

ESSN Task Force Gaziantep Minutes

Agenda	1. Welcome and Introduction		
	2. Updates on ESSN and its implementation in SET.		
	3. Updates on CCTE		
	4. TAC Closure and ESSN Access		
	5. AOB		
	- <i>WHH ESSN implementation highlights</i>		
Meeting date and time:	8 August 2019	Location	UNHCR Office - Gaziantep
	09:30 - 11:00	Meeting Co-Chairs	WFP: Faruk Acar TK: Onur Ozdemir

1. Updates on ESSN:

- Updates were provided by the Co-Chairs on ESSN flagging that a total of 1.691.469 beneficiaries have received support in August with an eligibility rate of 54.46% households and 62.18% individuals.
- Information given on ESSN Criteria Breakdown highlighting that four nationalities are covered which are Syrians (88%) under Temporary Protection and, Iraqis (7.8%), Afghans (3%) and Iranians (0.2%) under International Protection. Criteria, namely family with four or more children, has the highest percentage with 57.4%.
- Top three provinces with the highest number of ESSN beneficiaries are Gaziantep, Istanbul and Sanliurfa with a gender breakdown of 51% female and 49% male beneficiaries.
- The lowest percentage of DGMM registered Syrians who applied for ESSN is in Mardin with 44% while Gaziantep has the highest percentage of eligibility rate with 69%.
- In Gaziantep, 240.321 beneficiaries have received support in August, 83.457 applicants were found ineligible and 624 applicants are in the process.
- By July 2019 the total number of disabled beneficiaries reached 29,118 and 14,956 of those are registered in SET. This number is segregated into 7,474 are severely disabled and 3.888 average disability.
- New circular was released to the SASFs by the ministry by 21 June (ÇÖZGER). this circular identifies children whose families are ESSN beneficiaries with severe disability when reaching 50% rate (**This specific circular is under constant modifications, hence meeting chairs will provide updates to the task force participants as soon as they are available**).
- Messages are the main channel of communication with beneficiaries. By July a total of 13.000.000 SMS were sent/delivered to ESSN beneficiaries.
- Kizilaykart Website addresses all question communicated through and has a frequent Q&A easy access page.
- Call Centre provides its service in five languages: Turkish, Arabic, Persian, Pashto and English. Till August 2019 received call has reached over than 1.2 million. The gender breakdown of 168 calls averages to 54 males and 46 females. Highest categories is "information request" reaching 72%, particularly on application and evaluation process. Top three provinces are Istanbul with 15%, Gaziantep with 14% and Sanliurfa with 11%.
- Beneficiaries are cross-checked using the duplication matrix, the template has been shared earlier.
- Assigned mail address suyveritakip@kizilay.org.tr or ESSNdatacheck@kizilay.org.tr are active for any inquiries.
- Protection and outreach related cases can be sent to kizilaykartdiserisim@kizilaykart.org.tr.
- Calls to Halkbank through the call centre are free of charge.

Gaziantep Area Office Updates:

- Information given regarding number of DGMM registered Syrians residing in Southeast, eligibility rate and eligibility rate average per province.
- In Mersin, three Migrant Consultancy Centres has been established in Mersin. PDDM, Metropolitan Municipality and PDFLSS are responsible for one of each centres.

- SASF's have been facing challenges with regards to using SASF allowance. Discussions with ministry are ongoing to make them aware about the challenges on the field.
- TK-WFP Southeast offices have conducted surveys and visits as follows:

Visits:	Surveys:
<ul style="list-style-type: none"> ▫ 32 SASF/ TRC SC ▫ 1 Nüfus, 2 PDMM, 5 local authorities, ▫ 11 camps, 5 informal housing sites 	<ul style="list-style-type: none"> ▫ 35 PDM, 104 ACM ▫ 24 PMM, 9 FGD ▫ 180 SASF allowance ▫ 2 livelihood mapping

Comments / Questions on GAO updates:

- ASAM representative asked functions of Migrant Consultancy Centre.
The main objective of Migrant Consultancy Centre is to eliminate mediators between refugees and information sources; refugees will be able to access information on rights, obligations, available services and any other information needed. Same centre modality will be actualised in Adana, Erzincan, Kahramanmaras, Kilis, Gaziantep, and Hatay thereto.

2. Updates on CCTE:

Third Party Monitoring (TPM) for CCTE (Qualitative) – Focus Group Discussions (FGDs) and Key Informant Interviews (KIIs)

A total of 30 FGDs have been conducted and 206 people attended the FGDs with parents, and separately with adolescents. More information can be found in the presentation. Some of the highlights from the findings are:

- Syrian parents consider education as valuable for access to the labour market. However, increasing prices, age / level discrepancies in grade assignments, low level of information on the registration process create challenges.
- Attendance conditionality of the CCTE program is not clear among the participants and they are also unsure about the attendance situation of their children to school.
- Bullying is prevalent, especially on the way to school and demotivates children. For more social cohesion school managements suggest Syrians parents' participation in the parent-teacher meetings.
- Increased age of the child and the cost of education directs families to resort to child labour.
- Child protection program was found effective to assist parents in eliminating hampering factors to attend school regularly.

Cash Component:

- UNICEF CCTE Field Monitor provided an update that 391,092 beneficiaries were entitled for payment in July 2019. 200,187 Kızılaycards have been uploaded with payment. 1,545,832 Turkish beneficiaries received July 2019 payment in the National CCTE Program.
- As of July 2019, the number of children reached with at least one CCTE payment has become 517,877 and the number of Kızılaycards uploaded are 250,965.
- As of 29 July 2019, 89% of the CCTE applications have been approved and 64 % of the applications were made through the SASFs.
- As of 27 July 2019, 119,399 calls were received on the CCTE by 168 TRC Call Center operators. 55% of the callers were women and top call category was information request.
- Gaziantep is the second top province with most number of beneficiaries (13%) across the country. In Gaziantep, the total number of children reached as of July 2019 is 72,521. Out of these children, 90% are registered in Primary School and least number of beneficiaries attend to ALP classes. 51 % of the beneficiaries are girls. Top five districts with the highest number of beneficiary children are Sahinbey, Sehirkamil, Nizip, Islahiye and Nurdagi.
- 91% of the CCTE beneficiaries also benefit from ESSN in Gaziantep.

- As of 5 August 2019, number of CCTE applications accepted from ALP students is 485 in Gaziantep and 1,523 in Southeast.

Comments / Questions on TPM for CCTE (Qualitative):

- ECHO representative asked how refugee parents -who probably did not go to the school before- value schooling for their children who were never enrolled in Syria but registered in Turkey.
The FGD questions did not include specific questions on whether they have registered to school back in Syria or not.
- TK cross-border staff asked if there is any plan to make an increase in CCTE payment amounts since increase in prices (e.g. school-related expenses) was indicated as a challenge to school enrolment in the TPM results.
CCTE payment amounts for refugees are in line with the CCTE national programme of the MoFLSS.
- One of the participants asked whether teachers participated in the FGDs.
Key informant interviews were conducted with school managements of TPSs and TECs.

Comments / Questions regarding CP Component:

- ECHO asked for the percentage of children receiving CCTE but also carrying out income generating activities.
CCTE CP team will compile relevant data and share the information in the next cycle of ESSN TF meetings.

Child Protection Component

CCTE CP – March 2017 - May 2019:

- Children screened by outreach teams: 64.883
- Children identified and assessed with protection needs: 12.369
- Children referred to specialized services: 6120

May 2019 Gaziantep CP – Follow up

Risk disaggregation: <ul style="list-style-type: none"> ▫ High Risk: 19 ▫ Middle Risk: 61 ▫ Low Risk: 57 ▫ No Risk: 2 	Gender based disaggregation: <ul style="list-style-type: none"> ▫ Girls: 59 ▫ Boys: 80 	Age based disaggregation: <ul style="list-style-type: none"> ▫ 0-5 Age: 2 ▫ 6-9 Age: 12 ▫ 10-13 Age: 39 ▫ 14-17 Age: 84 ▫ 18+: 38: 1
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3. TAC Closure and ESSN Access:

- DGMM has shared a list of 60.490 individuals with TRC, who left 9 camps (Adıyaman, Akçakale, İslahiye, Karkamış, Midyat, Nizip, Elbeyli, Öncüpinar and Kahramanmaraş) in 2018 and opted out to urban areas. Accordingly, a study was conducted by TRC on the ESSN application status of those individuals, aiming to analyse the application status of individuals who opted to cities, as well as to determine the number of people who have possibility to apply for ESSN.
- As of July 2019, it was confirmed that 44.336 individuals out of 60.490 have already received the ESSN assistance. Besides, a total of 8.297 individuals were deemed ineligible. In other words, a total of 52.633 applied to ESSN and the rate of application is 87.01%.
- The eligibility rate of people who applied to the ESSN program is 84,24%.
- By comparing the residency preferences of the people who left the camps and applied for ESSN, It was seen that 55.14% of them have applied for ESSN within the same city and 44,86% moved to different cities from their camp location.
- It is observed that individuals who moved to cities mostly match the ESSN criteria of «At least 4 children in the household» with the percentage of 53,71%. The second common criteria is the dependency ratio which makes 22,49%. And the third “Parents with no other adult living in household”. We have also seen that 93.32% of the household who receive the ESSN have applied with the same family composition as they were within the camp.
- Turkish Red Crescent is conducting coordination, sensitization and advocacy activities in the closed and Decongested TACs. In this context, TRC’s activities are:

- To participate in coordination meetings with the institutions operating in the closure process.
- Organizing information sessions for reeves (muhtars) and opinion leaders, informing the individuals who want to move to cities through verbal and printed materials about ESSN, CCTE and TRC's community centre programs before the exit process
- Sending SMSs to individuals on the list prepared and shared by DGMM
- Informing the individuals who have not applied to Kizilaykart despite receiving an SMS by calling through TRC's call center
- Conducting advocacy activities for the individuals facing registration problems that are identified through outbound calls by registering them as outreach cases in TRC's systems.
- In 2019 TRC has sent an SMS to those who left the camps. It should be noted that the number of those who applied to ESSN has increased after the SMS sent to the families.

In the interviews with the reached households, information was given about the ESSN Program and an analysis was done on the reasons for not applying to the program.

4. Any Other Businesses:

WHH ESSN implementation highlights:

- The project, namely Urgent Support for Vulnerable Syrian Refugees in Southeast Turkey, is funded by the German Foreign Federal Office and contains 4 distinct components; Case management & Special Needs Fund – Nutrition (GZT) – Emergency shelter repair (GZT) – and Winterization (GZT)
- Regarding the CM & SNF, WHH is implementing directly in Gaziantep (MoU signed with Gaziantep Metropolitan Municipality + PDFLSS Permission) and Kilis, Cases are accepted from WHH Hotline and referrals from other protection actors. In addition, SNF referrals are accepted from all around Turkey.
- Any I/NGO in Turkey can refer SNF cases to WHH Gaziantep office according to our SNF referrals guidelines.

Coordination information focal points:

- Please remember to send any issues/challenges observed related to coordination and the ESSN TF with as much detail as possible (location, date, etc.) to the ESSN TF Coordination focal points:

- **WFP:** Faruk Acar email: faruk.acar@wfp.com
- **TK:** Onur Ozdemir email: onur.ozdemir@kizilay.org.tr

Next Meeting: The next meeting will be held in October (TBC). The venue, time and agenda will be shared accordingly.

Attachments:

1. ESSN Task Force Gaziantep Presentation
2. CCTE presentation
3. TAC Closure and ESSN Access presentation
4. WHH ESSN Implementation Highlights