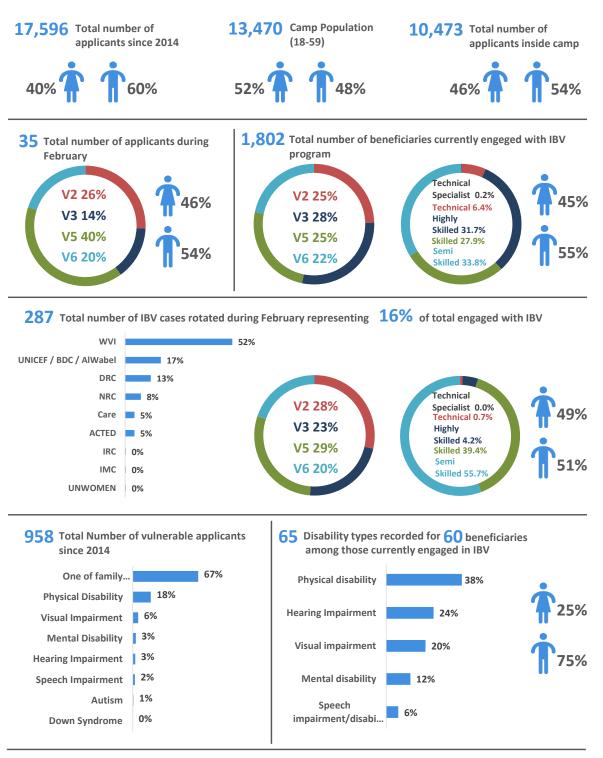
Incentive Based Volunteering in Azraq Camp

Basic Needs and Livelihoods Working Group

The incentive-based volunteer scheme (IBV) aimed at providing refugees living in Azraq Refugee Camp with basic means to enhance their resilience and selfreliance due to the lack of livelihood means in the camp. The Incentive- Based Volunteering Scheme (IBV) has been a key aspect of refugee participation in the delivery of humanitarian assistance and other services in the camp. The factsheet contain information shared by the different humainatrain actors engaged in the IBV scheme.



Feedbacks received from the community

• Community members requested UNHCR to rotate the fixed IBVs, especially at Makani centers and school as well as IMC health mobilizers.

• Community members were dissatisfied about the new IBV system.

• Community members requested for exceptional session from UNHCR to clarify the new IBV SOPs, and criteria.

• Community members complained that a lot of people holding the same PoR are working at the same time.

