

# UNHCR Jordan

2017 CBI and Social Safety Nets for Syrian refugees



[barnhart@unhcr.org](mailto:barnhart@unhcr.org) and [buffoni@unhcr.org](mailto:buffoni@unhcr.org)

# Emergency



## Basic Needs

- Shelter
- Food
- Water
- Sanitation

## Step 1 – Registration

- Comprehensive data collection and assessment of POC vulnerabilities and protection needs
- Collection of biometric data
- Vulnerability assessment through home visit
- Modeling of vulnerability factors for determining eligibility and priorities



## Early Response



## Basic Needs through:

- NFI distribution
- Vouchers
- Cash

= resumption of normal activities

Phase 1

Phase 2



### Long term displacement

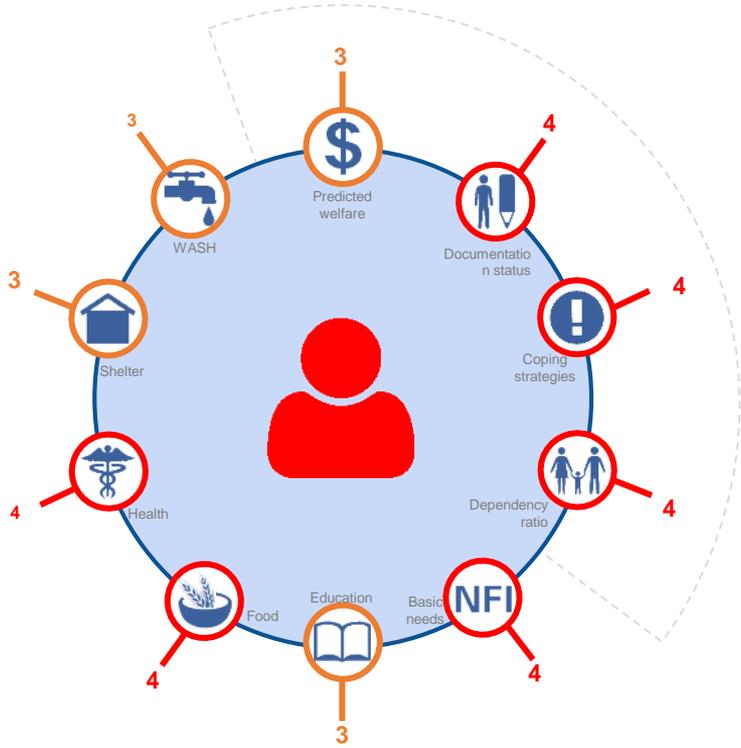
- Asset depletion
- Increased long-term debt
- Basic needs package is not enough to cover expenses

Protection mandate is to encourage positive strategies – while avoiding negative coping strategies.



# Using the Vulnerability Assessment Framework (VAF)

Example profile: 38 year old widowed Syrian female living alone with 4 children



	<b>Predicted expenditure</b> 3	Predicted per capita 43 JOD			
	<b>Documentation status</b> 4	PA registration PA is missing UNHCR doc	Family registration Family registered		
	<b>Coping strategies</b> 4	1 emergency strategy being implemented			
	<b>Dependency ratio</b> 4	1 autonomous adult 4 children			
	<b>Basic needs</b> 4	<b>Coping strategies</b> Emergency strategies	<b>Dependency ratio</b> Poor dependency	<b>Economic state</b> High debt per capita	
	<b>Education</b> 3	<b>Attendance risks</b> Finance main risk	3 school aged children 2 years missed education 2 children attending		
	<b>Food</b> 4	<b>Social vulnerability</b> High dependency ratio, Single headed	<b>CARI score</b> FCS = 103, 20% spent on food, Emergency		
	<b>Health</b> 4	<b>Access to services</b> Missing PA doc, not had problems accessing	<b>Family composition</b> No under 5's and over 60s in case	<b>Existing conditions</b> Existing disabilities present	
	<b>Shelter</b> 3	<b>Housing conditions</b> Missing essential items, showing poor signs	<b>Security of tenancy</b> Has contract but high debt	<b>Family composition</b> Female headed house, high dependency ratio	
	<b>Wash</b> 3	<b>Health</b> No issues	<b>Access to latrines</b> Shared access with 1 family and safe access	<b>Access safe water</b> Municipality source 1 instances without	<b>Waste management</b> 0 instance water 3 instances solid

# The Common Cash Facility (CCF)

For asylum-seekers and Jordanians



Registration/  
Enrolment



EyeCloud  
Host



EyeCloud  
Remote



**CCF** Common Cash Facility



\* VPN: virtual private network

# How does it work?



# CCF for 2018

- Digital Wallets
- to include JoMoPay options
- New Contract to be managed by?



# Moving Towards Self-reliance

2016



**Legal Work Opportunities**



## Non- Autonomous (*Fragile criteria*)

- Child Protection Risks
- Serious medical condition
- Disabilities
- Specific legal and physical protection needs
- Older persons at risk
- Unaccompanied or separated minors
- Widow or widower with children or single parent.



## Social safety net programmes

## Syrian refugees

MoSD	Syrian not included (only juveniles & abuse cases)
NAF	Not included
Zakat Fund	Minimal support
ICCS	Minimal support
Social Security	Majority of working refugees are in the informal sector
Other small local NGOs	Minimal occasional support



Helping the transition to the **next phase of response**, while providing **social protection** for the most vulnerable, and **meeting their needs with dignity**

**2017 PRIORITY:** Waiting list (currently more than 16,000 families)

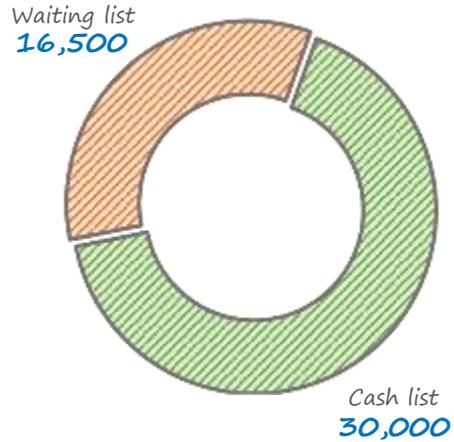
**2018 PRIORITY:** Focus on non-autonomous and aligning with MOSD/NAF



*Converted store in South Amman*

# (Draft) From early analysis

Who do we assist?



How much do we provide?

### Minimum Expenditure Basket (MEB)

- SHELTER
- FOOD
- EDUCATION
- HEALTH
- WASH
- PROTECTION

### SURVIVAL MEB

- SHELTER
- FOOD
- WASH

80% - UNHCR

Self-reliant and social safety nets



# Linkages



- Identifying positive deviations that suggest **increased levels of self-reliance**
- Work closely with Sectors: Livelihoods, Health, Education, Social Protection
- Identifying a spectrum of responses for the vulnerable refugee population

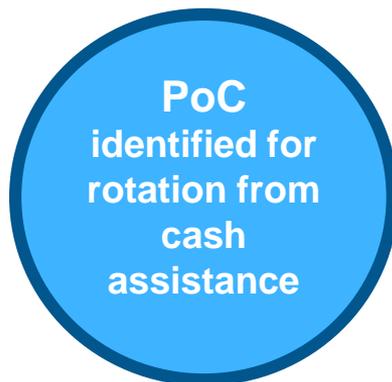
# Linking Cash Assistance to other forms of capital

## Human Capital

- Access to Health services
- Access to Higher Education
- Social Networks, connectivity

## Natural capital

- Access to agricultural land



## Financial Capital

- Income through job matching, cash for work., HBB
- access to financial services (micro lending, access to remittances, savings)

## Social Capital

- Community support CSCs
- Social protection mechanisms

## Physical Capital

- Shelter
- Transport
- Utilities/WASH

## Livelihood linkages

- Graduation projects – cash for work
  - Service advisors
  - Referrals
  - Training / mentoring
  - Seed funds
  - Job matching
  - Labor migration/mobility
- 

## Education linkages

- Advocate skills recognition through guilds, vocational schools
  - Advocate for standardized tests to certify a proficiency level
  - Online education/online learning
  - Planned targeted training
  - DAFI scholarships – 220 for 2017
  - Scholarships abroad
  - UNICEF educational grants
  - Stipends during learning opportunities
- 

## Health linkages

- Ensure access to continued health services
- 

## Social Protection

- ONE REFUGEE APPROACH
- Legal advice to POCs regarding loans and microfinance
- Trainings to microfinance and lending organizations regarding refugee protection issues
- CSO mobilization to promote opportunities and services
- Annual AGDM-PA and quarterly FGDs for qualitative data

# UNHCR's Evolving CBI Framework

- Right to meet their needs with dignity.
- Help families transition to the next phase of refugee response, while providing social protection for the most vulnerable.
- Platforms, frameworks, relationships and technology continue to evolve and are aligned with national development systems.

## *UNHCR-provided joint platforms*

- Biometric authentication through EyeCloud
- Home Visits
- VAF
- RAIS
- HelpLine
- MEB
- Common Cash Facility
- Private-Public Partnerships