

JORDAN INTER-SECTOR WORKING GROUP UPDATE

November 2015



This update is a coordination tool to improve communication between sectors and up to the Inter-Agency Task Force (IATF). It focuses on processes, rather than achievements. The latter are covered through separate monthly sector dashboards, available through the inter-agency portal and at <http://data.unhcr.org/jordan/sectors/>

I. General / Inter-Sector Update



3RP 2016 Appeal: The Ministry of Planning and International Cooperation has now issued a non-objection to the issuance of the 3RP inter-agency appeal for 2016. The appeal is in support of the Jordan Response Plan (JRP). The total appeal is 1.1 billion USD, of which 750 million USD is for the refugee pillar.

The 3RP Regional Overview, including information on the full JRP Strategy is available at <http://data.unhcr.org/syrianrefugees/download.php?id=9937>.

The background tables with full details of the Jordan appeal are available at <http://www.3rpsyriacrisis.org/wp-content/uploads/2015/12/Jordan-matrices.pdf>

An inter-active visualization of the Jordan appeal is available at <http://data.unhcr.org/jordan/3rp2016/>.

Winterization Update: Winterization assistance distributions shall continue throughout the month of December and January, with the weather expected to deteriorate. The 2015-2016 Winterization Task Force partners have been working closely alongside each other in trying to provide complementary types of assistance. The most vulnerable refugees and members of the host community are targeted, while the Refugee Assistance Information System (RAIS) module is being used to reduce instances of duplication prior to distribution.

The Task Force is composed of 28 agencies operating across the country. Approved funds for Winterization activities amount to \$20,300,000 USD. Throughout November CARE, ICMC, IOM, IRC, LWF, NRC and UNHCR distributed Winterization Assistance to 15,832 Female headed households and 17,837 Male headed households within Mafraq, Irbid, Zarqa and Amman. ICMC commenced urban winterization assistance distributions mid-November in Mafraq, Irbid, Ajloun, Jerash and Ruwashied providing NFI and cash assistance reaching 3,610 beneficiaries in total, 2,520 of which were Syrian.

For any further details on camp and urban winterization plans, visit the dedicated portal page at http://data.unhcr.org/syrianrefugees/working_group.php?Page=Country&LocationId=107&Id=67

Canadian Resettlement programme: Following the announcement by the Government of Canada that it will take in a further 25,000 Syrian refugees through humanitarian admission programmes, UNHCR and IOM staff have been working around the clock in order to meet the target of identifying approximately 11,000 individuals from Jordan. Work began on the weekend of 20/21 November, with staff involved in telephoning refugees to make appointments, carrying out interviews in the branch office registration centre, and providing additional support in terms of ensuring a smooth processing of refugees. This will continue every weekend until 19 December.

II. Sector information

BASIC NEEDS

Winterization Task Force (continued): Camp-based distributions began in mid-October in Azraq and Zaatari, funded by UNHCR and implemented through its partner NRC. The first round of voucher distribution began in Zaatari to support the purchase of gas refills. Each voucher is equivalent to the cost associated with purchasing a gas refill, though the vouchers may be used to purchase other items as they are unconditional in nature. Distribution of gas refills also took place in Azraq with four refills being provided to each family per month throughout the winter season. The next camp distributions are expected to take place both in Azraq and Zaatari throughout the month of December.

Urban distributions started on 9 November when UNHCR made winterization cash assistance available to 32,400 families; 8,610 families received the full package of JOD 73 (US \$103) per person, while 23,790 families who received assistance last year received the reduced package of JOD 48 (US \$68) per person. CARE and the winterization consortium (ICMC, Intersos, NRC and Save the Children Jordan) also started their distributions in November.

Regular Urban Cash Assistance November: Spanning across the country ACF, DRC, IFRC, UNHCR, UNICEF and WVI have provided \$56,334,067 USD to beneficiaries in November reaching a total of 24,595 households.

Zaatari Camp:

- 38JD per HH (Winter assistance) vouchers distributed to 17,099 households
- 2,633 items and 725 hygiene vouchers distributed to special cases in the new arrivals area.

Cash for Work: As a result of the lack of livelihoods opportunities in Zaatari camp, UNHCR and partners have focused their efforts on providing a significant number of services through Cash for Work (CfW); an initiative for which refugees are remunerated for supporting partner programming in the camp. CfW activities are coordinated by the Needs Based Working Group (NBWG) and partner members. During 2015 the NBWG developed CfW guidelines that aim to promote equal CfW opportunities to all refugees in the camp, and improve information management about the active cash for workers by harmonizing the CfW approach of humanitarian actors. To facilitate the continuous development of the CfW guidelines and increase the transparency of CfW activities in the camp, the NBWG has developed a CFW factsheet available on the information portal providing monthly updates and statistics. As of November 2015, Zaatari has had a total of 4,787 cash for workers and the program has successfully reached 24% of households located within the camp. 83% of cash for work employees have been deemed as semi-skilled, 16% skilled and 1% highly skilled.

As of November, Number of Cash for workers by camp partner:

Oxfam: 1,640 ; ACTED: 1,587; JEN: 483; IRD: 460; SCJ: 295; NRC: 150; IMC: 126; Other: 46.

Azraq Camp:

- 23,304 items (new arrivals package) distributed to 1,776 new arrivals/special cases/returnees
- 2,716 gas refills to 2,716 households
- 10JD winter assistance vouchers to 14,680 beneficiaries.
- 2,293 new gas cylinders and 995 heaters to 2,293 households
- 12,000 Hi-thermal blankets distributed to 5,750 individuals
- In addition to special cases distribution of adult diapers and infant milk

Incentive Based Volunteering: During November, more than 40 skilled and 142 semi-skilled refugees were selected to participate within the incentive based volunteering program working with partner organizations undertaking small jobs within in Azraq camp enabling them to generate income for their families.



EDUCATION

Formal Education: In November, 145,458¹ Syrian students accessed formal education in schools in camp and host community settings. Children in camps continued to access education in 32 schools (24 in Zaatari, four in EJC, four in Azraq).

X-Sector Coordination: ESWG is improving cross-sectoral coordination with CP, WASH and health. In November, the ESWG held a joint meeting with CP/GBV sub sector in Zaatari camp to identify common issues and solutions to overcome them.

MRM: Education sector members were oriented on Monitoring and Reporting Mechanism (MRM) for effective reporting on grave violation for Syrian.

Partner Activities:

- MC conducted a screening for 200 visual impaired children in Azraq and 40-50 students from IFE and NFE.
- WVI is also planning to organize healthy life sessions in formal schools, for which they are awaiting approval from MOE. They will train teachers about healthy lifestyles, and teacher will then conduct these session with children at least once a month.
- WarChild UK conducted INEE training for their staff and approximately 13 teachers. ESWG provided the Jordan MS standards for Education in Emergencies.



FOOD SECURITY

WFP assistance in the community for refugees: WFP has sufficient funding to continue with current levels of assistance (JOD 20 for the camps, JOD 15 for the extremely vulnerable in communities, JOD 10 for the vulnerable in communities) through the end of May 2016.

WFP updated the global launch of the ShareTheMeal app on 12 November. 250,000 users have donated over 1 million meals for Syrian refugee children in Jordan.

The app can be downloaded here: <https://sharethemeal.org/en/>

Partner activities:

- A food parcel distribution took place by cooperation between JHCO and Near East Council of Churches Committee for Refugee Work, Helping Hand Relief and Development, and Amman Volunteer Group covered 2280 HHs in Amman, Jarash, Ajloun, Zarqa, Karak and Mafraq. This is part of several one-off distributions conducted throughout the year.
- JHCO conducted the final distribution of food vouchers in coordination with Arab Center for Consulting and Training Services to 21 Syrian HHs with value: JOD 60.



HEALTH

Medical resettlement opportunities under Canadian humanitarian admission program: The Canadian resettlement programme will take up to 10% medical cases out of their humanitarian admission program

¹ According to official figures will be released by MOE in December 2015. Further details not yet received from MOE (age and level segregation)

for Syrian refugees. 200 cases were identified through UNHCR's medical data base and via referrals from partners.

Cash-Health Programming: UNHCR has launched a cash-for-health project. In the pilot phase, it will target pregnant women who need delivery services. Coordination and duplication elimination procedures have been developed and implemented using RAIS.

MoH capacity building and equipment: IRC have completed two MoH Capacity Building Training Courses, with a total of 12 trainings targeting 30 health staff working at 6 CHCs in Ramtha and Mafrq. They are also distributing 32 types of Medical Equipment to 27 CHCs partnering within the same project.

Cholera preparedness: Cholera preparedness activities are ongoing in Jordan with Ministry of Health and partners in response to the Iraq outbreak. A national schedule of training is planned by MOH, supported by WHO, to take place early in 2016. A first draft of a national action plan for cholera preparedness has been prepared. WHO has also procured Cholera Rapid Diagnostic Tests (RDTs) and Cary Blair culture media for MOH Jordan.

Polio and measles campaigns: WHO in collaboration with MoH, UNICEF and IOM continues work in support of the Middle East Polio Outbreak Response Plan Phase III to maintain high immunity levels against Polio virus in all high risk areas in Jordan. A vaccination campaign for nearly 2,000 children against polio and measles was conducted in the last week of November 2015 by MoH and Royal Medical Services, supported by IOM, UNICEF and WHO.

Border Health Activity: An Emergency Vaccination Campaign was carried out on the border by Jordan MoH between 29 November and 1 December in Rukban and Hadalat crossing points. Polio, measles and vitamin A provided for target group as the following:

- 4068 measles vaccines were given to children aged between 6 months and less than 15 years.
- 4250 children between 0 and less than 15 years received polio vaccine
- 1565 children received Vitamin A (aged six months to 59 months)

Reproductive Health Working Group:

- In cooperation with MoH RHWG is working to develop a reproductive health strategy for 2016. This document will include the national strategy on identification of breast cancer.
- Mapping of RH Services were launched, template was circulated to all agencies to share their database.

Nutrition Working Group:

- A training on the management of severe acute malnutrition with complications was provided to the Jordan University Hospital. All raw materials are available for preparation of F75 and F100.

Mental Health Working Group:

- IMC has received funding to support war wounded, including home care
- Group are developing training package for MHPSS



PROTECTION

Canadian Humanitarian Transfer Programme: UNHCR Jordan initiated the processing of vulnerable Syrian refugees for the Canadian Humanitarian Transfer Programme, which aims to relocate 25,000 Syrians to Canada in the coming months. UNHCR will identify potential cases using its registration database, then contact by refugees by SMS message followed by a phone call in order to confirm interest in the programme and family composition.

Child Protection

UNICEF and UNHCR rolled out a joint campaign against child recruitment. Several awareness-sessions using focus group discussions and videos were conducted this month in Mafraq, Zaatari camp and Amman. More than 400 refugees including 192 male adolescents (12 to 17 years old) attended these sessions and were sensitized on the risks associated with child recruitment.

Sexual and Gender Based Violence

The SGBV SWG members in Jordan have planned a series of activities, events and initiatives as part of 16 Days Activism against SGBV. These initiatives include the dissemination of five posters and one sticker that developed building upon the awareness raising campaign "Amani", discussions with men and boys on SGBV prevention and response, including in schools.



SHELTER

Urban Update: During November, shelter interventions in urban areas remained limited as many partners are still awaiting MoPIC approval and / or negotiating MoUs with the Ministry of Interior. A few partners are renovating schools and building additional classrooms to increase the capacity of schools hosting large numbers of Syrian refugees.

Restructuring in Zaatari: Efforts are still ongoing in Zaatri household plots assessment have being completed for all districts. A total number of 1450 households visited since start of the year. Relocation and provision of address system for all households still continued in the camp.

Azraq Update: Fixing of shelters also continued in the camp, 405 shelters fixed in village 3 and 6. Shelters Improvement with Shades: UNHCR, through the NRC, started implementing improvements to the T-shelters by adding a 4x2m shading shed in front of all shelters in villages III & VI, in addition to three shelves per shelter, the construction is ongoing.



WASH

Country-wide: In November, essential WASH services were provided to approximately 108,000 people, including an estimated 59,684 children, living in Za'atari, Azraq, King Abdullah Park and Cyber City camps. These services included the daily provision of an average of almost 4 million litres of treated water, maintenance of sanitation facilities, collection and disposal of over 1.6 million litres of wastewater and 800 m³ of solid waste, as well as the dissemination of key WASH messages. Since January 2015, WASH services have been provided to an estimated 120,727 people living in camps, including approximately 66,989 children. Over November, an addition 2,268 refugees were registered in Azraq.

Urban response:

- The installation of two new pumps at Assara water pumping station in Irbid has been completed, in addition to supplementary works (site restoration and construction of chlorine room).
- The two boreholes at Dafiyana and Abu Al Farth are now operational as a result of the installation of pumps, pipes and a chlorine room, and the wells are now supplying a number of villages in north Badia in Mafraq.
- Work on the sewerline replacement in Hashimiyah and the new sewerline in Sham Street has been completed. Work on the sewer network in Azmi Al Mufti is planned to start in January 2016 and is expected to be completed by May 2016.
- UNICEF has signed a partnership agreement for the rehabilitation of WASH facilities in 40 schools and the piloting of a water reuse scheme in one school.
- The schools will be selected in conjunction with the Ministry of Education, using the prioritization of the recently completed nationwide WASH in Schools assessment.

Zaatari camp update:

- The operation of the three internal boreholes continued with external quantities at their lowest level (almost negligible) since Za'atari camp opened in July 2012.
- The construction of the collection pond for the backwash and overflow water is ongoing and will further reduce the amount of water to be abstracted.
- Modification works at the Wastewater treatment plant are underway to increase the storage capacity of the plant, and as a result, increase the efficiency of the desludging trucks to offload, which is particularly important in advance of the anticipated increased volumes of wastewater during the transition from communal WASH facilities to household facilities.
- The construction of the re-use pond (adjacent to the Wastewater Treatment Plant) is underway and will provide a reliable and predictable volume of water for the agricultural reuse.
- The Cash For Work Study to assess the scale of such work across the camp has commenced and will identify opportunities to transition away from this modality to more sustainable opportunities.
- The desludging operation has improved due to the finalisation of the tanker volume exercise and the scaling-up of the operational plan

Azraq camp update:

- Very positive feedback has been received from the refugees on the water quality from the new borehole, in terms of appearance and taste
- For the first time in Azraq, a hotline for maintenance and operation of WASH facilities has been established and is now available for all refugees and agencies in the camp
- A new water tap design was shared with refugees in the community meetings and one model was selected and piloted, and was welcomed by refugees – the taps will now be installed across the camp, as required
- A severe storm affected Azraq on 5 November however, despite the very heavy rain, the water drained quickly as a result of good coordination between SRAD, Civil Defence and WASH partners and due to the pre-emptive drain clearance preparations undertaken in late October by WASH partners
- With support from SDC, options to rehabilitate the original borehole are being investigated (to ensure the additional capacity of the camp)
- The contractor for the pipeline and network design has been selected and work is expected to commence in mid-December with the final design ready by mid-February
- The Wastewater Treatment Plant is ready for operation (capacity of 800m³/day) – the final drainage works will be completed by mid-December and the plant will be operational as soon as the temporary discharge option is agreed by WAJ and implemented
- World Toilet Day was celebrated (over the period 29 November to 1 December) with a public event organised in the two villages which reached more than 1,000 children with messages on open defecation and correct usage of toilets.

III. Contact

For more information, please contact:

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Jordan Refugee Response portal page at <http://data.unhcr.org/syrianrefugees/country.php?id=107>;

ISWG page http://data.unhcr.org/syrianrefugees/working_group.php?Page=Country&LocationId=107&Id=60