

#### NATIONAL POLICE

Gaziler Cad. No: 189  
Yenisehir/Konak  
155

#### ISKUR

Sehit Fethi Bey Caddesi No: 47  
Akdeniz Mahallesi/Konak  
444 75 87

#### PROVINCIAL DIRECTORATE OF MIGRATION MANAGEMENT

855. Sokak No: 40/A  
Kemeralti/Konak  
157

#### PROVINCIAL DIRECTORATE OF FAMILY AND SOCIAL POLICIES

Gaziler Bulvari No: 97  
Cankaya/Konak  
183

#### ABA-ROLI

0 (534) 972 5294 (SMS)

#### ASAM FAMILY AND CHILD SUPPORT CENTER

1429. Sokak No: 4  
Mimar Sinan Mahallesi/Konak  
0 (232) 421 5154

#### ASAM MSC

1424/2 Sokak No: 13  
Kahramanlar Mahallesi/Konak  
0 (232) 421 1505

#### ASAM WBO

1427. Sokak No: 12  
Kahramanlar Mahallesi/Konak  
0 (232) 489 8973

#### ASSOCIATION OF BRIDGING PEOPLES

1439. Sokak No: 9/2  
Alsancak/Konak  
0 (232) 421 2280

#### BLACK PINK TRIANGLE IZMIR ASSOCIATION

1479. Sokak No: 14/6  
Alsancak/Konak  
0 (232) 464 4459

#### UNFPA-Public Health Clinics

Konak Women and Girls Safe Space  
Tarik Sari Sokak No: 71  
Pazaryeri Mahallesi/Konak

Buca Women and Girls Safe Space  
677. Sokak No: 40  
Inonu Mahallesi/Gediz/Buca

#### MIGRANT HEALTH TRAINING CENTER

Sehit Pilot Ustegmen Volkan Kocigit  
Bulvari No:65 Selvili Mahallesi/Karabaglar  
0 (232) 254 6565

#### IZMIR BAR ASSOCIATION LEGAL AID SERVICE

1456. Sokak No: 14  
Alsancak/Konak  
127-143

#### MULTECI-DER

Ugur Mahallesi 848. Sokak No: 16  
Konak  
0 (232) 483 5421

#### TURKISH RED CRESCENT

Izmir Community Center  
1413. Sokak No: 51 Kahramanlar/Konak

0 (232) 482 08 30-31

Mobile Child Friendly Spaces  
0 (534) 688 7663

#### MUDEM-RSC

Community Center  
1413. Sokak No: 26-30 Kahramanlar/Konak  
0 (232) 484 7454  
0 (232) 427 2702



**UNHCR**  
The UN Refugee Agency

**YOU HAVE TO REGISTER  
WITH THE TURKISH AUTHORITIES  
IN ORDER TO LEGALIZE  
YOUR AND YOUR FAMILY MEMBERS'  
STAY IN TURKEY.**

**ALL UNHCR AND HUMANITARIAN AGENCIES'  
SERVICES AND ACTIVITIES ARE FREE OF CHARGE.  
IF ANYONE ASKS YOU FOR MONEY OR FAVORS IN  
RETURN PLEASE CONTACT  
UNHCR IMMEDIATELY!**

**UNHCR-ASAM  
COUNSELLING LINE  
444 48 68**

[www.unhcr.org](http://www.unhcr.org)

**TO FIND OUT MORE ABOUT YOUR RIGHTS, OBLIGATIONS  
AND THE SERVICES AVAILABLE TO YOU IN TURKEY,  
PLEASE VISIT UNHCR TURKEY'S 'HELP' WEBSITE:**

<http://help.unhcr.org/turkey>

**I AM LIVING IN IZMIR,  
WHERE SHOULD I GO  
FOR ASSISTANCE AND  
PROTECTION?**



**THE FIRST STEP IS  
REGISTRATION**



## Registration

In order to legalize your and your family members' stay in Turkey and gain access to **all services** you have to register with the Turkish authorities.

**REGISTRATION IS FREE OF CHARGE.**

To be registered you should approach:

- **Nearest National Police Station**
- **Provincial Directorate of Migration Management**

for further referral and assistance.

For newborn and address registration you should go to:

- **District Directorate of Civil Registration and Nationality**
- **Provincial Directorate of Migration Management**

For further assistance on this matter such as counselling, interpretation support or assistance in urgent situations you can approach:

- **ASAM Centers**
- **MUDEM-RSC**



## Health Care

In case you or any of your family members need medical assistance, first you should go to the **State Hospitals, Migrant Health Centers** or **Family Clinics** in your district.

For further assistance such as interpretation support, medical counselling or in urgent situations you can approach:

- **ASAM Centers**
- **UNFPA-Public Health Clinics**

For Psychosocial Support Services:

- **ASAM Centers**
- **UNFPA-Public Health Clinics**
- **TRC Community Center**

Further assistance only for disabled individuals and their families such as physical therapy, psychosocial support, transportation to hospitals:

- **MUDEM-RSC**



## Education

All children in Turkey have the right to education.

For school registration, you should approach:

- **The nearest school in your district**
- **District or Provincial Directorate of National Education**
- **Sub-Governorate**

For further assistance on this matter such as counselling, interpretation support you can approach:

- **ASAM Centers**
- **MUDEM-RSC**

To register for vocational or language courses you can approach:

- **Public Education Center in your district**
- **Nearest Municipality Community Center**



## Work Permit

If you are registered in Izmir and hold a State-issued ID Card for minimum 6 months you have the right to work legally. To get a work permit, your employer should apply through **e-state**:

[www.turkiye.gov.tr](http://www.turkiye.gov.tr)

For Syrians under temporary protection the procedures can be found at the link below:

[www.csgeb.gov.tr/ar/announcements/0001/](http://www.csgeb.gov.tr/ar/announcements/0001/)

[www.calismaizni.gov.tr](http://www.calismaizni.gov.tr)

⇒ **MINISTRY OF LABOR AND SOCIAL SECURITY**  
**HOTLINE 170**

To register with ISKUR as a jobseeker, or to attend vocational courses you should go to:

- **District Directorate of Employment Agency (ISKUR)**



## Support for Women and Children

If you are a survivor of or at risk of physical, psychological or sexual violence or threat please seek assistance from:

- **Nearest Police Station**
- **Provincial Directorate of Family and Social Policies**
- **Violence Prevention and Monitoring Center (ŞÖNİM)**

⇒ **MINISTRY OF FAMILY AND SOCIAL POLICIES**  
**HOTLINE 183**

For further assistance such as counselling, interpretation support or for emergency situations you can approach:

- **ASAM Centers**
- **TRC Community Centre & Mobile Child Friendly Space**
- **UNFPA-Public Health Clinics**



## Civil and Legal Matters

For queries about civil matters such as marriage, divorce, etc. please contact the following:

- **Izmir Bar Association Legal Aid Service**
- **ABA-ROLI**
- **ASAM Centers**
- **Multeci-Der**
- **Association of Bridging Peoples**



## LGBTI

If you are a survivor of or at risk of physical, psychological or sexual violence or threat due to your gender identity or sexual orientation, you are not alone.

Please approach:

- **UNHCR-ASAM Counselling Line**
- **ASAM Center**
- **Black Pink Triangle Izmir Association**