



**UNHCR**

United Nations High Commissioner for Refugees  
Haut Commissariat des Nations Unies pour les réfugiés

## Minutes of the Protection Working Group

08 June 2016

Gaziantep

Agenda item	Summary of discussions	Action point / time frame
<b>Welcome and overview of meeting agenda</b>	<ul style="list-style-type: none"><li>• Endorsement of the minutes of the last meeting.</li><li>• Follow up on action points from the last meeting</li><li>• Briefing on PWG work plan related with community centres and outreach activities</li><li>• Briefing on Frequently Asked Questions on Civil Matters</li><li>• Briefing on the Provincial Coordination Meetings</li><li>• Presentation by Malumat on their new protection project</li></ul>	
<b>Follow up on last meeting's action points</b>  <b>UNHCR briefing on PWG work plan related with community centres and outreach</b>	<ul style="list-style-type: none"><li>• The last meeting minutes were endorsed by participants and last meeting's action points were followed up.</li><li>• Frequently Asked Questions on Civil Matters had been shared by UNHCR via e-mail by UNHCR and UNHCR kindly asked the partners to disseminate the document with refugees.</li><li>• One day Community Center/Outreach workshop for two days will be organized in Hatay to complete/achieve planned activities (incl.</li></ul>	

<p><b>activities</b></p>	<p>complain/feedback mechanism, harmonization of content of information, information/communication flow and engagement of host communities). IRC, STL and UNHCR volunteered to be task force members to plan and prepare for the workshop.</p> <ul style="list-style-type: none"> <li>• It was agreed to complete mappings (i.e. Mapping of CCs / Mapping of refugee committees / Mapping of outreach programmes) in prior to the proposed workshop.</li> <li>• Dropbox has been created for sharing brochures and leaflets related outreach activities and it will be updated for all partners.</li> <li>• During the PWG Work Plan discussions, IOM mentioned that the existing map regarding Community Centers is not accessible by the refugee community. Hence there should be public version of the map in Arabic. Because of that creating another structure for refugees in Arabic has been taken into consideration.</li> <li>• CARE informed that I-map has a new project for Turkey where all services for refugees can be found as well as people’s comments about their services. CARE suggested to put in contact UNHCR with them for not to duplicate the efforts on the same matter.</li> </ul>	<p><i>Partners can share their materials with UNHCR if they want their materials to be shared through this dropbox.</i></p>
<p><b>Briefing by UNHCR about notary matters</b></p>	<ul style="list-style-type: none"> <li>• After UNHCR interventions with the relevant national counterparts, instructions had been shared with the public notaries regarding Temporary ID cards. The instruction states that the TP IDs are official documents which can be used in notary proceedings. If TP beneficiaries approach notaries outside of their province of residence, they have to submit a</li> </ul>	<p><i>Gaziantep Bar Association wanted the instruction to the public notaries to be shared with them if it</i></p>



<p><b>Briefing on Case Management Meeting in Gaziantep by UNHCR</b></p>	<p>Chloe from CARE.</p> <ul style="list-style-type: none"><li>• CARE also briefed participants about EU's Emergency Social Safety Net (ESSN) program. ESSN is a cash assistance program that will be implemented by TRC in Turkey and will start in September. More information will be available in August.</li><li>• UNHCR shared the updates on behalf of ASAM who chaired the last meeting.</li><li>• UNHCR clarified the difference between ECHO/SNF case management and Gaziantep case management meeting lead by ASAM. The ECHO/SNF meeting is a platform where modalities and harmonization on case management are discussed. The Gaziantep case management meetings provide a forum for partners with case management components in their projects can discuss actual individual cases. The geographical area is limited to 5 provinces: Gaziantep, Kahramanmaras, Osmaniye, Kilis and Malatya, as similar forums are already operational in Hatay and Urfa.</li><li>• This was the first meeting of its kind. 17 participants attended from ten different organizations. Only one organization from Kilis was present in the meeting, other organizations operating in the aforementioned provinces are encouraged to participate.</li><li>• To be added mailing lists please contact ASAM Gaziantep and/or Hilda Ochuonyo from UNHCR.</li><li>• The meetings will be held on a monthly basis are scheduled every second last Tuesday of the month at 14:00. The hosting and chairing are done on a rotational basis amongst all participants. Next meeting will be on 21<sup>st</sup> of June hosted by IOM.</li></ul>	
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<p><b>Provincial Level Coordination Meetings</b></p>	<p>UNHCR has been asked about registration and family reunification procedures. UNHCR informed participants about their advocacy efforts on registration and asked participants to share vulnerable cases without registration. Through this lists UNHCR can advocate with authorities on registration.</p> <p>Regarding family reunification, UNHCR stated that there are different modalities. In Hatay, FRU is possible on a case by case assessment such that if the individual in Syria has a passport, the family member can apply directly to at the Cilvegozu gate/Deputy Governor, but if the family member in Syria does not have a passport, then the family member in Turkey should make the request to the PDMM office where they are registered. Also some partners managed FRU in Sanlıurfa too.</p> <p><b><u>Osmaniye Provincial Coordination Meeting</u></b></p> <ul style="list-style-type: none"> <li>• PDMM confirmed that although pre-registration period is 30 day, according to the regulation additional 30 days can be asked for security check. Because of that, it is taking more than 60 days to be registered in Osmaniye.</li> <li>• PDMM stated that they will give priority to vulnerable cases for registration with the approval of the Governor of Osmaniye.</li> </ul> <p>Upon updates regarding Osmaniye, Gaziantep Bar Association asked for the situation in Düziçi Camp about situation of access to legal assistance by refugees.</p>	<p><i>UNHCR will share with partners which information should be shared with them.</i></p> <p><i>Gaziantep Bar Association will share the updates with</i></p>
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<p><b>Presentation by Malumat on their new informative video on violence against women</b></p>	<p>CARE enquired if it is possible to receive updates from UNHCR regarding available places in the camps, to be able to refer cases for camp placements.</p> <ul style="list-style-type: none"> <li>• Malumat presented their new informative video on violence against women which can be also reached through this link: <a href="https://www.youtube.com/watch?v=9sJOprcKOWQ">https://www.youtube.com/watch?v=9sJOprcKOWQ</a></li> <li>• Upon Malumat’s request participants shared their opinions about the video. It has been suggested by the participants to have Arabic version of the video and also much more specifically specify the contact numbers of the related institutions in which situation victims should contact with who rather than providing general contact details in case of violence.</li> </ul> <p>IMC asked UNHCR about IDP movements in Syria and if there is any advocacy done by them. UNHCR stated that there is an ongoing advocacy about opening of border with the authorities but the result is not tangible. Only passport holders and medical cases are currently being accepted by Turkish authorities in Cilvegözü Border Gate.</p> <p>UNHCR also reminded partners to share any protection challenges that they face with UNHCR especially if they come up cases like deportation. Upon reporting, UNHCR can intervene.</p>	<p><i>UNHCR separately.</i></p> <p><i>UNHCR will share the information regarding availability in camps.</i></p>
<p><b>Updates from I/NGOs</b></p>	<ul style="list-style-type: none"> <li>• <b>CARE</b> will start protection outreach program in Ankara and Adana next month. They still didn’t fix their operation area in Ankara and in Adana they</li> </ul>	

	<p>will be focusing in Yüreğir District as they are few actors covering there. They also finalized their pre-assessment in Ankara and the results will be shared soon.</p> <ul style="list-style-type: none"> <li>• <b>IMPR</b> work permit office is now operational in Gaziantep. Conference dates regarding work permits in Hatay and Gaziantep will be announced soon.</li> <li>• Gaziantep Municipality shared information regarding their services provided by Directorate of Migration office to Syrians. Within the municipality there are two Syrian Information and Training Centers and Municipality Women Guest House where Syrian women can get benefits from services such as shelter, health, education, judicial, food and psycho-social. They prepare social risk map, for this they create current status and risk analysis both for Syrians and locals.</li> </ul>	
<b>Participants</b>	<ul style="list-style-type: none"> <li>• UNHCR, UNFPA, WFP, YUVA, CRS, IBC, UNICEF, UOSSM, PRM, MSF, HcA/MSF, Save The Children, IMPR, Relief International, Syria Relief Network, Basmeh and Zietooneh, Gaziantep Municipality, Global Communities, Handicap International, COSV, WHH, IMC, Gaziantep Bar Association, Mercy Corps, ASAM, AAR Japan, IOM, CARE.</li> </ul>	
	<p><b>Next meeting will take place on 13<sup>th</sup> of July 2016.</b></p>	