

Information and guidance about the re-registration/verification process for Syrian nationals residing in cities and governorates of the Hashemite Kingdom of Jordan

- The Ministry of Interior and SRAD in cooperation with the United Nations High Commissioner for Refugees (UNHCR) will conduct a re-registration/verification of all Syrians residing outside the camps in Jordan.

What is the urban re-registration/verification?

- The urban re-registration/verification is a process whereby each Syrian national residing in Jordan outside refugee camps will be issued a new Ministry of Interior (MOI) service document for Syrian nationals. (Also MOI - or service card).
- The Jordanian authorities will take an iris scan of all Syrian nationals.
- The verification is free of charge and all information collected will be kept confidential.

Why should I participate?

- The new MOI service document will allow every Syrian and their family members residing outside camps to continue getting access to services such as health and education in Jordan.
- The old MOI cards will no longer be valid once the new service documents are issued.
- If you do not take part in the urban re-registration/verification, you will no longer benefit from access to services provided by the Jordanian authorities.
- In order to maintain your legal status in Jordan, you must take part in the urban re-registration/verification.

If I am a refugee, what are the reasons for me to participate, other than those above?

- As part of the urban re-registration/verification, you will get back your Syrian documents that were collected and temporarily kept by the Jordanian authorities when you entered Jordan through informal border crossings.
- You should approach UNHCR prior to the re-registration/verification at the police stations to coordinate with the Jordanian authorities to initiate the tracing of your documents. This is meant to facilitate the return of your documents in a timely manner. UNHCR will contact you directly on where and when you can pick them up.
- All registered refugees are encouraged to contact UNHCR prior to re-registration/verification at the police stations.
- If you reside in Amman, Irbid or Mafraq, take the opportunity of the urban re-registration/verification to approach UNHCR to update your information with UNHCR and to renew your UNHCR Asylum Seeker Certificate.

- If you reside in any other governorate than Amman, Irbid or Mafrq, contact UNHCR through its Help-line or see the nearest Help Desks.
- UNHCR mobile registration teams will be available in your governorate to allow you to update your information and renew your UNHCR Asylum Seeker Certificate prior to the start of the re-registration/verification at the police stations.

What should I bring for re-registration/verification?

- You absolutely need to bring your UNHCR Asylum Seeker Certificate, if you are registered with UNHCR.
- Bring along your original MOI card issued free of charge by the authorities, if you have one.
- As proof of your residence, you need to absolutely bring a rental agreement signed by your landlord and a copy of your landlord's identification document.
- Moreover, if you have any other supporting documents such as Syrian national ID, Syrian Passport (even if it is expired), family booklet, copy of the Civil Registry, birth certificates, marriage certificates, divorce certificates, death certificates, baptism certificates, affidavits, and the like, bring them along. This will help the authorities to be aware of your details such as names and to correct any errors, if so.
- Bring original documents if you have them. If not, photocopies can also be of use.
- You need to absolutely bring documentation for children born in Jordan. Bring their birth certificates.
- If you do not have a birth certificate, bring the birth notification, and contact UNHCR, who will assist you to find the most suitable solution in coordination with the Jordanian authorities. Bring a certificate of good health issued by the Ministry of Health for yourself and your family members 12 years of age and above.

Who needs to come for re-registration/verification?

- Every Syrian, who entered through legal borders or informal border crossings. (You and all of your family members must come.)
- Only Syrians holding a Laissez Passer of the United Nations, Syrians holding a diplomatic passport or Syrian females married to Jordanian males, who obtained Jordanian citizenship are exempted from the urban re-registration/verification.
- If you are under the age of 18 you need to come with your parent(s), customary caregiver or legal guardian.
- If you are under the age of 18 and married you need to bring your spouse and family members along.
- If you are under the age of 18 and separated from your parent(s) and all relatives, please contact UNHCR before proceeding to the re-registration/verification.

Where does the re-registration/verification take place?

- You go to the police station/ security center closest to your residence in Jordan for re-registration/verification.

When does the re-registration/verification start?

- The re-registration/verification adopts a phased approach and will begin in one governorate after the other.
- It will start in the Governorate of the Capital, Amman, from 15 February 2015 onwards.
- The detailed schedule and start dates for all governorates will be announced on the radio, in newspapers and in all police stations countrywide.

The Re-registration/ verification is an opportunity to declare your true identity. This will have no negative implications on your legal status in Jordan.

For further questions or queries please contact UNHCR Help Line (06)4008000 or consult the <http://help.unhcr.jo>