



STRATEGIC GOALS:

Strengthen community-based protection work & apply approaches across different sectors

- > Provide training for partners and other functional units
- > Support with community consultation training
- > Protection interventions, such as developing child protection concepts or community-based rehabilitation

Support community empowerment & enhance meaningful engagement

- > Hosting social, cultural, educational and recreational activities at Community Support Centres for refugee and host community members
- > Participatory assessments implemented by the centres and involving communities
- > Informing UNHCR's protection programming and projects involving national partners (JOHUD & CARE)

Increase & strengthen UNHCR's protection response via outreach

- > Mobile Help Desks, counselling activities, focus group discussions, support mobile registration service

Solidify an inclusive approach to refugee protection

- > Design protection responses that are accessible for all, target all sectors and record data
- > Advocacy for making services inclusive to all persons of concern, by highlighting best practices and development/referral pathways

All Interventions are consistent with relevant UNHCR policies, such as Communicating with Communities (CwC), Accountability to Affected Populations (AAP) and Age, Gender, Diversity (AGD) Policy.

ACHIEVEMENTS

- \$ 1,248** Syrian and **649** non-Syrian extremely vulnerable asylum seekers and refugees were assisted with an urgent cash assistance (average of **US\$ 310** per case).
- 748** Mobile Help Desks were carried out, reaching **92,582** asylum seekers and refugees in different locations across the Kingdom.
- 130,152** Refugees and host community members have participated in social, cultural, educational and recreational activities organized by **34** Community Support Committees and Centres all across Jordan, run by **717** dedicated volunteers from refugee and host community.
- Bridges of Communication: 18** Syrian, Iraqi, Yemeni, Sudanese and Somali community volunteers reaching out to **11,154** refugees and asylum seekers through **85** WhatsApp groups.



CSC ATTENDANCE BY YEAR



ATTENDANTS WITH SPECIAL NEEDS

January - December 2019

TOTAL: 20,052



10,264
Psychosocial Support



4,190
Elderly



5,598
Persons with Disabilities