

## WASH Sector Coordination

### Minutes of weekly Zaatari camp WASH sector coordination group

**Date:** Sunday, 19<sup>th</sup> October 2014

**Venue:** UNICEF Meeting Room 4, Zaatari Base Camp

**Time:** 11:00-01:00

**Duration:** 2 hours

**Participants:**

Habib-ur-Rehman – chair (UNICEF), Matthew Richard – minutes (UNHCR), Wajdi Abu Saif (ACTED), Anne Rapin (JEN), Tomas Lopez (UNHCR), Andy Boscoe (Oxfam), Abrassac Kamara (UNICEF), Zaid Zahran (MC), Ahmad Al-Tarawnah (UNICEF), Philip Bato (REACH), Mohamed Alhamwan (UNICEF), Brendan Dineen (UNHCR), Kiro Andreev (IRD), Yousef Ibrahim (Open Hands), Mirno Pasquali (ACTED), Amer Abudieh (UNICEF).

- ❖ For WASH info & documents, refer to the WASH Working group page on the UNHCR portal:  
[http://data.unhcr.org/syrianrefugees/working\\_group.php?Page=Country&LocationId=107&Id=18](http://data.unhcr.org/syrianrefugees/working_group.php?Page=Country&LocationId=107&Id=18)
- ❖ REACH's maps and weekly WASH reports can be found on the on-line "Drop Box" storage:  
<https://www.dropbox.com/sh/n9ngx1oy848q644/v6gd24hWRa>

Agency updates	
<b>Mercy Corps</b>	<ul style="list-style-type: none"><li>• Drilling of borehole 3 is now complete with a depth of 500 metres. The wash-out pipeline is also complete with a length of 1,250 metres. MC is now ready to install casing for the borehole followed by a pumping test. MC is requested to inform UNICEF when they plan to install the casing.</li><li>• Construction of the security perimeter wall has started but MC is waiting for approval from UNICEF regarding the fencing. MC is also advised to fence the parking area.</li><li>• UNICEF received complaints that water was accumulating at the site of the new borehole. The water has now been removed and the problem will be resolved once the wash-out pipe is connected.</li><li>• UNICEF requested that MC share the updated borehole workplan with UNICEF.</li><li>• UNICEF report that the road close to the filling area at borehole 2 is in a very poor condition. UNICEF have begun preparation for repair works. The road will be re-laid with base course as a temporary solution, with concreting planned for the future.</li></ul>
<b>ACTED</b>	<p><b>Repairs and Maintenance:</b></p> <ul style="list-style-type: none"><li>• Water tank disinfection is on-going in district 11; 165 tanks have been disinfected so far. When complete disinfection will begin in district 12.</li><li>• ACTED have mapped large holes and road potholes in districts 1 and 2 and have sent to UNHCR. UNICEF has received complaints about large potholes in the roads across the camp. The existence of holes impact the movement of water trucks in the camp, especially when it rains. When UNICEF receives this information, they will approach UNHCR to request that the holes be back-filled. An assessment of holes in districts 9 and 12 will be finished today. All partners are encouraged to report locations of large holes across the camp.</li><li>• In districts 3-10 all water tanks have been disinfected and labeled with a numbering system along with UNICEF and respective partner(s) logos. UNICEF auditors however noted this was not the case in district 8. Oxfam are waiting for the relocation of water tanks before they label the water tanks.</li></ul> <p><b>Water supply:</b></p> <ul style="list-style-type: none"><li>• The strike of the water truck drivers', which started last Sunday, was resolved at 12:30pm on Tuesday 14 October. Water distribution is now on-going as normal. ACTED have increased the supply of water to the camp in anticipation of access restrictions during the rains.</li><li>• Last week Dr. Brendan Dineen, UNHCR Health Officer recommended that the WASH sector consider</li></ul>

	<p>installing a filter on the hose of all water trucks to avoid the contamination of worms into the water supply. ACTED have looked into the suggestion and currently waiting for recommendations from the MoH.</p> <ul style="list-style-type: none"> <li>• UNICEF encourages all agencies to continue reporting and feedback on water delivery. There are daily reports from water quality monitors however there are issues with some trucks not reporting at district check-points; ACTED to follow-up on this issue and observe common trends. ACTED to share daily and weekly water delivery reports as stated in the ACTED WASH community distribution presentation. <b>Action point.</b></li> <li>• UNICEF requested that all WASH partners to submit the number of public water storage tanks (districtwise and preferably streetwise) across the camp. <b>Action point.</b> It still remains difficult to identify what is public and what is private.</li> <li>• Dr. Brendan Dineen (UNHCR Health Officer) highlighted the issue of children using hoses to extract water from the public water tanks and selling it. It was emphasized that the role of WASH committees is to prevent this behavior along with messaging from WASH community mobilization teams.</li> </ul>
<b>Oxfam</b>	<ul style="list-style-type: none"> <li>• Oxfam teams are preparing for the wet weather by clearing culverts and drainage ditches.</li> <li>• Oxfam have mapped the new locations of public water tanks. The aim of relocation is to provide a more equitable spread of tanks across the districts, and relocate tanks from areas where water theft is reported. Oxfam are working in coordination with UNHCR and the community police. As mentioned earlier, Oxfam is waiting for this process to be completed before labeling the tanks with logos and numbers.</li> <li>• Reported problem in district 6 where refugees have installed a toilet soak-away above a water distribution line which has an illegal connection. The connection was poorly fitted and so blackwater has infiltrated into the supply. The refugees have now improved the connection which has resolved issue; however this is not the desired result. Oxfam are now planning to install a small septic tank to contain the blackwater.</li> <li>• Before the Eid break Oxfam identified 50 illegal connections within their districts, some with electrical water pumps. This week Oxfam will start removing illegal connections with support from UNHCR, IRD, and possibly the community police.</li> <li>• Tendering for the water network is on-going.</li> <li>• Oxfam would like more clarity on their roles and responsibilities for WASH partners in schools. This may impact their 'Cash for Work' initiative. UNICEF education suggested Oxfam consult their PCA with UNICEF but this is still unclear. UNICEF agreed to clarify this ASAP. <b>Action point.</b></li> <li>• UNICEF requested that all partners utilize a WASH in Schools maintenance tracking sheet; there are 17,000 students attending schools on a daily basis so active maintenance is essential. UNICEF to develop a unified tracking mechanism for WASH in schools.</li> <li>• Oxfam will begin a small pilot project for the establishment of a women's group. This has been approved by UNHCR and UNICEF.</li> <li>• Oxfam plan to replace some WASH blocs in D# 8 and return 8-9 Dalals to UNICEF after the maintenance of the prefabricated WASH block. This is scheduled to be completed by the end of November 2014. Oxfam requested clarity on the UNHCR policy regarding the establishment of private toilets. <b>Action point.</b></li> </ul>
<b>UNICEF</b>	<ul style="list-style-type: none"> <li>• UNICEF have finalised the scope of WASH works for the City of Amsterdam.</li> <li>• 2 weeks ago UNICEF distributed water pumps and water testing kits. Handing-over to be circulated and signed-off by WASH partners</li> <li>• UNICEF presented their plans for the turbid water at borehole 2. UNICEF has proposed to install 40-50 M<sup>3</sup> tanks within the borehole perimeter for the storage of turbid water/washout water. Water can then be used for identified activities such as construction, toilet cleaning, irrigation etc. The tanks will be combined with an overflow which will empty into an agricultural pond with a 2-way valve leading to a soak away pit with gentle slope. The design will be shared with WASH partners for comments and feedback.</li> <li>• UNICEF has requested WASH partners to deploy their maintenance teams in all Unicef sponsored schools</li> </ul>

	<p>to make sure that maintenance work is carried out regularly and appropriately. <b>Action point.</b></p> <ul style="list-style-type: none"> <li>Unicef proposed to review the REACH fact sheet during WASH co. meeting to track the progress/issues districtwise.</li> </ul>
<b>JEN</b>	<ul style="list-style-type: none"> <li>JEN is in coordination with ACTED for the training of street level water focal points.</li> <li>JEN have received approval from UNICEF for the rehabilitation of showers in district 3. JEN require assistance from UNICEF to apply for a permit for the prefab units to leave the camp for repair works.</li> <li>JEN have requested for a map of culverts across the camp; suggested to contact Mohamed Jertila at UNHCR site planning.</li> <li>Last week (15 Oct) JEN celebrated Global Handwashing Day. Radio programs were also broadcast by Relief International and activities were held in Oxfam districts. WASH partners requested to send any photos of the event by email to Unicef. <b>Action point.</b></li> <li>JEN will begin messaging next week on the oral polio campaign (first week of Nov). Anticipated push-back from the community after the case of 17 children's deaths in Syria during a similar immunization campaign a few weeks ago.</li> </ul>
<b>REACH</b>	<ul style="list-style-type: none"> <li>The bi-weekly (21-23 September) WASH centre monitoring assessment was shared with the group.</li> <li>Results indicate a stable WASH situation.</li> <li>Minimum standards are now included into the assessment</li> <li>There is an issue with reported inactive WASH centres which will be fixed in time for the next report. REACH requested that WASH partners inform of any inactive WASH blocks and remove them from the Raw data used by REACH. <b>Action point.</b></li> <li>There are currently 364 active WASH blocks in the camp. UNICEF informed that certain inactive/partially vandalized WASH blocks are being used inappropriately and should be either locked, removed or repaired. All WASH partners requested to inform the community about the WASH sector plans to remove the partially vandalized WASH blocks to avoid any unwanted activities in the inactive WASH blocks.. Unicef to share WASH block Excel sheet for agency updates. <b>Action point.</b></li> </ul>
<b>UNHCR</b>	<ul style="list-style-type: none"> <li>There was a discussion in last week's WASH meeting concerning the development of a regulatory framework to monitor water quality of delivered water. UNHCR is scheduled to receive a draft MoU from ACTED today. ACTED, UNICEF and UNHCR will then meet on Wednesday 22 Oct 2014 in SRAD office at 10:00 to discuss further in presence of MoH officials.</li> <li>The first steering committee meeting for discussions over the water network design was scheduled for 21 October, however this will be postponed as some information is still pending.</li> <li>The UNHCR/IRD interim wastewater management project will start on 1 November. IRD have designed and submitted a project proposal with a work plan and budget. Concerns were raised from Oxfam regarding part of the project methodology that provides payment to refugees for digging trenches; this should be removed. The draft project proposal was circulated with the minutes of meeting (12 October 2014) for comments and feedback. IRD colleagues will now attend weekly WASH coordination meetings</li> </ul>
<b>Open hands</b>	<ul style="list-style-type: none"> <li>Operations on-going as normal.</li> <li>Reported problem with a septic tank in district 1, street 14, toilet 11; the septic tank fills-up very quickly, every 6-7 hours. Most households on this street are connected to a sewage line that feeds into this septic tank. Open Hands are recommended to coordinate with ACTED to resolve this issue. Open hands are de-sludging the tank twice a day. There is also a similar problem in districts 1,2,12.</li> </ul>

<b>Action Points</b>		
<b>1</b>	ACTED	ACTED, with support of water truck drivers, to identify problem areas where children risk injury from trucks and report to UNICEF security, UNHCR and SRAD (pending).
<b>2</b>	ACTED	ACTED to share daily and weekly water delivery reports.

<b>3</b>	All WASH partners	All WASH partners to send the total number of public water tanks along with the locations in there respected districts to UNICEF. Moreover, all public storage tanks should be labelled with Unicef and respective partner logos along with water tank number.
<b>4</b>	UNICEF	UNICEF to clarify with Oxfam on the roles and responsibilities for WASH in Schools. UNICEF to develop a WASH in schools maintenance tracking mechanism.
<b>5</b>	UNHCR	UNHCR to clarify policy on the establishment of private toilets in the camp
<b>6</b>	All WASH partners	Deploy WASH maintenance teams in schools with immediate effect to make sure a regular maintenance in the school.
<b>7</b>	All WASH partners	Send photos from activities marking Global Handwashing Day to UNICEF.
<b>8</b>	All WASH partners	WASH partners to inform REACH and Unicef on any inactive WASH blocks in their respected districts.
<b>9</b>	UNICEF	UNICEF to share WASH block excel sheet for WASH partners to update.
<b>10</b>	All agencies	Identify the potholes and/or problematic areas in their respective district which are causing hurdles in their operations and share with UNHCR.
<b>11</b>	REACH	Share raw data with Unicef for wider circulation with MoM.
<b>Agenda Point</b>		Assessment of potholes in the camp and responsibilities of different stakeholders.

#### **WASH Hotline Numbers:**

##### **De-sludging monitoring contractor number:**

- 079 926 2551 Mr. Salam Open Hands (English/Arabic speaker)

##### **WATER supply numbers: (8 AM to 5 PM)**

<b>Area Coverage</b>	<b>Cell Number</b>	<b>Name</b>	<b>Location of the Person</b>
Entire camp	0777 37 36 17	Mr. Bassam	ACTED Office
District # 5, 7, 8, 12	0777 48 14 60	Mr. Saeed	Unicef Borehole # 2
District # 3, 4, 9, 10	0777 83 98 44	Mr. Abu Khalid	Unicef Borehole # 1
Districts 1,2,6,11	0777 60 47 75	Mr. Abu Moanis	Eastern Gate of Za'atari Camp

##### **De-sludging numbers (06:30-21:00):**

- 079 542 2632 Mr. Mohammed (Open Hands)
- 079 914 8753 Mr. Khalil (Open Hands)
- 079 651 6618 Mr. Yousuf Ibrahim (English/ German speaker - Open Hands)

##### **Solid Waste number**

- 079 802 1475 Yanal Nasaa (ACTED)

##### **JEN storm water de-sludging number:**

- 079 569 4125 (Ashraf)