and reporting: a map summing up HC and Zaatari's education services is currently being developed and will be finalised and put into operation in the coming month.

The Education Sector and Child Protection sub-sector have been working closely to improve synergy of services and analysis.

Country-Level Sector:

Joint Education Needs Assessment (JENA) Review: REACH presented the proposed methodology for the JENA in the Host Community, and received final comments from ESWG members.

Child Protection Minimum Standards Review: The ESWG in collaboration with the CP sub-sector WG reviewed the Standard 20 Child Protection Minimum Standard in Humanitarian Action relating to Education and Child Protection in humanitarian action.

Temporary Protective Learning Spaces in Informal Settlements: The ESWG in collaboration with Save the Children Jordan produced a checklist to help guiding partners providing education services in Informal Settlements in Host community. The Checklist was reviewed and is currently being finalized, taking into account ESWG members' inputs as well as CP sub WG.

Education in Zaatari camp:

Joint Education Needs Assessment (JENA) Review: REACH presented the proposed methodology for the JENA in Zaatari, and received final comments from ESWG members.

Zaatari Education Referral Pathway: The ESWG developed a Referral Pathway for education services in Zaatari. It is currently under finalization and will be put into operation in the coming month.

Zaatari Education Workplan: The Zaatari EWG Workplan 2014 has been reviewed to include members's inputs.

Education in Azraq camp:

ESWG in Azraq: The ESWG Chair is already coordinating with UNICEF and its implementing partners. The need for an Education working group in Azraq will be assessed and an Azraq Education coordination group will be activated if necessary.



FOOD SECURITY

Welcome meals: Based on a recent assessment of the amount of time spent at Raba Sarhan Transit Centre by new arrivals, WFP will start distributing welcome meals there instead of upon arrival in Zaatari camp. Certain cases with special needs, however, will continue to receive welcome meals at the new arrival center in the camp. From 12–25 March, WFP distributed more than 6,100 welcome meals to new arrivals.

Coordination: The monthly Food Security Sector Working Group (FSSWG) meeting was held on 26 March, and included presentations by UNHCR on the RRP6 monthly dashboards and new 3W's maps, and the Needs Assessment Registry. Group members also reviewed the FSSWG 2014 workplan, which is currently in the process of being finalized.

Azraq: WFP is in the process of creating a shop in Azraq camp which is planned to be completed prior to the opening of the camp. This will be the first time WFP starts assistance in camp setting with vouchers and a dedicated supermarket.



HEALTH

Polio update: One confirmed case of polio has been reported in Iraq, bringing the total number of confirmed cases in the region to 26. In Jordan, the third round of the polio vaccination campaign, implemented by MoH/WHO/UNICEF/UNHCR and partners, took place from 2–9 March. In total, 1,084,776 children aged 0–5 years were reached with two drops of oral polio vaccine. This figure includes 157,775 Syrian children (out of which 18,864 are located in Zaatari camp).

War wounded facility: MSF Holland opened a 20-bed facility in Zaatari camp on 27 March, for convalescence of war wounded from their facility in Ramtha hospital. This is for non-acute care of those with severe fractures or who need pain management, dressings and physiotherapy. It is open 24 hours and staffed by two doctors and 11 nurses. They are also open to receiving patients who fit the above criteria from other facilities, space permitting.

Immunization: MdM clinic in Ramtha, with support from MoH, is now providing EPI services for Syrian refugees.

Nutrition

WFP Nutrition programme: WFP cooperating partners Medair and Save the Children Jordan (SCJ) continue to implement the targeted nutrition programme for the treatment of MAM in the host community and Zaatari camp. SCJ started the age-appropriate blanket distributions of SuperCereal Plus for all children between 6–23 months of age in Zaatari camp on 30 March, with plans to reach 6,000 children on a distribution cycle of three days.

Nutrition Survey: The Nutrition survey consultant, hosted by UNHCR, has arrived, and Medair was selected as the agency to implement the survey. The survey questionnaire was reviewed by the Nutrition Sub-Working Group, who provided feedback on how to adapt certain questions to the local context. Data collection, set to begin in April, will take place in Zaatari and mainly in governorates with high concentrations of Syrian refugees (Ajloun, Amman, Irbid, Jerash, Mafrqa, and Zarqa).

Reproductive Health (RH)

Awareness campaign in Zaatari: The aim of the campaign is to raise awareness about health services and increase access to services. In preparation for implementation, UNFPA through Y-PEER network (conducted) the Training of Trainers on sexual and reproductive health issues for IRC, IRD and JHAS, for both male and female trainees of different age groups.

Capacity Expansion: JHAS/UNFPA delivery unit expanded its capacity with additional 8 post natal beds,

Follow up on CCASS training last year: in collaboration with UNFPA and IRC, mentoring visits to reproductive health facilities conducted by IFH/NHF using facility and personnel assessment checklist. This activity will help to identify gaps and prioritize activities, visits conducted in camps and urban settings. ERH kits delivered in March to MFH and IFH/NHF

Coordination: The monthly RH meeting was held at the UNFPA office on 25th March; main outcomes included a plan to develop a performance checklist to be used by RH providers (including documentation review, availability of guidelines, compliance with guidelines, etc.). The working group ToRs have now been finalized and circulated. A service map is available, created by group members who provided feedback to UNFPA. The map is uploaded on the interagency information portal website

Mental Health and Psychosocial Services (MHPSS)

Coordination: The monthly MHPSS meeting was held at MoH on 19 March, during which REACH presented the key findings of several recent assessments, and Finn Church Aid updated the group on their psychosocial activities in Zaatari and King Abdullah Park. The working group ToRs have now been finalized.

Mental Health Gap Action Programme (mhGAP): In the last week of March, the first e-learning cohort of 35 GPs and family physicians from MoH began training on mhGAP at the National Center for Mental Health. The mhGAP is a WHO program currently being implemented in Amman, Irbid, Mafraq, Ramtha. IMC is implementing the e-learning version of the training.

NON- FOOD ITEMS (NFIs)

NFI Vouchers: The NFI Voucher Task Force is exploring ways to monetize the distribution of NFIs. WFP presented the voucher/e-card system, while discussing with NFI partners the challenges as well as the mechanisms that can be used in order to monitor the adequate use of the vouchers/e-cards. Concerns have been raised regarding the use of the vouchers by the head of HH as well as the impact in the local market.

Harmonization of the NFI packages: the NFI Task Force has collected information regarding the content of the hygiene kits distributed in urban and in the camps. Minimum standards are being developed and they will be discussed with the WASH sector in order to ensure a harmonized approach.

Post-Distribution Monitoring: The PDM Task Force has developed two sets of questionnaires and additional guidelines. The questionnaires include exit questions to monitor the distribution process as well as PDM questions to evaluate the usage and appropriateness of the distributed items. The guidelines provide guidance on the sample sizes and the PDM process. Both documents have been presented to the NFI Working Group and they are under revision.

Distribution of winterization items has been completed: PDM of winterization to be started as soon as the questionnaires are finalized.



PROTECTION

Protection Sector WG ToRs: Members of the Protection Sector WG have endorsed a final draft of the group's ToRs, which are available on the Protection page of the portal.

Guidance for external visits to Zaatari: Building upon the inter-agency Media Guidelines, the Zaatari Protection Sector Working Group is developing a strategy to ensure dissemination and respect for the principles set down for media and other external visits to Zaatari.

Inter-agency CP/SGBV campaign: On March 8, International Women's Day, the Child Protection and Sexual and Gender-Based Violence (SGBV) Sub-Working Groups launched an inter-agency child protection and SGBV awareness-raising campaign called "Amani" (which means "my safety" in Arabic). The overall campaign message is "Our sense of safety is everyone's responsibility" The campaign is based on key inter-

agency messages for communities, children and parents, on how to better protect children and adults from harm and different kinds of violence. These messages were developed by the Child Protection and SGBV Sub-Working groups, in collaboration with women, girls, boys and men in Zaatari camp and in urban settings, while drawing from best practices and examples from other contexts. The revision of the messages and the ongoing development of associated tools has been led by Save the Children International, IRC, UNFPA, UNICEF and UNHCR within the framework of the Inter-Agency “Strengthening SGBV and Child Protection Services and Systems Project”. Contact Amanda.melville@savethechildren.org for posters.

Inter-agency Emergency CP/SGBV SOP roll-out: During the month of March 2014, 248 individuals (168 women and 80 men), including humanitarian workers and Government staff were trained by IRC, Save the Children International and IMC as part of the inter-agency CP/SGBV SOP roll-out project implemented under the auspices of the CP and SGBV Sub-Working Groups, and funded by UNICEF, UNFPA and UNHCR. This brings the total number of individuals trained on the Inter-agency Emergency SOPs to 753 (including 416 individuals trained in the first 3 months of 2014).

SGBV & CP Briefing Notes: The SGBV SWG has finalised its briefing note, which provides useful information on the types of SGBV experienced by Syrian refugees in Jordan, the coordination and prevention and response mechanisms, and the collaboration with Government authorities to provide support to SGBV survivors.. It is available on the SGBV SWG page on the portal. The CP SWG is currently developing a briefing note on Child Protection issues relating to Syrian refugees in Jordan.

SGBV Site Survey in Azraq: A task force of the SGBV Sub-Working Group conducted a visit to Azraq camp to assess SGBV prevention measures within the site. The purpose of the visit was to follow up on a previous visit in April 2013, assess the implementation of earlier recommendations and provide further recommendations to camp management. The vast majority of the 2013 recommendations had been implemented by shelter, WASH, site planning and camp management colleagues. The SGBV SWG chairs debriefed colleagues at the Azraq Camp Coordination Meeting. The full report is available on the SGBV SWG page on the portal.



SHELTER

Development of guidelines for shelter interventions: The Shelter WG has developed guidelines and minimum standards for shelter interventions in non-camp settings. The guidelines set a series of mechanical, civil and electrical interventions for the upgrading of substandard housing units and increasing housing units available in unfinished buildings. These guidelines will be observed by all partners and are necessary to avoid duplication and ensure activities meet minimum standards. For this activity the Shelter and WASH sectors are working in coordination to avoid duplication as many shelter interventions have WASH components such as the installation of water tanks and plumbing.

Reviewing and updating the Shelter strategy: The Shelter WG will soon form a taskforce to review and update the objectives and principles of Jordan’s Shelter Sector Strategy with consideration of activities under RRP6. The aim of this taskforce is to harmonise the guidelines with those reflected in UNHCR’s draft version for a global shelter strategy. This process will contribute to the specifics of short-term emergency response interventions and development focused response interventions, e.g. interventions in camp settings and providing affordable housing units to the market.

Shelter sector representation at the Host Community Support Platform (HCSP): The Shelter WG expressed the need for future coordination and cooperation between the RRP6 and HCSP/NRP initiative. The SWG has nominated a representative from the Housing Reference Group be present at future SWG meetings and in strategic discussions on shelter and housing issues. The SWG also agreed to nominate a SWG member as a focal point to enhance communication between the SWG and the HCSP



WASH

WASH minimum standards in host communities: The WASH WG is in the process of developing minimum standards for interventions in host communities to be used as a guidance document for partners. This document will work in parallel to the minimum standards developed last month for camps. They have been developed with inter-agency guidance from lessons learnt in Lebanon.

WASH and Shelter coordination: On 19 March PU-AMI organised a joint WASH-shelter field visit to Zarqa and Rusafieh. The objective of the visit was to enhance coordination between the two sectors for interventions in the host community. The visit included a rapid assessment of 2 informal tented settlements, 2 households in Zarqa and the water network in Rusafieh which is experiencing a high rate of water loss.

WASH in Zaatari camp

Planned water supply network: A water supply network will replace water trucking by the end of 2014 in Zaatari camp. The new water supply network has been designed through a strategic sub-working group led by Oxfam which includes a completed BOQ. The design includes communal water points with potential to link at the household level. A presentation of the design is available on the WASH WG portal page.

Planned wastewater collection network: Last month consultants visited Zaatari and tenders for the design were received last month (23 Feb). The design phase will last until May/June with work on the ground starting in Sept/ Oct taking 9-12 months to complete.

Planned wastewater treatment plant: two onsite containerised wastewater treatment plants will be constructed in the camp led by the Ministry of Water and Irrigation (MoWI). The contract between the MoWI and the supplier has been signed which includes 1 year of operation and maintenance from September 2014 onwards.

Household toilet connections: GIZ have developed a concept note on the transition from communal to household toilets however this plan does not yet have funding.

Movement of refugees to district 8: Oxfam are in the process of installing new WASH blocks in district 8 to service new arrivals.

WASH in Azraq camp

World Vision and THW continue testing water pipelines in Village 3 and 6 in order to assure adequate water supply at water points. World Vision will soon finalize reinforcement of WASH superstructures in Village 3. World Vision have tendered for handicap/accessible WASH facilities. Installation works on specific units will begin at the end of March.

III. Contact

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Jordan Refugee Response portal page at <http://data.unhcr.org/syrianrefugees/country.php?id=107>;

ISWG page http://data.unhcr.org/syrianrefugees/working_group.php?Page=Country&LocationId=107&Id=60