

SUMMARY MINUTES OF THE CAMP COORDINATION MEETING

AZRAQ REFUGEE CAMP

Participants:

Present: SRAD, UNHCR, UNICEF, UNFPA, FCA, WFP, IOM, NRC, IMC, CARE, Mercy Corps, ACF, HI, REACH, ACTED, SCJ, SCI, ICRC, DRC.

Absent: IRC, Relief International, WVI, MoH, SIREN

Date: Wednesday 23th March 2016

Venue: Azraq Refugee Camp (Main Conference Room – Azraq Base Camp)

Time: 11:30

General Updates

- **New arrivals:** HoO informs that the new arrivals are still in the reception area and in the new public area waiting for further security screening before being allocated in the camp. However, accommodating the new arrivals in the public area and the reception area remains to be a temporary solution. The agreement between UNHCR and SRAD is that these new arrivals are moved to Village 5 to start living with normality.

Shelter and Site Planning:

- Up until March 23rd, there are 5 rub halls in the public area, with the capacity to host up to 750 - 1000 people. The area counts with 4 WASH blocks and 3 water points.
- The fence in the three blocks (4, 10 & 13) in village 5, along with shelter maintenance is almost done. On Thursday the fence, the gates and shelters will be functional.
- Fixing WASH facilities in block 4 is done and, according to UNICEF, refugees can move there ASAP.
- The capacity of block 4 is 900 people. Up to 5 people can be allocated in one shelter. The three fenced blocks can accommodate 2,700 refugees, and these area counts with 540 shelters. It was stated that all people in the public area can be allocated and the public area can be empty again for new arrivals.
- The maintenance of the damaged shelters in B4, B10 and B13 is finalized. By Saturday, WASH facilities' maintenance is expected to be finalized. UNICEF will update operational partners as soon as the maintenance is completed.
- The time required to fence all village 5 was discussed between SRAD, UNHCR and NRC. It was clarified that the required time depends on the type of the fence and the information provided from the contactors. It could take 15-20 days to build the 2nd phase fence. In the interest of time, UNHCR suggested and it was agreed that a single fence be done for now. Upon completion and as allocating refugees progresses, the second fence will be constructed. TU confirms that refugees could start being allocated in 48 hours.
- Regarding the service area in village 5, it has been acknowledged that it is very small and will accommodate temporary and limited facilities. Upon completion of the fence, these can be relocated and expanded as appropriate.
- Considering the combined capacity of village 5 together with the reception and public areas, it will take up to 26 days before these 3 areas are completely full, at a rate of 100 refugees per day. This

time should suffice to complete the fence around village 5. However, if the number increases the period of time will logically be shorter. SRAD agreed to ensure that no more than 100 refugees will be received per day. TU explains that the single fencing of Village 5 will take about 10 days.

- Bearing in mind that there are approx. 40,000 refugees at the berm, (even those three blocks are a temporary solution), another area need to be secured to move refugees to, when village 5 is full.
- *Action Point: all organizations were asked to share their rough plans (activities, number of staff expected and the area required) with UNHCR site planning team and NRC to plan the services area resourcefully.*
- *Action Point: Shelter and site planning team will share the fencing plan.*

WASH:

- The maintenance work in block 4 is expected to be done by Thursday 24th of March, while block 10 and 15 can take time up to Sunday.
- Accordingly, UNHCR suggested that:
 - ✓ Since the fence and WASH are going to be completed for block 4 on Thursday 24th March, the allocation of refugees in Village 5 Block 4 can start on Friday 25th and Saturday 26th of March.
 - ✓ As for block 10 and block 13, allocating refugees can start on Sunday 27th of March.
- This mean that shelter allocation and WASH activities would go in parallel during the period 25-27 March. As WASH staff working on the maintenance of Block 10 and Block 13 are a mix of Jordanians and Syrians (ACF IBVs) from the camp, SRAD suggested that shelter allocation does not start until Sunday, March 27.
- UNICEF raised the point of the use of IBVs in activities such us operations and maintenance for WASH activities after Sunday in V5.
- *Action Point: SRAD suggested to discuss the issue bilaterally after the meeting*

Health:

- From a service provision point of view; it was agreed that for the medical teams and other service providers, it is better to empty part of the area first when reallocating the refugees to Village 5 and follow with the other area afterwards.
- Immediate referrals for urgent critical cases were accepted by SRAD and were sent to hospitals or medical care centers outside the camp.
- The staffing constraints of IMC were raised in the meeting. Currently each of case manager is receiving 100 refugees while the capacity is to receive up to 50 cases daily. It was stated that the reception area face problems of food shortage and limited medical care available.
- Currently one of IMC teams is providing consultation in the reception area from 9:00 am to 13:00pm and in the public area from 13:00 pm-16:00 pm. Around 59 consultations are provided every day. All cases have been screened and referred outside or to the hospital inside the camp when needed. There are MAM and SAM cases in these two areas.
- The tent was set up in Village 5 inside the fence. One triage nurse will remain at the reception site and one in the public area.
- IMC reported 2866 consultations, 16 births and 62 referrals outside the camp in the last week.
- No Hepatitis 'A' cases were reported in the last 3 weeks so no call for outbreak.

- 3 families with 4 suspected cases of measles were identified; the tests results are expected from the Ministry of Health.
- Although in principle measles cases do not require isolation, since the reception area and the public area are relatively overcrowded set ups, it was decided with IMC to isolate the patients as a preventing procedure. As soon as village 5 is opened, they can be allocated normally.
- On 3rd of April, a vaccination Polio campaign will take place in the camp and will include village 5.

Field:

- Field Unit has categorized all the families who have links to allocate them close by in V5. It will take a maximum of 3 days to allocate in V5 all refugees now present at the reception and the public area.
- 1548 individuals came from Raba Al-Sarhan from 9th March until 22nd of March and were hosted in the reception area (in IMC, IRC area and NRC's rub halls) and public area. 708 people are in the reception area while in the public area, there are 722 people. The remaining 118 came from urban areas passing through RAS and re already allocated in V3&V6.
- Regarding the place of origin of the new arrivals; the highest percentage was from Aleppo with 38%, the second is Homs with 23% and then Dara'a with 16%, Ar-Raqqa 7,8%, Rural Damascus 5,17% and Hama 3%.
- Since many cases of women with children and single women were identified, and IMC area is full, Field unit will take this area into consideration when the allocation starts.
- There are around 50 elderly among the new arrival sand 2 cases of unaccompanied children staying at IRC area. There are about 20 single males.
- It was requested to call for a reception meeting to discuss how to refer cases as it is challenging on daily basis to operate in the reception area with all the evolving issues.
It was agreed to meet on Thursday 24th of March at 10:00 am to discuss the matter.

Technical Unit:

- UNHCR TU asks SRAD how long these refugees will stay in V5 as there will be a need to start planning for V2. SRAD advices that this is discussed at Amman later later.
- TU states that understanding the scale is important as the current service area is too small if we want to scale up to 20,000 refugees.
- *Action Point: TU will suggest on the technical side the different options on where to allocate the service area and will present them to SRAD for approval.*
- *Action Point: HoO asks to keep FSA on board when planning for the service area.*

Food:

- Since yesterday, WFP is distributing RTE packages (ready to eat meals) to all new arrivals plus bread. It was stated that the food packages provided in the reception area are the same that is provided in the borders where it does not need cooking as no cooking facilities are available at present and it includes more items that the welcoming meal. The RTE covers a period of 7 days, which will take refugees through shelter allocation on Sunday till Tuesday next week.
- There have been many discussions with Sameh Mall to arrange for a mobile shop in V5. Still waiting for final approval from amman as Sameh Mall is going through an adquisition process and they are analyzing the commercial incentive of this option. The idea is to move to a voucher program as every household will have a stove in their shelter.

- The location of Sameh Mall's shop will be decided based on the suggestions of the site planning team considering the accessibility of the place and the gates and after getting confirmation from SRAD.
- The issue of special food provided for children under 5 and lactating and pregnant women was raised in the meeting. Some suggestions were shared from the Health Sector like providing 'Plumpynuts' to complement the nutrition needs of pregnant women. The goal is to prevent children under 5 to have malnutrition cases and pregnant women with anemia.
- *Action point: WFP to share RTE components with the partners present I the meeting,*
- *Action point: UNHCR and WFP should touch base on a complementary food project for children under 5 and lactating and pregnant women.*

AOB-Food

- On Wednesday, WFP will start implementing the iris scan payment system in Sameh Mall. ACTED Helpdesk will be available to provide any kind of assistance.
- Colonel Atef informed that yesterday, 3000 food packages were distributed in the camp thanks to a private donation.

Education:

- Considering the current situation, there is no education activities in the reception and public area.
- When reallocation takes place to Village 5, as it is the middle of the term, kids cannot complete the cycle in the formal school. Planning should be done for the next term on how schooling will work in this area.

Protection:

- As of 19th March 2016, Azraq camp is hosting 20,664 individuals. The total population of Azraq camp including on hold status is 34,089 individuals. Azraq Camp population mainly originated from Aleppo (22.88%), Dar'a (19.93%), Homs (15.88%), and Rural Damascus (10.27%). 50.67% are female and 49.33% are male. 55.36% of the total are children and 44.64% are adults.
- The Protection Working Group has meetings on bi-weekly basis.
- Jordanian Government agreed that birth and death certificates from Azraq camp refugees can be issued without a fee. This service is only available for camps (based on the agreement UNHCR has with the Ministry).
- There are daily visits with Handicap to conduct basic screening in order to identify vulnerabilities and do the required referrals as a result.

Electricity

- 651 LV poles fixed in the ground.
- Total number 954 LV poles (V3, V6, Market V3).
- 68.1 % fixed from the total number of LV poles.
- 39.6 % installed with concrete base.
- 28.5 % installed without concrete base.
- The market areas will be connected by a generator.
- Some LV poles not accepted and it will be re-installed.

- **Security Updates:**
- Security in Azraq camp remains stable in the past period and no reported incidents happened lately.
- *Action point: camp management to discuss with SRAD on how to communicate the fence issue to refugees who will be allocated in the fenced area in village 5.*

SRAD

- **Figures:**
 - Bailouts 4, 640. Currently no bailouts are granted pending issuance of new policies, except for some cases which approved due to humanitarian causes.
 - Spontaneous Returns to Syria 5, 430.
 - Returned to the camp 4, 332 (since 1st Jan, 2015).
 - Reunifications 1,512.
 - Leave permissions 33,410.
 - SRAD issued 8,203. MOI service cards (since 1st Jan, 2015).
- A small girl with mental disability was missing, fortunately she was found by the Bedouin Police. It was raised that for mentally disabled persons, special treatments need to be provided.
- SRAD asked IMC to provide lifts to bring back patients who received medical care especially those who were referred from the reception area. In the case of the new arrivals, SRAD will escort them,
- A celebration in collaboration with CARE and SRAD for mothers' day took place on the 21st of March.
- Operational court is functional for marriage, marriage pre-tests approvals in Azraq town and many other issues.
- Behavior with new arrivals: SRAD clarified that interactions with new arrivals can continue as normal—meaning staff from agencies can carry out their normal duties. However, staff should not let new arrivals borrow their phones and interaction should be limited to the official tasks per duty, meaning they should not go through issues unrelated to work.

Community Services

- Mercy Corps will start distributing eyeglasses to the group of students that were screened and identified to receive them.