



Zambia

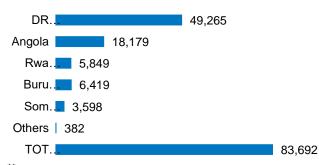
31 August 2019

Seven refugees have so far in 2019 (as of 31 August) been assisted to voluntarily repatriate, while 111 refugees and others of concern returned home spontaneously from the settlements and urban areas. As of 31 August, a cumulative figure of 349 refugees had been resettled to third countries from Zambia in 2019. The resettled refugees were from the settlements of Meheba and Mayukwayukwa, as well as the urban areas.

720 new arrivals were received in Zambia during the month of August. 553 were from the Democratic Republic of the Congo (DRC) with 109 from Burundi, 41 from Somalia and 17 other nationalities.

POPULATION OF CONCERN AS OF 31 AUGUST 2019 (83,692) – (27,338 HH)

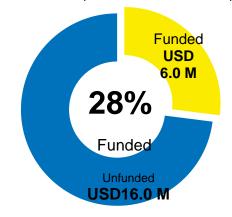
Host Countries



**Other Nationalities include Congo Brazzaville, Eritrea, Ethiopia, Kenya, Liberia, Namibia, Nigeria, State of Palestine, Sierra Leone, South Africa, South Sudan, Sudan, Syrian Arab Republic, Turkey, Uganda, Ukraine,

FUNDING (AS OF 31 AUGUST 2019) USD 22,094,310

UNHCR's 2019 requirements for the Zambia operation



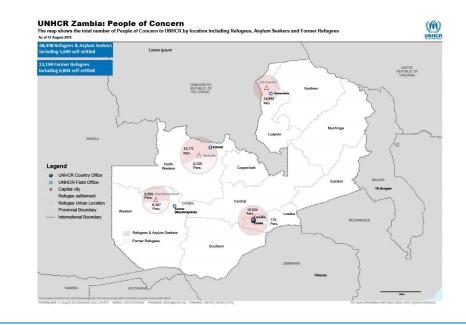
UNHCR PRESENCE

Staff: 52 National 25 International

33 Affiliate

Offices:

- 1 Representation Office in Lusaka
- 2 Field Offices in Solwezi and Kawambwa





Working with Partners

- UNHCR, the UN Refugee Agency, works closely with the Office of the Commissioner for Refugees (COR) in the Ministry of Home Affairs and key government line ministries.
- It also works in partnership with the United Nations Country Team (UNCT) and NGOs, such as the | Action Africa Help | Plan International | People in Need | Caritas
- Czech Republic | CARE International | Norwegian Church Aid and World Vision Zambia.
- Most of the NGOs and UN agencies are providing support to Congolese refugees, the majority of whom live in Mantapala Settlement, in northern Zambia.
- Together with the Government, UNHCR also provides basic social support to persons of concern in the older refugee settlements of Meheba and Mayukwayukwa, in Western and North Western provinces, respectively.

Main Activities

Protection

- New arrivals have continued to be received in Zambia, although in small numbers compared to the last two years. Refugee arrivals from the DRC have drastically reduced after the December 2017 general elections, which resulted in calm and peace in some parts of the country, especially Pweto the many origin of most Congolese refugees in the past received in Luapula Province. The few still coming are from Moba and Kalemie, running away from the pygmies called Mbote people who are, reportedly, attacking Bantu speaking villagers. Other asylum-seekers are from the Kivus due to ethnic violence, especially the Mai-Mai. A trickle of Burundians has also continued to come to Zambia due to instability allegedly instigated by the Burundian ruling party youth wing. The entry points are mainly Luapula, Northern, North Western and those who come direct to Zambia's capital, Lusaka.
- UNHCR-Zambia continued to intensify its response towards prevention of Sexual and Gender Based Violence (SGBV) and Prevention of Sexual Exploitation and Abuse (PSEA) in Meheba, Mayukwayukwa and Mantapala. Several awareness billboards and posters are mounted in strategic locations in the settlements. The SGBV centres are fully operational and have been providing psychosocial services to SGBV and PSEA survivors. In August, community outreach workers (women and men) in the three settlements, were trained by UNHCR and CARE International, in ways to classify SGBV cases, implementation of survivor communication strategy, follow up evaluation and step closure. The Protection Help Desks also continued to provide psychosocial and counselling support.
- Protection unit in collaboration with CARE International facilitated the formation of a women's network group at Kanyama outreach centre. 20 women who include two Zambians formed a group and volunteered to be champions of SGBV in their community after receiving a training in "SGBV Response". The women will work with UNHCR and partners in identifying and reporting cases of SGBV in Lusaka's Kanyama Compound and surrounding areas.

Education

- In Mantapala Settlement, the Ministry of Health distributed 1,468 treated mosquito nets to pupils in grades one to four in the two Schools (604 for Mantapala-A and 864 for Mantapala-B), while the Ministry of General Education distributed 1, 004 literacy books to pupils in grade four. The literacy book ratio to a pupil is now 1:2. The Ministry also distributed 40 Teacher's Guide books (20 Bemba books and 20 English books) with a teacher book ratio of about 1:2. The Ministry of Agriculture, in conjunction with the Livelihood sector, allocated a one hectare piece of land to each school for farming activities and provided them with a 10 kilograms bag of maize seed.
- Through the DAFI Scholarship, 50 beneficiaries (23 males and 27 females) were provided with financial support to enter tertiary education. Among them, eight received support for internship, and 42 were enrolled in universities.



Health

- Clinics in the three settlements and Lusaka continued to provide health services to refugees and neighbouring host communities.
- In Mantapala Settlement, the nutrition assessment was conducted by UNICEF in August. The report will soon be shared to all partners to inform possible nutrition intervention for persons with special needs (PSNs) in the settlement.

Food Security and Nutrition

- WFP distributed food to Congolese refugees in Mantapala Settlement in August. New arrivals awaiting adjudication were provided dry rations. In Meheba and Mayukwayukwa, new arrivals received cash through Cash Based Intervention (CBI),
- In Mantapala Settlement, SIM card registration and training for Cash-Based-Intervention (CBI) for 1,500 refugee households has continued. So far, 300 households have already been verified. The Cash-Based Transfer (CBT) by WFP which was to commence on 1 September will start in November 2019 because of additional contractual formalities to be completed by the prospective Mobile Service Provider.

Water and Sanitation

Norwegian Church Aid (NCA), an implementing partner in Mantapala Settlement, is constructing 500 household latrines and 16 waste collection bays in the settlement.

Shelter and NFIs

So far, over 100 refugee housing units (RHUs) have cumulatively been erected in Mantapala and Meheba Refugee Settlements.

Camp Coordination and Camp Management

The refugee response is led and coordinated by the Government of the Republic of Zambia in order to achieve the Sustainable Development Goals (SDGs), Seventh National Development Plan (SNDP) and the Comprehensive Refugee Response Framework (CRRF). Under the Refugee Act (Government Of Zambia Act No. 1 Of 2017), the COR, within the Ministry of Home Affairs, is mandated to deal with refugee matters. Thus, Zambia has since 2018 adopted the mainstreaming approach, which requires that all line Ministries including Agriculture, Health, Education and Community services, which previously were engaged under separate Project Partnership Agreements (PPAs) contribute to key sectors under COR. Coordination of the different sectors and partners is managed through bi-monthly and monthly interagency meetings at field and country level, respectively. This is further strengthened through sectoral and bilateral stakeholder interactions. UNHCR is the primary interlocutor and lead agency for all refugee matters. To respond to the Congolese refugee emergency in a holistic and coordinated manner, the Government of the Republic of Zambia has constituted an Inter-Ministerial Committee (IMC) composed of key line ministries. The Committee remains active, post emergency phase in Zambia.

Access to Energy

Refugees in the three settlements continue to rely on firewood, candles, solar panels and battery powered energy for lighting and related domestic use.

Community Empowerment and Self-Reliance

- UNHCR, through Caritas Czech Republic (CCR) and jointly with District departments in Mantapala Settlement, launched an agri-business support project. In collaboration with the veterinary department, 98 individuals (25 being from host community) attended training in poultry management and another 51 attended training in goat rearing/ production. The two categories of beneficiaries will receive agribusiness support package.
- To promote legal registration of businesses being operated by refugee traders, 20 small scale traders in the Mantapala Settlement market's Block Eight, were facilitated to successfully register their businesses with the Patents and Companies Registration Agency (PACRA). With legal registration, the traders now have increased business



opportunities including placing bids for tenders as well as entering into business partnerships.

Durable Solutions

- Seven refugees have so far in 2019, as of 31 August, been assisted to voluntarily repatriate, while 111 refugees and others of concern returned home spontaneously from the settlements and urban areas. The seven assisted to repatriate were all Burundians. The spontaneous returnees were Congolese (51), Angolans (32), Burundians (13), Namibians (one), Rwandans (four), Somalis (nine) and Zimbabweans (one). In 2018, six Zimbabweans were assisted to return home.
- As of 31 August, a cumulative figure of 363 refugees had been resettled to third countries from Zambia, with 14 persons having departed in the month of August 2019. The resettled refugees were from the settlements of Meheba (218) and Mayukwayukwa (73), as well as urban areas (72). The destinations were USA 153, Finland 128, Sweden 70, Canada eight, Norway four individuals.

Logistics

During the reporting period, 56 Refugee Housing Units (RHUs) were dispatched to Mayukwayukwa Settlement for shelter improvement. UNHCR has deployed 250 RHU to UNHCR in Field Office in Kawambwa, 269 units to Field Office Solwezi and 56 RHUs to Mayukwayukwa Refugee Settlement.

External / Donors Relations

UNHCR is grateful for the critical support provided by donors who have contributed to this operation in 2019 with special thanks to the donors for the UNHCR operations in Zambia: **the United States of America** (2.530 M), **European Union** (1.138 M), **Japan** (0.5 M), **Austria** (113,766), **the United Nations Trust Fund for Human Security** (80,378), and to all donors giving unearmarked and softly earmarked funds, including Algeria, Argentina, Australia, Austria, Azerbaijan, Belgium, Canada, Costa Rica, Denmark, Estonia, Germany, Iceland, Indonesia, Ireland, Kuwait, Malta, Monaco, Montenegro, Netherlands, New Zealand, Norway, Peru, Philippines, Qatar, Republic of Korea, Russian Federation, Saudi Arabia, Serbia, Singapore, Slovakia, Sri Lanka, Sweden, Switzerland, Thailand, United Arab Emirates, United Kingdom, Uruguay, along with private donors from Australia, Republic of Korea, and Spain.

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