

JORDAN INTER-SECTOR WORKING GROUP UPDATE

January 2016



This update is a coordination tool to improve communication between sectors and up to the Inter-Agency Task Force (IATF). It focuses on processes, rather than achievements. The latter are covered through separate monthly sector dashboards, available through the inter-agency portal and at <http://data.unhcr.org/jordan/sectors/>

I. General / Inter-Sector Update



ActivityInfo Monitoring database 2016: The new ActivityInfo Monitoring database for the 2016 refugee inter-agency monitoring and reporting system was launched on 19 January. The purpose of the 2016 inter-agency monitoring is to track partners' activities and indicators to facilitate day-to-day operational coordination for refugee responses. Data generated through ActivityInfo will be made available to feed into and complement the JRP in support of the Government, as required. Training sessions for partners were organized on 13 – 14 January in Amman and on 26 January in Mafrq.

Inter-Agency Financial Tracking: The financial tracking of the refugee component of the inter-agency appeal of 3RP in 2015 was finalized and uploaded to the inter-agency information sharing portal both at the main page and the respective page of each sector. <http://data.unhcr.org/syrianrefugees/country.php?id=107>. The visualization is also available on the following link. <http://data.unhcr.org/jordan/fts/>

Winterization: January distributions of winterization assistance and packages across urban areas to vulnerable Jordanians and Syrian beneficiaries exceed 20,842 individuals being reached, as follows.

# of Girls in Host Communities provided with winterization packages	480
# of Women in Host Communities provided with winterization packages	642
# of Female Headed Households provided with winterization packages	271
# of Syrian Girls in Urban provided with winterization packages	3,238
# of Syrian Women in Urban provided with winterization packages	3,632
# of Syrian Female Headed Households provided with winterization packages	1,575
Total:	9,838
# of Boys in Host Communities provided with winterization packages	513
# of Men in Host Communities provided with winterization packages	585
# of Male Headed Households in Host Communities provided with winterization packages	355
# of Syrian Boys in Urban provided with winterization packages	3,460
# of Syrian Men in Urban provided with winterization packages	3,663
# of Syrian Headed Households provided with winterization packages	2,428
Total:	11,004

The Winterization Task Force worked closely with the Ministry of Social Development to assist identification of vulnerable Jordanian cases for winterization assistance. Blanket distributions reached the most vulnerable refugees across 8 Governorates, identified through UNHCR databases, Home Visits/Vulnerability Assessment Framework records and Community Support Committees. Some 6,800 Syrian refugees received high thermal blankets. UNHCR also distributed blankets to some 7,800 Iraqi, Somali and Sudanese refugees as well as some 4,600 blankets to Jordanian communities.

Snow Storm Response 25-27 January: Harsh Weather Emergency Contingency Coordination was engaged during the brief snowstorm with the following organizations partaking within harsh weather emergency responses for Syrians and vulnerable Jordanians. Stock donations were made by UNHCR supplying 3,000 blankets, NRC supplying 1,500 recycled tent floors, 200 plastic sheets, trucks and heavy machinery to mobilise stock from warehouses to needed locations. As a part of this response during the snow storm ACTED distributed an additional 1,500 high thermal blankets and 1,000 recycled tent floors in Mafrq, INTERSOS distributed 500 recycled tent floors in Irbid, and Save the Children Jordan distributed 1,500 high thermal blankets and 200 plastic sheets in Balqa.

II. Sector information

BASIC NEEDS

The Basic Needs Working Group undertook its yearly Co-Chair election where partner organizations had the opportunity to vote via Survey Monkey on the candidacy for the 2016-2017 period; of which NRC was successful in regaining the role again for this year.

Throughout January more than \$8,079,559 USD worth of regular and winterization based needs assistance was provided to beneficiaries via collective response of partners from the Basic Needs Working Group.

The number of individuals provided with Basic Needs Support in the form of Cash assistance or non-food item assistance is as follows.

# of Girls in Host Communities	2,210
# of Women in Host Communities	2,595
# of Female Headed Households	76
# of Syrian girls in Urban areas	69,935
# of Syrian women in Urban areas	38,992
# of Syrian Female Headed Households in Urban areas	19,256
# of Boys in Host Communities	3,468
# of Men in Host Communities	1,687
# of Male Headed Households	1,687
# of Syrian Boys in Urban areas	72,549
# of Syrian Men in Urban areas	25,826
# of Syrian Male Headed Households in Urban areas	26,814

Azraq camp:

- 3,138 pack of baby diapers distributed.
- 7,910 hygiene kits distributed to 15,674 individuals
- 13,197 gas cylinder refills
- 16,249 items distributed to newly arriving refugees (1,670 individuals)
- In addition to special cases distribution of adult diapers and infant milk

Zaatari camp:

- 249,999 winter clothing items distributed to 73,246 individuals
- 3,812 items and 928 hygiene vouchers distributed to special cases in the new arrivals area.

EDUCATION

Formal education: According to the Ministry of Education data for December 2015, 145,458 Syrian students were enrolled to the formal education in public schools in camp and host community settings.

Higher Education: UNESCO announced its new EU funded project with Al Quds College/Luminus Education that has officially started in 2016. It is a one year diploma program for 400 Syrian and Jordanian youths to study in one of six fields of study leading to an internationally accredited diploma. For more details, please contact: e.dutton@unesco.org.

German-Jordanian University announced its new EDU-SYRIA project funded by the EU. Scholarships will be provided for Syrians and Jordanians to attend local institutions. The project is led by the German Jordanian University in cooperation with three partner institutes: Zarqa University, Yarmouk University and Al-Quds College. For more details please contact Dhiah.Aboutair@gju.edu.jo

School Health Program: UNICEF in collaboration with the Ministry of Health and the Ministry of Education is implementing Integrated School Health (ISH) program in 28 government schools, which target 20,000-25,000 school children in five camps and 30,000-40,000 children in 64 Makani centres in camp settings. The program has objectives to assess the impact, capacity building and strength data management system. The ISH program is

developed based on existing Ministry of Health guidelines that mandated to cover all students in the formal schools. Provisions of training materials and conducting training for teachers are the main scope for this program. The main expected deliverables is to support School Immunization for all 1st and 10th grades students; Physical Examination of all 1st, 4th, 7th and 10th grades students; provision of health and hygiene promotion materials and to provide the required follow ups on the referred cases.



FOOD SECURITY

- Close to 400,000 "Share The Meal" users shared the equivalent of 4 million meals. Combined with other contributions, school feeding for camps in Jordan is funded for the remainder of the school year.
- WFP and partner REACH completed the first round of Food Security Outcome Monitoring data collection.
- Following months of negotiations and preparations, the informal market in Azraq camp finally opened with a vegetable grocery and convenience store now operating in villages 6 and 3 respectively.
- 6520 food parcels were distributed to households in Irbid, Amman, Mafraq and Zarqa by Food Security Sector Working Group partners.

Partners activities:

- Human Appeal International distributed 1,070 food parcels to 1,070 households in Irbid.
- International Orthodox Christian Charities distributed 163 food parcels to 1,630 households in Zarqa.
- Al Takaful Charity distributed 710 food parcels to 710 households in Irbid.
- Al Kitab wal-Sunnah Association distributed 2,000 food parcels to 2,000 households in Amman.
- Helping Hand Foundation distributed 110 food parcels to 110 households in Mafraq.
- George & Sami Khoury & Co (Mazola) distributed 1,000 food parcels to 1,000 households in Amman.



HEALTH

Cash Based Intervention: Cash Based Intervention review was done in late 2015; the report was launched in January. The objectives of this report was to review cash and vouchers programmes to achieve health outcomes and to draw lessons learned. The review concluded good practices and recommendations for cash based intervention, focusing on the need for feasibility assessment to understand needs, attitude and behaviours of refugees. The universal access was pointed out as the starting point for any cash based interventions for health programme.

WHO support to polio eradication efforts: WHO in coordination with UNICEF facilitated the implementation of 6 national and 3 sub-national polio vaccination campaigns in Jordan in January. The non-polio acute flaccid paralysis rate in Jordan has significantly improved from 1.4 in 2013 to 3 in 2015, which is above the required level (2/100,000 children < 15 years of age). WHO assisted in establishing a Polio Control Room under the leadership of the Ministry of Health, which includes WHO, UNICEF, NGOs and the Royal Medical Services.

UNICEF provided mobile infant and young child feeding services and the mid-upper arm circumference screening in two sites (Rukban and Hadalat) started on 17th January.

Reproductive Health Sub-Working Group: UNFPA provided contraceptives to partners providing family planning services.

Nutrition Sub-Working Group: Nutrition Surveillance in host community targeted 25 clinics to carry out mid-upper arm screening, data collection and referrals.



Terms of Reference and election of new co-chair: The Protection Working Group members completed the annual review of its terms of reference. Following an election process, NRC presented its candidacy and a presentation of NRC's profile; members endorsed NRC as a new co-chair. The terms of reference and the co-chair arrangement will be reviewed again in one year.

Inter-Agency Protection Strategy was reviewed by the Protection Working Group members who provided comments on access to the territory, information and community self-management. Inputs related to SGBV and Child Protection had already been provided by the respective sub-working groups. This year's strategy includes streamlining information and awareness raising tools, addressing protection issues related to the lengthy admission procedures and onward movements. The SGBV sub-working group has also developed a separated three-year strategy.

Urban Verification and Document Return Exercise: As of 17 January, 271,345 Ministry of Interior service cards were issued to Syrians registered with UNHCR. During the exercise 144,682 identify documents have been returned to Syrian refugees.

Sexual and Gender Based Violence:

Inter-Agency SOP and Case Management Training (UNHCR, UNICEF and JRF): 16 trainings will be facilitated for 400 participants. The training is part of the ongoing efforts of the Child Protection and SGBV Sub-Working Groups to ensure a consistent implementation of the Inter-agency protection standards developed by the two working groups in 2013. The training target both protection and non-protection actors.

Working with Survivors of SGBV Workshop: Psychological First Aid & Interview Techniques (UNHCR): 12 SGBV workshops will be delivered by UNHCR, targeting NGOs, government actors and UN agencies. The workshops aim at strengthening skills for supporting and interviewing SGBV survivors. The workshop presents practical skills and strategies for providing appropriate support to SGBV survivors while gathering required information for protection and investigation procedures.

SGBV/Child Protection SOP and Referral Pathway: SGBV Sub Working Group at Zaatari co-chair shared the update on the key findings on the implementation of the referral pathway in Zaatari, which is part of the country wide initiative of reviewing the pathway. The new edition of the SOP has been printed out in Arabic and English. Copies will be distributed to all field locations.

IASC GBV Guidelines rollout: Jordan has been selected as one of the pilot countries for the rollout of the Guidelines that have been reviewed in 2015. The following sectors have been proposed for the pilot: health, cash & basic needs, wash & shelter and education.

Gender & Masculinities: Engaging men & boys project started in October 2015, under the lead of UNHCR and in collaboration with the SGBV Sub Working Group. Some of the main outcomes are summarized below:

- Adapting "Amani" campaign materials to reinforce inclusion of men and boys in SGBV prevention and response.
- Designing facilitators' guide and train protection actors on how to held discussions on gender and SGBV with men and boys.
- Support the implementation of events against SGBV organized by male humanitarian workers from different backgrounds.

Mental Health Psychosocial Support: Most of organizations submitted their updates on 4W exercise for mental health and psychosocial support services during the reporting month. The next meeting in February will be to present the results and discuss findings and recommendations for the exercise.

SHELTER

A Task Force was convened to review and update the Technical Guidelines for the shelter interventions in host communities. The Task Force also met with the co-chairs of the WASH Working Group to better incorporate relevant WASH components and ensure inter-linkages between the sectors at the household level.

Urban shelter:

- The first Governmental Steering Committee meeting for NRC's Integrated Urban Shelter project was held in January, paving the way for NRC to re-launch shelter activities in the host community in close collaboration with relevant line Ministries and Governors. NRC is implementing two shelter modalities – construction of housing units in unfinished buildings and renovation of sub-standard shelters. In January, NRC constructed an additional 11 housing units in Irbid and Ajloun, and renovated 10 shelters Irbid governorate.

Zaatari camp:

- *Shelter Assistance* was provided using the new layout: to ensure living space standards are met and refugees have adequate shelter, several shelters will be upgraded. 56 shelters have been identified, however no shelters were provided with assistance yet.
- *Address System:* in order to enhance communication with the refugees, facilitate house visits and conduct better service delivery; each household will receive an address number linked to their UNHCR file, and street names will be painted on household elevations. 1,022 address plots have been allocated in January, serving 5,754 of which 1,169 are males, 1,346 females, 1,559 are girls and 1,680 are boys.

Azraq camp:

- *Market area:* There was an expansion of the existing market areas in both villages III and VI. 50 shops were added to each village, so the market area includes 100 shops in total. The project was funded by UNHCR and implemented by the Ministry of Public Works and Housing.
- UNHCR, through NRC, upgraded 2588 T-shelters in Azraq camp. 4x2m shading additions were provided in front of all shelters in villages III & VI and three shelves were added to each shelter as well.

WASH

In January, essential WASH services were provided to approximately 110,795 people, including an estimated 62,041 children living in Zaatari, Azraq, King Abdullah Park and Cyber City camps. These services included the daily provision of an average of over 3.6 million litres of treated water, maintenance of sanitation facilities, collection and disposal of over 1.3 million litres of wastewater and 860 m³ of solid waste, as well as the dissemination of key WASH messages.

Zaatari:

- On average throughout the month, 3,150m³ of water was distributed each day
- Rehabilitation works were carried out on borehole 1 (submersible pump and electrical control panel were replaced)

- Disinfection of water storage tanks in health facilities and schools was completed
- Desludging activities are ongoing, with an average 1,150m³ of wastewater collected and treated per day (77% of the wastewater volume is treated at the Zaatari treatment plant)

Zaatari Networks:

- Water network (Phase I) – the clearance of the last set of equipment was completed with the pumps scheduled for release in early February and to be installed by late February (marking the end of Phase I)
- Water network (Phase II) – the hydraulic analysis was reviewed and validated (to zone level) and the tender documents finalised (the tender is expected to be launched in mid-February)
- Wastewater network (Phase 1) – 672 interceptor tanks have been installed in five districts (3, 5, 7, 11 and 12), with 157 tanks connected to their respective cluster households (in Districts, 11 and 12) and 38 household toilets constructed in Districts 3 and 9 for identified vulnerable households.

Azraq:

- On average, 452 m³ of water was provided on a daily basis around the camp, all of which was sourced from the internal borehole, in addition to 156 m³ of wastewater and 204 m³ of solid waste collected and disposed of
- 15,674 people benefitted from the distribution of 7,910 hygiene kits and 39,550 soap bars to 3,507 families. Initial feedback from the refugees indicated that the kits were greatly appreciated
- In preparation for the reopening of the schools, maintenance work has been undertaken on the WASH facilities

Host Community interventions:

Water Infrastructure projects: Through support to the Government, seven wells were rehabilitated in Irbid, Mafraq and Ramtha increasing the amount of water available for 63,360 people.

Sanitation Infrastructure projects: The Sham Street project to replace the 1.8km sewer line has been completed and has improved the access to sanitation for 15,000 people in Ramtha. The new section has already contributed to a reduction in the number of overflows.

WASH in schools: Preparations are underway for the two partners undertaking the work in the 43 schools, while they await their MoPIC approval, including the selection of the schools in cooperation with the Ministry.

III. Contact

For more information, please contact:

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Jordan Refugee Response portal page at <http://data.unhcr.org/syrianrefugees/country.php?id=107>;

ISWG page http://data.unhcr.org/syrianrefugees/working_group.php?Page=Country&LocationId=107&Id=60