

# JORDAN INTER-SECTOR WORKING GROUP UPDATE

December 2016



This update is a coordination tool to improve communication between sectors and up to the Inter-Agency Task Force (IATF). It focuses on processes, rather than achievements. The latter are covered through separate monthly sector dashboards, available through the inter-agency portal and at <http://data.unhcr.org/jordan/sectors/>

## I. General / Inter-Sector Update



After the first draft of the **Jordan Response Plan 2017 – 2019** was shared on 11 December, some of JRP Task Forces continued to discuss the budgets until the end of December. Refugee Sector Coordinators, Coordination Associates and partners participated in these JRP Task Force discussions and advocated to secure necessary budgets for essential services for refugees, in collaboration with JRP Task Forces.

**Vulnerability Assessment Framework (VAF):** As a result of many months of coordination and discussion, the VAF Advisory Board met on December 13, 2016 to validate the new VAF sector trees and universal indicators. These changes were made after substantial review and analysis of VAF data and its operational use. A new section to the VAF questionnaire was added on disabilities.

As of December, the 2016-2017 **Winterization Task Force** received more than 24 million USD (which is about 65% of the appealed funds). Implementation of winterization assistance is on-going, and as of December 2016 the coordinated winterization support reached about 20 million USD worth in the form of cash, shelter and in-kind assistances to vulnerable beneficiaries in the refugee and host communities.

A **Harsh Weather Conditions sub-task force** developed a guideline document that provides information on the Harsh Weather Alert system, partners' capacity and referral pathway. See more details at: [http://data.unhcr.org/syrianrefugees/working\\_group.php?Page=Country&LocationId=107&Id=67](http://data.unhcr.org/syrianrefugees/working_group.php?Page=Country&LocationId=107&Id=67).

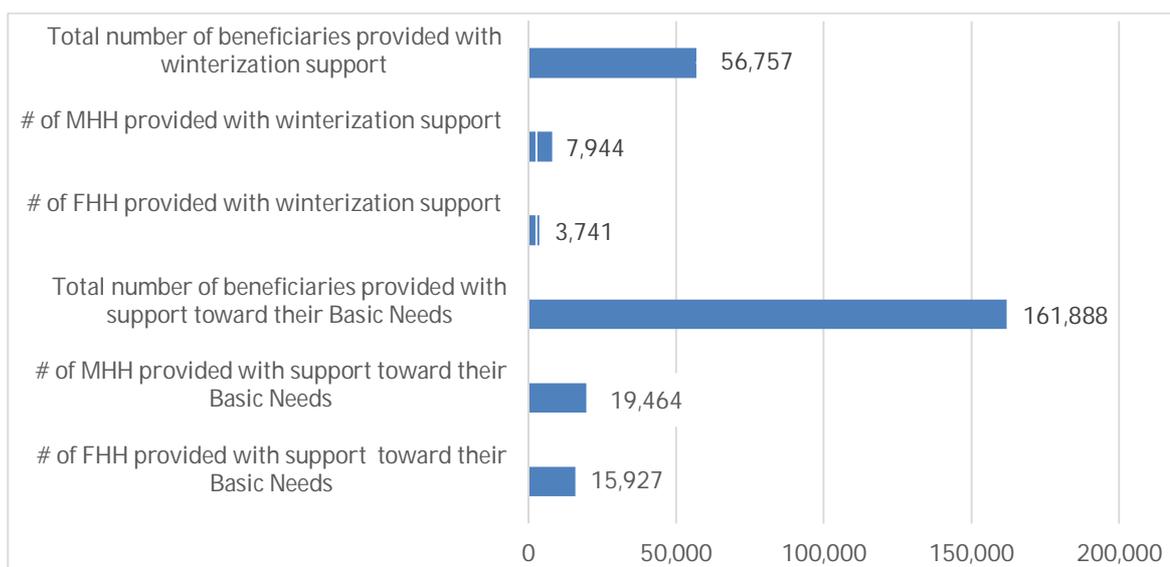
## II. Sector information

### **BASIC NEEDS**

In December, the Basic Needs Working Group provided around USD 10,786,903 USD worth of regular cash, non-food item (NFIs) and winterization support to vulnerable beneficiaries from the refugee and host communities.

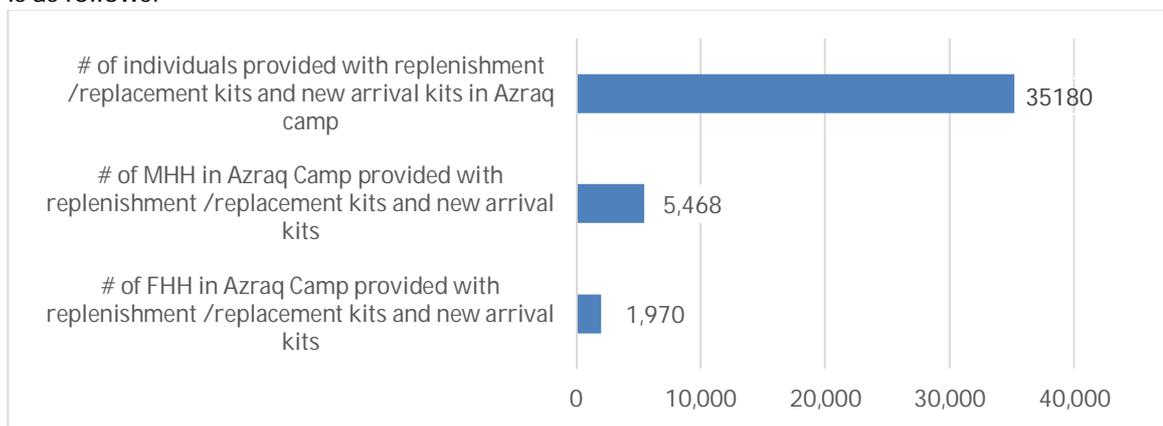
#### **Urban:**

Number of individuals and households provided with Basic Needs Support in the form of regular cash, non-food item (NFIs) and winterization support is as follows:



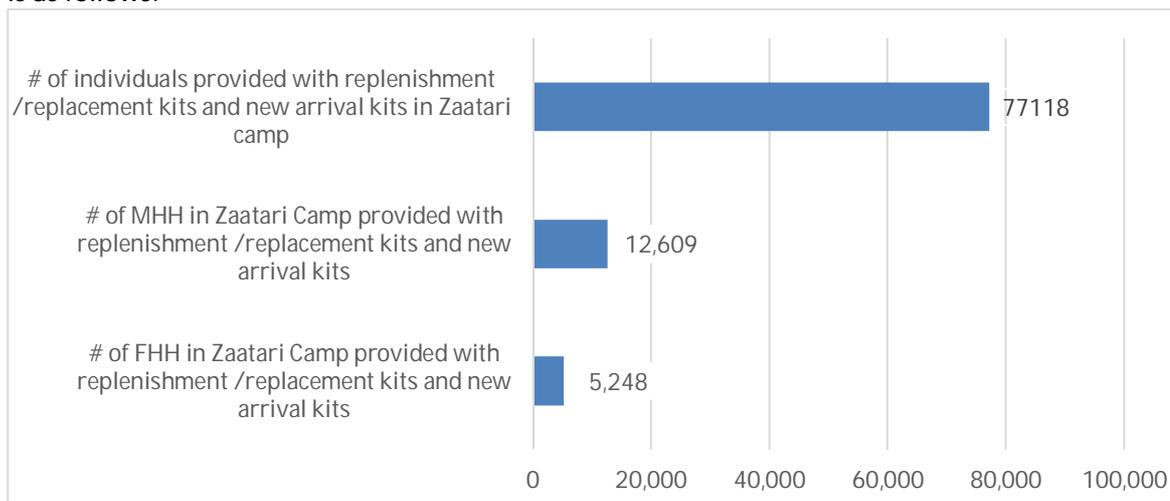
### Azraq camp:

Distribution of NFIs in the form of replenishment/ replacement kits and new arrival kits to Azraq camp population is as follows:



### Zaatari camp:

Distribution of NFIs in the form of replenishment/ replacement kits and new arrival kits to Zaatari camp population is as follows:



## EDUCATION

**Formal Education:** In the camps, 44 schools provided educational services to Syrian children. In 2016, UNICEF and Ministry of Education provided access to kindergarten (KG) for younger Syrian children by establishing KG classes in existing schools or in the newly constructed schools. To date, 456 children (100% females) were enrolled in KGs in 21 KG classrooms in Zaatari. In the second semester, boys will be enrolled in Zaatari. In addition, children in Azraq will have access to KG in the new eight KG dedicated classrooms when schools reopen in February 2017. Schools will be on winter break from 14 January 2017 for four weeks, and reopen on 7 February 2017. Between 3 and 13 January, the 12<sup>th</sup>-grade students (including 491 residing in camps) are sitting the Tawjihi examinations.

**Makani:** Throughout 2016, Informal Education (IFE) implementation was at full scale. UNICEF and partners reached 54,525 (50% boys / 50% girls) children in both camps and in host communities. The IFE intervention were successfully scaled up by exceeding the 2015-2016 target of 80,500 by 15% (92, 596 children reached over 2015-2016). In 2017, UNICEF and partners will focus on referring eligible and interested children into formal education and support their learning achievements through complementary Learning Support Services provided in Makani centres.

**Education Sector Working Group:** In December, three ESWG meetings were conducted (one in Amman, one in Zaatari and one in Azraq). In addition, two Strategic Advisory Group meetings were held with the primary goal of developing the strategic vision for ESWG and finalizing the 2017 work plan. The draft will be shared with ESWG at the next meeting.

## FOOD SECURITY

During December, WFP with its humanitarian partners OCHA, UNICEF, UNHCR and IOM continued its life-saving assistance at the north-eastern border, including delivering food, hygiene kits, plastic sheets, blankets and bread to the Syrians.

WVI provided 64,625 date bars and 64,625 juices to 3,798 students attending the formal school in Village 6 in Azraq. In addition, 213.438 MT of rice were distributed to 100,170 beneficiaries in Azraq camp.

JHCO supervised distribution of food parcels and food vouchers to Syrian households (HHs) as follows:

- 3,000 food parcels worth of 20 JODs each to 3,000 HHs through Al Takafol Association in Irbid;
- 1,798 food vouchers worth of 25 JODs each to 6,000 HHs through NICCOD in Zarqa;
- 55 food vouchers worth of 40 JODs each to 55 HHs through Questscope in Aqaba;
- 161 food vouchers worth of 60 JODs each to 161 HHs through IOCC in Amman;
- 1,840 kg of canned meat to 184 HHs in Irbid and 750 kg of canned meat to 150 HHs through Human Appeal International in Zarqa.

## HEALTH

### **Reproductive Health (RH) Sub-Working Group:**

RH core health messages have been finalized and shared on UNHCR data sharing portal.

UNFPA in collaboration with partners conducted awareness raising sessions on sexual and reproductive health for males (married and unmarried, under 18 and above 18), covering Zaatari camp (JHAS, IFHS and UNFPA), Azraq camp (IMC/UNFPA) and urban settings (IFH/UNFPA).

The RH working group work plan for 2017 has been developed and shared with members for their feedback.

#### Nutrition Sub-Working Group:

With financial and technical support of UNICEF, the Nutrition sub-working group started development of the Nutrition Real Time Monitoring and Tracking system.

#### Zaatari camp:

The Ministry of Health announced the Winter Diseases Plan and the 2016-2017 Treatment Protocols of the seasonal flu. UNHCR is following up with the health facilities in the camp to ensure their preparedness for winter diseases.

Health sector plan for the extreme weather conditions has been developed by UNHCR.

The Ministry of Health conducted four on-job trainings on integrated management of childhood illness (IMCI) targeting doctors and nurses in the camp.

#### Azraq Camp:

Through JHCO, two new dental units have been established in Azraq hospital. The old dental clinic in the hospital will be moved to Village 6.

Arab Medical Relief (AMR), a new operating partner, will be providing primary care services in Village 2. Since the permanent structure is not ready, the dental services are provided in the IMC dental clinic in the hospital, and acute outpatient consultations are conducted in the temporary structure in the MOH complex.



## PROTECTION

#### Sexual and Gender Based Violence (SGBV) Sub-Working Group:

UNHCR with members of the SGBV Sub-Working Group, and in coordination with the UN Country Team and the Jordan National Commission for Women, has coordinated activities in Amman, camps and governorates for the **16 Days of Activism Against Gender-Based Violence**, which began on 25 November and concluded on 10 December. Under an overall umbrella theme of combatting gender-based violence, agencies have carried forward messages on Women's Empowerment, Healthy Relationships, Honour Crimes, Engaging Women and Girls in SGBV Prevention, and other topics relevant to specific locations and context. The 16 Days of Activism provides a focused period of action against gender-based violence for all humanitarian actors, as well as Jordanian organizations and institutions working to combat gender-based violence in Jordan for all women. The UNHCR global theme for 2016 is Healthy Relationships at Home, in Schools, and in the Community, focusing especially on young people. As part of the 16 Days of Activism, UNHCR offices around the world are encouraged to solicit young people's ideas on what positive and healthy relationships mean to them.

In coordination with partners, a broad variety of activities took place addressing issues related to gender-based violence. More than 280 events and activities included interactive theatre; awareness-raising discussions on early marriage, healthy environments and relationships, girls' rights to education, engaging father and son, and other topics; self-defence classes for women refugees; art exhibitions and musical performances; caravan painting with GBV themes; talent competitions; football tournaments and a mini-marathon. These diverse and highly participatory events occurring throughout all camps and urban areas in Jordan, and involving are united in their emphasis on raising awareness to end gender-based violence.

**Pilot rollout of IASC Global Guidelines on Integrating GBV in Humanitarian Action.** Seven sector-specific training sessions were conducted in collaboration between UNHCR, UNFPA and the Inter-Agency Standing Committee to support mainstreaming of SGBV in sector response planning. These pilot trainings introduce new sector-specific guidelines that provide practical measures to help ensure that sector responses incorporate SGBV in their planning and implementation. Training was provided to over 150 staff from agencies in the Shelter,

Protection, Health, Education, Livelihoods, Wash and Basic Needs Working Groups, at the conclusion of which action plans for each sector were developed for 2017. UNHCR Protection, as co-chair of the SGBV Sub-Working Group, will work closely with sector coordinators and members to implement their SGBV plans during the coming year.

#### **Child Protection (CP) Sub-Working Group:**

##### **Best Interest Determination (BID) SOPs:**

UNHCR presented the BID SOPs that will be helpful for the CP case management agencies. The key topics of the SOPs are: Guiding Principles; Confidentiality and Consent; Code of Conduct, and the detailed case management process procedures when BIAs and BIDs are needed. The document covers national and international laws that include principle of best interest, and highlights the child participation.

##### **Makani updates: Makani Centres Learning Support, Psychosocial and Life support services targeting children and youth.**

All over Jordan, 248 UNICEF Makani centres are covering the most venerable locations. UNICEF highlights the remaining need for Makani centres, where the services are overviewed through the monitoring and reporting mechanism and systems, such as Activity-Info and <http://www.Bayanati.org> based on the relevant SOPs and pre/post assessment tools.

**The ongoing joint King Hussein Foundation (KHF) and Dundee University research** was presented to the CP working group. The research is being conducted to address lack of knowledge on the impacts and outcomes for the youth growing up in the protracted crises, and to inform improvement of multisector programming for young people with disaggregation by age and gender.

Through the in-depth qualitative examination of the reality and transitions to adulthood among displaced youth in Uganda and Jordan, the research provided an overview of the diversity of experiences, and the case studies that map out the processes, impacts and outcomes for youth.

The research innovatively employed capabilities of young people to undertake their own research, to promote knowledge exchange through a youth-led methodology, and to engage with communities regarding the impacts of protracted crises on young people's ability to access key transitions including through education, employment and establishing family life at the right time.



##### **Azraq camp:**

By end December, over 9,500 families (more than 35,000 refugees) benefited from UNHCR winterization drainage kits and other shelter activities including maintenance / rehabilitation of shelters (vacant and allocated), cash-for-work and temporary shelters. In total, UNHCR through NRC has distributed winterization shelter kits to 10,023 shelters.

##### **Shelters upgrade (kitchen project):**

UNHCR through NRC is implemented improvements to the shelters by adding 4x2 M kitchen in front of all shelters in Villages 3 and 6. By end December, totally 4,902 shelters were upgraded.

##### **Zaatari camp:**

The Household Assessment was conducted in Zaatari camp to assess the household area, shelter type, number of families living in the household, private facilities available, and number of people with physical disabilities if present.

3,275 households were relocated inside the camp to shift away from the main roads and high-tension line, and to prepare the site for the infrastructure projects targeting networks (water, waste water, roads, and electricity). Accessibility to every relocated household in case of emergency was maintained.



### **Zaatari camp:**

During the month of December, an average of 3.1 million litres of treated water was distributed each day, and an average of 1.9 million litres of wastewater was collected and treated, in addition to the collection and transportation of an average of 378 m<sup>3</sup> of solid waste to the municipal site.

**Storm response.** During the month of December, Zaatari experienced two severe rain storms which caused significant flooding in various areas of the camp. UNICEF led the flood response and supported the evacuation of 28 families in severely flooded areas to safe shelters, dewatered over 5,000 m<sup>3</sup> of storm water and upgraded (expanded and cleared as necessary) drainage channels in the heavily flooded areas.

### **Zaatari Networks:**

The contract for construction of Phase II of the Zaatari Water and Wastewater was awarded with construction works scheduled to start in early January. Works continued on the institutional connections with additional 15 tanks installed in December (bringing the total to 62 tanks installed, equating to 30% of the target).

Works continued to clear the UXOs in District 10 with tanks installed and households connected in the cleared areas. With the progressive clearance of District 10, 17 additional tanks were installed in December and the households were connected. To date, a total of 2,728 tanks have been installed (including tanks installed by UNHCR and connected by UNICEF), 12,369 households are connected to tanks and 10,668 pits are backfilled.

### **Azraq camp:**

Over the month of December, an average of 745 m<sup>3</sup> of water was delivered around the camp each day with approximately 255 m<sup>3</sup> of wastewater collected and treated, in addition to an average of 18 tons of solid waste collected and transported to the municipal site. The new borehole (funded and implemented by SDC) was drilled to a depth of 440 meters with pump testing completed, and with civil works underway. The 3.3km transmission pipeline (also funded and implemented by SDC) connecting the current production borehole and the new borehole was started.

### **WASH in Schools:**

The final version of the National WASH in Schools Standards was received and is being finally reviewed by the group.

In partnership between UNICEF and JEN, the remaining work on rehabilitation / construction of schools was completed, bringing the total to 56 schools over 2016 (benefitting 43,270 students).

Hygiene promotion and community mobilization activities have been carried out in 11 locations / schools, reaching 11 principals, 40 teachers, 31 parents and 472 students (345 girls and 127 boys).

### **Makani Plus:**

Through a package of interventions comprising psychosocial support, outreach, WASH, informal education and life skills the Makani Plus project is currently being implemented in 71 ITs. It targets the population of 6,681 in Irbid, Ramtha, Ma'an, Karak, Mafraq, Amman and Zarqa governorates.



By the end of the year 2016, the number of work permits issues by the MoL reached 36 000 (930 women).

The December Livelihoods working group meeting hosted a representative of the garment industry interested in understanding the channels through which matching Syrian refugees with the jobs existing in their industry can be improved.

UNHCR finalized a rapid assessment on the perceptions of work permits by Syrian refugees.

On the position of the sector co-chair, Emily Lewis replaced Bryn Boyce. DRC will remain a co-chair for the group.

### III. Contact

For more information, please contact:

Yukiko Koyama; Snr Inter-Agency Coordination Officer: [koyama@unhcr.org](mailto:koyama@unhcr.org) ; +962(0)79 614 5634

Jordan Refugee Response portal page at <http://data.unhcr.org/syrianrefugees/country.php?id=107>;

ISWG page [http://data.unhcr.org/syrianrefugees/working\\_group.php?Page=Country&LocationId=107&Id=60](http://data.unhcr.org/syrianrefugees/working_group.php?Page=Country&LocationId=107&Id=60)