



Camp Management and Coordination (CMC) Meeting Minutes

UNHCR Base Camp,
Date 07/06/2016 – 12:30

Chair: Gavin David White, UNHCR



Date	Actions to be followed up	Who	By when	Done?
Ref: Emerging issue				
	All sectors are requested to provide the camp management with their Ramadan activity schedules.	All agencies	On-going	On-going
Ref: Security				
	-All agencies are asked to report all incidents and share it with the Field Security Advisor. -Any activities operated by the camp should be reported by the organizations and agencies to the camp management in order to obtain the endorsement.	All agencies	On-going	On-going
Ref: Food				
	Bilateral discussions about the (1) e-cards and the distribution mechanism (2) Alternatives collectors.	WFP	On-going	On-going
Ref: CMWG				
	-All agencies are kindly asked to share all their messages related activities, services and updates with the CMWG in order to have the most updated information to be shared with the field staff and the community.	All agencies	On-going	On-going
Camp Management				
For all health care related issues.		Iyad Shtayiat, Assistant Public Health Officer SHTAYIAT@unhcr.org , 0796985725		
For all protection related issues.		Sophie Etzold, Associate Protection Officer etzold@unhcr.org , 0798956785		
For all community services related issues.		Irene Omondi, Community Services Officer omondii@unhcr.org , 0796324611		
For all security related issues. Incident reports should be completed for all incidents and be shared with the Field Security Advisor.		Ala Almadani, Field Safety Advisor almadani@unhcr.org , 0795751076		
For all site planning issues.		Ghada Barakat, Associate Site Planner, barakatg@unhcr.org 0796845092		
For all registration issues.		Noor Khrino, Senior Registration Assistant khrino@unhcr.org , 0790067563		
For all issues related to the electricity network.		Yanal Madanat, Electrical Engineer Associate almadana@unhcr.org , 0797056990		
For all NFI distribution activities. All agencies planning to distribute NFIs must secure joint prior approval from SRAD and UNHCR. All assessments need to be coordinated via the Needs Based Working Group.		Adem Shaqiri, Field Officer shaqiri@unhcr.org , 079 015 8114 Livia Das Neves, Associate Field Officer, dasneves@unhcr.org , 796083917		
For all issues related to diplomatic missions, the media, private donations, research and new projects proposals.		Gavin David White, External Relations Officer whitegd@unhcr.org , 0798175813		

A. General Announcements

- Representatives of the Jordanian Army visiting District 10 to conduct an assessment mission on UXO. Clearance activities to take place over the coming weeks.
- Services Advisor:
The Database of [Services Advisor](#) was presented during the meeting. It was clarified that it is a mapping tool, designed for refugees, service providers and stakeholders, and provides up-to-date information about local availability of services and helps in referrals.

Partners were asked to nominate focal points to attend a training session on the 15th of June. The nominated focal points will be asked to upload some data relevant to the services provided by their organizations during the training session, and update it in the future in case there are any changes.

B. Registration

- Population movement including arrivals and departures to/from Zaatari camp.
 - Transfers to Zataari camp: 53 individuals were transferred to Zaatari camp as follows:
 - 18 individuals were transferred from RAS.
 - 28 individuals were transferred from Azraq camp.
 - 7 individuals were transferred from EJC.
 - Transfers from Zataari camp:
No individuals were cleared to be transferred to EJC during the reporting period.
 - 1.3 Travel to Third country:
 - A total of 110 individuals traveled to third country, among the 36 individuals were residing and registered in Zaatari camp, while 74 individuals were residing in urban areas.
 - The main countries where refugees departed to were: 1. Germany 2. Saudi Arabia 3. Denmark
 - The main reason of the departure was for Reunification with family members in third country.
 - 1.4 Spontaneous Departures to Syria:
 - A total of 249 Individuals were inactivated for spontaneous departure to Syria, among them 66 individuals were registered and living in Zaatari camp and 183 individuals were living in urban.
 - Dara is the main city where refugees departed to.
 - Main Reasons of the departure to Syria was:
 - Reunification with family members in Syria. (81%).
 - 1.5 Bail outs:
A total of 8 individuals were bailed out according to the information reported to UNHCR.
 - Registration of new Birth:
98 babies were added to their parents cases, among them (46) Girls and (52) Boys (Birth notifications were presented).

C. Security

- 26 May 2016, Zaatari camp, at 09:00hrs Police Camp referred a Syrian refugee to the court for hiding a wanted Jordanian citizen inside his caravan.
- 27 May 2016, Zaatari camp, 09:00hrs the Civil Defense vehicle got damaged when a dislodging truck hit it inside their base. No injuries.

- 27 May 2016, Zaatari camp, 03:50pm Police Camp arrested a (17) year-old Jordanian for illegally driving in the camp.
- 28 May 2016, Zaatari camp, 01:00pm an (80) year-old Syrian refugee female rescued to Mafraq hospital where she was announced dead upon arrival.
- 01 June 2016, Zaatari camp, at 11:00am a March in celebration of the Centennial of the Great Arab Revolt and Independence took place in the camp. A round (500) Syrian refugees participated in the March and chanted the loyalty and sincerity slogans.
- 01 June 2016, Zaatari camp, at 11:35hrs a road traffic accident occurred at the camp gate, five Jordanian citizens were slightly injured.
- 01 June 2016, Zaatari camp, D12, block 1, at 21:20hrs, a fire erupted in a caravan and extended to another two caravans. Fire brigade responded and indicated that the cause of the fire was gas leakage. No injuries.
- 03 June 2016, Zaatari camp, at 11:00 pm (71) year-old Syrian refugee rescue to Mafraq Hospital where he was announced dead upon arrival. Case was referred to forensic medical to identify the cause of death.
- 04 June 2016, Zaatari camp, at 12:30am Police Camp detained a Syrian refugee for narcotic dealing (hash). SRAD referred him to Anti-narcotics department in Mafraq.

D. WASH

- Water Supply
 - Water supply is ongoing and stable, delivering on average 3,530m³ from the three internal boreholes
 - Water supply according to the summer allocation (from 3,290 to 3,530m³/day) commenced from 1st June.
 - Disinfection on private water storage tanks is ongoing, completed in three districts
 - Intensify household water quality monitoring to mitigate against summer related diarrheal diseases.
- Sanitation
 - Desludging is ongoing, we have made some temporary arrangements (to hire and operate additional trucks through partners in addition to the usual contractor). This is making a positive impact on the operations. Average 1,720m³ desludged and treated daily.
 - Decommissioning of public WASH blocks is in progress; all but a few public WASH blocks will be decommissioned by the end of the month.
 - Private toilets project is being scaled up to include the upgrade of existing private facilities
 - Solid waste management is ongoing, with estimated 720m³ of waste collected and disposed of daily

E. Health

- Health information System (HIS) weeks 20 and 21:
 - Number of consultations is: 20,953 consultations.
 - Total deliveries: 94 deliveries.
 - Number of mortalities: 7cases.
 - Number of outside camp referrals is 255
- Others:
 - MFH blood storage is working with capacity of 4 blood units covering the needs for caesarian section and other surgeries.
- MoH input: regarding Diarrhea cases; there is an increase in the number of cases reported. It was highlighted that doctors and medical actors are not meeting frequently enough to discuss and follow up on the cases received.

F. Food

- Testing for the iris scan payment system began in the last week of May. WFP, UNHCR, IRD and SCI continue to bilaterally discuss the alternate assistance collectors list and other issues.
- Monthly reload for the camp population started on 5 June and will follow the usual staggered schedule according to family size, ending on 22 June.
- WFP through Save the Children International (SCI) is conducting two camp-wide distributions of dates donated by the Kingdom of Saudi Arabia, during the Holy month of Ramadan. In each distribution, the allocations are as follows:
 - Family sizes 1 to 3 will receive 4 kg
 - Family sizes 4 to 5 will receive 6 kg
 - Family sizes 6 to 8 will receive 8 kg
 - Family sizes 9 and above will receive 10 kg
- WFP is supplying Za'atari camp with 16,400 MT of fresh bread on a daily basis to meet the beneficiaries' needs.
- WFP is distributing welcome meals in Raba Al Sarhan through the International Organization for Migration (IOM) to beneficiaries entering or leaving Jordan. A total of 1,732 welcome meals were distributed to beneficiaries entering Jordan from the period of 23 May – 5 June 2016.
- WFP through SCI distributes general paper vouchers in the camp to cases who do not have e-cards (either did not receive one yet, or waiting for a replacement) and other special cases. A total of 520 vouchers with a value of JOD 5,020 were distributed from 1–31 May. From 16–31 May, 70 new arrival vouchers (total value JOD 350) were distributed to 50 beneficiaries.
- WFP is providing bread from the daily bread surplus to special cases in the reception center based on daily requests from the Norwegian Refugee Council (NRC).
- WFP through NRC distributes welcome meals to new arrivals and special cases waiting in the reception area. From 15 May–4 June, a total of 15 welcome meals were distributed.
- WFP has an ongoing school feeding program through SCI for the camp formal schools. From 23 May–6 June, the highest recorded figure of students reached per day was 13,500.
- WFP's school feeding program also supports the informal school through NRC. From 16–31 May, the highest recorded figure of students reached per day was 614.

G. Education

- In the second semester UNICEF began the implementation of the **Tarbiyeh** initiative (Our Safe Environment) in six schools in Za'atari Camp in collaboration with Sharek Academy. The Tarbiyeh initiative involves a school-based approach that reinforces positive social behaviors among teachers and students; it also engages community, including parents, in awareness raising initiatives and activities to combat violence through drama, art and awards ceremonies. Orientation meetings were held with key stakeholders, including 224 Jordanian teachers, 117 Syrian teachers, and 18 administrators in the 6 selected schools in Za'atari to introduce key **Tarbiyeh** concepts and identify and endorse an intervention plan for each school. A pre-assessment was conducted to assess the selected schools' existing environments. The selected schools have been equipped with necessary materials to support the roll-out of the program. Some 3,500 children have benefitted from the roll-out of Tarbiyeh in the six schools in Za'atari during the 2nd semester of the scholastic year 2015/2016. On Wednesday the 31 of May 2016, the students of the *Aisha Bint Aby Baker School* (Saudi School - female

Secondary School) were selected for their good behavior, along with their teachers, parents, and schools staff for their commitment and involvement in Tarbiyah program.

- The preparation of the new School Year is ongoing. Kindergarten classrooms will be set up in Primary Schools in Zaatari for school readiness purposes. Children who will attend KG2 will be prepared to transition to school the following year (grade 1). During summer break, UNICEF in collaboration with UNOPS will ensure some of the schools will undergo maintenance works to replace damaged items and finalize the gravelling works. Furthermore, new libraries will be set up in the schools in Zaatari.
- Tawjihi exams will take place from 13th to 26th June. UNICEF in collaboration with MoE, UNOPS, SRAD will provide transportation for Tawjihi students from the camp to the schools where they will sit for the exams.

H. Youth Taskforce

- Youth Activities in Ramadan: A few agencies are offering different activities during Ramadan. The majority of youth activities are running as normal, with slightly changed hours. The updates from agencies will be shared with the YTF MOM, rather than as a separate mapping exercise.
- YTF Newsletter: Latest issue of YTF Newsletter, which is on the topic of youth and technology, was shared for final feedback. The final copy will be circulated shortly.
- Youth Activities Mapping: Mapping of youth activities in Zaatari completed and will be shared with YTF members.
- Advocacy Messages: As part of the YTF Action Plan, YTF members discussed advocacy messages for youth in Zaatari. These messages will be shared with the Zaatari Protection WG advocacy mini-group and the EWG. They will also guide the topics of future YTF Newsletters.

I. Protection

- Zaatari Development Plan. Small groups within PWG continue to work on the draft of the document, several submitted their inputs already. In order to consolidate the document, extended meeting of the PWG will be called this Thursday, to gather together as many as possible small WG members to have the discussion on the document.
- Harassment around the schools. UNHCR had a follow-up meeting with community police in the camp. According to Lt Muath, after initial period of patrolling around the schools in the morning hours, this part was cancelled as no cases of harassment were identified (no potential attackers). Community police keeps patrolling in the afternoon hours and according to Lt Muath is effectively preventing the cases of harassment. As before, we would appreciate the input from Education colleagues if they are aware of the cases of harassment still, we will contact the community police based on this information.
- Field protection monitoring activities. Under the component, the team completed the monitoring of the District 8 and District 3. Reports are underway.
- Surge in the number of complaints regarding the leave permits. Protection is looking into the situation with the surge of the number of complaints regarding the leave permits coming from the community. As we are able to gather more substantial information, protection will come up with the recommendations and advocacy points.
- Expansion of PTV network. Following the interviews conducted by protection unit, PTV network will expand for 30 new volunteers in all the districts of ZC. Protection unit is currently planning the induction workshop for the new PTV members to be conducted soon.

J. Community Services

- Number of refugees attended the gatherings: 188
- Number of community gathering conducted during this period: 10
- The most common topics raised and discussed during this period: sewage system and community gatherings
- Number of PWDs Attended the gatherings: 11 (An average of 1/gathering)

- Number of community based initiatives discussed during CGs: N/A
- Sessions conducted: 1 NRC CFW system (awareness) in D3 and 2 regarding the community gatherings in D10 and D4
- The most common topics raised and discussed during the month of May:
 - Sewage system: Many Households in D9 are connected to one Septic Tank
 - Late response by the desludging tanks
 - Refugees claimed that the waste water is flooding out of the septic tanks, and that resulted in very bad smell and attracted insects in block 1 and block 2.
 - Sometimes, waste water return to the shelters after septic tank get full of waste water as happened in block 1 and 2.
 - Community gatherings: Concern continues over agency participation. A presentation and discussion on the Community Gatherings will take place at the next CMC meeting as a priority.

K. Basic Needs and Livelihood Working Group

- BNLWG:
 - Four groups discussions with men and women were organized in order for them to provide feedback on the livelihoods and basic needs (food security included) sections of the Zaatari Strategic Plan. The feedback from the refugee community has been incorporated into the Plan, and now the BNLWG is on the final phase of endorsement of the plan.
 - Summary CWF SOPs in Arabic have been distributed to and discussed with the refugee community in community centers, community gatherings, and during home visits in the past weeks.
 - As part of the monitoring component of the CFW SOPs, the BNLWG Co-Chairs proactively engage with partner agencies to ensure such compliance with the established guidelines. In the last BNLWG meeting, agencies administering CFW programs have reported on their progress regarding rotation, establishment of a complaint mechanism, and compliance with SOPs rates according to skill level classification.
 - Town Hall Meeting on May 24th an information session on work permits was held in Mafraq with 90 refugees, and was attended by UNHCR, ILO, Mafraq Labor Directorate, and Ministry of Labor
 - A meeting between UNHCR, ILO, Mafraq Labor Directorate, and Ministry of Labor took place on May 24th in order to discuss challenges and the way forward for the issuance of work permits
- Distributions:
 - NFI Center:
 - 798 different CRIs (Blanket , Mattresses , G. Matt, Hygiene vouchers , kitchen sett and diapers) given out to **112** families including newborns
 - 63 newborns
 - 33 Toys kit - private donor- given out to 25 Child
 - CHDC (Common Humanitarian Distribution Centre)
 - Distribution cycle of “Cash Assistance to cover gas and hygiene items needs, LED Lamps and TOM’s Shoes” still ongoing till June 8th 2016 (JOD 278,432 cash assistance , 10,808 Pair of Toms shoe & 10,576 LED lamp was given out to 10,808 Families)

L. Site planning

- Construction of 3 new seal coat roads in districts 3 and 4 with a total quantity of 600m through World Vision is complete.
- Up to date and since the beginning of 2016, 114 prefabricated shelter units have been constructed through SNC in district 9, and 76 units are under construction.

- Storm water network design report has been submitted from World Vision to UNHCR, and currently awaiting their feedback and additional information to be provided as commented by UNHCR.

M. Energy:

- District 12 has been energized and commissioned on Sunday 29th of May. All HHs are now connected to the new network.
- District 11 has been energized and commissioned last Sunday 5th of June. Most of HHs are now connected to the new network and tomorrow all HHs will be connected.
- As of Monday June 13th, supply hours will be changed to become 9 hours extending from 19:00 – 4:00.
- Electricity will be entirely cut from the whole camp on Sunday June 13th, expected cut time 10:00 – 17:00. So please prepare your backup generators during those hours.
- On Wednesday 1st of June, a fire started in one of the caravans in district 12 – block 1. The fire started because of electrical fault inside the caravan due to poor internal wirings.
- District 6 is planned to be energized next Monday June 13th.

N. External Relations

- *Official Missions:* 26th May, Permanent Representative of Germany to FAO, WFP and IFAD – 30th May, Danish Business Delegation – 1st June, Foundation Sheikh Thani Ibn Abdullah for Humanitarian Services (RAF) / Aspire Academy – 2nd June, US Congressional Delegation – 2nd June, EU Parliamentary delegation – 5th June, Sheikha Intisar/Kuwait Ambassador – 7th June, DFID.