

WASH Sector Coordination

Minutes of Bi-weekly Zaatari camp WASH sector coordination group

Date: Sunday, 4th Aug 2016

Venue: UNICEF Meeting Room 4, Zaatari Base Camp

Time: 11:00 AM – 12:30 PM

Duration: 1.5 hrs

Participants:

Abrassac Kamara (UNICEF- chair), Lamis Hamarneh (UNHCR), Islam Abu Adas (UNHCR), Tareq Al Saleh (ACTED), Wajdi Abu Saif (ACTED), Vivek Singh (ACTED), Frans Louwers (ACTED), Osama Hamdouni (ACTED), Sonya Milonova (JEN), Rodolphe Brauner (JEN), Max Baldwin (Oxfam), Ahmad Sawalha (Oxfam), Laila Mushahwar (OXFAM) Hisham Tuffaha (UNICEF/UNOPS), Omar Al Qadhi (UNICEF/UNOPS), Patrick Sayers (REACH)

NOTE: Agency's updates are attached to the MoM.

- **General/ UNICEF:**

1. **Eid plans: Eid is expected to last for almost a week and WASH sector partners are requested to**

- Make all the necessary plans to ensure that activities continue without interruption during the holidays
- All partners share contact details of staff/focal point that will be available on call to support operations during the holiday if need be. (details to be shared by COB 8th September)
- All partners to support with WASH needs that may arise from animal slaughtering during Eid at the agreed designated locations.

2. **WASH winter plans**

- Partners reminded to share contact details of focal points during for the winter response.
- Partners also requested to assess their contingency stock and resources, mobilize and use the stock planned for water strikes and inform UNICEF of additional needs for resources to ensure effective response during the next storm
- UNICEF to update the plan and contact partners bilaterally to follow up on specific action points

3. **Water level dropping in the internal wells**

- UNICEF is monitoring and logging water levels in the wells, and observed a general drop in the water table in one of the three wells in Zaatari camp
- This will require a reduction in the water production in the camp, and consequently a reduction in the supply/consumption in the camp
- The WASH sector will conduct assessment on the water needs and consumption patterns of institutions and agencies in the camp and will readjust where possible

Bi-weekly Agency updates

UNICEF	Please refer to above.
--------	------------------------

UNHCR	<ul style="list-style-type: none"> • Discussion points • Private toilets/ vulnerability data - WASH sector and the ADTF had a meeting to discuss the processes and progress of the private toilets project in the camp. UNICEF and all partners presented background, selection process and progress of the project. - UNHCR to coordinate with their various units and HI to provide a database of the vulnerable households for easy targeting. - ACTED to support in merging the various databases into one.
ACTED	<p>Please refer to the attachment –Updates from partners</p> <p>Water supply Discussion points:</p> <ul style="list-style-type: none"> • Possibility of constructing a fence at MC2 There is no fence at MC2, which is difficult to control getting additional water. Refugees using the donkey car that coming to collect water. If it's very valid to do it, we can discuss the possibility, the cost and how to do it. <p>Water network Discussion points:</p> <ul style="list-style-type: none"> • Confirmation of date that Oxfam will run the pumps so that altitude valves can be operated. The date is not scheduled yet. It is really important that ACTED and OXFAM teams meet and agree on a schedule and the methodology for doing this. UNICEF will facilitate the testing once the schedule is agreed and shared. <p>ZWWN Discussion points:</p> <ul style="list-style-type: none"> • Permanent solution to steel tanks in for the decommissioned public WASH blocks. UNICEF will lead a meeting to agree on the procedure for the decommissioning of these tanks. Once the SOP is agreed on and approved, the sector will proceed with the modalities for the decommissioning works. • Shops and households connected to the THW storm water line - There is some shops and HHs still connected to the THW lines, and that affect the HHs surround the THW lines. So we need to find a solution to disconnect them from both of ACTED and JEN districts. - Both ACTED and JEN were requested to assess and provide more details of the connections, to understand the magnitude of the problem and how to deal with it. - In the planned post implementation assessment of the wastewater network, the sector will include questions on sections of the camp that are still not connected to the camp, and then work on how to connect them if necessary.

Oxfam	Please refer to the attachment –Updates from partners
JEN	<p>Please refer to the attachment –Updates from partners</p> <p>Discussion points:</p> <ul style="list-style-type: none"> • Movement of refugees in the camp <ul style="list-style-type: none"> - The WASH sector is particularly concerned with the movement of refugees in the camp and the subsequent requests for WASH services - As the WASH infrastructural projects' aim to foster permanency in the camp; <ul style="list-style-type: none"> ▪ Refugees who UNOFFICIALLY move from one location of the camp to another will not be supported with both wastewater connection and private toilet except in extraordinary situations and for very justified reasons. This will have to be discussed and agreed on a case by case basis after detailed technical feasibility assessment. ▪ All UNHCR planned and facilitated movement to be discussed with WASH sector prior to the movement. This will be to ensure that a connection of the new shelter to the wastewater network is feasible and will not cause operational issues for the network as a whole. The WASH sector preference is to move refugees in existing and already connected vacant shelters where feasible. • Vulnerability data (phase 2 toilet project) Already discussed above.
REACH	<ul style="list-style-type: none"> - presented updated and detailed map of the wastewater network for the whole camp, including IRD implemented districts - REACH has some spare capacity and are ready to support the WASH sector with WASH related information needs (mapping, data extraction and so on)
IRD	Not present.
Site Group	Not present.
IMDAD/	Not present.
UNOPS WASH Monitors	No updates.
AOB	
	<ul style="list-style-type: none"> • Next meeting Will be on 18th September 2016 11:00 -13:00 @ UNICEF Meeting Room 4, Zaatari Base Camp.

WASH Hotline Numbers:

- 1. Desludging monitoring hotline number: 079-755-5979**
- 2. Electricity Hotline Number: 0798821871: IDECO team in Za'atari camp**
- 3. Laurence's (ACTED Zaatari Water Supply PM) 079-942-7126 (Only for agencies)**
ACTED Zaatari Waste Water Network: 079-666-5207

4. ACTED WASH services numbers (for refugees and agencies):

ACTED	07 96 90 28 76	8am - 4.30pm Sun to Thurs	D 1,2,6,11
	07 96 90 29 31	8am - 4.30pm Sun to Thurs	D 3,4,9,10
	07 96 90 34 81	8am - 4.30pm Sun to Thurs	D 5,7,8,12 plus camp wide female to female hotline
	07 98 02 09 58	8am - 4.30pm Sun to Thurs	All districts - other non-service or non-operational complaints
	07 96 90 28 76 07 90 17 40 04.	8am - 4.30pm Weekends 8am - 4.30pm Sun to Thurs	All districts Waste water Network complaints

- 5. Solid Waste number 079-802-1510 Abdel Hameed Al Noeimi (ACTED)**
- 6. JEN Complaints: 079-569-4125**
- 7. OXFAM: 079-810-1985 (For refugees and agencies)**