



Camp Management and Coordination (CMC) Meeting Minutes

UNHCR Base Camp,
Date 08/03/2016 – 13:00

Chair: Adem Shaqiri, UNHCR



All new activities in the camp MUST be approved and coordinated with: (a) the government (b) camp management. Camp management will approve requests supported by the relevant sector and if they are cost effective, focused, constructive and have the greatest possible impact. All activities in the camp have an effect on overall security, so it is imperative to go through the correct procedures before commencing any activity in the camp. Any organisation that does not respect this condition will have their permission to operate in the camp revoked by camp management. Contact Hovig Etyemezian etyemezi@unhcr.org.

Date	Actions to be followed up	Who	By when	Done?
Emerging issue				
08/03/16	Feedback from the Community Gatherings noted that safe access and the long distance to reach schools was a priority concern.	Education/Community Services	22/03/16	
08/03/16	Partners to remind their drivers of traffic rules and speed limits, and to report any violations by taking the licence plate number and inform SRAD's traffic patrols.	All	ongoing	
Camp Management				
	For all health care related issues.	Iyad Shtayiat, Assistant Public Health Officer SHTAYIAT@unhcr.org , 0796985725		
	For all protection related issues.	Sophie Etzold, Associate Protection Officer etzold@unhcr.org , 0798956785		
	For all community services related issues.	Irene Omondi, Community Services Officer omondii@unhcr.org , 0796324611		
	For all security related issues. Incident reports should be completed for all incidents and be shared with the Field Security Advisor.	Ala Almadani, Field Safety Advisor almadani@unhcr.org , 0795751076		
	For all site planning issues.	Mohamed Jertila, Associate Site Planner jertila@unhcr.org , 0796845092		
	For all registration issues.	Noor Khrino, Senior Registration Assistant khrino@unhcr.org , 0790067563		
	For all issues related to the electricity network.	Yanal Madanat, Electrical Engineer Associate almadana@unhcr.org , 0797056990		
	For all NFI distribution activities. All agencies planning to distribute NFIs must secure joint prior approval from SRAD and UNHCR. All assessments need to be coordinated via the Needs Based Working Group.	Adem Shaqiri, Field Officer shaqiri@unhcr.org , 079 015 8114 Livia Das Neves, Associate Field Officer, dasneves@unhcr.org , 796083917		
	For all issues related to diplomatic missions, the media, private donations, research and new projects proposals.	Gavin David White, External Relations Officer whiteg@unhcr.org , 0798175813		

A. General Announcements

- SRAD briefed the present partners about Irbid incident, where Captain Mahmoud commented on hours-long clashes between security forces and a Daesh-affiliated armed group in Irbid on last Tuesday.
- It was announced that Colonel Abd AlRahman Alomoush has recently retired and Colonel Mohammad Al Kofahi will join soon to replace Colonel Alomoush.
- MoPIC approval: all NGOs are requested to acquire MoPIC approvals (or renew already obtained ones) for both Urban and Camp settings. After the approvals expire, NGOs have less than a month to follow up on their MoPIC approvals situation. Besides MoPIC, NGOs are expected to coordinate with line-ministries (E.g. with the ministry of health for health related activities, etc.) and attend coordination meetings on regular basis.
- For visitors; permits are required to be arranged 48 hours in advance from SRAD.

B. Security

Several refugees were arrested while attempting to smuggle items from and to the camp, materials were varied as clothes, refrigerators, cement, bikes, gas stove, etc. In addition to, illegally entry to the camp. In the same context several Jordanian citizen were arrested for their attempts to illegally enter the camp as well.

Incident during the past three weeks included:

1. 3 Thefts.
2. 1 Using forged documents.
3. 2 Ran Over
4. 1 Stabbing.
5. 1 insulting and cursing the police patrol.

Injuries resulted from ran over and stabbing incidents were reported as minor.
All cases were referred by SRAD to the concerned court.

- 16 Feb 2016, Zaatari camp at 12:00 (midday), the police camp referred (3) Syrian refugees who stole a shop in the camp to Mafraq prosecutor.
- 17 Feb 2016, Zaatari camp, at 10:00am Police camp referred a Syrian refugee to the security committee at RAS after he was referred to Mafraq court for using forged documents.
- 17 Feb 2016, Zaatari camp, at 12:15pm Police camp arrested four Syrian refugees following a clash between them which resulted in minor injuries. They will be sent to the concerned court.
- 17 Feb 2016, Zaatari camp, at 12:00pm a 16 year-old refugee was hit by a sewerage truck. The refugee rescued and treated at JHAS clinic. The driver is detained at the police station to be sent to the concerned court.
- 21 Feb 2016, Zaatari camp, at 09:30am a 13 year-old Syrian refugee filed a complaint against unknown driver who hit him and fled the scene causing him minor injuries. Case is under investigation.
- 22 Feb 2016, Zaatari camp, at 09:30pm Police camp referred three Syrian refugees to the concerned court for theft.
- 27 Feb 2016, Zaatari camp, at 04:30 a three year-old child hit by a car in the camp and rescued to Mafraq hospital. Case is under investigation.
- 29 Feb 2016, Zaatari camp, at 09:00am the camp police referred three refugees to Mafraq prosecutor for theft.
- 2 March 2016, Zaatari camp, at 09:30pm a Syrian refugee filed a complaint against another refugee for stabbing him with knife causing him a minor injury. Case is under investigation.
- 6 March 2016, Zaatari camp, at 12:00 Police Camp referred a Syrian refugee to the court for insulting and cursing the police patrol officers on duty while attempting torawa smuggle some materials through the berm.

C. Registration

- Transfers to Zataari camp: 18 individuals were transferred from RBS to Zaatari camp. 28 individuals were transferred from Azraq camp.
- Registration of new Birth: 135 babies were added to their parents' cases during the past two weeks.
- Transfers from Zataari camp: 1 individual was cleared to be transferred to EJC camp. 1 individual was cleared to be transferred to Azraq Camp.
- Travel to Third country: A total of 66 individuals travelled to third country, among them 3 individuals were residing and registered in Zaatari camp, while 63 individuals were residing in urban areas. Main countries where refugees were departed to are Saudi Arabia and UAE. No individuals travelled to turkey after implementing visa restrictions on Syrians entering the country. Main reason of their departure was for joining family members in third countries.
- Spontaneous Departures to Syria: A total of 97 Individuals were inactivated for spontaneous departure to Syria, among them 55 individuals were registered and living in Zaatari camp and 42 individuals were living in urban. Dara is the main city where refugees departed to.
- Total camp population: A total of 79,623 individuals are currently registered and residing in Zaatari camp.

D. WASH

Water supply

- Water supply is ongoing from the internal boreholes without any problem.
- UNICEF is working with Oxfam, UNHCR, and IDECO to connect the water networks pumps at the three internal boreholes to the power grid network.
- The tender of water network – phase II has been finalized and will be launched on the prequalified contractors next week. We expect to have two contractors to complete the project by mid of April after completing the tender's evaluation.

Sanitation

Disludging operation is ongoing without any major problem. The Disludging Operational Plan has significantly improved the management and response of the disludging trucks.

- WASH partners will hire disludging trucks to serve the waste water network construction. These trucks will not be contracted by IMDAD but will be monitored through UNICEF monitoring mechanism.
- Almost 900 PRC tanks have been installed in waste water network – phase I by JEN, Oxfam, and ACTED. The total number of tanks to be installed is 1650 PRC tanks.
- Pipes and fittings works are ongoing to connect all private HH latrines to the PRC tanks. The progress of the pipes works are as follow: ACTED 33%, Oxfam 10%, JEN 10%.

Hygiene promotion and community mobilization

- Partners are preparing for the World Water Day which is March 22nd. There are some planned activities by all IPs.
- Regular hygiene promotion and social mobilization activities are ongoing.

E. Health

- Number of consultations is: 18,114 consultations.
- Total deliveries: 138 deliveries.
- Number of mortalities: 9 cases.
- Number of psychiatric consultations: 309 consultations.

- Number of JHAS off-camp referrals: 490 cases.
- AMR referred 13 patients to Maqased hospital to do different surgical procedures; the vast majority of those surgeries were tonsillectomies.
- MDM closed at the end of February – UNHCR health is following with different partners to ensure the re-opening of the PHC ASAP, close coordination with MDM took place to ensure a smooth handover passes.

F. Food

- 16.400 MT is being supplied daily in Za'atri camp, to meet the beneficiaries' needs of daily fresh bread. WFP is providing bread from the daily bread leftover to special cases in the reception centre based on daily request from NRC.
- Welcome meals packages are distributed in Roba Al Sarhan by WFP through IOM to beneficiaries that are entering or leaving Jordan. A total of 1655 WM were distributed to beneficiaries entering Jordan from the period of 16th of February till the 7th of March 2016.
- WFP through Save the Children International distributes general voucher to beneficiaries living in the camp a total of 47 vouchers with a value of 470 JoD from February 16th till February 29th. Regarding The New arrival voucher figures for the same period, 103 vouchers were distributed to 67 beneficiaries valued at 515 JoD. (According the last update from SCI).
- Welcome meals are distributed to special cases waiting in the registration area by WFP through NRC. A total of 342 WM were distributed from the 16th of February till 7th of March.
- Ongoing school feeding programme implemented by WFP through SCI for Camp's formal school, from February 16th till March 7th, 15049 date bars/ day was the highest recorded figure during the period.
- WFP school feeding programme supports also the in-formal school through NRC, who has distribution figure in their site at the camp of 658 date bars/day, as a highest recorded figure from February 16th till March 7th.

G. Protection

- The number of new arrivals from the borders – majority from Ruqban - has been increasing during the past few weeks with an average of 60-90 persons per day brought from RAS in March.
- Arrivals to Zaatari Camp remain limited to the War-Wounded refugees and cases in need for urgent family reunification; last month, there was 32 new arrivals from RAS, including 30 WW.
- Return to Syria has remained extremely low with an overall of 284 refugees returning in February; 134 refugees (61 cases) were counselled by the Protection Unit in the return office. In addition, at the bus departure site refugees departing were monitored. The number of returns during February presents a steep decrease in numbers by almost 69% compared to January 2016.
- Travel abroad: the numbers of refugees traveling abroad to third country was 156 Individuals in February. This number has decreased significantly by 48% comparing to January 2016. This decrease is mainly related to the reductions of travels to Turkey following the increased restrictions by the Turkish Government.
- During February, 19 Individuals registered in Zaatari camp and 137 individuals registered in urban areas travelled abroad, the majority to KSA; 12 travelled to Europe (Germany, Austria, Greece and Netherlands).
- Women returning to Syria: women in awareness sessions expressed that they know of a lot of women who were requested by their husbands to return despite them not willing to, however, the main reason for their return was influenced by their husband's threat to marry another women if she doesn't return. Women expressed that they would rather return to live in fear of war consequences rather than having their husbands walk out on them and leave them in the camp alone.

- Resettlement project updates - current humanitarian admission program to USA is still ongoing. Partners were asked to refer any questions encountered by refugees in field level related to resettlement to the Protection Unit.
- Protection WG: On Thursday March 10th, there will be a joint CMWG and PWG meeting in cooperation with Penn State University focusing on a presentation by Penn State University on 'Community Capacity Mapping' and discussing a way forward to enhance communication flow with the community. It is going to focus on PSEA and complaints mechanisms in the camp as well.

H. Community Services

- Community gatherings: mud and open pits are causing problems for the camp population based on the feedback shared in the previous community gatherings.
- Muddy roads prevent people from moving easily using their bicycles.
- CMWG in coordination of the EWG to start arranging networks (community based solutions) along with the community to escort the girls from and to school.
- CMWG to start working on developing messages regarding the road safety and traffic awareness sessions

I. Education

- The Ministry of Education, with the support from UNICEF, organized an intensive mid-year review workshop with the ministry of education departments (including counselling, supplies, and training) directorates' representatives (North West Badia, and Zarqa 2), and all principals from Zaatar, EJC, and Azraq. The workshop took place on Monday 29th Feb. The objectives of the workshop were placed on the participatory planning process, and there was a presentation of the operational plan for 2015-2016, along with several joint field visits for the schools. Feedback on the achievements, the challenges and recommendations were shared for future planning.
- The issue of harassment near the school in district '8' during the girls' shift was raised. Young men hang around the school location during the girls' shift, which causes inconvenience for the students and the community. The present partners were asked for ideas to eliminate this practice.
- It was agreed that although there are guards from the community, but it is not a sustainable way to deal with the problem. Protection and the Community Service suggested including the community should be involved and enhancing the sense of the ownership to solve the problem is crucial. It was recommended to involve the Community Police who are supposed to help in this type of situations.
- It was stated that the issue of safe access and the long distance to reach schools was a main concern in the community gatherings and it is raised every time.

Action Point: Education and Community Service to follow up on this issue

- Traffic at district 8: Many complaints have been received on traffic and that vehicles are not taking speed limits into consideration. It was suggested that guards who are present in schools to report any violation of the rules. Many complaints have been received on traffic and that vehicles are not taking speed limits into consideration. It was suggested that guards who are present in schools to report any violation of the rules

Action Point: Partners were asked to remind their drivers of the rules and the speed limits, and to report in case they witness any violation by taking the licence plate number and inform SRAD's traffic patrols.

If sewage or water trucks are to be report, ACTED hotline can be contacted in that case.

J. Youth Taskforce

- Activity Info Protection and Education Indicators: Co-chairs went through the Protection sector and Education sector indicators that are youth relevant to discuss and make sure everyone is clear and is reporting in 2016. There were a few questions related to protection indicators on definition of age and this will be discussed with UNHCR Coordination Unit and Protection. The Education Sector Chair was present and clarified some definitions from the Education Indicators.
- Youth Dashboard: YTF members went through the UNHCR Coordination Unit's youth dashboard and agreed to request for the indicator reporting section to be deleted because many TYF members did not report on all indicators in 2015 due to a number of reasons, including definition uncertainty. The chairs will follow up on this and then share the final dashboard, which is for the whole of 2015, with YTF members and other partners. It will also be uploaded onto the UNHCR data portal.
- Partners for Jordan: This Jordanian NGO came to present what they do to the group and get initial feedback. They work on 3 main areas of governance, civic participation, and conflict resolution. For Zaatari, they are interested in working with partners to provide conflict resolution and management training for youth followed by an action plan monitored by the NGO but led by the youth on youth led initiatives in the community. Partners for Jordan will put together a concept note to share with the YTF for potential collaboration and will be meeting with Education and Protection WGs as well.
- Open Society Foundations: This organization works on Higher Education as well as many other areas but in Jordan is working through the Tertiary Education Coordination Group to provide scholarship opportunities for youth in higher education. The representatives asked some questions related to how youth identify themselves in the camp. The feedback was that some youth identify themselves as people who help others and this is how they find ways to cope and feel positive. Other feedback was that youth are depressed because they do not have opportunities to study and/or find livelihood opportunities. The co-chairs of the TCEG will keep the YTF informed of developments related to Open Society Foundations.

K. Basic Needs Working Group

- BNWG formed a task force for the upcoming joint PDM and the MSNA assessment. Methodology and tools are being drafted for the PDM. Concerning MSNA secondary data are being collected. Health and safety plan annex on CFW was completed and will be endorsed in the upcoming meeting. Review of the CFW guidelines (working session) on the 16 March.
- Distribution: A total of 16.674 school bags were distributed to students in the camp by SNC.

L. Site planning

- Camp restructure is complete in 11 districts where relocation and address system have been implemented. The project is ongoing in the last district (district 11).
- A total of 2.5 km of seal coat roads with a width of 4 m have been constructed in districts 1, 2, and 4 through NRC.
- A total of 4.8 km of asphalt roads with a width of 6 m are currently under construction with the MPWH in districts 5, 8, 9, and 10.
- Energy Update: Phase two from the Energy strategy is ongoing as planned. Works progress have reached 40%

M. External Relations

Not present

N. AOB

The next CMC will be on **22nd March 2016** in Za'atari Base Camp, Conference Room 1, at 13:00.