

Attention Exploitation



The United Nations High Commissioner for Refugees (UNHCR) is aware of rumors circulating through WhatsApp' messages, SMS, on Facebook or in the media about resettlement among refugees,.

This information is NOT coming from UNHCR and must be considered false any similar activities in giving false information to refugees will be classified as criminal act punished by the Jordanian law.

- Resettlement is not based on applications but on identification carried out by UNHCR. Applications for resettlement placed in UNHCR complaint boxes will NOT be processed. Refugees identified as in need of resettlement are contacted by UNHCR and only by UNHCR.
- The resettlement process is directly handled by UNHCR and does not involve any fees or third parties involvement. It is ALWAYS free of charge. Anyone approaching you offering services against a fee to assist you with resettlement is breaking the law. If you are victim of such “agents”, you should contact UNHCR to report.
- If you want to get any information from embassies (immigration, family reunification, visa applications) please communicate directly with the embassies.

“UNHCR would like to note that any information concerning to refugees and asylum seekers is only done through its official channels, namely:

- By SMS: tagged by [UNHCR](#)
- By Telephone call from : [064007000](tel:064007000).
- On Talking With Refugees portal: help.unhcr.jo
- On [Facebook.com/UNHCRJo](https://www.facebook.com/UNHCRJo)
- By official announcements in [newspapers](#)
- When you call UNHCR Helpline: [064008000](tel:064008000)

Any news circulating outside the communication channels mentioned above is not from UNHCR and is potentially fraudulent.

Please always make sure that the source of the information is UNHCR so that you are not exposed to fraud.

All **UNHCR** services are **FREE**.

