



UNHCR
The UN
Refugee Agency

A young boy warms his hands during one of last winter's storms, at an emergency distribution of UNHCR thermal blankets in Irbid. UNHCR is again helping to prepare the most vulnerable families in the urban areas of northwest Jordan for winter, primarily through direct cash assistance.
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UNHCR FACTSHEET



JORDAN

FIELD OFFICE - IRBID

October 2015

The vast majority of Syrian refugees in Irbid, Jerash, and Ajloun governorates are scattered in urban and rural areas, living outside of camp settings. In these host communities, they rent and share accommodation and access essential services, including education and health care. FO-Irbid conducts registration of new cases and renewals of Asylum Seeker Certificates, provides counselling, manages help desks, and works with partners to provide protection services and shelter assistance. UNHCR also manages, in cooperation with the Government of Jordan's Syrian Refugee Affairs Directorate (SRAD), two camps that were established at the beginning of the crisis: King Abdallah Park and Cyber City.

KEY FACTS

 <p>25% Percentage of 629,627 Syrian refugees in Jordan residing in FO-Irbid's AoR (As of 19 October 2015)</p>	<p>120,332 Total active caseload registered since 2013 at FO-Irbid (As of 31 October 2015)</p>	<p>Feb 2013 Establishment of Irbid Registration Centre</p>	<p>Jan 2014 Establishment of FO-Irbid and decentralization from BO-Amman</p>
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Population of concern

(As of 19 October 2015)

Irbid: **139,708**

Jerash: **10,308**

Ajloun: **8,903**

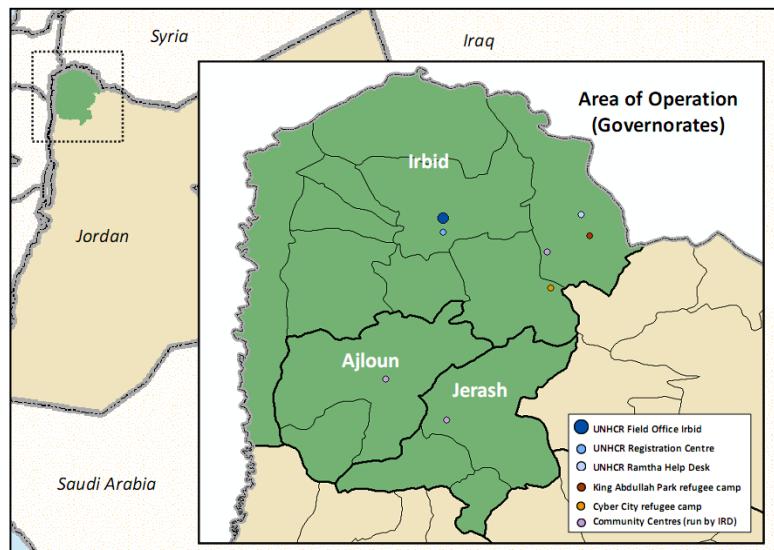
Camp populations

King Abdallah Park: **641**

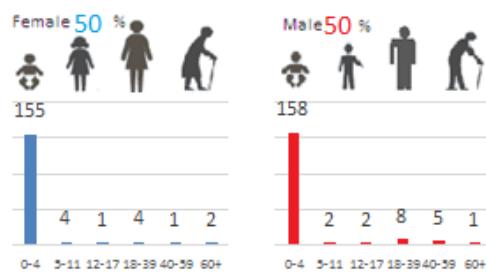
Cyber City: **275**

UNHCR Presence at FO-Irbid

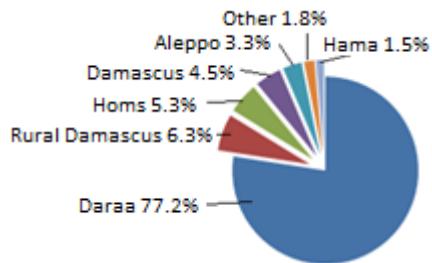
Staff: 23 UNHCR (3 international, 20 national), 31 UNOPS



October Registrations - Age/Gender Breakdown



Total Registrations - Place of Origin



2,267

Total Inquiries answered at the Irbid, Jerash, Ramtha, and Ajloun help desks in October, in anticipation of winter needs (an increase of 70% from September)

9,750

Syrian families scheduled to receive winterization assistance in Irbid, Jerash, and Ajloun, plus 62 Iraqi families

8,914

Cumulative number of document requests processed by Irbid Registration Centre for the Ministry of Interior's urban verification process, as of October 31

HIGHLIGHTS

WFP announces restoration of support for vulnerable and extremely vulnerable refugees through January

The Community Support Committees (CSC) in Irbid, Jerash and Ajloun, WFP announced in October the restoration of vouchers to around 442,000 of the most vulnerable Syrian refugees living in Jordan. Those categorized as 'extremely vulnerable' (around 212,000 individuals in Jordan) received, starting in October, 15 JD per person. Those categorized as 'vulnerable' (around 230,000 individuals in Jordan) received 10 JD per month. The refugees residing in camps, including King Abdallah Park and Cyber City, continue to receive 20 JD per month without interruption. WFP has confirmed that it has sufficient resources to maintain this level of assistance for November and December 2015 as well as January 2016. Refugees can redeem their WFP vouchers, which are electronically uploaded cards, in any of WFP's 88 partner supermarkets in Jordan.



Community Support Committees promote social cohesion through range of activities

The Community Support Committees (CSC) in Irbid, Jerash and Ajloun conducted a total of 23 activities in October, for a total of 779 Syrian and 288 Jordanian participants. The Iraqi CSC in Irbid conducted 4 activities attended by a total of 88 Iraqis and 37 Jordanians. On 7 October, Iraqi and Jordanian women, ranging in age from 18 to 52 years old, learned how to make straw baskets inside their homes. The Iraqi CSC also implemented a free space activity for English classes, drawing classes, and Lego games for children and their families, in order to engage the elderly, children, and

youth in the community and provide a safe place for them to gather. The CSCs are directed by UNHCR in conjunction with implementing partner International Relief and Development.

Urban Verification and Document Return Process Continues

- The document return continued at the four designated Police Departments in the three governorates under FO Irbid. As of 15 October, 57,653 registered Syrian refugees in FO Irbid's AOR were issued with the new MOI service card, which accounts for approximately 48% of the total Syrian refugees registered by FO Irbid. Irbid Registration Centre processed 565 document requests in October, compared to 209 in the previous month, while clearing 2,057 previously registered document requests upon receiving the necessary special forms obtained by refugees from the police station. The cumulative total of document requests at Irbid Registration Centre is 8,914.

WORKING WITH PARTNERS

UNHCR's implementing and government partners in Irbid, Jerash, and Ajloun include:

Arab Renaissance for Democracy and Development-Legal Aid (ARDD-LA) | International Relief and Development (IRD) | International Medical Corps | Jordanian Hashemite Fund for Human Development (JOHUD) | Jordan Health Aid Society (JHAS) | Noor Al Hussein Foundation (NHF) | Syrian Refugee Affairs Directorate of the Ministry of Interior | Ministry of Planning and International Cooperation

In addition, UNHCR works with and coordinates the activities of several other operating partners on the ground. In the urban setting, Field Office-Irbid holds monthly Operational Coordination Meetings for all partners operating in Irbid, Jerash, and Ajloun, as well as biweekly Referral Coordination Meetings for field-level caseworkers. For King Abdallah Park and Cyber City Camps, Field Office-Irbid holds biweekly protection coordination meetings as well as biweekly general coordination meetings. Together with coordination from Amman and the use of online tools, these efforts increase cooperation and awareness among partners, minimize duplication in projects, improve knowledge sharing, and help actors to address gaps more efficiently.

For further information:

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www.facebook.com/UNHCRJordan

Jordan Regional Refugee Response Inter-agency Information Sharing Portal: <http://data.unhcr.org/syrianrefugees/regional.php>