

CwC Meeting 16 February 2016

Minutes

Chair: Internews

Round of Introduction: BdM (Better days for Moria), DRC (Danish Refugee Council), MSF, Humanity Crew, Action!Aid, Mercy Corps, RC (Red Cross), Save the Children, IRC.

Round of updates on CwC:

1. **BdM** made badges to give bigger visibility in the site. They are building a new billboard in the entrance of the site (Afghan Hill). Winter messaging, maps, information on where to go and what to be aware of, the RC hotline number etc.) are examples of what will be on the billboard which consists of 2 boards, 1 with what's on the site and the other with warnings on what to be careful. Partners are more than welcome to contact Camilla if they want to contribute to it. Save the Children expressed interest to add messages on children's formulas. Furthermore BdM are trying to figure out how to give more info at the bus-stop of Mytilene.
2. **DRC:** Removed the wooden signs on site. More signs were put in Moria which are big around the site. Works for the PA (Public Address) system in Moria are going on and hopefully it will be functioning in by next week. They have translated messages with the help of TWB (Translators without borders), for the dormitories and will be ready by the end of this week. RC asks for contribution on audios to Moria that Internews is producing. Internews said that they are available for everyone when they are finalized and what has been produced is already in a "bank" of info.
3. **Internews:** Update on radio show -> On a local's radio daily morning show, 10-15 minutes of broadcasting introducing the NGOs working on the island will start from tomorrow with a pre-recording of MdM. The NGOs can explain what their tasks are in the humanitarian response here in Lesvos in order to improve the communication of the NGOs with the host community. A Greek representative from each NGO is needed if they want to participate in these radio shows. Questions from the audience will be collected and then shared and addressed. It is a good start to start with a small local radio and in the future with bigger ones. There will be a briefing prior to the recording in a simple, very open format. NGOs can express their interest for participation to Maria from Internews. Internews handed out an info-note and will send a soft copy to the partners tomorrow. It is important to make the local community feel comfortable with knowing what NGOs do here.

RC are running a program around volunteer's voices which consists in stories of volunteers and they are already planning it with a breakfast Radio show.
4. **MSF:** Leaflets with services available in Athens are ready in English and Arabic for now and will be sent to the partners by email. They are available in the MSF's clinics. They are not for mass distribution. MSF is assessing what messaging to use at the port before people leave, for example the distribution of maps, information. They are also trying to see what questions the refugees have so to address them. In the Peiraios port currently only volunteers from Athens are present giving help to the refugees. Save the Children said that the problem is that the decisions concerning access or not to the port of NGOs from the port authorities, constantly

changes. BdM are in contact with small local volunteers NGOs in Athens and they will have updates on the situation there in the cwc meeting of next week.

5. **Iliaktida:** Kavala is not addressed at all and also it is unacceptable that there is no presence of NGOs in the port of Peiraius.
6. **Humanity Crew:** Trying to supplement information at the port of Mytilene, shifting their presence from the beach to the port. Suggestion of having boards at the beach with useful Arabic phrases like “Welcome” etc. to be placed in different spots on the beach when arrivals come.
7. **Action Aid:** Info text on the info-booth of IRC in Kara Tepe. A lot of winter messages of RC, have been put up in the Action Aid’s tents. They are preparing a small booklet on protection agencies along the route for women.
8. **IRC:** Website (refugeeinfo.eu) has a new form and feedback about it is appreciated.
9. **Iliaktida:** They are kicking off a new transit accommodation camp and they are looking partners. The camp will be set up and ready to function in the following months and it’s brought up to take the overload when Moria is full or when they have to wait long for a ferry. It is a building with land outside and it is very close to Moria.
10. **Mercy Corps:** Cashing booth – the beneficiaries do not know about the program. How should they inform more people about the existence of the program? They ask help in the communication of it. Changes in Moria with new offices to speed up the process of registration. They are building more places like shelters in Moria. Mercy Corps has 7 referring agencies for vulnerable cases and the cooperation is working well. DRC suggested to be discussed privately how the communication and referral of the cash office can be done between Mercy Corps and the referral agencies. A TV has been placed in the kids’ corner of the cash office and if anyone can contribute with audio-visual material like children’s movies please contact Mercy Corps.
11. **RC:** They have handed out a lot of laminated posters with the winter messaging. They asked at what point is the “bank of messages”. Contingency planning – ask if all partners can share thinking on how to continue from Lesvos onwards since there are no refugees coming. How are other NGOs dealing with it. NFIs communication cwc meeting requested specifically. Internews replied that NGOs interested in it can do an extra-meeting specific on that topic. RC said that there will be a shift of services if the refugees are not in the sites. Final recordings are being done for the shoreline response, Apanemo site and the psychosocial messaging.
12. **Save the Children:** Leaflets translation with messaging on families’ safety, one for unaccompanied minors; all these will be hopefully finalized this week. They also introduced a new member that will be working through the islands. BdM ask if Save the Children can share the rights of unaccompanied minors. Save the Children responded that they can share information on a general level but not handed out as flyers. Start explaining more so less children register as adults since it is very dangerous.

DRC: Sharing info to refugees through Bluetooth or the bar-code system. A new working group on this topic.

13. Internews: Oxfam: For the joint assessment they are meeting with UNHCR and the local authorities. For testing and rolling out in the registration site the interagency survey since the permission to go inside the registration centre of Moria is very challenging.

AOBs:

- Moria site, through the local authorities, stopped the water supply to BdM on the afghan hill but they are finding alternative solutions also with the help of MSF.
- Iliaktida said that yesterday's meeting in Panagiouda was held by the lawyer of Team Humanity that presented the new legislation of the Greek government concerning the registration and operation of NGOs and volunteers in the islands The lawyer invited the volunteers to file against this new law in order for it not to pass in the Parliament.