

National Health Coordination Meeting

Date: Thursday 31st March 2016

Venue: UNHCR Office-Amman

Time: 10:00 – 12:00

Agenda:

1. Introductions
2. Review of action points of previous meeting
3. Situation update –UNHCR
4. New MCH policy of MoH for Syrians - UNFPA
5. Service Advisor Orientation- (Online listing of available services for refugees by governorate in all sectors) - UNHCR
6. Ministry of Health Reporting Format for Health Activities - MoH
7. Report on Health Access for Syrians by Amnesty International - discussion
8. Health Agency Updates
9. Subsector working groups - RH (UNFPA), Mental Health (IMC), Nutrition (Save the Children Jordan/UNICEF)
10. Task Forces Update: Community Health Task Force (Medair/IRC)/ NCD Task Force (WHO/MoH)
11. Proposed Assessments/Research
12. AOB

Minutes:

2. Review of action points of previous meeting	
	<ul style="list-style-type: none">• WHO: To share the Hospitals Rapid Assessment Report produced in January and circulate it with the WG. Done, available on UNHCR portal page• UNHCR: To check with MoH on the official letter of confirmation/cancellation of providing free RH health services for Syrian Refugees. Update from RHWG will be in this meeting• Community Health TF – To share some information about the home visits for new-borns, like the number of visits made for each family and when it took place (within 24 hours, 48 hours, 72 hours etc.). Update from Medair will be in this meeting• WHO to follow up on NCD task force TORs with MOH. NCD focal point Dr. Refqi Ismael will update regarding NCDTF on this meeting• EMPHNET – to share the presentation and get it uploaded on the sector web portal. Done , uploaded to portal webpage• All partners – to fill and submit the 4Ws form. Five partners' inputs have been received. Service Adviser presentation on this meeting will elaborate on the importance of filling 4Ws template• UNHCR and UNICEF – to send out an invitation and call for nominations for participants from the WG in the National Campaign, nominations to be sent to Dr Amiri (UNICEF) mamiri@unicef.org . Done

3. Situation update –UNHCR	
	<p>Iraqis Refugees</p> <ul style="list-style-type: none">- Total Iraqi refugees registered with UNHCR is 54,318- 1,716 new Iraqi refugees registered at 2106 <p>Syrian Refugees</p> <ul style="list-style-type: none">- Total Syrian refugees registered with UNHCR is 635,877- 6,600 new Syrian refugees registered at 2106 <p>Border situation</p>

	<ul style="list-style-type: none"> - Total number registered as asylum seeker at the berms are 29,246 - Most of registered refugees from Rukban which are 25,575. However there is no registration for the last 14 days - The number allowed to enter in to Jordan has increased to 100/day in comparison with 66/day in February - The government will allow a sizable number of refugees to enter to fence secured area in Azraq camp, so village 5 in Azraq camp will accommodate refugees who are coming from berms after security screening process - At the moment there are 1,800 refugees that has been moved to village 5 in Azraq camp - There are four cases confirmed as a measles in Azraq <p>UNICEF Update on Measles cases:</p> <ul style="list-style-type: none"> - In response to four measles cases, suggestion has made between partners and MoH to include measles in the upcoming Polio campaign that will take place on 3 April 2016 in camps - However this morning MoH confirmed to include measles, some arrangements are needed e.g. specific injections, logistics, etc. - As soon as all preparation for measles ready, MoH will inform UNICEF <p>For borders update:</p> <ul style="list-style-type: none"> - UNICEF with MoH, IOM, UNHCR, WHO and EMPHNET conducted emergency vaccination campaign, which the first one was on November-December 2015, the second one was on 13—18 February 2016, planning to conduct the third one on April 2016, however there are challenges on physical access to the borders as well as security issues. MoH has already met with borders guard security commander and discussed proposed date for third emergency vaccination campaign at borders, so waiting MoH feedback on this matter.
Action Point	<ul style="list-style-type: none"> ● NA

4. New MCH policy of MoH for Syrians - UNFPA	
	<p>UNFPA: Free Access of Syrian Refugees to MCH services Power Point Presentation (PPP)</p> <ul style="list-style-type: none"> - Syrian refugees with will be provided with free preventive maternal and child health services at MOH MCH centers at the at primary health care level Treatment is not covered and delivery services are not covered by this policy. - Refugees must have valid UNHCR Asylum seeker certificate, MOI cards, and white treatment cards (insurance card at MOH health centers). (If the white treatment card was used in another MOH center (not the one that issue the card), beneficiaries regardless of their nationality will pay some fees, as this is the MoH policy <ul style="list-style-type: none"> - PPP will be attached with the minutes of this meeting
	<ul style="list-style-type: none"> ●UNFPA: To discuss with CHTF-Medair about including messages to community health workers about the new policy UNFPA and MoH to draft leaflets that includes the services that will be provided free of charge for the Syrian refugees in the MoH health facilities, the distribution of

these leaflets to the community will be facilitated through the community health task force

5. Service Advisor Orientation- (Online listing of available services for refugees by governorate in all sectors) - UNHCR

- The objectives of the service advisor are:

Mapping of services provided for refugees

- Help referral with visualization

- Centralized and systematized information

- Help systematize and harmonize 4Ws

- Available to service providers and refugees

The service provider is the primary responsible person to update the system

Way forward:

- Standardized list of activities specific to refugees – TAXONOMY of services
- Transfer any mapping exercise or template –the current 4Ws
- Assign focal points within each agency;
- Training of the users ...continuous;
- Including the MoH health facilities to the system, that are providing specific free health services would be a medium term issue to consider to include in the mapping exercise.

Action Point

All health sector partners to finalize the 4 Ws sheet and send to UNHCR by 7 April 2016;

MoH to nominate participants to the training that will be conducted by UNHCR on the service advisor system.

Sector members to nominate participants for the service provider training.

6. Ministry of Health Reporting Format for Health Activities - MoH

	<p>MoH presented their reporting requirements for the Jordan Resposne Plan as per the below:</p> <ol style="list-style-type: none"> 1. Number of patients taking health services from the international/national NGOs health facilities placed within the community. <p>The objective of this reporting format is that the MoH will have a comprehensive idea on the number of nationals and refugees (Syrians, Iraqis) that are taking health services in the NGOs health facilities and the number of referrals to MOH and/ or other health facilities</p> <ul style="list-style-type: none"> - The form should be filled by all NGOs that are providing health services and send copy to health director/governorate and one copy should be sent as well to planning and administration unit-MoH - The report on this will be required on quarterly basis <ol style="list-style-type: none"> 2. Action Plan Report <ul style="list-style-type: none"> - New policy has been adopted by the MoPIC, in order to facilitate the project approval process; Project Action Plan should be filled and submitted to the line ministry for approval along with the MOPIC required form. This step will be facilitating and shortening the approval process for the projects. This form should be filled by all partners for new project submission to MOPIC. Both documents should be shared with the Health Economic Department of Planning Directorate of MoH, as per the below contact: - Dr. Abed Al Razzaq, <p>Head of the Health Economics Department,</p> <p>Email: ashafei1212@yahoo.co.uk</p> <p>Telephone: 077 672 6757</p> <ul style="list-style-type: none"> - Dr. Sadeq Gabashneh <p>Health Economics Department</p> <p>Email: dr_sadeq58@yahoo.com</p> <p>Telephone: 079 559 2059</p>
Action Point	<ul style="list-style-type: none"> ● MoH: To share the report format and the project action plan – English version with WHO and UNHCR to be disseminated with health sector partners

7. Report on Health Access for Syrians by Amnesty International - discussion

	<p>MoH Discussion:</p> <ul style="list-style-type: none"> - MoH reiterated to the forum that the Ministry is doing its best given the limited resources in providing certain health services free of charge to the Syrian refugees, such as the vaccination and a selected package of MCH services, they added that the influx of the Syrian refugees has stretched the health system in Jordan a lot, to which the MoH has reacted by increasing the medicine supply by about 100%, expanding the infrastructure by building new PHCC and increasing the capacity of the public hospitals. He added that the Syrian refugees are paying the uninsured rate of health services as the Jordanians, which is highly subsidized too. MoH have the full statistics report of the burden of the refugee influx on the health system that will be presented to the next meeting, and it will be shared with all by e mail. <p>Health Sector Reaction to Amnesty Report:</p> <ul style="list-style-type: none"> - The Health Sector members assured the MoH that they are very appreciative of the efforts that the Ministry is doing for the Syrian refugees, and they are advocating for increased support of the international community to the MoH to alleviate the burden - It was also mentioned that Amnesty is an independent body, and they reach their own conclusions
Action Point	<ul style="list-style-type: none"> ● MoH: To share the report on the burden of the Syrian refugees on the health system in Jordan, with WHO and UNHCR , presentation of the report will be scheduled for the next meeting

8. Health Agency Updates	
	<p>WHO:</p> <ul style="list-style-type: none"> - A total of 19,382 consultations, 5,564 priority cases of Communicable Disease, Non-Communicable Disease and Mental Health and 345 notifiable disease alerts were generated by the public health surveillance system up to end of Epi Week 12 (25 March 2016) - WHO, in collaboration with Ministry of Health, conducted a training for clinicians and staff at ICRC, Royal Medical Services and Jordan Civil Defence Force in Ruwayshed on 20 and 27 March 2016 regarding surveillance and emergency health information system (HIS) in the north-eastern border (Berm) and covering health facilities at Al-Hadalat, Ar-Rukhban and Ruwayshed camp. Implementation is scheduled to start from 1 April 2016 - WHO, RMS and MOH conducted training between 16-21 February 2016 to expand national case-based public health surveillance to cover 23 RMS health facilities in Jordan, including hospitals, comprehensive centres and primary care clinics. Training of alert investigation and response took place on 24 March 2016 and implementation is scheduled to start from 1 April 2016 - On 6 April, WHO will commemorate World Health Day (WHD), theme for this year is “Beat Diabetes”. Invitation will be shared after

	<p>this meeting</p> <p>The Ministry of Health in close coordination with WHO and UNICEF , facilitated the implementation of 7 national and 3 sub-national polio campaigns since polio outbreak of the Middle East (Syria and Iraq) started in October 2013. The last national polio campaign took place during the period of 27-31 March 2016, vaccinating a total of 1.7 million under five children. Next week a campaign will be organized for the camps, another one is planned for the berm (both Hadalat and Rukban) once the security situation will permit, this is to note that the Polio campaign will be accompanied with measles vaccination.</p> <p>IMC:</p> <ul style="list-style-type: none"> - Current situation in Azraq camp especially after new village has been established to accommodate Syrian refugees coming from the border - IMC has established temporary PHC clinic in Azraq camp village 5 More than 1,650 patients were screened since establishment - 70 beneficiaries were having chronic diseases such as diabetes and hypertension - 170 RH cases - 13 SAM cases - 95 of the cases were referred to IMC hospital for Paediatrics or RH care support - 4 cases referred outside the camp for further medical interventions - 8 cases were referred to IMC mental clinic - 4 measles cases admitted to IMC hospital - 150 cases of Leishmaniasis treated with support of MoH
Action Point	<ul style="list-style-type: none"> ●WHO: To share invitation for WHD which will be on 6 April 2016

9. Subsector working groups - RH (UNFPA), Mental Health (IMC), Nutrition (Save the Children Jordan/UNICEF)	
	<p>EMPHNET: update on polio- Sero survey</p> <ul style="list-style-type: none"> - Polio sero survey will be started on 13th May 2016 in cooperation with MoH, training will be conduct by EMPHNET to MoH personnel soon - Clinic has been opened in Zaatari camp for vaccination services, all school students in Zaatari camp has been vaccinated and today is last day of vaccine services in Zaatari camp <p>RH:</p> <ul style="list-style-type: none"> - Encouraged involvement of males in the RH task force , Task force includes UNFPA, JICA, MEDAIR, USAID, IRC

	<ul style="list-style-type: none"> - UNFPA discussed with MoH how to integrate males into RH protocols - RH trainings for April 2016 which will be conducted by UNFPA and IFH has been shared, however if anyone interested for one of those training contact Josiane-UNFPA <p>IMC:</p> <ul style="list-style-type: none"> - 4Ws report for the Mental Health, Psycho-social support programme is ready, and will be presented next meeting - TOR for community health volunteers is under development <p>Nutrition:</p> <ul style="list-style-type: none"> - Training plan for NGOs clinics on malnutrition screening to support identification of malnourished cases - Planning for nutrition survey 2016, data collection will be in August; the survey will cover r Syrian refugees in camps, urban and possibly the border
Action Points	<ul style="list-style-type: none"> ● IMC: To share the 4Ws report as well as present report findings next meeting

10. Task Forces Update: Community Health Task Force (Medair/IRC)/ NCD Task Force (WHO/MoH)	
	<p>MEDAIR:</p> <ul style="list-style-type: none"> - CHTF strategy is under review - Up until February 1,701 new born babies visited by the CH volunteers. One of the challenges is that the data is not disaggregated by gender. NGOs working on these activities have been asked to provide disaggregated data, still pending as waiting NGOs feedback - 3044 pregnant women were visited by the community health volunteers. <p>NCD:</p> <ul style="list-style-type: none"> - Two focal points from MoH assigned to be NCD focal point one is Dr. Dr.Refqi Ismail Mahmoud and Dr. Ghazi Sharkas - Another meeting will be held to discuss NCD related issues
Action Points	<ul style="list-style-type: none"> ● NCD Task Force (WHO/MoH): To update on NCD taskforce

11. Proposed Assessments/Research

	<p>UNHCR:</p> <ul style="list-style-type: none"> - Planning to conduct the third Health Access and Utilisation survey for Syrian refugees; the first two “telephone” surveys were conducted in 2014 and 2015 - Iraqi refugees will be included in the survey as well non-Syrian non-Iraqi refugees. <p>IMC:</p> <ul style="list-style-type: none"> - Final report of Assessment of Health Conditions for Syrian and Iraqis refugees is ready <p>Suggestion:</p> <ul style="list-style-type: none"> - To create a committee to discuss the assessments surveys, that are conducted by the different sector members and how to better analyse this data
Action Points	<ul style="list-style-type: none"> ● IMC: To share the assessment findings and present it during the next meeting

12. AOB	
	<ul style="list-style-type: none"> - It was clarified that NGOs are not using real-time surveillance system outside the camps; however, this is an area that might be considered by EMPHNET in the future.
Action Points	