

## **Amman Referral Coordination Working Group**

### **International Medical Corps (IMC),**

**Amman – Jordan, 27<sup>th</sup> of October 2016**

#### **Agenda:**

1. Presentation
    - 1.1 Brief welcome and introductions of participants
  2. Agencies activities updates
    - 2.1 Introduction of new participants
    - 2.2 Updates from participants
  3. Presentations
    - 3.1 Presentation by JOHUD
    - 3.2 Presentation by PCRf
    - 3.3 Discussions/Comments
  4. AOB, Wrap up and action points
    - Next meeting venue
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#### **Agencies present:**

JHAS, IFH/NHF, HI, SC International, NRC, HFA, MECI, JRF, AtFaluna for Medical Coverage, SC Jordan, JOHUD, IRAP, CVT, JRC, MSFF, MPDL, ARDD, TDH, JPS, IMC, INTERSOS, Medair, PCRf, DRC, UNHCR

#### **1. Presentation**

UNHCR and DRC welcomed the participants and introduced the main objectives of the meeting especially for participants who joined for the first time.

#### **2. Agencies activities updates**

- 2.1 Introduction of new participants (Atfaluna for Medical coverage, Humanitarian Family Aid, Jordan Paramedic Society)
- 2.2 Updates from participants

Some of the participants provided updates on their organizations' current services, while the new INGOs/NGOs who joined for the first time the Amman referral coordination meeting presented their current services in the different geographical locations:

##### **○ JHAS**

JHAS provides Primary Health services through their health clinics and the Secondary Health services they provide through some public hospitals that they do have an agreement with them. All the nationalities benefit from their services. JHAS follows a criteria in order to cover the cost of the health expenses related to the refugees who get health/treatment services in the public hospitals or Jordan University Hospital. JHAS also has a doctors' committee in which they have the responsibility to refer refugees who needs urgent treatment/or surgery from one public hospital to another. Before covering any cost of health services, JHAS access RAIS system to check some information

concerning the refugees. Currently JHAS is covering the cost of deliveries. They accept referrals via email and the focal point is Haya Alrawajfeh, email address: [madina.clinic@jordanhealthaid.org](mailto:madina.clinic@jordanhealthaid.org)

- IFH/NHF  
IFH/NHF mentioned that they will conduct a Medical Day in Bader AlJadida area on 29<sup>th</sup> November, targeting all the nationalities and in order to provide them with the needed health services.
- HI  
HI provides PSS and secondary health services such as Physiotherapy, Occupational therapy and Mobility aid. HI operates in Amman, Zarqa, Ajloun, Irbid, Mafraq and AlAzraq. They accept referral through email or by phone. HI focal point clarified that they have now a waiting list of beneficiaries in which it will delay providing some of their services on time.
- SC International  
This project aims at improving the psychosocial wellbeing of the most vulnerable persons who are engaged in labor, homebound, and out of school. The approach adopted will be through mobile Child Friendly Centers (CFCs). The Mobile CFCs will provide psychosocial support, child protection and informal education activities, through 20 session package.
- NRC  
NRC operates in Azraq, Zaatari, Irbid, Ramtha, Mafraq and Amman. They provide information and legal counselling to target the vulnerable persons.
- HFA  
The humanitarian Family Aid provides their services in East Amman, targeting all nationalities. They provide food parcels, water tanks, winterization and rent. They use their own criteria. The priority is to provide their services to the refugees who are having ASC.
- JRF  
JRF provides Child Protection Services, Social and Psychological support for children and violated women. Their services are open to all nationalities. JRF is cooperating with CBOs in Quaismi, Karak and Maan. Their hotlines are 210/ 110
- Atfaluna for Medical Coverage  
They provide health services to children age under 18 years old, through the hospitals that they have an agreement with them. They have a network of doctors who are volunteering to provide health services to the children in need such as, medicine, surgeries, X-ray, laboratory services, hearing aid, eye glasses, prostheses, etc. They accept to receive patients from all the governorates but the services is being provided in Amman. They have a doctor's committee in which they do the assessment for the patients in Amman in order to go ahead with the medical treatment.

- SC Jordan  
Save the Children Jordan mentioned that the current project is ending in December 2016 and they are now in the preparation stage of the new project. They also mentioned that they are merging now with Save the Children International.
- IRAP  
They provide resettlement services for the refugees. They consider the same criteria, similar to the one that it is being used by UNHCR.
- CVT  
No updates. Just repeating that they do provide services to Syrians. These include Psychosocial support (PSS) and counselling: group and individual and/or family therapy; Physiotherapy: group and individual therapy; Social services, referrals and case management.
- JRC  
No updates.
- MSFF  
MSFF mentioned that they are willing to receive referrals from other INGOs through email. The MSFF Table of criteria for admission distributed to the participants during the meeting.
- MPDL  
Movement for Peace operates in Madaba, targeting all nationalities. MPDL provides Physiotherapy, occupational therapy, treating speech impediment and PSS. A new project will be implemented by MPDL in order to benefit the People with Special Needs.
- ARDD  
No updates. Just it was mentioned that they are the UNHCR partner, provides legal consultation and legal representation in the court for all nationalities. They receive referrals by email.
- TDH  
They provide pre-natal and post-natal through their women's clinic. Also they do have Children clinic. TDH cooperates with HI.
- JPS  
Jordan Paramedic Society provide their services to war wounded such as surgery and they also provide PSS and Physiotherapy as well. JPS is cooperating with MSFF, Lozmilla Hospital and AlHanan Hospital.

- IMC  
International Medical Corps provides Child Protection services and case management. Also IMC provides Mental Health/PSS through their clinics in Jabal Amman and AlGardens. Currently, they are running a new project in Jarash and Salt in order to provide cash for Child Protection.
- INTERSOS  
INTERSOS will provide cash for protection for refugees who experience challenges in obtaining documentation. INTERSOS provide PSS and Information education in Karak, Tafileh, Amman, Irbid and Madaba. In Irbid and Karak they provide cash for rent.
- Medair  
For the time being, Medair is closing their current projects, and in the process of starting to work on new projects such as cash assistance and winterization. The list of referrals is pending now. Currently Medair provides awareness sessions (women and men support group).
- DRC  
An official opening for DRC Community Center in Nuzha on the 19<sup>th</sup> Oct. 2016. An official opening for DRC Livelihood Community Center in Azraq camp and the first training in sewing and tailoring skills conducted in early October 2016. DRC provides cash assistance to benefit Syrian HH in Azraq camp. DRC is in the process of signing more MoUs with various INGOs.

### **3.. Presentations**

*\* Presentation by PCRF*

The presentation is attached.

*\* Presentation by JOHUD*

The presentation is attached.

### **4.. AOB, wrap up and action points:**

- Participants/focal points were requested to fill out the updated information about their respectful organization in the list of participant's template.

#### **Action points**

- The next Amman Referral Coordination meeting will be conducted on 24<sup>th</sup> Nov. 2016 at UNHCR Khalda- EMOPS room.
- In the next Amman Referral Coordination meeting:
  - a) INTERSOS will conduct presentation on their services
  - b) Atfaluna for Medical Coverage will conduct presentation on their services