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## **GIZ Jordan**

# Labour-Intensive Cash for Work Measures and Structured Employment Promotion for Refugees and Vulnerable Groups

**Complementary short-term and long-term measures** 

Nicole Roy & Laura Schmid, Advisors GIZ 17<sup>th</sup> May, 2018 UNHCR

## **Agenda**

- I. GIZ Overall Strategy
- II. Cash for Work+ Projects in Jordan
  - Overall Approach
  - Where we work and with who?
  - Achievements

### **III. Structured Employment Promotion**

- Overall Approach
- Where we work and with who?
- Achievements

### **IV.** Questions







## I. GIZ Overall Strategy to support Refugees and Vulnerable Groups in Jordan

#### **Cash for Work**

Immediate relief in crisis situations &

Limited sustainability& short-term

Targeting a large number of beneficiaries

#### **Cash for Work Plus**

Additional service provision Medium term-assistance

Transition from crisis

Limited sustainability

More services / medium term for smaller number

## Employment Promotion Measures

Technical assistance & capacity building

Focus on individual and institutions

Focus on sustainability of approaches and employment (longer term employment)





## II. GIZ Cash for Work+ Projects in Jordan

- Labor-intensive collection of recyclable waste in refugee hosting communities (Waste to positive Energy) >> Duration: 2016-2020
   WTPE Project
- Protection of Water Dams through labor-intensive activities >> Duration: 2017-2019 – CFWW
- Improvement of Green Infrastructure in Jordan through laborintensive measures >> Duration: 2017-2019 – CFW-GI





## >> Overall Approaches of the Projects

- Support vulnerable households to meet their basic needs, reduce negative coping strategies, and offer opportunities for more autonomy.
- Provide vulnerable women and men with a temporary income source and livelihood support.
- Instrument for **stabilization** through short-term-relief measures during crisis situations.
- Improve or build infrastructure or implement social activities and with this aim to reduce tensions in society.
- <u>Building on partnerships</u>: Ministry of Environment, Jordan Valley Authority, Ministry of Municipal Affairs





## >> Where We Work (26 Locations)

### **Currently / Upcoming**

- Irbid (Ramtha, Greater Irbid, West Irbid, Kourah District, Bani Obaid District, Umm Qais Ruins, Wadi Arab Dam, Al Yarmouk)
- Mafraq (Greater Mafraq, Zaatari Camp, Zaatari transitional area camp, Zaatari municipality, Um al Jemal, Al Khaldia)
- Jerash (Dibeen Forest)
- Amman + Zarqa (Greater Amman, Sahab, Baqa'a, Azraq and Shaumari Reserve, Azraq camp)
- Al Balqa (King Talal Dam, Deir Alla)
- Karak, Madaba + Aqaba (Greater Karak, Mujib Dam, Madaba, Qweirah)





### >> What We Do and With Who

- Improvement of green infrastructure (1050 jobs): Jordan needs green public networks...
- Protection of water dams (5600 jobs): Reservoirs in Jordan require conservation...
- Waste collection and recycling (28.000 jobs): Jordanian municipalities need support in municipal waste management...

...vulnerable Jordanians and Syrians need jobs (50-50)

## Projects with dual benefits

### Additional Services during / after CfW:

 Training and qualification services (DRC), Confidential complaint mechanism (DRC and NRC), Post-employment services (DRC and NRC)







## >> What We Achieved until 2018

Year / Project	WTPE	CFWW	CFW-GI
2016/2017	<ul> <li>16.723 vulnerable Jordanians and Syrian refugees were employed 22.6% women</li> <li>Direct partnership with 9 municipalities construction of recycling and composting facilities</li> </ul>	129 workers started	
2018	<ul> <li>790 vulnerable Jordanians and Syrian refugees were employed outside the camps</li> <li>4059 refugees took part in CfW inside the camps</li> <li>Partnership with municipalities continues</li> </ul>	Protection of Water Dams: 465 workers started (36 % women)	366 workers started (18% women) of whom 141 reached 40 working days / 305 (21% women) started with trainings

# III. Structured Employment Promotion: Towards Sustainable and Decent Employment





- Provision of formal and longer-term employment (at least 3 months) to former Cash for Work Workers & Vulnerable Groups and any Jordanian jobseeker through structured Employment Promotion Measures
- Focus on capacity and institution building (e.g. with MoL, MoITS & private sector associations) alongside implementing concrete measures





## >> Overall Approach of Employment Projects



#### **Employment promotion**

Strengthen capacities, employment services and qualifications to promote job matching and a more skilled workforce. **Focus on vulnerable groups**: a) Long-term unemployed, b) women, c) Handicapped People and d) Refugees

#### Support business development

Increase economic opportunities in trade, micro & small business, access to finance and innovation, increase productivity through retention

#### Inclusion

Implement strategies to integrate vulnerable groups in the labour market, and connect urban and rural areas.

#### Sustainability

Improve evidence-based policymaking and sustainable business models. Focus on sustainable approaches: **Policy to not pay financial subsidies to companies** 

#### **6 GIZ Projects**

are ongoing (EPP, T4E, MSME, EconoWin, MFMR, Digi#ances) (Regional)

#### 57 Mio. EUR

Current budget of employment projects in Jordan

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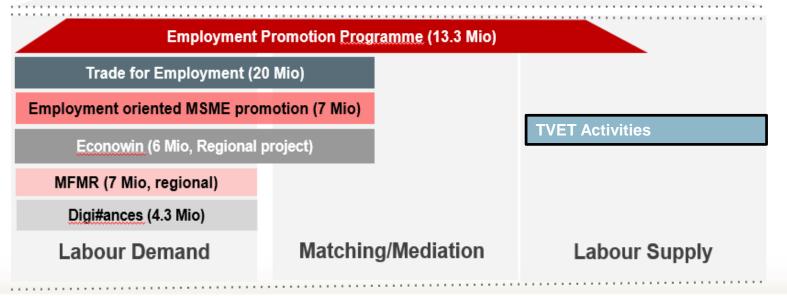






## >> How we work and where

## Framework conditions of economic and employment policy



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## >> Employment Promotion Programme



The Employment Situation in selection regions and sectors is improved.

A: Evidence-based policy- making

- Effective M&E w/ MoL
- Improved design of labor market policy based on evidence

## B: Local economic development & employment

- Enhancing employment services in 4 gov.
- Employment promotion services with the private sector
- Local dialogues

## C: Employment opportunities for women

- Regulation & qualification for child care and HB Daycare
- Promoting job opportunities in ICT, Health, Clean Tech
- 15% Syrian women quota

## D: Recruiting & Retention for job quality

- Development of innovative HR instruments
- Recruiting & retention mechanisms
- Job Quality measures

**Partner: Ministry of Labor** 



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Duration: 2016 – 2022

Budget: 13.3 Mio. EUR

#### **Governorates:**

- Irbid
- Balqa
- Ma'an
- Karak







## >> Trade for Employment Programme



## Jordanian companies increase their trade performance in selected target markets to create jobs

A: Strengthening the private sector participation in shaping a conducive trade environment

- Joint positions
- Negotiation capacities
- Institutionalized PPD mechanism

B: Improve availability and quality of demand driven trade related services

- Consolidation of information Portal
- Support BDO to provide BDS
- Organizational develop. of BDO

C: Facilitate trade across borders by simplifying trade procedures

- Analysis of trade procedures
- Reduction of time and costs
- Fees & charges

D: Support to identifying, hiring and retaining labor in trade related industries / sectors

- Matchmaking job seekers and trade companies
- Public and private incentives

Partner: Ministry of Industry, Trade and Supply



Duration: 2017 – 2021

Budget: 20 Mio. EUR

Governorates:
- Countrywide







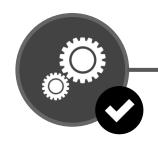
# >> Examples of Structured Employment Services Focusing on Refugees & Vulnerable Groups

Partner / Category	East Amman Investors' Industrial Association (EAIIA)	Irbid Chamber of Commerce (ICI)	International Rescue Committee (IRC)
Geographic Scope	<ul><li>East Amman &amp; Marka &amp; Zarka</li></ul>	<ul><li>Irbid &amp; Ajloun Governorates</li></ul>	<ul><li>Irbid Area &amp; Greater Amman &amp; Zarka &amp; Mafrag</li></ul>
Beneficiaries Target Group	<ul> <li>925 Jordanian         jobseekers placed for at         least 3 months (15%         women)</li> <li>75 Syrians</li> <li>Trade-oriented         companies</li> </ul>	<ul> <li>At least 1200         Jordanians are placed for at least 6 months         15% women     </li> </ul>	<ul> <li>3252 Jordanian &amp;         Syrian jobseekers         placed for at least 3         months (15%         women)</li> <li>50% Syrians</li> <li>Trade-oriented         companies</li> </ul>
Activities	<ul> <li>Employment service</li> <li>Retention and Recruitment</li> <li>Better personal management strategies</li> </ul>	<ul> <li>Employment service</li> <li>Retention and Recruitment</li> <li>Core employability skills</li> </ul>	<ul><li>Employment service</li><li>Matching algorithm</li><li>Behavioral Notches</li></ul>





## **Achievements and Goals of Structured Employment Services**











#### 2017

Establishment of the regulatory framework for the microfinance sector; regulation on home based day care finalized

#### 2017

**First National Employment** Forum Conducted -Cooperations with EPU East Amman. Irbid EPU and IRC formalized

#### 2018 (April)

Over 150 people put in a job & over 500 benefitted from measures (e.g. core employability skills)

PPP with Toyota for employment promotion

#### 2018 (Dec)

Over 2,000 people put in a job & over 2,500 benefitted from employment promotion measures. Over 100 people have improved quality of employment. conducted and HR

Retention study instruments developed

#### 2020

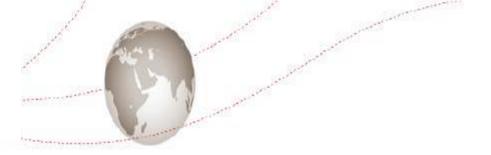
Over 6,500 people put in a job & over 4,200 employed or self-employed 3 months after **graduation** from employment measure. Over 550 people have improved quality of employment

#### 2022

Over 10,500 people put in a job & over 7,000 are employed or self-employed 3 months after graduation from employment measure. Over 800 people have improved quality of employment

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#### **Questions???**

### Thank you for listening!

#### For further information on the projects please contact:

Nicole Roy

Nicole.roy@giz.de

For C4W Plus

**Laura Schmid** 

Laura.schmid@giz.de

**For Employment Projects** 

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