

WASH Sector Coordination

Minutes of Bi-weekly Zaatari camp WASH sector coordination group

Date: Sunday, 9th October 2016

Venue: UNICEF Meeting Room 4, Zaatari Base Camp

Time: 11:00 AM – 12:40 PM

Duration: 1.40 hrs

Participants:

Abrassac Kamara (UNICEF- chair), Hisham Tuffaha (UNICEF), Tareq Al Saleh (ACTED), Frans Louwers (ACTED), Rodolphe Brauner (JEN), Sonya Milonova (JEN), Max Baldwin (Oxfam), Ahmad Sawalha (Oxfam), Laila Mushahwar (OXFAM), Lamis Hamarneh (UNHCR), Islam Abu Adas (UNHCR), Sarah Vose (REACH), Maxym Malynowsky (REACH), Ayah Lattouf (UNOPS/UNICEF), Hani AIDweikat (IMDAD), Maysa Saeidi (UNHCR).

NOTE: Agency`s updates are attached to the MoM.

• **General/ UNICEF:**

Key discussion points:

- Decommissioning in all districts at the camp.
- Desludging progress(good news)
- Waste Water assessments by REACH
- Agency`s updates

Bi-weekly Agency updates

UNICEF

The Wells

- Three wells are working well, the upgrades have been completed of the wells. The works include replacement of submersible pumps, installation of VFDs, repair and maintenance of electrical units and civil works (entrance and exit pavement rehabilitation at BH 1).
- No external water needs except if there is breakdown

Desludging

- The volume of waste water collected have increased by average is 1600 to 2200.
- No of complaints have been dropped by third.
- No of flowing pits at end of August average of 9 per day, at first week of September average of 7 per day, at end of September average of 3 per day.
- The no of trucks have been increased and improved.
- Coding of septic tanks by partners, practically in the IRD wastewater network installed districts is yet to be completed. Partners are reminded to ensure that this is given the priority it deserves as it seriously affect the efficiency of the desludging operations

	<ul style="list-style-type: none"> UNICEF has extended the desludging monitoring sites, by setting another team to work on the waste water treatment plan to facilitate the process. Thanks goes to ACTED for supporting quick relocation and for the WASH blocks. <p>Decommissioning in all WASH blocks:</p> <ul style="list-style-type: none"> UNICEF has received feedback from partners, it will be shared with the group soon along with the approved guidelines.
JEN	<p>Please refer to the attachment –Updates from partners</p> <p>Private toiles</p> <p>Discussion points</p> <p><u>Action points:</u></p> <ul style="list-style-type: none"> JEN to share the updated list for who get benefited from Phase 1 for private toilets. Private toilets for people with disability <p>Discussion points</p> <ul style="list-style-type: none"> UNICEF has requested all partners to share any issues to be discussed and settled. UNICEF and ACTED, have concerns about if it's possible to modify the handicap international standards design. It's modified, since it meets the minimum requirement for the person with disability. If any partners have any issues please get back to UNICEF for discussion with Handicap. JEN is coordinating a meeting for its team about the standards accessibility training for Handicap. JEN invited Oxfam and ACTED to send their team to attend. Medical cases should be identified for people with disabilities for using WASH facilities. Desludging trucks are refusing to desludge private pits in D5, so JEN/Oxfam are not able to finish the connections. <p>Discussion points</p> <ul style="list-style-type: none"> To allow for the connection, JEN can use their own trucks to do that, since it is not cost effective for IMDAD to do.

ACTED	<p>Please refer to the attachment –Updates from partners</p> <p>Discussion points</p> <p>Water Network</p> <p>Action Point:</p> <ul style="list-style-type: none"> • ACTED and other partners to provide the schedule/detailed plan and the requirements for the routine testing and operation of the Phase 1 water network installation. The schedule should provide us with information that will enable us make necessary arrangements for uninterrupted water supply. • Solar light: ACTED and Oxfam have installed the solar light. <ul style="list-style-type: none"> - With the decommissioning of WASH blocks, the sector could no longer continue to support the O&M of the solar lights left behind. - The plan was to transfer ownership to UNHCR as part of the street lights project. - However, considering that refugees are already reportedly vandalizing them the WASH sector partners should decommissions all the solar lights in their respective districts and store them. - UNICEF will coordinate with the Azraq team for them to be transferred and installed in Azraq where they are most required. • Maintenance works request for the borehole locations; <ul style="list-style-type: none"> - Site Group is responsible for all Operation and maintenance works at the boreholes. All request for improvement of rehabilitation can be channelled to Site Group or UNICEF - UNICEF will review and provide necessary instruction to Site Group • Desludging ate the boreholes The rate of desludging, to be put as priority, by setting a schedule for it will all partners.
Oxfam	<p>Please refer to the attachment –Updates from partners</p> <ul style="list-style-type: none"> • Private tanks disinfection: Action points: Oxfam to provide us with the schedule for the material.
UNHCR	<p>Discussion points</p> <ul style="list-style-type: none"> • The ventilation damaged happened, when the truck trying to access the PRC tanks (whose responsibility) <ul style="list-style-type: none"> - Many complaints have received about the damages caused to vent pipes but reports are either delayed or do not provide information to pin point the culprit - UNICEF will ensure that all damages caused by truck drivers are fixed or paid for by either the driver or the contractor

	<ul style="list-style-type: none"> - However, UNICEF can only enforce this if refugees could promptly report and provide us with at least the truck number, otherwise there will be no direct way to ascertain who is responsible for the damage - UNICEF therefore request that UNHCR and partners, through their field teams, disseminate this information to the refugees. - Partners are also requested to prioritize the completion of installation of barriers around tanks as a means of protection. <ul style="list-style-type: none"> • Provision of connection to wastewater network for families relocating for other parts of the camp: <ul style="list-style-type: none"> - WASH sector need to be informed prior to the relocation to; <ul style="list-style-type: none"> i. Check if there are no vacant caravans around that are already been connected to the network ii. Check the nearest septic tanks in the area and verify (based on the number of households and population already connected to it and the size of the tank) is it has the capacity to accommodate additional connection iii. Verify other technical issues (possibility to connect with affecting the normal functioning of the network) iv. Confirm the possibility for connection to UNHCR. The community mobilization team is the responsible for the relocation. <p>Note: As earlier discussed by the sector, provision of new connections/or toilets for families that relocated on their own will not be support unless it is absolutely necessary. These will be reviewed on a case by case basis.</p> <p>Action points: JEN, ACTED and Oxfam to provide Ahmad (UNICEF) the contact details for the focal point.</p>
REACH	<ul style="list-style-type: none"> • REACH is conducting an assessment in Zaatari Camp related to the wastewater network. The assessment is aimed determining the status and impact of the wastewater management project (including the network, connections to the network, private facilities and desludging). The assessment will help determine the gaps in coverage, refugee's perceptions and needs and will enable us make necessary programme adjustments in the future. • REACH represented the assessment during the meeting. <p>Action points: To share the assessment tools developed by REACH, in collaboration with UNICEF, for feedback by COB Tuesday 11 October.</p>
IRD	Not present.
Site Group	Not present.
IMDAD/	No updates.

UNOPS WASH Monitors	No updates.
AOB	<ul style="list-style-type: none"> • Next meeting Will be on 23rd October 2016 11:00 -13:00 @ UNICEF Meeting Room 4, Zaatari Base Camp.

WASH Hotline Numbers:

1. Desludging monitoring hotline number: 079-755-5979

2. Electricity Hotline Number: 0798821871: IDECO team in Za'atari camp

3. Laurence's (ACTED Zaatari Water Supply PM) 079-942-7126 (Only for agencies)
ACTED Zaatari Waste Water Network: 079-666-5207

4. ACTED WASH services numbers (for refugees and agencies):

ACTED	07 96 90 28 76	8am - 4.30pm Sun to Thurs	D 1,2,6,11
	07 96 90 29 31	8am - 4.30pm Sun to Thurs	D 3,4,9,10
	07 96 90 34 81	8am - 4.30pm Sun to Thurs	D 5,7,8,12 plus camp wide female to female hotline
	07 98 02 09 58	8am - 4.30pm Sun to Thurs	All districts - other non-service or non-operational complaints
	07 96 90 28 76 07 90 17 40 04.	8am - 4.30pm Weekends 8am - 4.30pm Sun to Thurs	All districts Waste water Network complaints

5. Solid Waste number 079-802-1510 Abdel Hameed Al Noeimi (ACTED)

6. JEN Complaints: 079-569-4125

7. OXFAM: 079-810-1985 (For refugees and agencies)