



## Camp Management and Coordination (CMC) Meeting Minutes

UNHCR Base Camp,  
Date: 23/09/2014 - 14:00

Chair: Marije Mellegers, UNHCR



### Key messages:

All new activities in the camp **MUST** be approved and coordinated with: (a) the government (b) camp management. Camp management will approve requests supported by the relevant sector and if they are cost effective, focused, constructive and have the greatest possible impact. All activities in the camp have an effect on overall security, so it is imperative to go through the correct procedures before commencing any activity in the camp. Any organisation that does not respect this condition will have their permission to operate in the camp revoked by camp management. Contact Kilian Kleinschmidt [kleinsch@unhcr.org](mailto:kleinsch@unhcr.org)

Ref	Actions from previous meetings	Who	When	Done?
<b>Emerging issue</b>				
<b>Security</b>				
02/7/13	Incident reports should be completed for all incidents, and shared with UNHCR FSA	All	Ongoing	<b>Ongoing</b>
<b>Camp Management</b>				
06/08/13	Any meetings with refugees should now take place in the shared meeting area in the buffer zone. Pedestrian gate is open.	All	Ongoing	<b>Ongoing</b>
03/09/13	Agencies planning to have a regular physical presence in the compounds should express their interest to UNHCR camp management	Mohamed Jertila <a href="mailto:jertila@unhcr.org">jertila@unhcr.org</a>	Ongoing	
03/09/13	Base Camp Management: Team Connect Contact details across Please fill RFO in advance of any issues.	Azmi Alhasany Team Connect <a href="mailto:azmi@team-connect.co">azmi@team-connect.co</a> 0798021719		
29/10/13	Public Information and Mass Communication Associate	Naserddine Touaibia <a href="mailto:touaibia@unhcr.org">touaibia@unhcr.org</a> 0798611914		
24/08/14	All agencies planning to distribute any NFI item in the camp must get prior approval from camp management. All assessments need to be coordinated and require prior approvals.	Johnson Opoka <a href="mailto:opoka@unhcr.org">opoka@unhcr.org</a> 796769872		
11/03/14	Electricity	Yanal Madanat <a href="mailto:almadana@unhcr.org">almadana@unhcr.org</a> 0797056990		
29/04/14	External Relations	Gavin David White <a href="mailto:white@unhcr.org">white@unhcr.org</a> 0798175813		
02/09/14	UNHCR liaison officer with SRAD	Mohamed Altaher <a href="mailto:altaher@unhcr.org">altaher@unhcr.org</a>		
02/09/14	General camp coordination support	Marije Mellegers <a href="mailto:mellegers@unhcr.org">mellegers@unhcr.org</a> 0790119361		

## **A. General announcements:**

**CMC mailing list:** Attendees of the meeting were advised to verify names on the Zaatari CMC mailing list and remove/add where necessary. The mailing list is now a few months old and needs to be refreshed and maintained regularly. Matthew Richard ([richard@unhcr.org](mailto:richard@unhcr.org)) is the focal point for the mailing list.

**Zaatari 3Ws:** The Zaatari 3Ws matrix is out-dated and Matthew has requested that each agency provide updates ASAP. The 3Ws will be reflected in the Zaatari key events map along with other camp and sector updates. The key events map is developed and published each month on the Zaatari camp portal page.

## **B. Security:**

The general security situation in the camp is calm except for a few minor incidents;

- 16 Sept: A group of refugees gathered at basecamp demanding that their ID documents are returned to them.
- 16<sup>th</sup> Sept: Protest activities by individuals from Zaatari village ended.
- The media has reported on a protest on Jaresh Street regarding the presence of Syrian refugees in Mafraq city (due to concerns about employment, harassment)
- The media reported that there had been police raids against refugees. The information provided in the media report was inaccurate – these are regulars check by the police around the kingdom which are not targeting Syrians.
- Entrance of visitors to the basecamp – partners should ensure that if they have visitors coming to the camp, they should provide the information to UNHCR and to the guards at the gate. Individuals should be escorted whilst in the Basecamp.
- IRD reports that local population have prevented their gas vendors from coming into the camp. IRD contacted previous vendors who are now distributing gas. No gas has come into the camp in the last two weeks. SRAD states that the message should be passed to people in the camp that this was due to the problems outside the camp and not a choice of IRD.
- On Thursday there was a meeting held at the Governor's office with agencies, NGOs and G4S. Two points were discussed: lack of employment of Zaatari citizens; and issue of CBOs contracts coming to an end with WFP.  
Regarding the first point, it was approved that G4S would have 10 vacancies for Zaatari citizens. In addition, a workshop will take place for Zaatari representatives who will be trained on the process of applying for jobs in the camp. Finally, UNHCR and partners will look into helping the community in English language and computer skills.  
IRD reported that community representatives will visit IRD compound tomorrow (24<sup>th</sup> September) at 11am. Other organisations have also been contacted. Governor asked that not only Zaatari but also Mafraq Governorate be included.  
Regarding the second point, WFP reports that they have had 18 partner shops where people can use their vouchers – 2 supermarkets, and 16 CBOs. As of 30<sup>th</sup> September the CBOs will no longer have a working relationship with WFP. The CBOs received their notification today. In order to replace those markets WFP will expand the presence of Tazweed and Safeway in the camp.

## **C. Site planning and Electricity:**

- Electricity in base camp – the problem of frequent electricity cuts has been resolved.
- Regarding the UNHCR Service Area and religious court – following approval from SRAD to connect to their power supply, the work will start in a couple of weeks.
- G4S reported the need for lighting for the vehicle compound which has now been provided.
- On the road between Districts 5&6, hangers have been added to the electricity lines to provide safer connections for the refugees to connect to. Messages will be passed through the District Teams to ensure that refugees make these connections.
- Work will be completed on removing “spaghetti wires” from IRD playground.

## **D. WASH:**

- Work on borehole no.3 in D7 is progressing, with 250m drilled so far. There will be a wash out put in place in the direction of the Qatari school.

- The problems resulting in the switching off of borehole no 2 last week have been resolved and the borehole is now operational.
- The current contract for water supply in the camp is coming to an end and so a call for tenders has been launched.

#### **E. Health:**

- MSF Holland had finalised their admissions criteria for war wounded individuals and this has been shared with all the health agencies.
- Off camp polio campaign will take place in October, with the camp wide campaign starting on the 2<sup>nd</sup> November.
- The Ministry of Health has informed health partners that food inspectors are at work in the camp. The inspectors have decommissioned 24 out of date boxes of frozen chicken in shops on the Saudi Road. The Ministry of Health, SRAD, UNHCR and health partners are formulating a strategy for regulate the shops selling food in the camp, checking instillations and ensuring that anyone working there provides stool samples and chest x-rays.
- There is a small level of transmission of acute jaundice syndrome in the camp. Hepatitis A has been confirmed in the camp at low levels. Health partners are looking into whether there is a common source.
- One case of Acute Bloody Diarrhoea has been identified and health partners are looking into the cause.
- October 15<sup>th</sup> is World Hand washing day. The Hygiene Promotion Group is planning activities, mostly for young adults.

#### **F. Food:**

- During the reporting period, WFP through SCI distributed a total of 312 new arrival vouchers which is 1560JD
- The next cycle will start on 28<sup>th</sup> September. The planned date for starting the e-vouchers distribution will be 12<sup>th</sup> October.
- WFP distributes 17.3MT to cover camp needs for bread, 72083 beneficiaries.
- WFP continues to distribute welcoming meals for new arrivals in RAS through IOM, and in Zaatari through NRC for special cases.
- School feeding programme is on-going in three schools in Zaatari. The highest number of distribution in both shifts during the reporting period was 16,598 date bars.
- WFP has a serious funding crisis and will not be able to provide food to all refugees in the month of October. Residence of the 4 camps will receive normal assistance. Off camp will receive 12JD instead of 24JD. November and December are unknown at this point. Camps will be prioritised.
- WFP is preparing communications for the refugees and then will share with partners to be shared with refugees.

#### **G. Protection:**

- The registered camp population of Zaatari is 79,221 individuals, comprised of 51% females and 49% male.
- The number of new arrivals entering the country was 1,938 (including 5% re-entry. There has been an increase in the last few days due to increasing numbers of refugees in the “no man’s land” at the border. It is anticipated that the number of new arrivals arriving in Rabaa Al Sarhan will increase to up to 500 refugees per day. 46% of new arrivals have fled because of events related to the Islamic State in their areas. The majority of the new arrivals are transferred to Azraq camp.
- Zaatari camp received 406 new arrivals last week. These were mainly from urban areas (315), most likely because of increasing restrictions on those living in urban areas without official bail out documentation. There were also 54 cases bought back by the police. UNHCR advises all refugees to register with UNHCR in the camps to regularise assistance.
- 83 new born babies were registered.
- The cumulative total of birth certificates was 1,510.
- A total of 99 individuals from Zaatari were bailed out in the last week, the majority to Zarqa (36%), followed by Mafraq (20%) and Jarash (17%). There has been an increase in the number of refugees bailed out – During the month of August 202 cases were bailed out by the police whereas 360 cases have already been bailed out so far in September.

- A total of 763 individuals spontaneously departed to Syria including 22% Zaatari residents and 78% living outside Zaatari. Dara'a is the main city where refugees departed to (77%), followed by Rural Damascus (17%) and Damascus (4%). The main reasons for departure were for joining family members in Syria (43%), lack of employment / income-generating opportunities (22%), and family members leaving due to requests of family in Syria (17%).
- A total of 192 individuals registered and residing in Zaatari were able to receive their Syrian documents back from the authorities.

#### **H. Community Services:**

- Community Mobilisation Working Group continues to prepare for community gatherings. All trainings for community mobilisers will be finished this week. There will be a pilot of this project Oct 11-31<sup>st</sup> in D3, 7, 10.
- JEN magazine – there will be a section in the magazine with the subject “Pride of the District”. Partners are encouraged to share information with refugees about the opportunity to submit pieces for this section of the magazine on activities/projects within their districts that they are proud of. The deadline for submission is Oct 16<sup>th</sup>.
- A youth tournament took place for young men in the camp.
- IRD is working with a group of artists. There are currently 4 young men but others are encourage to join the group that meets every Monday at 10am in the IRD centre in District 10. Partners should inform IRD if they would like the group to paint any of their facilities.

#### **I. Youth taskforce:**

- The YTF retreat will take place this weekend. A report will be shared about the discussions and outcomes, including the strategy for the next year.
- YTF is planning a youth consultation sessions on the subject of higher education. Any NGO interested in this issue are welcome to join the YTF.

#### **J. Education:** No updates to report.

#### **K. NFIs:**

- NRC continues to support the Reception Area.
- Last week the new arrivals voucher distribution for hygiene items started. The voucher can be used in Tazweed and Safeway for any items.

#### **L. External Relations:**

- UNHCR expressed thanks to partners who have been helpful at facilitating visits to the camp.

#### **AOB:**

Organisations are requested to share their plans for Eid (in terms of staff working times) with UNHCR ([clarkh@unhcr.org](mailto:clarkh@unhcr.org))

**Next meeting will be on Tuesday 30 September, 2014, at Zaatari Base Camp meeting room 4, at 14:00.**