



OCHA JORDAN
HUMANITARIAN FUND

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EMERGENCY CASH ASSISTANCE POST-DISTRIBUTION MONITORING

Jordan - August 2016

BENEFICIARY IDENTIFICATION AND SELECTION

ECA

- VAF via ODK Sunday through Wednesday
- Data cleaned and scored according to BNWG criteria every Monday and Wednesday
- Distributions every Tuesday and Thursday

RCA

- VAF scoring per BNWG done for PU-AMI database (60+)
- Monthly distribution after cross-checking with UNHCR and RAIS
- HHs received 3 Months of assistance at time of PDM
- Challenge of cases who have left Jordan

CASH MODALITY AND DELIVERY / VALIDATION PROCESS

- Wire transfer for most beneficiaries (questions embedded in ODK)
- Hard cash for those with mobility constraints or protection concerns
- Consolidated SOPs proved added value by including scoring, transfer processes, risks, and mitigation measures including monitoring tools

ECA

- Beneficiaries generally had access to cash within 48-72 hours of assessment
- 100% verification of receipt by phone within 1 week and hard copy receipts w/ ID within 2 weeks

PDM SAMPLING AND COLLECTION

ECA

- Confidence level of 95% and a confidence interval of +/- 7.5
- 432 household assisted = 123 assessed
- PU-AMI MEAL Officer data collection via phone over 10 days
- Sample stratified according to the percentages of beneficiaries per governorate, nationality, gender, and source (referral or direct)

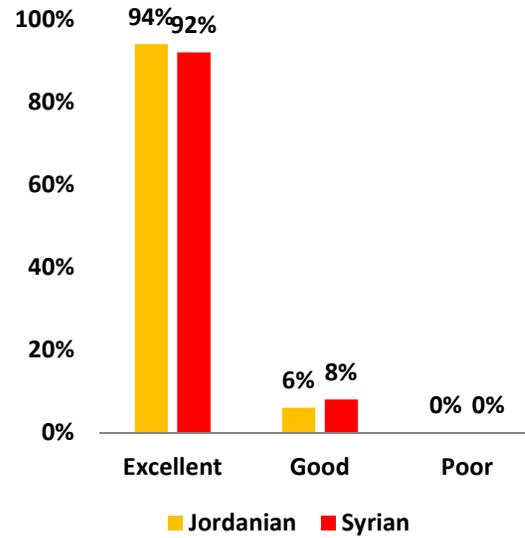
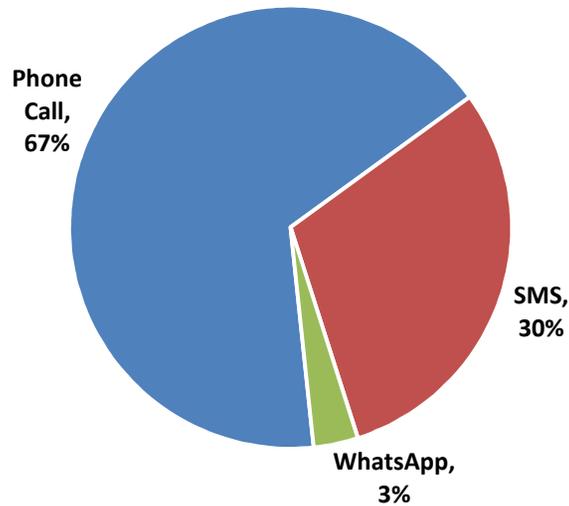
PDM SAMPLING AND COLLECTION

RCA

- Confidence level of 95% and a confidence interval of +/- 7.5
- 350 household assisted = 116 assessed
- PU-AMI MEAL Officer data collection via phone over 9 days
- Sample stratified according to the percentages of beneficiaries per governorate, nationality, and gender

KEY FINDINGS

ECA – Accountability Satisfaction with Process

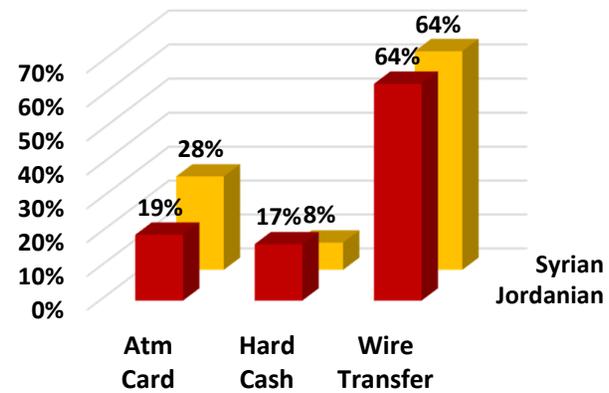


Preferences for communication methods

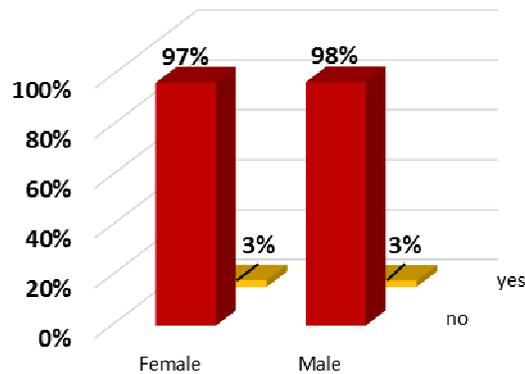
KEY FINDINGS

ECA – Modality

Preferred Modality



11. Did you face any kind of problems during your money withdrawal from the exchange company



Problems at exchange company

KEY FINDINGS

ECA – Modality

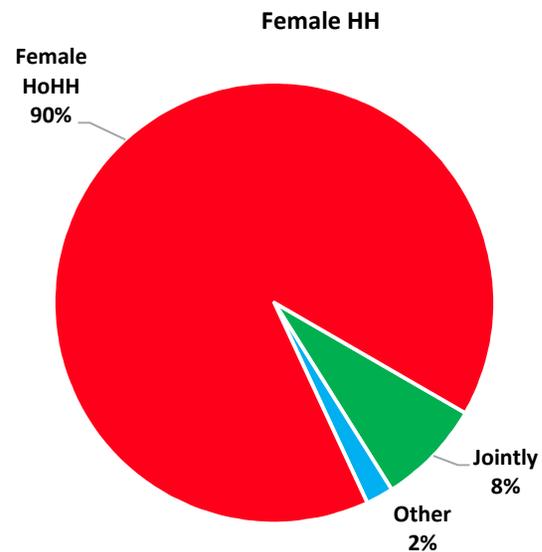
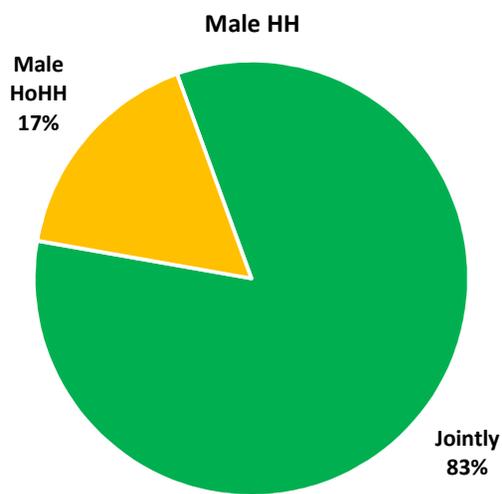
Time and Cost of accessing assistance

		Bus		On foot		Taxi	
		M	F	M	F	M	F
<u>Time and Cost of Collecting Assistance</u>							
Q11) How did you reach the collection point?	%	66%	34%	75%	25%	68%	32%
Q12) How long does it take you to reach the distribution point / exchange company?	Average time (Minutes)	40	30	29	16	30	31
Q13) How much did it cost you to reach the distribution point/ exchange company and get back?	Average Amount (JOD)	1.11	1.00	0	0	4.10	3.50

KEY FINDINGS

Emergency Cash Assistance – Usage

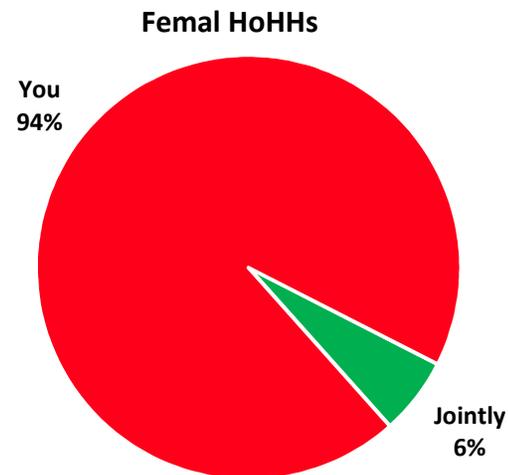
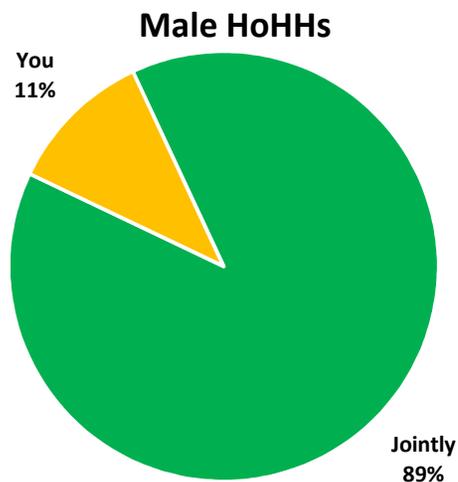
Who decided how the money was spent?



KEY FINDINGS

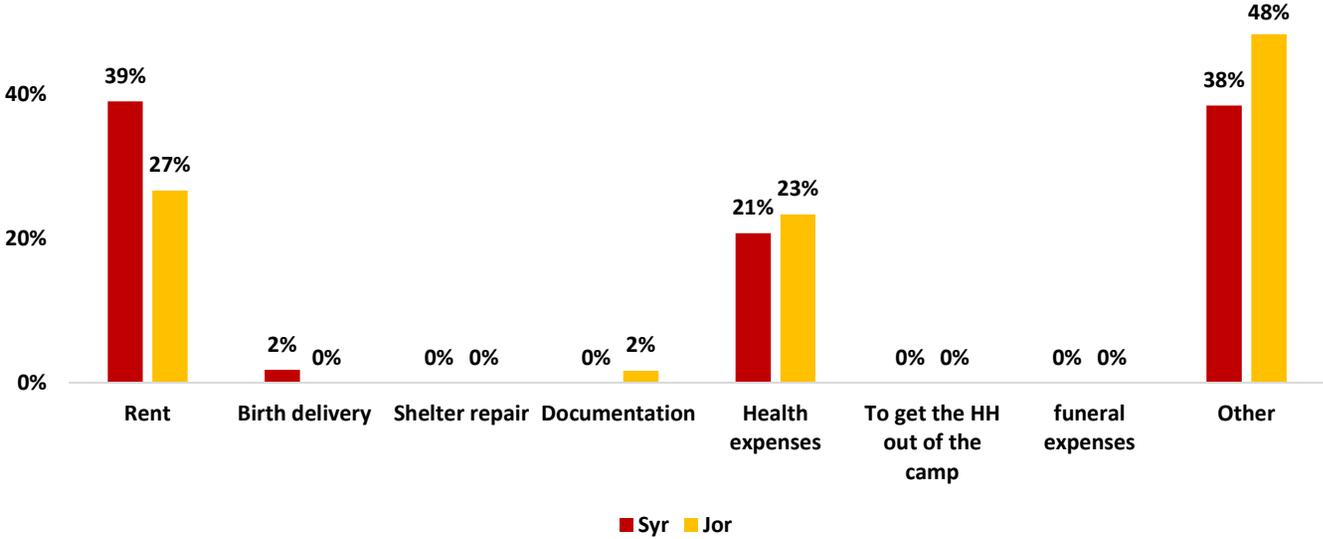
Regular Cash Assistance – Usage

Who decided how the money was spent?



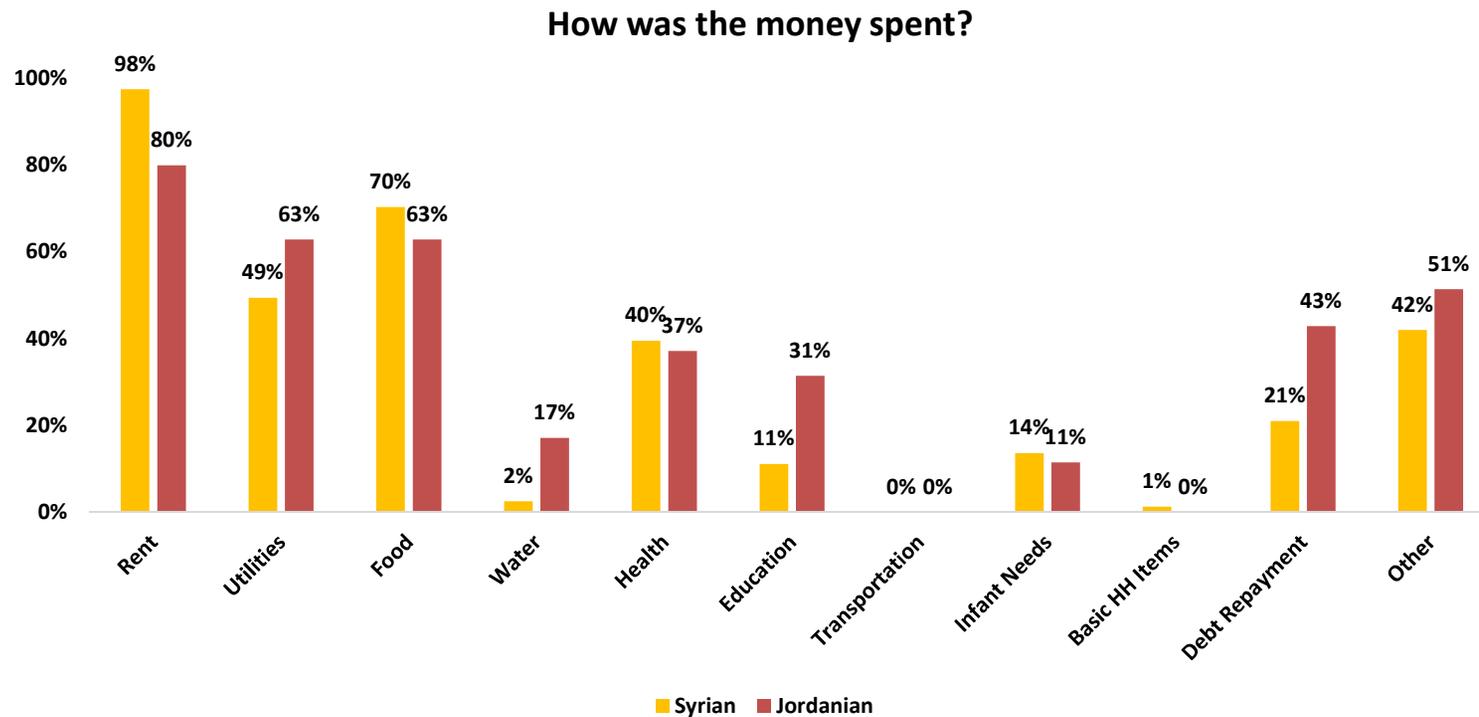
KEY FINDINGS

Emergency Cash Assistance – Usage How was the money was spent?



KEY FINDINGS

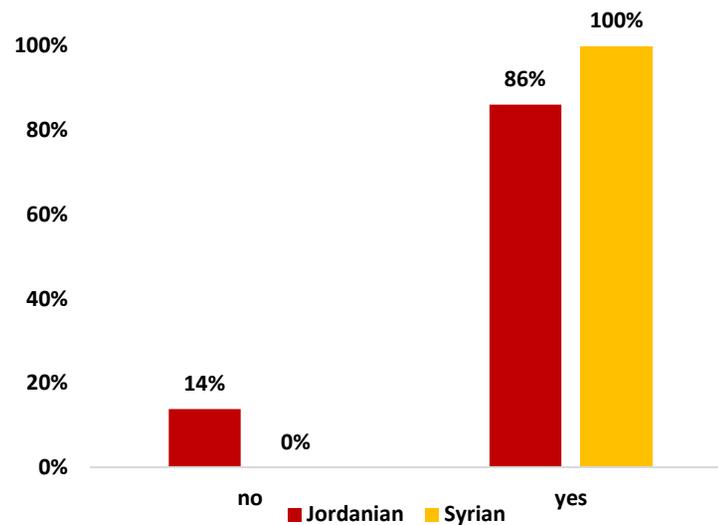
Regular Cash Assistance – Usage



KEY FINDINGS

ECA – Usage

Did you spend the money on things you would not otherwise have been able to afford?



KEY FINDINGS

RCA – Usage

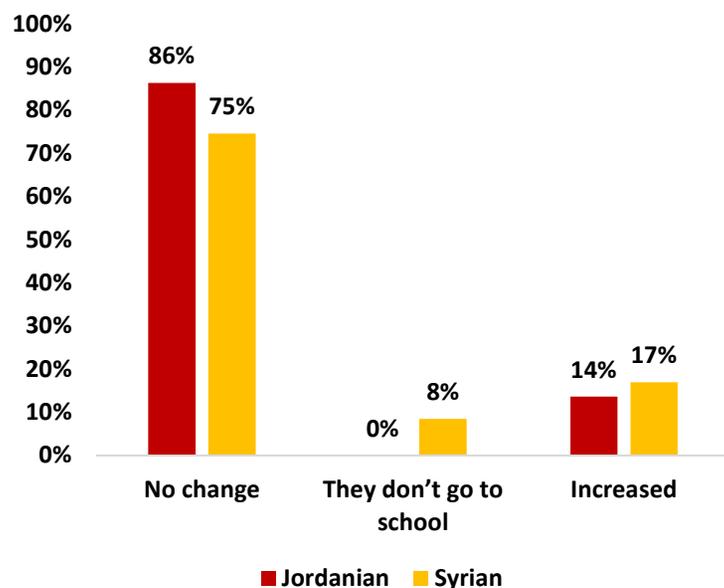
Did you spend the money on things you would not otherwise have been able to afford?

100%

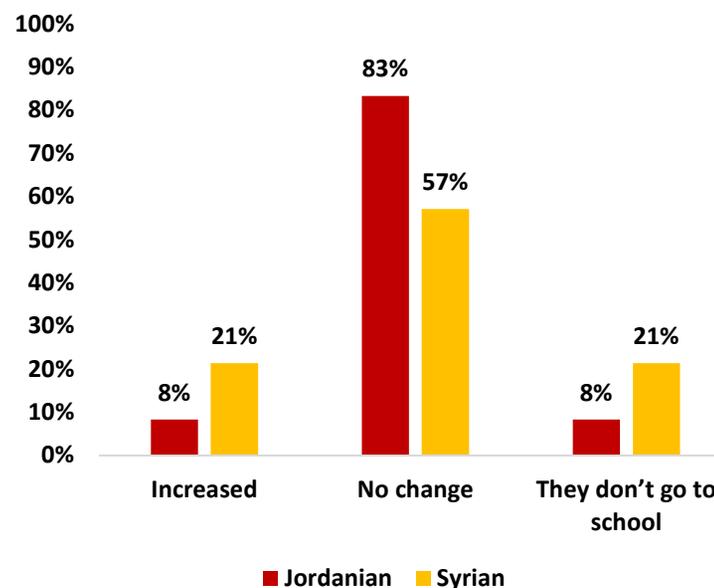
KEY FINDINGS

Emergency Cash Assistance – Effects

Did child attendance (ages 5-15) at school increase or decrease as a result of the assistance?

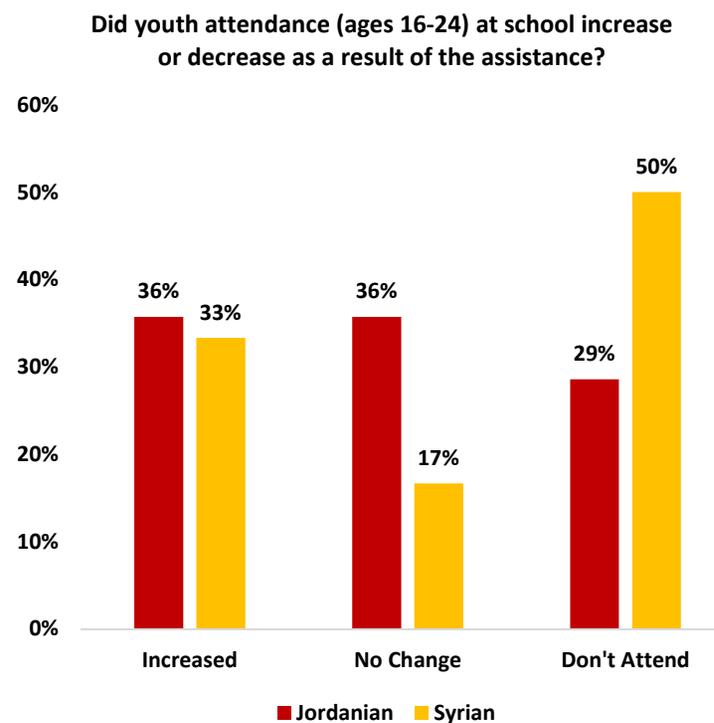
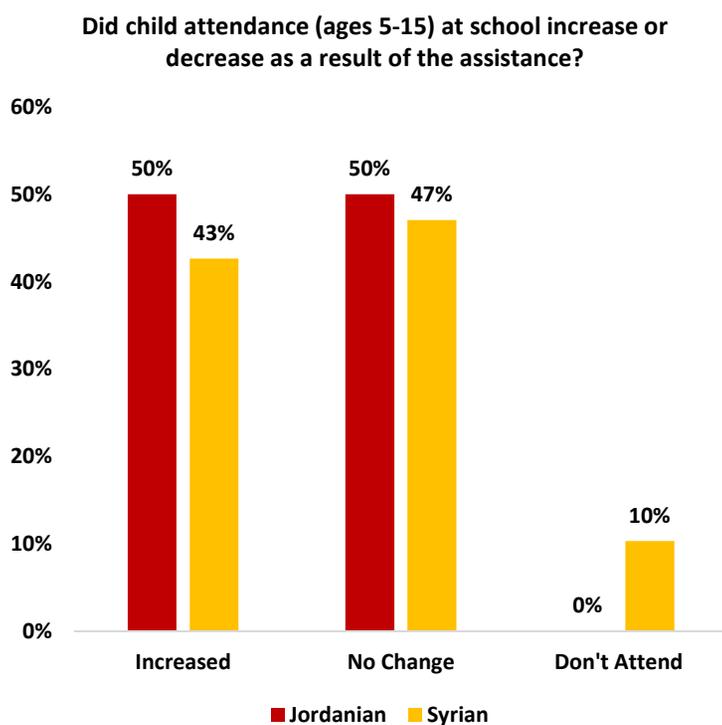


Did youth attendance (ages 16-24) at school increase or decrease as a result of the assistance?



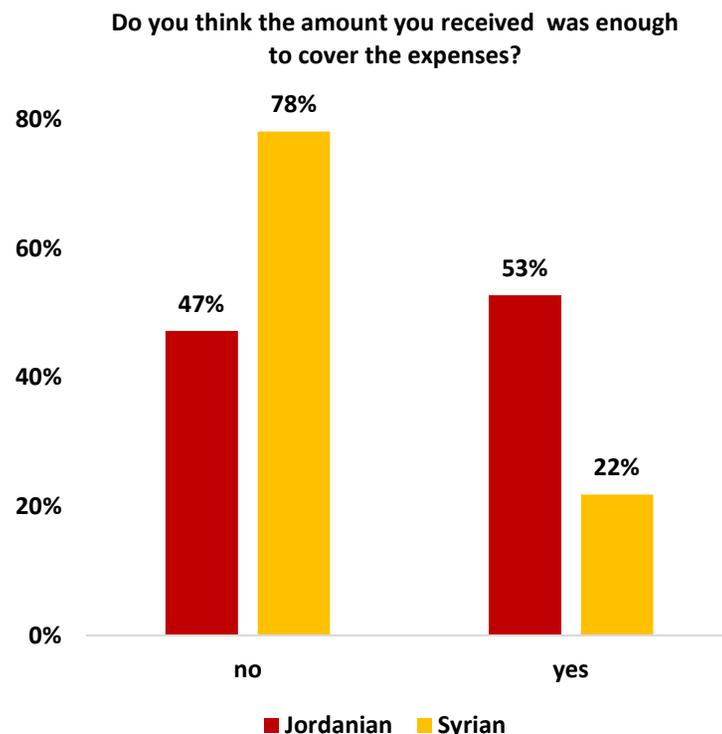
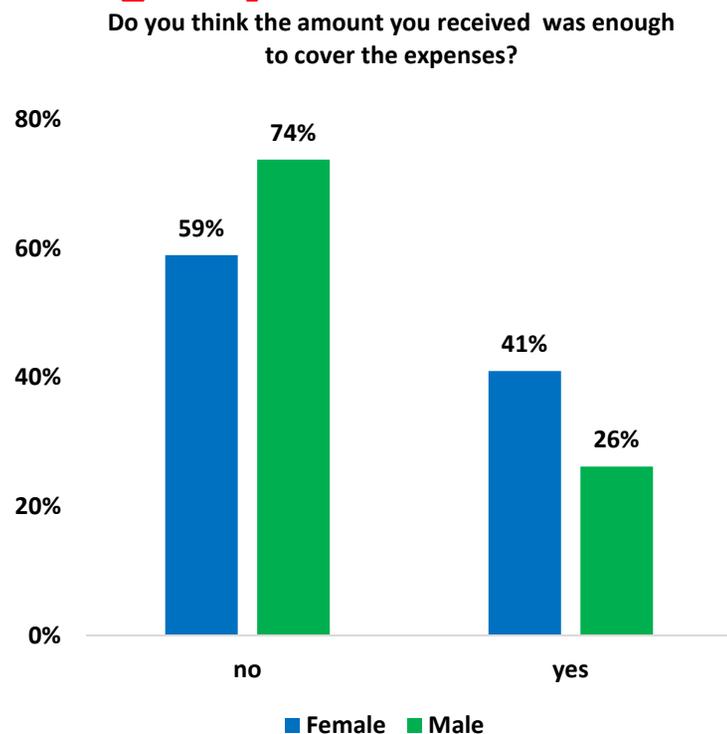
KEY FINDINGS

Regular Cash Assistance – Effects



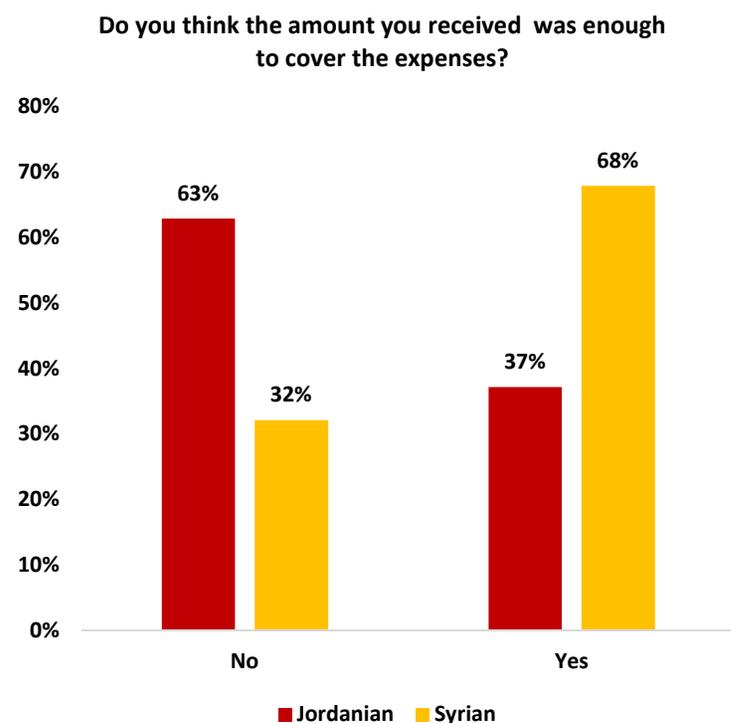
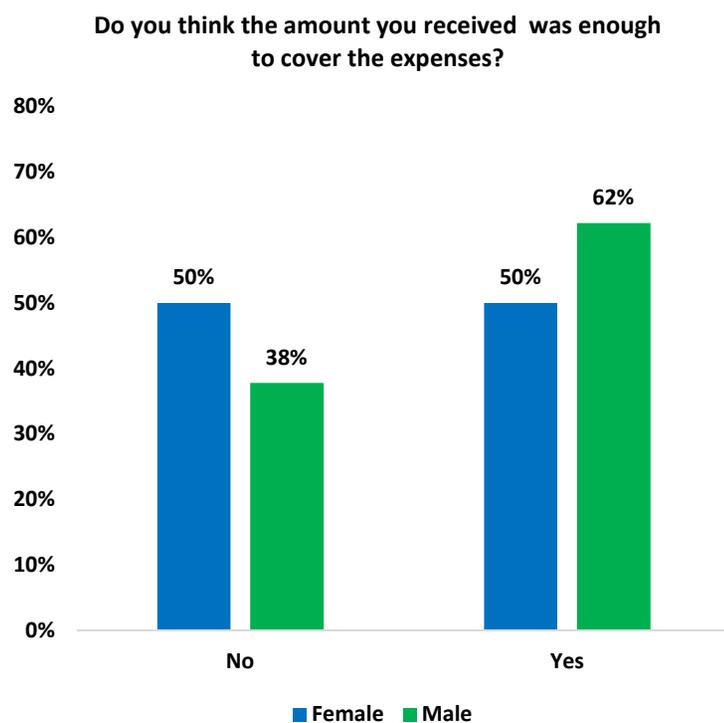
KEY FINDINGS

Emergency Cash Assistance – Satisfaction



KEY FINDINGS

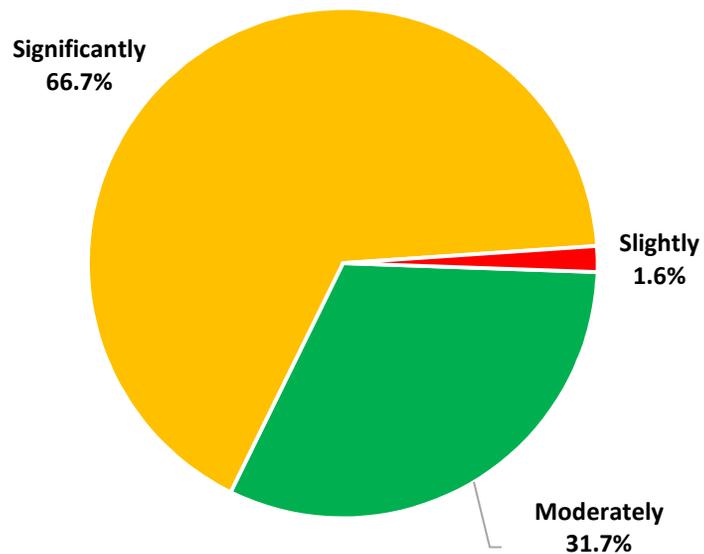
Regular Cash Assistance – Satisfaction



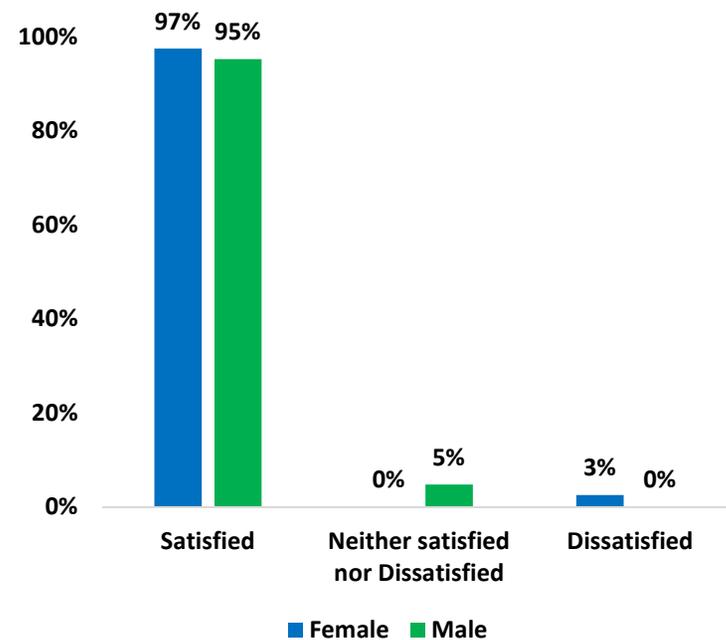
KEY FINDINGS

Emergency Cash Assistance – Satisfaction

To what extent has the assistance reduced the financial burden of your household



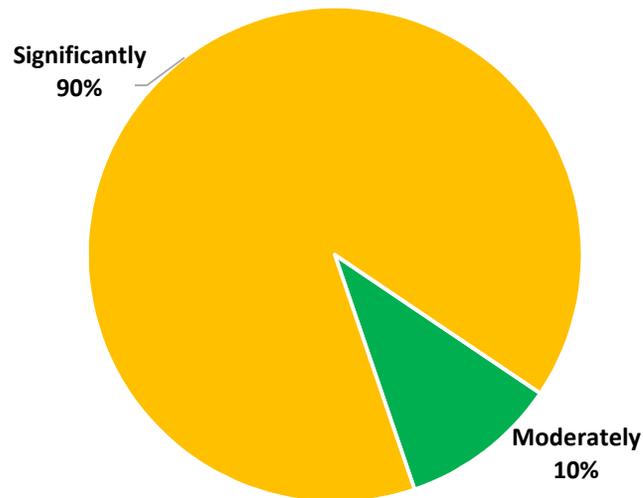
Generally, how satisfied were you with the Cash Assistance from PUI?



KEY FINDINGS

Regular Cash Assistance – Satisfaction

To what extent has the assistance reduced the financial burden of your household



Generally, how satisfied were you with the Cash Assistance from PUI?

