



HIGHLIGHTS

2

Jordan hosts the second highest number (87) of refugees per 1,000 inhabitants in the world

6

Jordan is the sixth highest refugee-hosting country in the world

93

Percentage of Syrians living outside of camps under the Jordanian poverty line

1 in 5

Refugees registered with UNHCR in Jordan receive cash assistance to help meet essential needs like food and shelter

Population of concern

A total of **726,585** individuals

Country of origin	Total
Syria	655,314
Iraq	60,647
Yemen	5,218
Sudan	3,259
Other	2,147
Total	726,585

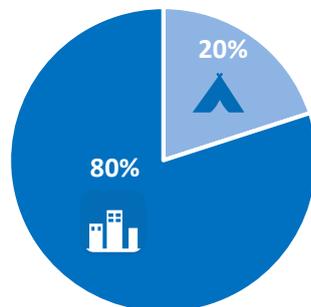
(Figures at 30 November 2016)

UNHCR presence

Offices: Amman, Azraq, Irbid, Mafraq

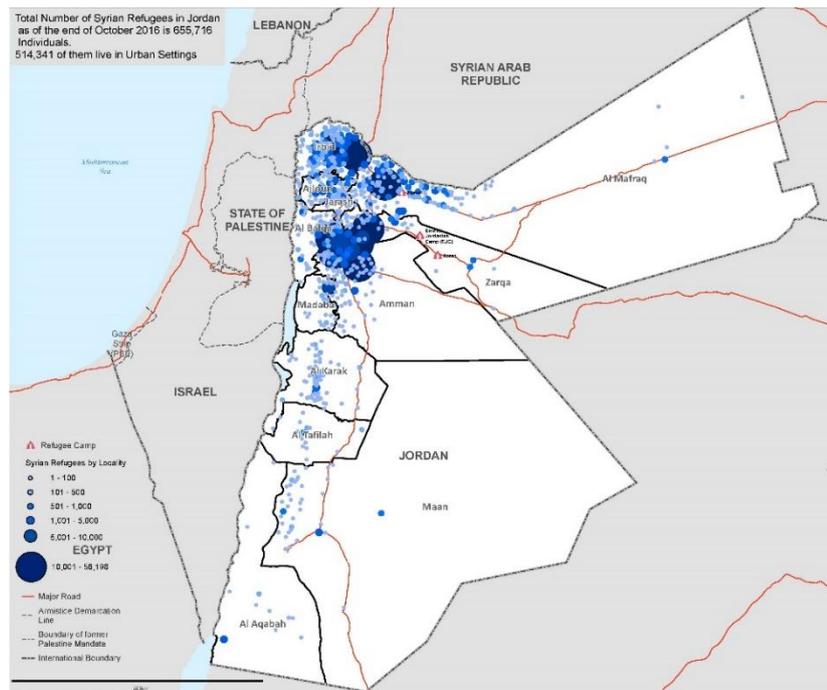
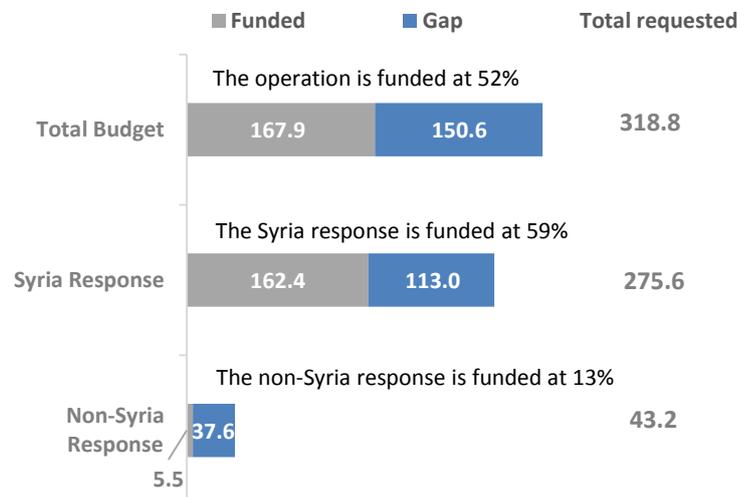
Camps: Azraq, Emirati-Jordanian, Zaatari

Registration centres: Khalda (Amman), Irbid, Raba Al Sarhan



Most refugees registered with UNHCR live outside of camps in the northern governorates where competition for resources and services with the host community is most intense.

Funding (in US \$ million)



A heat map showing the concentration of Syrians living in urban areas across Jordan. ©UNHCR

WORKING WITH PARTNERS

- UNHCR coordinates the refugee response under the leadership of the Government of Jordan and through the Inter-Agency Task Force (IATF), in a collaborative effort between the donor community, UN agencies, international and national NGOs, community-based organizations, refugees and host communities.

MAIN ACTIVITIES

Access to Energy

- All refugee households at Zaatari camp in northern Jordan are now connected to the national grid thanks to the completion of 8.67-megawatt UNHCR project in July 2016. This represents a major step forward in dignifying the lives of refugees through the provision of more reliable, efficient and safer energy. Meanwhile, Azraq camp is set in early 2017 to become the first refugee camp in the world to be powered by a large-scale source of renewable energy thanks to a project being developed by UNHCR.

Camp Coordination and Camp Management

- UNHCR supports the Syrian Refugee Affairs Directorate (SRAD) in the management and coordination of Zaatari and Azraq refugee camps. UNHCR's role is to ensure that assistance is provided in accordance with international humanitarian standards and protection principles, and to maximize the efficiency of funding provided for the refugee response by identifying gaps and targeting assistance.

Community Empowerment and Self-Reliance

- 33,800 Syrians have obtained valid work permits as the result of the Government of Jordan granting them free of charge to registered refugees - a first step towards securing livelihood opportunities for Syrian refugees in Jordan.

Durable Solutions

- UNHCR Jordan is the largest resettlement operation in the world with 24,000 vulnerable refugees submitted in 2015 and a further 30,000 individuals so far in 2016.

Health

- UNHCR provides comprehensive primary, secondary and tertiary health care services free of charge for vulnerable Syrians and for all non-Syrians in urban areas. A comprehensive health care package for refugees in Azraq and Zaatari camps includes primary health care, reproductive health, dental, mental health and nutritional care, and secondary and tertiary out of camp referrals.

Protection

- UNHCR in Jordan is the first operation to introduce iris-scanning biometrics to assist in refugee registration. 98% of registered Syrians are processed and registered using biometric technology. This helps to ensure that 5,000 refugees can be processed a day at the largest urban registration centre in the region, UNHCR's Anmar Hmoud Registration Centre in Amman.
- UNHCR in Jordan is the second largest refugee status determination operation in the world, processing 13,000 individual asylum claims in 2015 and 20,000 in the first half of 2016.

Shelter and Non-Food Items

- 144,300 out of camp refugees, a fifth of the registered population, currently receive cash assistance from UNHCR using iris-scanning biometric technology at cash machines to verify their identities. This innovative approach helps achieve record low overheads with 98 per cent of the assistance donated going directly to refugees in a fraud-proof way.

UNHCR is grateful for the critical support provided by donors who have contributed to the Jordan operation as well as those who have contributed to UNHCR programmes with unearmarked and broadly earmarked funded in 2016:

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Contacts: Robert Sibson, Reporting Officer, sibson@unhcr.org, joramextrel@unhcr.org

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