

WASH Sector Coordination

Minutes of Bi-weekly Zaatari camp WASH sector coordination group

Date: Sunday, 7th Aug 2016

Venue: UNICEF Meeting Room 4, Zaatari Base Camp

Time: 11:00 AM – 01:30 PM

Duration: 2 hours and half

Participants:

Abrassac Kamara (UNICEF- chair), Ahmad Al Tarawneh (UNICEF), Jill Hass (UNHCR), Tareq Al Saleh (ACTED), Laurence West (ACTED), Wajdi Abu Saif (ACTED), Vivek Singh (ACTED), Frans Louwers (ACTED), Osama Hawdouni (ACTED), Sonya Milonova (JEN), Rodolphe Brauner (JEN), Laurence Hamai (Oxfam), Bagus (Oxfam), Patrick Sayers (REACH), Omar Al Qadhi (UNICEF/UNOPS), Hisham Tuffaha (UNICEF/UNOPS), Hani Aldweikat (IMDAD), Maysa Saeidi (UNHCR).

NOTE: Agency's updates are attached to the MoM.

- **WASH Sector response to OXFAM recycling project**

By Tuesday 9th Aug, all partners shared their feedback, which is summarized as follows:

i. Solid waste recycling component:

The sector is particularly appreciative of OXFAM for the initial pilot and the innovative approach to solid waste management in Zaatari Camp. The sector highlighted the following;

- As the project will be implemented camp wide, OXFAM should engage JEN and ACTED in make community mobilization arrangements for collaborative works in their respective districts. The recommendation is that OXFAM will sign an MOU with JEN and OXFAM on the modalities for collaboration on the project.
- OXFAM must review their approach after say one year of implementation, to ensure that the CFW scale down is effectively implemented in line with WASH strategy, or alternative arrangements (possible extension of the project beyond the 24/18months) to avoid a shocked ending of the CFW engagement at the end of the project.
- Wastewater discharge management; recycling bin cleaning and block-level recycling transfer areas should be operated without creating a future sanitation issue (for example: recycling centre/areas should have sufficient flooring such that leachate is collected for proper disposal; recycling bins should be cleaned and sprayed with insecticide regularly, so the discharge from bin cleaning should be contained so as not to soak into ground; etc.)
- Transportation scheme; no major WASH issues exist if the recycling transportation plan is to have bicycles or pick-up trucks used to collect recyclable materials at HH level; however, if donkeys are used, then an additional water demand (and land use) will occur. Any plans for waste transportation other than bicycles or pickup trucks will therefore need to be discussed and agreed with the WASH sector.
- As UNICEF and UNHCR are in discussion on the transfer of leadership in the management of solid waste in Zaatari Camp, OXFAM should fully engage UNHCR in all project discussions and activities.

UNHCR have already requested some additional information on the project, which OXFAM has agreed to share.

With the above taken into account during the inception and implementation of the project, the WASH sector approves and support this component of the project and is willing to provide any sector related support required to make this project a success.

ii. The reuse of the washout water from the boreholes

The washout, spillages and overflow water generated by the three boreholes is collected and stored in a pond constructed at one of the three boreholes (BH2). The volume of the wastewater varies markedly from less than 10m³/day to over 60m³/d depending on the borehole operational arrangements and other factors. It is therefore not a reliable source of water for any project. However, when available, the wastewater is available and can be used for any project according to the prioritization below:

- Firstly, all WASH related uses (including cleaning, construction works and any other WASH activities)
- Any other use depending on availability (to be prioritized based on camp management and sector priorities)

To ensure effective management, all non-WASH uses should be requested/communicated with UNICEF at least a week before. Also, for routine/scheduled uses, a separated access should be used (not through the main borehole access).

- It is therefore recommended that OXFAM should make sufficient arrangements to source water from external sources for the greenhouse project and use the washout water from the boreholes only as a complementary source, that the project is independent on the availability of washout water.

The purposes to which OXFAM intends to use the wastewater for (greenhouse, agricultural) were not the subject of the WASH sector review and therefore has to be reviewed and approved by the respective sectors or working groups.

Bi-weekly Agency updates

UNICEF	<p><u>Water supply</u></p> <ul style="list-style-type: none"> • Water supply delivery is stable in the last two weeks. • Prevented maintenance is done for Well 2, had a problem with the temperature sensor of the pump, and pumps replaced and maintained. We have now two brand new pumps and two used pumps as spares in the camp.
ACTED	<p><u>Water supply</u></p> <p>Discussion points:</p> <ul style="list-style-type: none"> • Vulnerable cases process pending with UNICEF In terms of private tanks; detailed meeting has been conducted, no minutes was shared, but discussion was that UNICEF will restrict private tanks direction to only cases which are exceptionally important, the procedures will remain the same, but not all vulnerable case will have a private tanks, since we don't have the water trucking capacity to meet the extra needs of additional private tanks, especially in the district with water network. • External water for disinfection It's required to have 75 cm for 5 days a week of water.

	<p>Action Point: UNICEF will check with site group to generate this internally and update ACTED accordingly.</p> <ul style="list-style-type: none"> • NGO water consumption v/s the proper usage of water UNICEF will communicate with NOGs that we want to do an assessment on WASH infrastructure and needs, this will be shared during next CMC meeting. UNICEF requests for volunteer to join the assessment lead by ACTED and UNOPS monitoring team (three people), to understand what is installed and how many people are using this facility, to capture the information how much water is needed. Action Point: In terms of doing the assessment, ACTED to draft a small clear template including how many people are using water, how much water do they spend, etc.), to update our database. <p><u>Water network</u> Discussion Points:</p> <ul style="list-style-type: none"> • UNICEF to follow up with IDECO for the reinstatement of the sites after the electrical transformer installation. Action point: UNICEF will follow up on that and update ACTED accordingly. • Commissioning of EM flow meters and valves has been rescheduled to the 9th of August. Action point: ACTED and Oxfam to meet and discuss the commission of EM flow meters and valves, to be discussed then with UNICEF and site group. <p><u>Wastewater Network ZWWN Phase 1:</u> Discussion Points:</p> <ul style="list-style-type: none"> • Tanks shipping: Action point: UNICEF and ACTED to follow up on the shipping schedule for tanks, to avoid any delay in implementation. • PRC tanks: Action point: <ul style="list-style-type: none"> - UNOPS and Oxfam to follow up on coding and printing PRC tanks and update partners accordingly. - All agency to prepare and use one sheet about the PRC tanks information about all districts to have the same database. • Private toilets Phase 1: Action point: <ul style="list-style-type: none"> - To request Community Services to send the requests related to WASH operation to WASH sector.
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	<p>- Accordingly, all agencies to prepare a spread sheet, including Phase I status of implementation; targets and achievements to be compared and what's remaining to be included in Phase II.</p> <p><u>Solid waste management:</u> Discussion Points:</p> <ul style="list-style-type: none"> • Solid waste JPS system is far from Refugees, who are not happy with the current system we have It's effected by the lot of movement for refugees, so we can't change it, since it depends on the generators location. • Monitoring mechanism: (to have same monitoring implemented by JEN and Oxfam) It depends on the visit time and the frequency for monitoring, it's difficult to harmonise the monitoring system in terms of the differences of having the same database. • Solid Waste transfer area: UNHCR shared the response to UNICEF. • Refugees family's movement update: Action point: ACTED to share with UNICEF the family new locations (family movement's plan; their database from where they come and to where they are moving). • In D6 found piece of plastic and metal not cleaned. Action point: UNICEF and ACTED to investigate in this incident.
Oxfam	<ul style="list-style-type: none"> • Private latrines construction: Discussion Points: - Same Phase I structure decommissioning and recycling will be using in Phase II.
JEN	<p>Discussion points:</p> <ul style="list-style-type: none"> • Private toilets phase 2 design criteria, and how to handle special cases Suggestions made: - To have a hand wash facility. - For some vulnerable cases, some family is having the arabic style toilets which is kept but also there is a need to have a private toilet for the family who has a disabled person. • Water for mosques in the camp At the moment, we don't have neither a special provision for mosque nor the capacity to serve the mosque with water supply. The water share we have at the moment is 35 litres per capita per day. • Vent pipe coding and coloring for new and existing steel tanks to be confirmed with UNICEF

	<p>Action point: JEN to forward the request to UNICEF for their feedback.</p> <ul style="list-style-type: none"> • Plan for desludging retention chambers <p>Action point: To discuss this point with the O&M discussion under their strategy.</p>
UNHCR	<ul style="list-style-type: none"> • WASH FAQs To update last year WASH FAQs to include questions regarding the upcoming WASH-related construction. Action point: To share updates by COB Sunday 14 August 2016. • Flea Control Campaign to start – all agencies asked to keep refugees aware of the issue of dogs inside caravans; street sweepers are asked to take away food left on ground for stray dogs/cats; <ul style="list-style-type: none"> ■ any stray cats/dogs kept as pets should be registered with the Municipality, must be vaccinated and kept within refugees’ fencing and spayed/neutered • CM WASH “refresher” workshop – tentative for August 14 or 15 Action point: To re-schedule the CM WASH Workshop in Sep.
IRD	<ul style="list-style-type: none"> • Not present.
REACH	<ul style="list-style-type: none"> • No updates.
Site Group	<ul style="list-style-type: none"> • Not present.
IMDAD/	<ul style="list-style-type: none"> • No updates.
UNOPS WASH Monitors	<p>Discussion points:</p> <ul style="list-style-type: none"> • Recruiting Syrian refugees at the camp (security guard, drivers ... etc.) For Syrian Refugee, the policy is not to hire them. It was requested to change all the security officers at the camp to Jordanian. It’s cheaper and easier to manage since people are staying at the camps.
AOB	<ul style="list-style-type: none"> • Winterization TF: During the BNLWG last meeting, the Winterization TF discussed the upgrading the winterization plan. They will be meeting again in a week time The assessment will be conducted last week of August, and the results will be shared in September. Action Point: <ul style="list-style-type: none"> - To arrange a meeting in terms of preparing the winterization response plan for WASH. - To provide the BNLWG with the plan by 15 Sep. • Next meeting Will be on 21 August 2016 11:00 -13:00 @ UNICEF Meeting Room 4, Zaatari Base Camp.

WASH Hotline Numbers:

- 1. Desludging monitoring hotline number: 079-755-5979**
- 2. Electricity Hotline Number: 0798821871: IDECO team in Za'atari camp**
- 3. Laurence's (ACTED Zaatari Water Supply PM) 079-942-7126 (Only for agencies)**
ACTED Zaatari Waste Water Network: 079-666-5207

4. ACTED WASH services numbers (for refugees and agencies):

ACTED	07 96 90 28 76	8am - 4.30pm Sun to Thurs	D 1,2,6,11
	07 96 90 29 31	8am - 4.30pm Sun to Thurs	D 3,4,9,10
	07 96 90 34 81	8am - 4.30pm Sun to Thurs	D 5,7,8,12 plus camp wide female to female hotline
	07 98 02 09 58	8am - 4.30pm Sun to Thurs	All districts - other non-service or non-operational complaints
	07 96 90 28 76 07 90 17 40 04.	8am - 4.30pm Weekends 8am - 4.30pm Sun to Thurs	All districts Waste water Network complaints

5. Solid Waste number 079-802-1510 Abdel Hameed Al Noeimi (ACTED)

6. JEN Complaints: 079-569-4125

7. OXFAM: 079-810-1985 (For refugees and agencies)