

# **Zaatari Protection Sector Working Group Meeting**

## **Minutes**

### **17 April 2014**

#### **Agenda:**

- 1) Updates on actions pending from last meeting and important issues (Chair and members, 3 mins)
- 2) Presentation and discussion of Safety Audit conducted in Zaatari in September 2013, and updates on progress since then (Elena del Fabro, IRC, 15 mins)
- 3) Discussion and review of Guidelines for media visits to Zaatari and refugees elsewhere in Jordan (Chair, and WG members, 30 mins)
- 4) All other business (10 mins)

**Agencies present:** WFP, HI, UNHCR, IRC, NRC

#### **1) Updates on actions pending from last meeting and important issues**

##### a) Distribution alternatives SOPs

Ihab (UNHCR) reported that age and disability task force was poorly attended due to Easter festive season and cancelled. The SOPs for PWDs at distribution sites was circulated electronically. Review is still pending – it is currently sitting with senior management of WFP. WFP and UNHCR would like the feedback of the Zaatari Protection WG on how to incorporate protection monitoring into the SOPs for alternative collectors. HI also following up to provide specialized review. WFP have reviewed the SOPs. WFP and its IP, Save the Children Jordan need one more distribution cycle to have a fuller list of persons with special needs who require collection alternatives.

##### b) SGBV WG Update

The SGBV WG has revised its ToRs as an independent group from Child Protection WG. There have been some challenges in coordinating between the SGBV, CP and Zaatari Protection groups. Elena (IRC) is the SGBV focal point for the Zaatari protection group. Sandrine (UNHCR) will be the protection focal point for the purposes of coordinating with GBV and CP groups. Suggestion to ensure that common issues are discussed in joint meetings.

The national SGBV group is close to finalizing the SGBV data management and information sharing protocol. UNHCR will consolidate the data from several organizations in Jordan and compile it into statistical and analytical reports. The main aim of the information sharing project is to help inform programming.

##### c) Verification update

The verification exercise should be completed by 21 May. An additional week will be required to finalise the protection litigation cases.

##### d) CS

Community mobilization is ongoing. District meetings and the community structure are the two elements of community mobilization. The community structure is being discussed. Existing committees have been mapped (Dec 2013) and the new 8 committee

structure has been proposed. This currently does not have full consensus. UNHCR is working on this. The existing mapping will be updated.

District meetings are being used to enhance community mobilization. There is some confusion on district meetings and sectoral meetings. UNHCR is encouraging partners to use the district meetings as an outreach tool.

e) Shari'ah court

The judge is present, and UNHCR legal IP, ARDD Legal Aid, will present in coming weeks.

**2) Presentation and discussion of Safety Audit conducted in Zaatari in September 2013, and updates on progress since then (Elena, IRC)**

Safety Audits are part of the global SGBV toolkit. Safety Audit of Zaatari was conducted in September 2013 to assess risks, services available and population groups. There are still concerns, despite the implementation of recommendations. This is in part due to the absence of lighting in public spaces, close to WASH facilities and public roads. WASH was a particular area of analysis. Issues related to lighting, and locks are not working. Some of the male and female WASH facilities are still in close proximity. The WASH coordination group is coordinating a response. WASH coordination group is working with REACH to develop a weekly monitoring tool of the WASH facilities. A further Safety Audit is planned for 2014.

Reception area was seen as posing some challenges – there was no dedicated accommodation for groups at risk. IRC in partnership with UNHCR are working to address this. Children's areas are now present. Segregation of sexes in lines was not adequate at distribution points. WFP has deployed additional staff to monitor the security situation.

Remaining challenges

- women feel that there is very low representation of women police, which makes it difficult for them to report issues
- at the district level, refugees have the perception that there is no security presence because of lack of patrols (in 2013). The type of policing sought by refugees will be considered in the next Safety Audit.
- Safety Audits should be conducted every three months, so the issues reported above are those from 2013.

The SGBV SWG is initiating the next Safety Audit and wish to consult all partners and sectoral feedback to ensure that the focus of the audit is not only on SGBV. Partners requested to input additional indicators for next Safety Audit. One of the next protection meetings will be dedicated to this issue.

**3) Discussion and review of Guidelines for media visits to Zaatari and refugees elsewhere in Jordan (Chair, and WG members)**

The working group reviewed the draft inter-agency media guidelines and made a list of recommendations and amendments.

<b>Action point</b>	<b>Responsible agency/person</b>
Share SOPs on alternative collectors at distribution points	Ihab (UNHCR) and Naser (WFP)
Re-circulate the Safety Audit report	Majida (UNHCR)
Zaatari SGBV SWG will develop outline of the next Safety Audit and share with ZPSWG by end of May.	IRC/UNHCR – Zaatari SGBV SWG chairs.
Share SGBV briefing note	Majida (UNHCR)
Advise on which paragraph from the SGBV Media Guidelines should be included	Belen (UNHCR)
Remind field colleagues to share regularly district schedules – with protection and other sectors	Chair (UNHCR)
Re-circulate CP/SGBV SOP training schedule	Majida (UNHCR)