



## Camp Management and Coordination (CMC) Meeting Minutes

UNHCR Base Camp,  
Date 21/06/2016 – 12:30

Chair: Hovig Etyemezian, UNHCR



Actions to be followed up		Who	By when	Done?
<b>Ref: Community Gathering</b>				
	To circulate the pending action points per sector from the previous meetings minutes and write to the sector heads individually for their actions/interventions to finalise the pending issues.	Community mobilization and Coordination Unit at UNHCR	Before next CMC on 12 July	On-going
	To share; (1) A summary of the processes of the Community gathering project at Zaatari was presented, (2) The Action Point Table (August – December 2015), (3) Copy of NGO attendance April & May, and (4) Copy of NGO's Attendance Report (August 2014 - March 2016).	UNHCR	On-going	On-going
<b>Ref: Youth Task Force</b>				
	To share the youth services map link with the partners <a href="https://drive.google.com/file/d/0By6h7kH22ZUray0wNjM2ODFCQUk/view?pref=2&amp;pli=1">https://drive.google.com/file/d/0By6h7kH22ZUray0wNjM2ODFCQUk/view?pref=2&amp;pli=1</a>	UNFPA	On-going	On-going
<b>Ref: WASH</b>				
	To share update about the private toilet	UNICEF	On-going	On-going
<b>Ref: BNLWG</b>				
	To share the BNL documents; CFW Fact Sheet for May 2016 and a Summary of the CFW SOPs in Arabic, with the partners.	UNHCR	On-going	On-going
<b>Camp Management</b>				
For all health care related issues.		Iyad Shtayiat, Assistant Public Health Officer <a href="mailto:SHTAYIAT@unhcr.org">SHTAYIAT@unhcr.org</a> , 0796985725		
For all protection related issues.		Sophie Etzold, Associate Protection Officer <a href="mailto:etzold@unhcr.org">etzold@unhcr.org</a> , 0798956785		
For all community services related issues.		Irene Omondi, Community Services Officer <a href="mailto:omondii@unhcr.org">omondii@unhcr.org</a> , 0796324611		
For all security related issues. Incident reports should be completed for all incidents and be shared with the Field Security Advisor.		Ala Almadani, Field Safety Advisor <a href="mailto:almadani@unhcr.org">almadani@unhcr.org</a> , 0795751076		
For all site planning issues.		Ghada Barakat, Associate Site Planner, <a href="mailto:barakatg@unhcr.org">barakatg@unhcr.org</a> 0796845092		
For all registration issues.		Noor Khrino, Senior Registration Assistant <a href="mailto:khriino@unhcr.org">khriino@unhcr.org</a> , 0790067563		
For all issues related to the electricity network.		Yanal Madanat, Electrical Engineer Associate <a href="mailto:almadana@unhcr.org">almadana@unhcr.org</a> , 0797056990		
For all NFI distribution activities. All agencies planning to distribute NFIs must secure joint prior approval from SRAD and UNHCR. All		Adem Shaqiri, Field Officer <a href="mailto:shaqiri@unhcr.org">shaqiri@unhcr.org</a> , 079 015 8114		

assessments need to be coordinated via the Needs Based Working Group.	Livia Das Neves, Associate Field Officer, <a href="mailto:dasneves@unhcr.org">dasneves@unhcr.org</a> , 796083917
For all issues related to diplomatic missions, the media, private donations, research and new projects proposals.	Gavin David White, External Relations Officer <a href="mailto:whitegd@unhcr.org">whitegd@unhcr.org</a> , 0798175813

## **A. Security**

- 08 June 2016, Zaatari camp, at 01:30pm a 6 year-old Syrian refugee exposed to run over incident and rescued to Mafraq hospital and his situation is stable.
- 09 June 2016, Zaatari camp, at 02:30hrs, Police Camp found one sound pistol with some sharp tools (knives) inside a box at the camp gate. The owner was unknown. Items were sent to Mafraq persecutor.
- 09 June 2016, Zaatari camp, at 10:30hrs a six year-old Syrian refugee was hit by a car in the camp. Police Camp referred the driver to the court.
- 12 June 2016, Zaatari camp, at 02:00hrs following a clash over personal dispute resulting in minor injuries, Police Camp refereed two Syrian refugees to the court.
- 12 June 2016, Zaatari camp, at 10:30hrs Police Camp referred Syrian refugee to the district governor for using forged documents. He was placed under house arrest for six months.
- 13 June 2016, Zaatari camp, at 11:00hrs Police Camp referred two Syrian refugees to the court for using forged documents. One of them was sentenced to one month in the jail, while the other was released and referred to Joint Registration Center at RAS where he was already registered there.
- 14 June 2016, Zaatari camp, at 10:30hrs Police Camp referred a Syrian refugee to the Joint Registration Center at RAS for further action for a suspicious drug-dealing.
- 14 June 2016, Zaatari camp, at 12:45hrs a fire erupted in three caravans in district 10, St.5 due to gas leakage. No injuries.
- 16 June 2016, Zaatari camp, at 10:30am Police Camp referred (2) Syrian refugees to Mafraq prosecutor for harming and carrying sharp tool. They were released until determined Court date.
- 18 June 2016, Zaatari camp at 01:30 am Police Camp detained (5) Syrian refugees due to a personal clashes. They were released after singing an undertaken to send them later to District Governor.
- 21 June 2016, no enough information to be shared about today`s incident at Rukban area at 5:30am.

## **B. Community Services**

- A summary of the processes of the Community gathering project at Zaatari was presented, following by the Action Point Table (August – December 2015), Copy of NGO attendance April & May, and Copy of NGO's Attendance Report (August 2014 - March 2016).
- All partners were encouraged to take the community gathering meetings as seriously as they do for the CMC, since they are a mini camp management meetings.
- The total numbers of meetings attended will be reported regularly.

## **C. Registration**

### **1. Population movement including arrivals and departures to/from Zaatari camp.**

#### **1.1 Transfers to Zataari camp:**

- 17 individuals were transferred to Zaatari camp as follows:
- 14 individuals were transferred from RAS.
- 2 individuals were transferred from Irbid.
- 1 individuals were transferred from EJC.

#### **1.2 Transfers from Zataari camp:**

- 8 individuals were cleared to be transferred to EJC during the reporting period.

#### **1.3 Travel to Third country:**

- A total of 81 individuals travelled to third country, among the 17 individuals were residing and registered in Zaatari camp, while 64 individuals were residing in urban areas.
- The main countries where refugees departed to were: 1. Germany 2. Saudi Arabia 3. Canada
- The main reason of the departure was for Reunification with family members in third country.

#### **1.4 Spontaneous Departures to Syria:**

- A total of 107 Individuals were inactivated for spontaneous departure to Syria, among them 39 individuals were registered and living in Zaatari camp and 68 individuals were living in urban.
- Dara is the main city where refugees departed to.
- Main Reasons of the departure to Syria was:
- Reunification with family members in Syria.

### **2. Registration of new Birth:**

- 70 babies were added to their parents' cases, among them 35 Girls and 35 Boys (birth notifications were presented).
- This makes the total camp population 79,327 individuals.

## **D. Protection**

- Arrivals to Jordan and arrivals to the camp: in June, # of refugees arriving on daily basis to RAS ranges between 130-240 refugees; arrivals mainly processed to Azraq Camp, however, we had a number of UASC who had family members in Zaatari who were sent to Zaatari Camp; the majority of refugees arriving comes from Aleppo, AlRaqqqa, Deir Azzor, Homs, Hama; 26 new arrivals to ZC at the Reception area have been 18 new arrivals individuals from RAS (June 1-15) in addition to 8 police referred refugees;
- Re-entries: to Jordan have been increasingly difficult during the past month for refugees even for vulnerable cases which is shared with refugees and individuals residing in Syria approaching us to enter as well as those returning to Syria;
- Return and departure: a steady increased number of refugees returning to Syria was observed this month comparing the first two weeks of June compared to the previous months (286 in June/ 291 in May/ 173 in April/ 118 in March/ 77 in February/ 72 in January). The reason for the earlier increase

starting in May was assumed to be resulting from the summer months, end of school term and the perception of refugees that the security situation has stabilized in some areas; Among the main reasons of return, stated by the families, are the lack of assistance in urban areas, need to look for the family member in country of origin, separation from family member, family reunification, medical reasons.

- Religious Court in Zaatari: during May, a total of 542 cases were processed at the Religious Court in Zaatari Camp, mainly supporting the marriages contract; a reduction in divorce cases has been observed during the past months with the opening of the Reconciliation Office at the Religious Court facilitated by the second Judge;
- Early Marriage trends: as has been observed in previous months, the number of newly issued marriage contracts is higher for early marriages than for marriages of couples above 18 years of age (with actual ratio 74/40). All early marriage cases identified at the Religious Court are sent for counseling to ARDD Legal Aid partner as well as UNHCR CP-SGBV unit to ensure the child is informed of his or her rights, is aware of the risks and potential forced marriages are identified and prevented;
- Protection monitoring: the main protection concerns identified during the monitoring included freedom of movement (problems with accessing the leave permits, with queues are being too long and limited ability of SRAD to process the applications); UNHCR drafted a leaflet/brochure to be distributed to refugees in the camp which is currently to be discussed with SRAD; refugees often report non-protection concerns as electricity, WASH, water distribution, CFW, that at times have or may cause protection implications as they cause tension or present a safety concern to the refugee;
- Protection Sector Coordination:
- Zaatari Development Plan is further under discussion with the members of the Protection Working Group and will be addressed as a main subject this coming Thursday during the PRT WG;
  - Handicap International will present their inclusion program in the camp during the next working group meeting;
  - SGBV SWG coordination: UNHCR/NHF will conduct a training series in the camp for all interested partners on SGBV identification, services and referral pathways. Invitations will be sent through the SGBV SWG and the PRT WG; kindly nominate suitable candidates for this training by no later than 1st July.

#### **E. Youth Taskforce**

- YTF meeting was held at Mercy Corps – Youth For change center Dis.1 as a part of the field exchange program. The group took a tour and had an introduction of the services provided in the center.
- Handicap International briefed the members on their Inclusion program for PwDs, members also were encouraged to visit the list of trainings provided and plan for trainings on inclusion for both volunteers and staff. Trainings are provided in both languages A/E.
- UNFPA printed out the youth services map and it was distributed during the meeting today for UN agencies, NGOs and youth actors in the camp, Quest Scope will work on the translation of the map after Ramadan.
- Youth services map (Youth in Zaatari)  
<https://drive.google.com/file/d/0By6h7kH22ZUray0wNjM2ODFCQUk/view?pref=2&pli=1>

#### **F. WASH**

**Water Supply:**

- All the boreholes are working at their full capacity without any problem.
- Summer allocation for water supply distribution is already activated. Additional quantities will be provided from now till end of summer.
- Request for proposal (RFP) for international consultancy is launched for supervision of phase II of water and waste water networks.
- Zaatari boreholes tender technical and financial evaluation has been done and contract will be awarded with in next few days.
- Electricity for water network pumping stations is in progress with support of IDECO.
- Private water storage tanks disinfection is in progress.

**Sanitation:**

- Waste water network phase I is almost 95% completed.
- Work is ongoing on remaining household connection which will be completed in 2~3 weeks.
- Due to progress in waste water network phase I, daily waste water quantities are increased from 1000m3/day to 1800m3/day.
- Decommissioning of WASH blocks is in progress.

**Hygiene Promotion and Community Mobilization:**

- Hygiene promotion activities and messaging are ongoing smoothly covering different topics e.g. food safety, health in Ramadan, hand washing, menstrual hygiene management etc.
- Sessions on road safety are carried out at different locations including schools.

**Solid Waste:**

- No solid waste collection issues.

**Private Toilets:**

- The second phase of the private toilets project involves the upgrade of existing household toilets (constructed by the refugees) to meet the agreed minimum standards.
- JEN, OXFAM and ACTED are/will be implementing the project in their respective districts as follows:
  - JEN (D3, 4,5) funded to upgrade 514 household toilets
  - OXFAM (D6, 7,8) funded to upgrade 800 household toilets
  - ACTED (1, 2, 9, 10, 11); discussions are underway for funding. Numbers will be determined based on funding availability.
- The upgrade will focus on either one, two or all of the following components (superstructure, floor and plumbing) and the numbers are based on the REACH assessment conducted in Dec 2015 on these specific components for the entire camp, and funding availability.
- The selection/prioritization criteria remain the same as that use for the first phase of the project (first; female headed households with a member with disability, households with a member with disability ...).

**G. Food**

- WFP is supplying Za'atri camp with around 16.400 MT of fresh bread on a daily basis to meet the beneficiaries' needs.
- WFP through SCI is conducting two camp-wide distribution of dates donated by the Kingdom of Saudi Arabia for the Holy month of Ramadan. During the first distribution cycle, from 5–14 June, 97.2 MT of dates were distributed. The second cycle will run from 16–28 June.

- WFP is distributing welcome meals in Raba Al Sarhan through the International Organization for Migration (IOM) to beneficiaries entering or leaving Jordan. A total of 2,542 welcome meals were distributed to beneficiaries entering Jordan from the period of 6–19 June.
- WFP through Save the Children International (SCI) distributes general paper vouchers in the camp to cases who do not have e-cards (either did not receive one yet, or waiting for a replacement) and other special cases. A total of 152 vouchers with a value of JOD 1,520 were distributed from 1–20 June. From the 1–15 June, 168 new arrival vouchers (total value JOD 840) were distributed to 84 beneficiaries.
- WFP has an ongoing school feeding programme through SCI for the camp formal schools. From 7–9 June, the highest recorded figure of students reached per day was 2,900. This is due to the end of examinations and start of summer holidays.
- WFP's school feeding programme also supports the informal school through NRC. From 1–5 June, the highest recorded figure of students reached per day was 41.

## **H. Basic Needs and Livelihood Working Group BNLWG**

### **I. IPSOS Demand Site Survey Presentation**

CGAP: Housed at the World Bank, a global partnership of 34 organizations that seek to advance financial inclusion in order to improve the lives of the world's poor.

GIZ: Germany's version of USAID/DfID, a private company owned by the federal government and operated on behalf of the Federal Ministry of Economic Cooperation and Development (BMZ) in over 130 countries around the world.

IPSOS: Organization hired by the above-mentioned clients to conduct the survey.

The Demand-Side Survey endorsed by the BNLWG will provide an analysis of demand for financial services among low-income Jordanians and Syrian refugees, as well as other key indicators on access to finance, financial inclusion, and remittances. The goal of this survey is to produce recommendations for financial products to be launched by CGAP/GIZ and provide a baseline survey for use of these products and mobile money more generally for future work by GIZ.

### **II. CFW**

- a. CFW Fact Sheet for May 2016

### **III. Za'atari Strategic Plan**

- a. Monitoring Plan

### **IV. Livelihood Programming**

- a. 3W

#### **Additional update:**

2,000 low income Jordanians (1,000) and Syrians (1,000) will be interviewed for the Demand-Side Survey.

Among these 1,000 Syrian refugees, 800 will be from urban and 200 from camps – 100 in Zaatari and 100 in Azraq.

## **I. Distributions:**

**NFI Center:**

- 2893 different CRIs (Blanket, Mattresses, G. Matt, Elderly & Children Diapers, kitchen sett) given out to 541 families including newborns and special cases.
- 279 Hygiene Voucher given out to **122** Families.

**CHDC (Common Humanitarian Distribution Centre)**

- We finished the distribution cycle of “Cash Assistance to cover gas and hygiene items needs, LED Lamps and TOM’s Shoes”.
- JOD 478,968 cash assistance given out to 17,190 families, 73,047 individual.
- **17,070** Pair of Toms shoe & **11,764** Ikea LED lamp.

**J. Health****Health information System (HIS) weeks 22 and 23.**

- Number of consultations: 20,587 consultations.
- Total deliveries: 93 deliveries.
- Number of mortalities: 7cases.
- Number of outside camp referrals: 263

**Others:**

- UNICEF distributed flip charts about how to prevent diarrhea and flyers about hand washing.
- EMPHNET finished from the vaccination and physical examination of the school students;  
4844 students were examined  
3144 students were vaccinated

**K. Education**

- The last day for the school admin and staff is the 23rd June.
- Tawjihi exams have started on 13th June. UNICEF in collaboration with MoE, UNOPS, and SRAD is provide transportation for Tawjihi students from the camp to the schools in Zaatari village. The last day of exams is the 26th June. The overall number of Tawjihi students sitting for the exams is 203 students.
- Maintenance works in school 2 will take place during the summer break.
- The construction of libraries and KGs in the schools will begin soon.

**L. Site planning**

- As the pilot phase of accessibility project is complete with 84 disability cases assessed as a joint UNHCR, HI, and IRD plan, site planning are currently analysing the collected data to derive a cost estimate for implementing this project based on different disability possible shelter modifications required in the camp.
- Ongoing modification on the Zaatari development plan. For land and utility management, the plan includes the following objectives:
  1. Ensure proper land and infrastructure management.
  2. Facilitating decision making on all changes in infrastructure through managing site allocation.

3. Improve accessibility and mobility of the refugees in the camp including people with disabilities.
4. Provide shelter assistance through yearly cash transfers and shelter assistance to vulnerable families.
5. Manage rainwater.
6. Promote establishment of green spaces in the camp.

#### **M. Energy:**

##### **Electricity project:**

- Switching On the new electrical network in District 5 today (Tuesday).
- The remaining districts (7, 1, 2, 3, and 4) will be switched ON next week, exact dates will be announced in the coming days.

##### **Camp's Power Supply:**

- Electricity is supplied in the 12 districts for 9 hours from 7:00 PM to 4:00 AM.
- Electrical loads in districts (8, 9,10,11,12 & 6) are stable and the power supply is continuous over the 9 hours without any interruption.
- District 7,3& 4 are the only remaining district which suffer from power cuts during the supply times where IDECO crew responds to all phone calls and complaints on the Hotline no. **0798821871**.

##### **Base camp Power Supply:**

- Every time IDECO switch off the main power supplying all the camp to finalize and switch on the new network in the districts, basecamp will be running on diesel generator.
- Reducing the load on the generator is needed especially during the hot days to be able to keep on running without interruptions and effect on every ones work.
- Please keep your ACs set on 24 degrees and keep your doors and windows closed.

#### **N. External Relations**

- 19 June, Ministry of Foreign Affairs of the Republic of Korea.

#### **O. AOB**

- The CMC chair passed his condolences to the Jordanian families for the tragic incident that happened today at the Rukban area at 5:30am.
- Andrew Boscoe is leaving Oxfam in two weeks.
- Welcomed Waed Shwamreh, Adel Togan and Hamza Abusafi, the new photographers.
- Next meeting: Tuesday 12 July 2016 at 13:30 – 15:30 @ Zaatari Base Camp, Conference Room 1.

#### **P. Attachments**

- A summary of the processes of the Community gathering project at Zaatari
- The Action Point Table (August – December 2015)
- Copy of NGO attendance April & May
- Copy of NGO's Attendance Report (August 2014 - March 2016)
- CFW Fact Sheet for May 2016
- Summary of the CFW SOPs in Arabic