

Jordan

August 2018

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ILO and **UNHCR** signed a Letter of Understanding, aiming to promote decent work for Syrian refugees and host communities.

755,959

Refugees in Jordan as of 15 Aug 2018

83%

Refugees living outside camps in urban areas

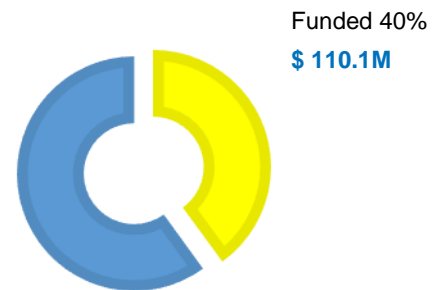
126,490

Refugees living in three camps in Jordan – Azraq, The Emirati Jordanian Camp and Zaatari

FUNDING (AS OF 07 AUGUST 2018)

USD 274.9 M

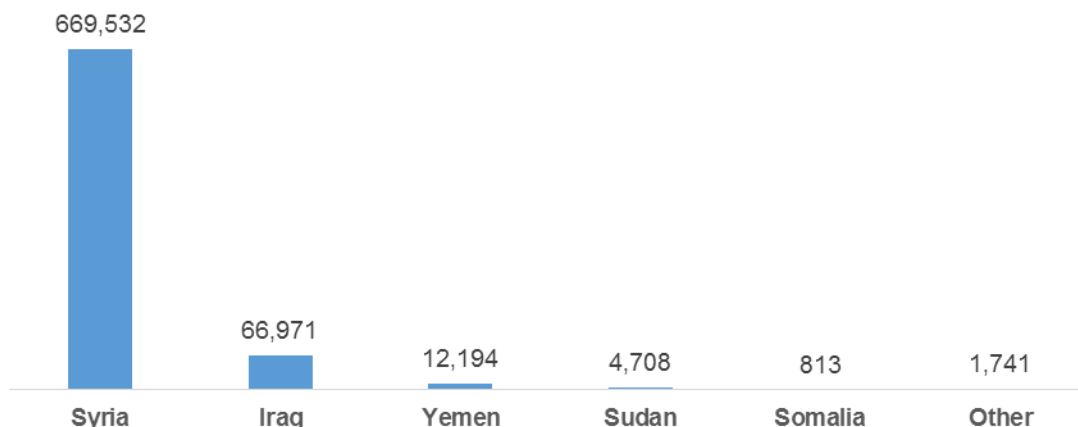
requested for the Jordan situation



Unfunded 60%
\$ 164.8M

POPULATION OF CONCERN

Countries of Origin



**PROTECTION**

- Monthly Cash Assistance was distributed to 29,323 families (137,319 persons) in July, of which 129,167 persons were Syrians, 6,340 persons were Iraqi and 1,812 persons were of other nationalities. Cash assistance is meeting the majority of beneficiaries' basic needs by helping them afford rent and pay monthly bills. It is also improving their lives by having a positive impact on beneficiaries' psychological well-being, food security, health and educational access, and financial stability.

In reviewing how families spend cash assistance through the [Post Distribution Monitoring Report \(PDM\)](#), positive results can be observed. Cash assistance improves refugee families' housing situations, and is shown to reduced beneficiaries' reliance on negative coping strategies and debt accumulation to finance their basic needs. These effects can be concluded through basic comparative analysis between recipients that have been on cash assistance for less than one year and those that have been on cash assistance for more than one year.

- In July 2018, UNHCR provided counselling to approximately 524 beneficiaries at UNHCR's registration centre in Amman. Also, UNHCR assessed 150 vulnerable cases of various nationalities (Syrian, Iraqi, Yemeni, Sudanese, and Somali etc.) concerning their eligibility for Urgent Cash Assistance (UCA). 103 cases for the UCA were approved: 28 Iraqis, 32 Syrians, 28 Sudanese, 2 Somali and 13 refugees of other nationalities.
- The Japan International Cooperation Agency (JICA), an implementing agency of Japan's official governmental assistance, selected 8 Syrian students for the JICA scholarship scheme. The students will attend different universities in Japan for a period of 12 months, in fields including Engineering and Computer Science. JICA provided initial orientations for them, and is processing necessary administrative procedures. The next JICA scholarship scheme will be announced in September 2018.
- UNHCR runs helpdesks across the country as part of community outreach, where refugees are able to approach UNHCR with any legal or protection issues they may have – they can also approach our registration centre in Amman. During July, over 451 refugees were assisted with issues ranging from lack of documentation, gender based violence, regularization of status, and resettlement. Additionally, 716 cases were also followed up by UNHCR Legal Unit's staff and legal counselling was provided through protection interviews, document verification and residency interviews.
- UNHCR Jordan has one of the largest refugee helplines in the world, answering nearly 150,000 calls per month. Since its inception in 2008, UNHCR staff on the helpline have responded to over 1.7 million calls. The system uses Interactive Voice Response (IVR) technology, where automated information is delivered on key topics, while 14 dedicated staff are available for emergency calls. During the month of July, focus group discussions (FGD) took place in multiple governorates. The exercise was to monitor beneficiaries' satisfaction of the UNHCR Helpline services. Overall, the Helpline received 12 % increase of 17,073 calls in July compared to June.

**HEALTH**

- 6,081 patients were received at Rukban clinic on the North East border of Jordan during the month of July. Acute health conditions accounted for 94% of the total consultations, and 61 secondary and tertiary referrals to Jordanian hospitals were made; 54% of the referrals were for obstetrics and gynaecology. Upper respiratory tract infections constituted the majority of acute health conditions during July (28%). The watery diarrhoea proportion has decreased compared to June. Skin infections and urinary tract infection proportions showed a steady state in the last four months. Hypertension constituted 44% of all chronic consultations and increased compared to June, and diabetes consultations has also increased. Trends in chronic health conditions varies due to clinic accessibility. Management of chronic diseases requires regular periodic visits to monitor diseases and evaluate therapeutic outcomes which necessitates enhanced accessibility of those morbid diseases to the health care facility.
- In July, 519 vulnerable beneficiaries have received the cash assistance for essential health services with a total amount \$200,000. 70% of the cash assistance was for the purpose of emergency lifesaving assistance, and the remaining of the 30% was for reproductive health care services.

**COMMUNITY EMPOWERMENT AND SELF RELIANCE**

- The International Labour Organization (ILO) and the UNHCR signed a Letter of Understanding (LOU) in Amman on 16 July, aiming at further promoting decent work opportunities for Syrian refugees and host communities in Jordan. The LOU is based on the global Memorandum of Understanding (MOU) signed by the two agencies in 2016, which focuses on long-term solutions for refugees and others displaced by conflict and persecution.
- 80 Syrian refugees attended awareness sessions on work permits and new jobs opportunities for refugees, which was organized by the Employment Centres and ILO in Dafyaneh, Zarqa, and Jordan Valley. 50 refugees who reached out to UNHCR to seek for an advice on livelihoods opportunities were referred to available job opportunities under UNHCR job matching activities.
- The number of refugees resident in Azraq camp registering for a work permit increased to 3,973 in July. A total of 825 work permits, out of the 3,973, were issued through the Azraq Centre for Employment Office itself - the majority are in agriculture (1,042), and construction (203).
- In Zaatari camp, there were 10,381 work permits registered at the Zaatari Office of Employment; over 100,000 check-in check-out instances were recorded overall at the gate indicating that work permits continue to be important to mobility. The system works well and refugees are informed by sms when work permits are ready.
- The Government once again extended the grace period for work permits to be issued to Syrian workers for free until 31 December 2018. This decision falls under the National Empowerment and Employment Programme NEEP - which aims to limiting the recruitment of non-nationals through a system of closed sectors, closed occupations, quotas, and permit fees – from which Syrian refugees are now confirmed to be excluded.

Donor and High Profile visits to UNHCR Jordan

On 7 July the Japanese State Minister of Foreign Affairs H.E. Mr. Masahisa Sato undertook a visit to Zaatari camp, accompanied by Mr. Hidenao Yanagi, Ambassador of Japan in Jordan and Mr. Masahiko KIYA, Deputy Director General of the Middle Eastern and African Affairs Bureau at the Japanese Ministry of Foreign Affairs. During the visit the State Minister was able to visit the medical clinic of UNHCR partner International Medical Corps and the community centre activities run by International Relief and Development.

On 12 July, Dutch national parliamentarian and former Deputy Prime Minister Lodewijk Asscher, and Dutch European Parliament member Kati Piri visited Zaatari and Azraq refugee camps, visiting both Zaatari Office of Employment and Azraq Centre for Employment, partially funded by the Dutch Government through the International Labour Organization (ILO).

On 21 July six members of the German Parliament visited Zaatari camp as part of a regional mission to understand the needs of Syrian refugees in the Middle East. Their visit included the chance to interact with DAFI scholarship students and meet with refugee artists.

On 1 and 2 August, the Right Honourable Caroline Nokes MP, Minister of State for Immigration for the United Kingdom, undertook a two day visit with UNHCR, meeting refugees of different nationalities in Nuzha community centre, interacting with families being resettled to the United Kingdom under the Vulnerable Persons Resettlement Scheme run by the UK Home Office, as well as visiting services in Khalda Registration Centre as well as Azraq camp.

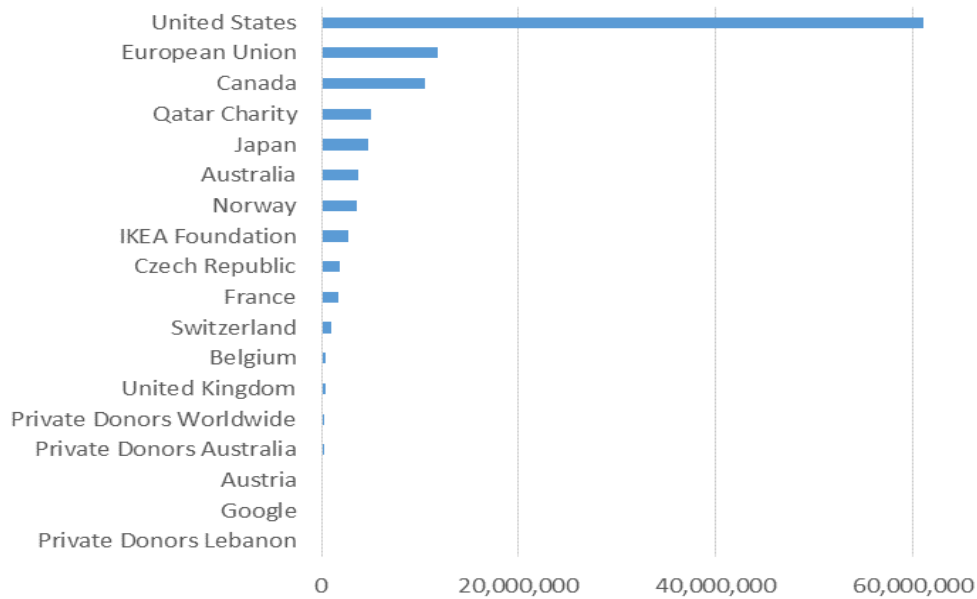
On 14 August the Minister of Energy and Mineral Resources, Hala Zawati, visited the solar power plant project in Zaatari camp. The project is funded by the German Development Bank (KfW) at a value of 15 million euros, and the project provides electricity for 80,000 Syrian refugees. The minister was briefed by workers in the solar power plant that the project doubled the hours of access to electricity from 7 to 14 hours per day. The minister praised and thanked the support provided by the German government to Jordan.

Financial Information

Total recorded contributions for the operation amount to **\$110.1 million** as of August 2018, covering **40%** of overall needs for refugees in Jordan. UNHCR is grateful for the critical support provided by donors who have contributed to this operation as well as those who have contributed to UNHCR programmes with unearmarked and broadly earmarked funds.

The 2017 Annual Report of the Jordan Response Plan for the Syria Crisis (JRP), is finalized and can be downloaded through [Syria Regional Refugee Response](#) portal and [JRPSC](#) website. The achievements presented in the report could have not been obtained without the critical financial support of the donor community, which has provided actual contracted funding to the JRP for about USD1.7 billion in 2017, corresponding to 65% of funding requirements.

Funding received (in USD) over \$100,000:



External / Donors Relations

BROADLY EARMARKED CONTRIBUTIONS

Germany 45.4 million | Private Donors Australia 7.5 million | Denmark 5.7 million | Sweden 4.4 million | Finland 4.3 million | Private Donors Germany 3.9 million | Norway 3.2 million | Private Donors Republic of Korea 2.9 million | Iceland | Liechtenstein | Malta | Romania | Russian Federation | Slovenia | United States of America | Private Donors

UNEARMARKED CONTRIBUTIONS

Sweden 98.2 million | Private Donors Spain 45.2 million | Norway 42.5 million | Netherlands 39.1 million | United Kingdom 31.7 million | Denmark 25.5 million | Private Donors Republic of Korea 22.2 million | Switzerland 15.2 million | France 14 million | Germany 13.7 million | Private Donors Italy 11.9 million | Italy 11.2 million | Private Donors Japan 11.1 million

Algeria | Argentina | Belgium | Bosnia and Herzegovina | Canada | China | Costa Rica | Estonia | Finland | Iceland | India | Indonesia | Ireland | Kuwait | Liechtenstein | Lithuania | Luxembourg | Monaco | Montenegro | New Zealand | Philippines | Portugal | Qatar | Republic of Korea | Russian Federation | Saudi Arabia | Serbia | Singapore | Slovakia | Sri Lanka | Thailand | Turkey | United Arab Emirates | Uruguay | Private Donors

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