

NATIONAL POLICE

☎ Gaziler Cad. No: 189
Yenisehir/Konak
☎ 155

ISKUR

☎ Sehat Fethi Bey Caddesi No: 47
Akdeniz Mahallesi/Konak
☎ 444 75 87

PROVINCIAL DIRECTORATE OF MIGRATION MANAGEMENT

☎ 855. Sokak No: 40/A
Kemeralti/Konak
☎ 157

PROVINCIAL DIRECTORATE OF FAMILY AND SOCIAL POLICIES

☎ Gaziler Bulvari No: 97
Cankaya/Konak
☎ 183

ABA-ROLI

☎ 0 (534) 972 5294 (SMS)

ASAM FAMILY AND CHILD SUPPORT CENTER

☎ 1429. Sokak No: 4
Mimar Sinan Mahallesi/Konak
☎ 0 (232) 421 5154

ASAM MSC

☎ 1424/2 Sokak No: 13
Kahramanlar Mahallesi/Konak
☎ 0 (232) 421 1505

ASAM WBO

☎ 1427. Sokak No: 12
Kahramanlar Mahallesi/Konak
☎ 0 (232) 489 8973

ASSOCIATION OF BRIDGING PEOPLES

☎ 1439. Sokak No: 9/2
Alsancak/Konak
☎ 0 (232) 421 2280

BLACK PINK TRIANGLE IZMIR ASSOCIATION

☎ 1479. Sokak No: 14/6
Alsancak/Konak
☎ 0 (232) 464 4459

UNFPA-Public Health Clinics

☎ Konak Women and Girls Safe Space
Tarik Sari Sokak No: 71
Pazaryeri Mahallesi/Konak
☎ Buca Women and Girls Safe Space
677. Sokak No: 40
Inonu Mahallesi/Gediz/Buca

MIGRANT HEALTH TRAINING CENTER

☎ Sehat Pilot Ustegmen Volkan Kocygigit
Bulvari No:65 Selvili Mahallesi/Karabaglar
☎ 0 (232) 254 6565

IZMIR BAR ASSOCIATION LEGAL AID SERVICE

☎ 1456. Sokak No: 14
Alsancak/Konak
☎ 127-143

MULTECI-DER

☎ Ugur Mahallesi 848. Sokak No: 16
Konak
☎ 0 (232) 483 5421

TURKISH RED CRESCENT

☎ Izmir Community Center
1413. Sokak No: 51 Kahramanlar/Konak
☎ 0 (232) 482 08 30-31
☎ Mobile Child Friendly Spaces
0 (534) 688 7663

MUDEM-RSC

☎ Community Center
1413. Sokak No: 26-30 Kahramanlar/Konak
☎ 0 (232) 484 7454
☎ 0 (232) 427 2702



UNHCR
The UN Refugee Agency

**YOU HAVE TO REGISTER
WITH THE TURKISH AUTHORITIES
IN ORDER TO LEGALIZE
YOUR AND YOUR FAMILY MEMBERS'
STAY IN TURKEY.**

**ALL UNHCR AND HUMANITARIAN AGENCIES'
SERVICES AND ACTIVITIES ARE FREE OF CHARGE.
IF ANYONE ASKS YOU FOR MONEY OR FAVORS IN
RETURN PLEASE CONTACT
UNHCR IMMEDIATELY!**

**UNHCR-ASAM
COUNSELLING LINE
444 48 68**

www.unhcr.org

**TO FIND OUT MORE ABOUT YOUR RIGHTS, OBLIGATIONS
AND THE SERVICES AVAILABLE TO YOU IN TURKEY,
PLEASE VISIT UNHCR TURKEY'S 'HELP' WEBSITE:
<http://help.unhcr.org/turkey>**

**I AM LIVING IN IZMIR,
WHERE SHOULD I GO
FOR ASSISTANCE AND
PROTECTION?**



**THE FIRST STEP IS
REGISTRATION**



Registration

In order to legalize your and your family members' stay in Turkey and gain access to **all services** you have to register with the Turkish authorities.

REGISTRATION IS FREE OF CHARGE.

To be registered you should approach:

- **Nearest National Police Station**
- **Provincial Directorate of Migration Management**

for further referral and assistance.

For newborn and address registration you should go to:

- **District Directorate of Civil Registration and Nationality**
- **Provincial Directorate of Migration Management**

For further assistance on this matter such as counselling, interpretation support or assistance in urgent situations you can approach:

- **ASAM Centers**
- **MUDEM-RSC**



Health Care

In case you or any of your family members need medical assistance, first you should go to the **State Hospitals, Migrant Health Centers** or **Family Clinics** in your district.

For further assistance such as interpretation support, medical counselling or in urgent situations you can approach:

- **ASAM Centers**
- **UNFPA-Public Health Clinics**

For Psychosocial Support Services:

- **ASAM Centers**
- **UNFPA-Public Health Clinics**
- **TRC Community Center**

Further assistance only for disabled individuals and their families such as physical therapy, psychosocial support, transportation to hospitals:

- **MUDEM-RSC**



Education

All children in Turkey have the right to education.

For school registration, you should approach:

- **The nearest school in your district**
- **District or Provincial Directorate of National Education**
- **Sub-Governorate**

For further assistance on this matter such as counselling, interpretation support you can approach:

- **ASAM Centers**
- **MUDEM-RSC**

To register for vocational or language courses you can approach:

- **Public Education Center in your district**
- **Nearest Municipality Community Center**



Work Permit

If you are registered in Izmir and hold a State-issued ID Card for minimum 6 months you have the right to work legally. To get a work permit, your employer should apply through **e-state**:

www.turkiye.gov.tr

For Syrians under temporary protection the procedures can be found at the link below:

www.csgeb.gov.tr/ar/announcements/0001/

www.calismaizni.gov.tr

⇒ **MINISTRY OF LABOR AND SOCIAL SECURITY**
HOTLINE 170

To register with ISKUR as a jobseeker, or to attend vocational courses you should go to:

- **District Directorate of Employment Agency (ISKUR)**



Support for Women and Children

If you are a survivor of or at risk of physical, psychological or sexual violence or threat please seek assistance from:

- **Nearest Police Station**
- **Provincial Directorate of Family and Social Policies**
- **Violence Prevention and Monitoring Center (ŞÖNİM)**

⇒ **MINISTRY OF FAMILY AND SOCIAL POLICIES**
HOTLINE 183

For further assistance such as counselling, interpretation support or for emergency situations you can approach:

- **ASAM Centers**
- **TRC Community Centre & Mobile Child Friendly Space**
- **UNFPA-Public Health Clinics**



Civil and Legal Matters

For queries about civil matters such as marriage, divorce, etc. please contact the following:

- **Izmir Bar Association Legal Aid Service**
- **ABA-ROLI**
- **ASAM Centers**
- **Multeci-Der**
- **Association of Bridging Peoples**



LGBTI

If you are a survivor of or at risk of physical, psychological or sexual violence or threat due to your gender identity or sexual orientation, you are not alone.

Please approach:

- **UNHCR-ASAM Counselling Line**
- **ASAM Center**
- **Black Pink Triangle Izmir Association**