

## UNHCR RESPONSE AND ACHIEVEMENTS

In 2017 UNHCR expended USD 6.2 million through partnership with



to support the authorities of Serbia *inter alia* with the following activities related to the European Refugee Situation:



### Protection

#### Information, identification and referrals of Persons with Specific Needs (PSN):

- In over **80,500** instances relevant information provided to refugees/migrants.
- In more than **73,850** instances translation services provided.
- Over **2,400** protection interviews conducted.
- Over **2,350** PSN identified and referred to appropriate services, incl. **50** cases of gender based violence.

#### Unaccompanied and Separated Children (UASC):

- In over **20,000** instances, children, including UASC, received psychological support, assessment and counselling.
- Over **2,000** UASC were identified, assisted, counselled and referred (incl. 12 girls).
- **205** Best Interest Assessments (BIAs) by Child Welfare Services supported.

#### Resettlement:

- **23** refugees were resettled (thanks to Australia, France, Norway and Sweden).
- **8** more refugees have been accepted for resettlement, awaiting departure.

#### Asylum/Integration:

- Over **7,500** instances of asylum/legal counselling provided.
- Over **1,600** asylum-seekers assisted with registration and transport to government centres.
- Over **1,000** monitoring visits to Asylum Centres conducted.
- **273** asylum-seekers gave power of attorney for representation in asylum procedures.
- **253** asylum-seekers represented in asylum procedure, of which **3** granted refugee status and **9** subsidiary protection.
- **26** asylum seekers supported with appeal before the Commission for Asylum, Administrative Court and Constitutional Court.
- **2** Interim Measures approved by Strasbourg Court.
- IT & registration equipment delivered to Ministry of Interior and the Serbian Commissariat for Refugees and Migration.
- **23** refugees successfully supported in securing (temporary) employment.
- **32** excursions/cultural events organised; **12** joint activities of refugees and the local population facilitated; **130** Serbian language lessons provided.



### Education

- **1,600** educational workshops for children organized, as well as over **300** educational workshops for adults.
- **1,200** recreational workshops organized, mainly for children, incl. UASC.
- School enrolment and attendance of refugee children of school age, including UASC, supported by:
  - Transport to medical examinations of children in Belgrade, South and East.
  - Provision of school supplies for students of “Jovan Ristić” Primary School in Borča, Belgrade.
  - Provision of non-food items and furniture to “Branko Pešić” School in Zemun.
  - Enabling access to running water for “Vuk Karadžić” primary school in Preševo through construction of a new well.
  - Over **4,000** items of winter clothes distributed to children aged 13-18 in all government centres.
  - Transportation gaps filled to two schools in Lajkovac and Belgrade.



### Shelter and Non-Food Aid

- **500** additional long-term accommodation places secured through rehabilitation of Obrenovac TC.
- Kitchen in Vranje Reception Centre being refurbished/equipped.
- Joint [assessment](#) of all 18 shelter sites in Serbia against applicable UN, EU and national reception standards regularly updated and posted online.
- **221,450** non-food items distributed in 18 accommodation centres – clothing & hygiene parcels, bed linen, bunkbeds, etc.



### Medical support

- Funded public primary Medical Teams in **10** centres (Krnjača, Banja Koviljača, Bogovađa, Preševo, Bujanovac, Pirot, Bela Palanka, Obrenovac, Bosilegrad & Vranje).
- **119,700** medical services, including medications, to over **6,300** refugees, asylum-seekers and migrants provided.
- Transportation gaps to medical facilities in Belgrade and in the South filled.
- Mental Health & Psychosocial Support (MHPSS) to refugees/migrants:
  - **696** individual psychological counseling sessions;
  - **203** immediate first psychological aid interventions, plus over **400** by phone;
  - **138** group psychological counseling sessions;
  - **32** visits to specialized institutions (psychiatry, neurology);
  - **23** beneficiaries received more thorough psychological assessments;
  - **625** beneficiaries participated in a research on mental health;
  - **220** educational and psycho-educational workshops;
  - **57** creative and occupational workshops.



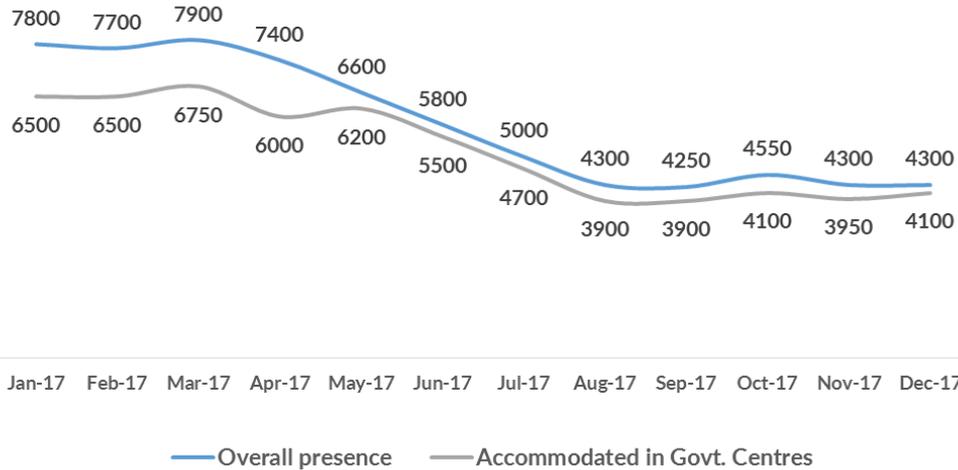
### Coordination Support

- Under the **Refugee Coordination Model**, UNHCR Serbia:
  - co-chaired **20 UNCT Refugee and Migrants Theme Group** meetings;
  - co-chaired **3 Partners Briefings** on Refugee and Migration Response;
  - co-chaired **5 Refugee Protection Working Group** meetings, as well as several more sectoral, Belgrade and other local coordination meetings.
- Produced over **70** weekly and monthly **updates** on the ERS in Serbia.
- Compiled **11** Serbia **Interagency Operational Updates**.

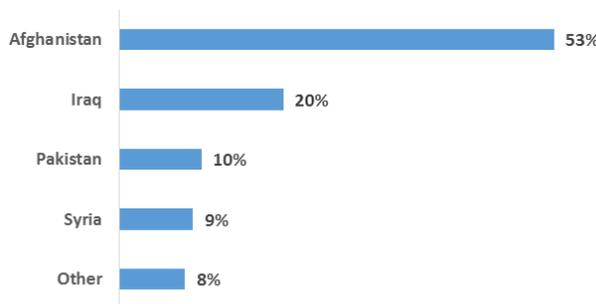
**MAIN TRENDS**

**Presence and Profile of new Refugees, Asylum Seekers and Migrants**

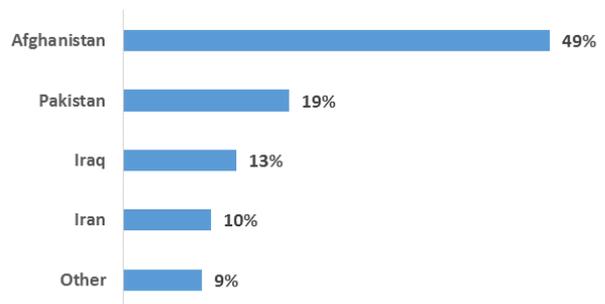
**PRESENCE AND SHELTER**



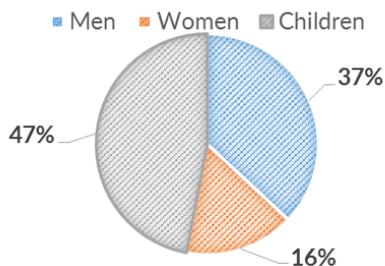
**JANUARY 2017  
COUNTRIES OF ORIGIN**



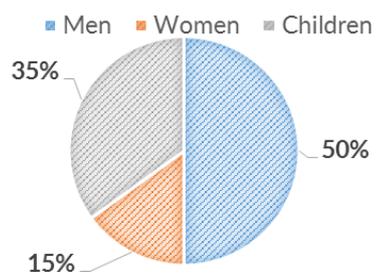
**DECEMBER 2017  
COUNTRIES OF ORIGIN**



**DEMOGRAPHICS  
JANUARY 2017**

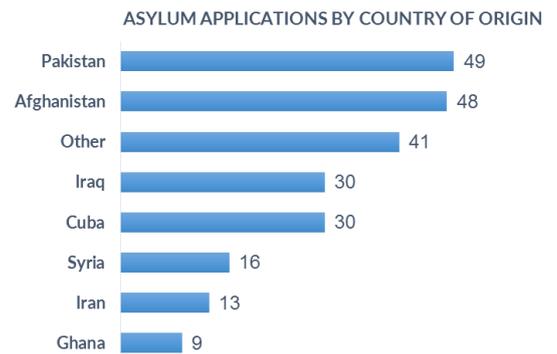
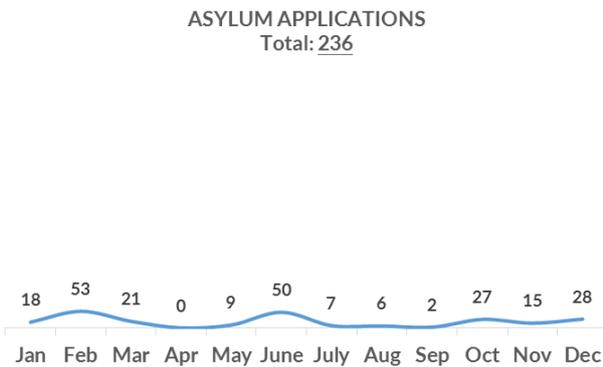
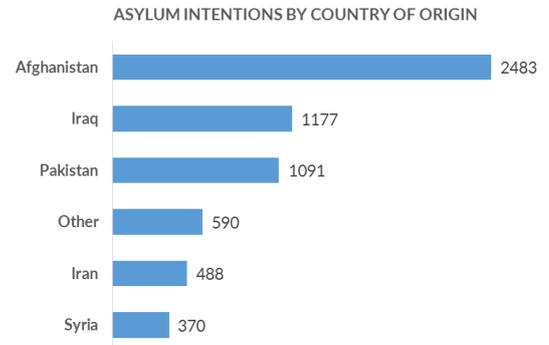
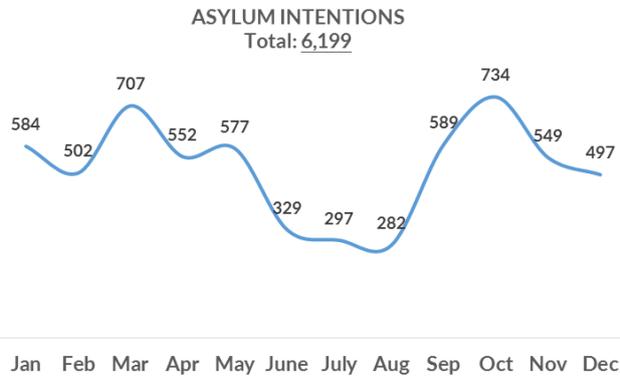


**DEMOGRAPHICS  
DECEMBER 2017**

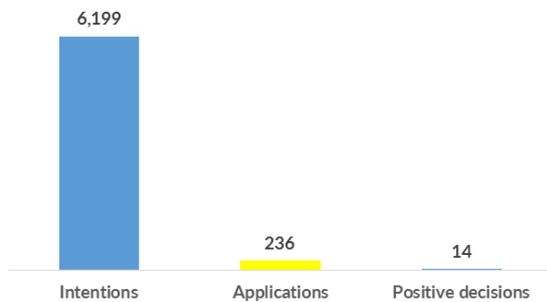


## Asylum

(\* official data provided by the Ministry of Interior)



**EXPRESSED INTENTIONS, ASYLUM APPLICATIONS, SUBSTANTIVE DECISIONS**

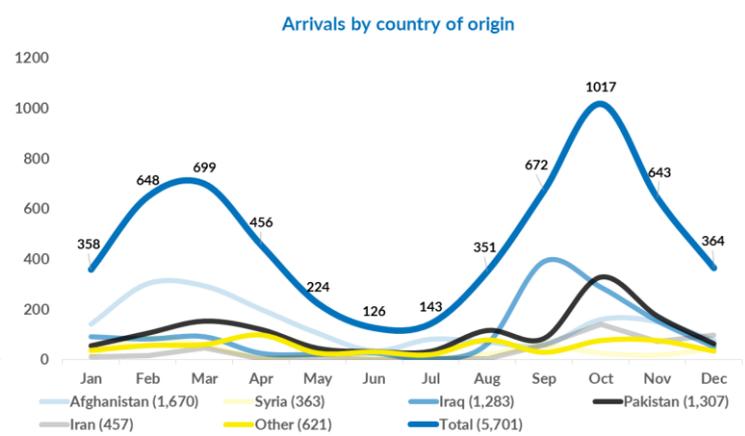
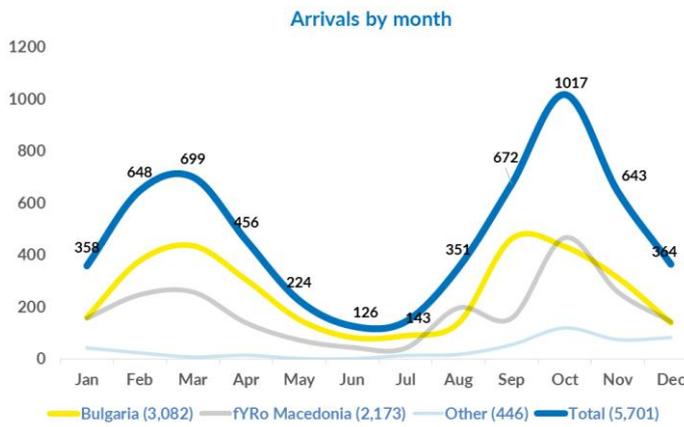


**SUBSTANTIVE FIRST INSTANCE DECISIONS**



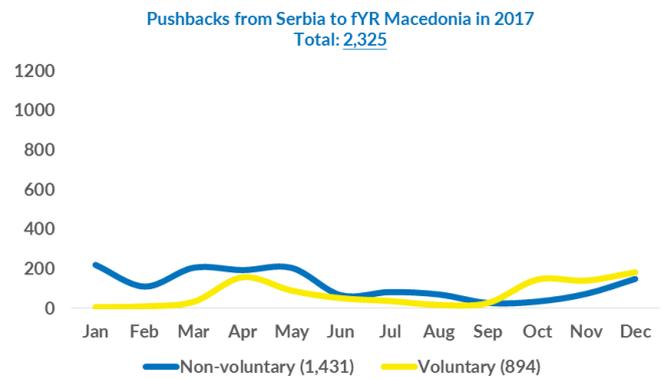
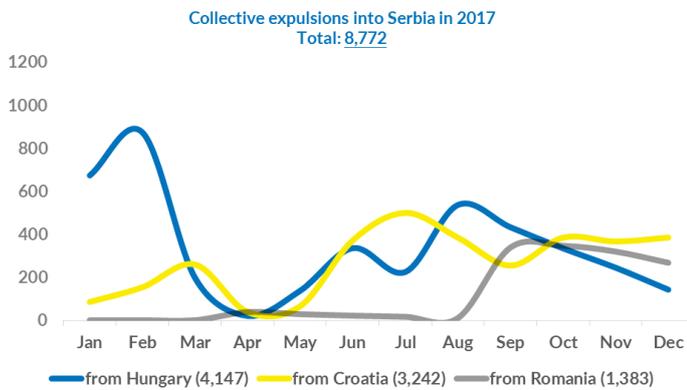
## New Arrivals

(as observed by UNHCR and partners)



## Pushbacks

(as reported to UNHCR and partners)



UNHCR Serbia is grateful for funding of the European Refugee Response in 2017 by:



and private donors in Spain and France

as well as to major donors of unrestricted/regional funds:

United States of America, Sweden, Netherlands, United Kingdom, Norway, Denmark, Australia, Canada, Switzerland, France, Germany, Italy and Private Donors