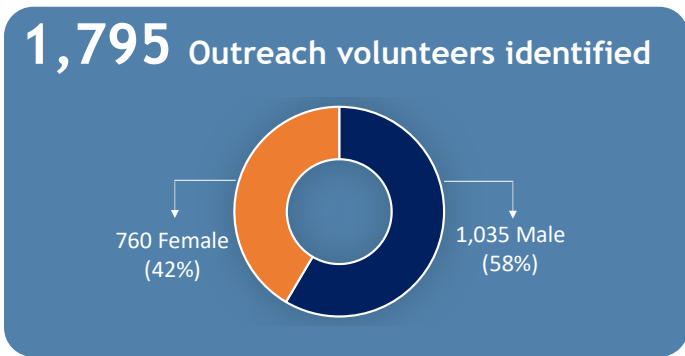




Participatory Assessment at Nowshera District, KPK



Participatory Assessment at Texila District, Punjab



Since 1 January 2019

- 1,170** Community visits and meetings conducted
- 955** Individual referrals to services
- 182** Community-led interventions

BACKGROUND 

The Community-Based Protection (CBP) and Urban Outreach Strategy (2017-2019) for refugees in Pakistan was endorsed in July 2017. The overall goal of the strategy is for refugees living in Pakistan to be empowered and their resilient capacity strengthened, enabling them to minimize their exposure to protection risks and improve their overall protection environment, with a special focus on the most vulnerable.

The four key priorities of the strategy covers:

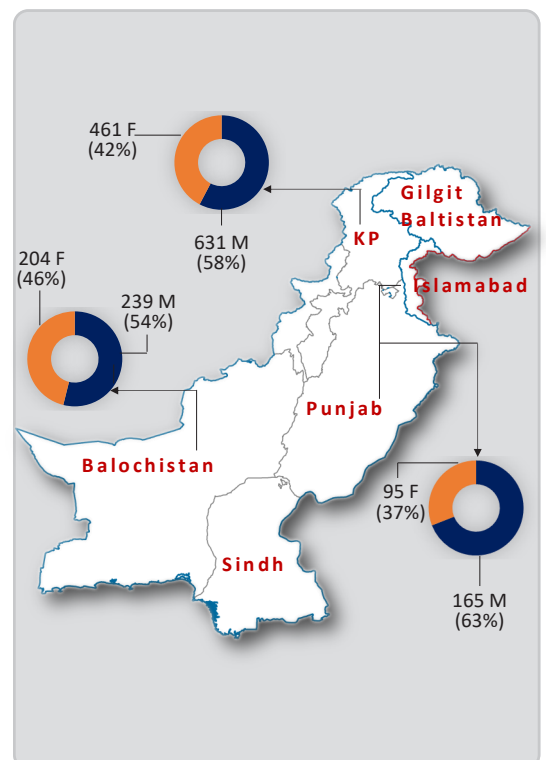
1. A Network of outreach volunteers (OVs) to facilitate effective and efficient outreach and communication with communities.
2. Training and capacity building of UNHCR, partners, and communities in the practice of community-based protection.
3. Community-level referral pathways to services and accountability mechanisms.
4. Support to positive behavior change to reduce incidence of harmful social practices.

HIGHLIGHTS 

- ⇒ 117 person with specific needs referred for various services through UNHCR, partner and outreach volunteers covering all CBP roll-out urban settlements and refugee villages.
- ⇒ 4 refresher workshops on Participatory Assessments were conducted covering SO Peshawar and Quetta, COI for ICT and Punjab as well as satellite office Karachi. Beside the internal UNHCR staff from Programme, Protection and partner staff from ICMC, SHARP, CDU, DANESH and WESS were involved in the field activities.
- ⇒ So far through UNHCR protection helpline 5163 calls have been responded throughout the country by highest number (1433) of calls about asylum seeker/registration and updates on individual cases during 2019.

OUTREACH VOLUNTEER ACTIVITIES 

- ⇒ At SOP, male youth member of Jhuggian urban cluster, Abbotabad has taken an initiative to establish a blood donor society in the area. He has enlisted the blood donors in the area who would be available in case of emergency needs.
- ⇒ OVs from Katwai RV took initiative and arranged a campaign for free Malaria screening tests with the help of CBP team Quetta 1 OV who is a lab-technician carried-out the free malaria screening tests. As a result of the activity 20 cases were identified as malaria positive and were further referred to proper treatment.



⇒ Outreach volunteers in collaboration with youth of Mohammad Khail refugee village organized a cricket competition. A total of 6 teams participated in the competition.

COMMUNICATION WITH COMMUNITIES



⇒ 106 community visits conducted during the month by CBP staff. The purpose of these community visits vary from sensitization refugees on health. Education, volrep, legal assistance, skill and livelihood programmes.

⇒ To recognition the volunteer work and efforts in community outreach, CBP Peshawar distributed visibility items for OVs in 8 CBP focused urban settlements. These items include scarves for female, caps for male, laptop bags and umbrellas. All the items are distinguished with standard OV logo.

LINKAGES WITH OTHER SECTORS

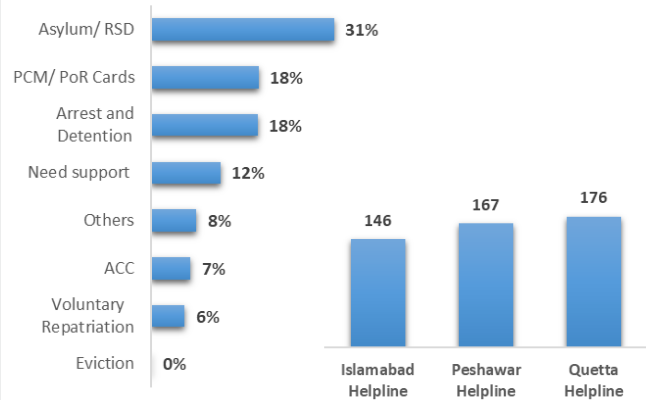


⇒ CBP team Islamabad participated in Rural Support Programme Pakistan (RSPs) Annual Strategy Retreat to find synergies on social mobilization, gender and community development. More focused meetings and discussed will be followed in coming month.

PROTECTION HELPLINE



⇒ During the reporting month, the majority of calls received in Punjab and Khyber Pakhtunkhwa were in regards to Proof of Registration (PoR) Card modification procedures. In Baluchistan, the majority inquiries and calls were regarding the procedures to seek asylum in Pakistan. So far in 2019, 3857 call have been attended through the protection helpline.



COMMUNICATION & OUTREACH MECHANISM



Outreach Volunteers



Radio and TV



E-mail Accounts (UNHCR & Partners)



Complaint & Feedback Boxes



Helplines (UNHCR & Partners)



Community and Shura Meetings



Mass Information Materials



Social Media (Facebook, Twitter)



In-Person Inquiries

⇒ In order to establish and strength linkages with other sectors CBP team Islamabad visited Federal Directorate of Education (FDE). Information on any notification for the admission of Afghan refugee holding PoR cards in Public schools was also discussed. It was shared by the FDE the PoR cardholders follow the same FDE education policy (section 4) as of foreign students who are granted admission upon approval from the Ministry of SAFRON and FDE on individual basis.

⇒ CBP team Peshawar as collaborated efforts with UNDP Rule of Law project organized a 1 day orientation workshop for lawyers registered with KP Bar Council. Similarly through Gender Studies Department of Peshawar University a 2 days' training workshop on Promotion of Gender Equality and SGBV Prevention, Mitigation and Response across RVs and Urban Settings was conducted. These collaboration are envisaged to improve coordination and foster synergies between UNHCR and other organization.

TRAINING AND CAPACITY BUILDING



⇒ 2 community training session conducted by CBP team in Peshawar on sexual and gender based violence theme where 52 female refugees participated. Similarly 2 training session for UNHCR and partner staff were also held by CBP team in Quetta. The overall of objective is to equip staff and refugee volunteers with knowledge for SGBV prevention and response mechanisms.

⇒ 3 Country wide workshops on Best Interest Procedures (BIP) were conducted by CBP Islamabad staff. The aim of the workshops was to enhance the capacity of protection staff including partners working with children.

UNHCR'S COMMUNITY-BASED PROTECTION

PARTNERS



Society for Human Rights and Prisoners' Aid



Water, Environment & Sanitation Society



Drugs and Narcotics Educational Services for



Rural Empowerment and Institutional



Commissionerate of Afghan Refugee Punjab