

WASH Sector Minutes of Meeting

Meeting Location	Zoom on-line call	Meeting Date	23 March 2020
Chair and Co-chair	Benjamin Smith & Alaa Al-Qaisi	Meeting Time	12:00 - 13:00
Minutes taker	Samira Smairat, Inter-Agency Coordination Associate		
Attendance	UNICEF, Mercy Corps, ACTED, UNHCR, ACF, Auranitis, OXFAM, FAO, IRC, CEWAS Middle East, RHAS, UN Habitat		
Purpose of Meeting	WASH Sector March Monthly Meeting		
Next Meeting	(date TBC)		

Agenda Items

Item	Action points	Focal Point / Organization
1	UNHCR update on JRP and COVID 19 Funding Response Plan	UNHCR
2	WASH Sector response to COVID 19 - Update from Camp Coordination meeting of 22 March 020	UNICEF
3	National response to COVID 19 (Partners update)	Partners
4	Update on ActivityInfo Training	UNHCR
5	AOB and follow up items for next meeting	Sector Coordinators
6	Close	

Action Points

1. UNHCR update on JRP and COVID 19 Funding Response Plan

Update on JRP

- All PSS were submitted to MoPIC including WASH, final review was approved and shared by MOPIC with the Cabinet in the second week of March. No feedback yet, possibly due to COVID-19 situation.

Update on Covid-19

- UNHCR is compiling COVID-19 Contingency and Response Plan to be the base of a coordination mechanism around COVID-19. The draft Contingency and Response Plan was shared with all sectors for inputs. UNICEF confirmed having received inputs from Action Against Hunger, ACTED, and Oxfam for the WASH component and all inputs will be reviewed by UNICEF and then shared with UNHCR.
- A first consolidated draft, to which all sectors contributed will be completed on Wednesday. Once completed it will be re-shared with all sectors so as to agree on the most essential basic services as well as to determine the financial requirements. The Plan is aligned to the National COVID-19 Response Plan by the Government and is seen complementary to the OCHA Global Humanitarian Response Plan.
- UNHCR contacted MOPIC to check flexibility on already approved projects to be reshaped for COVID-19 response, and MOPIC agreed to an overall flexibility but they still want to check this per project. UNHCR will be leading this communication with MOPIC and each partners who has this kind of plan can send an email to UNHCR's focal point, Susanne Butscher butscher@unhcr.org, to facilitate this.

Action points:

- Partners who did not share inputs on the COVID-19 Contingency and Response Plan to share their inputs as soon as possible.
- UNICEF to share WASH sector inputs on the COVID-19 Contingency and Response Plan.

2. WASH Sector Response to COVID-19

- In Zaatari and Azraq Camps, water supply is ongoing as normal, more than 42l/p/d, water trucking taking place from external and internal sources. Water from Zaatari pipeline also being supplied, soap bars were distributed in the camp (UNICEF procured enough quantities of soaps for COVID-19 response). Hygiene promotion messages dissemination through WhatsApp group was started for COVID-19 related messages. Solid waste management is going normally.
- Latrines cleaning materials in Azraq camp will be done by Action Against Hunger once the movement get authorized by the government for the supplier to move the kits to the camp.

WASH Sector Response Plan (Communities)

- **UNICEF** is working closely with MOH regarding messaging viz hygiene promotion and secondary impacts of COVID-19.
 - Working closely with RHAS.
- Website by MOH focusing on COVID-19 live.
- Focus on ITs outside camps.
 - Procurement of soap, hygiene kits and other items taken place.
 - ICCS has access to these communities, 100 ITs will be targeted with distribution for these communities.
- MOWI has informed UNICEF that there is a shortage of water due to rain and increased demand due to COVID response.
 - UNICEF is supporting by mobilizing private water trucks for discretionary use by MOWI to address these shortages.

ACF

- Hygiene promotion mainly in the North through phone calls to selected beneficiaries.
- Around 12k phone calls in upcoming weeks (hygiene promotion and stress management messages).
- Is there a need to harmonise supply distribution and agree on standard items kits.
 - WASH Sector WG Chair: can make available current kits that UNICEF has been distributing, and other agencies can revise this as required for their own procurement purposes.

ACTED

- Started WASH training in ITs, completed through voice messages and pictures through WhatsApp groups.
 - 1k additional beneficiaries have received this information.
 - Main messaging regarding hand washing and COVID-19 response.
- Many requests regarding hygiene kits, issue is the procurement and delivery (via permits).
- Trying to conduct similar activities in East Amman.

- To share list of ITSs with the Sector lead to coordinate activities with UNICEF.

OXFAM

- All work in host communities has stopped due to lack of access.

RHAS

- RHAS and partners are launching online sessions addressing COVID-19 response regarding how to deal with the crisis.
- Social media campaign is ongoing regarding spreading awareness in the communities.
 - Request help with disseminating (sharing) campaign on any social media platforms.

Mercy Corps

- No WASH activities ongoing.

ICMC

- Suspended all activities in terms of WASH.
- Provide assessment over phone (like PSS).
 - Plan to include key messaging on hygiene promotion.

UN Habitat

- Started to mobilize resources, would like feedback on existing WASH needs.
 - Benjamin Smith: main needs hygiene awareness and promotion, need to start thinking what other activities need to take place once COVID-19 starts spreading more broadly, what other means exist to assist these communities outside of WASH directly.

UNHCR

- Access to camps is difficult, some colleagues present in camps.
- Zaatari: also still waiting for permits for access.
 - CM assisted OXFAM with solid waste management.
 - Waiting for plans for soap distribution.

General feedback

- Some communities are starting to run out of data, which may cause an issue with information dissemination.
 - Mainly from the ITSs.
- UNICEF will centralize all information available on one platform.
- UNICEF will create 4W response plan to coordinate activities.

Action points

4. National Response to COVID-19 (Partners update)

General

- Limited access to camps because of the curfew, presence in all camps except for Zaatari.
- Supplies of chlorine and diesel enough for 2-3 months to address short to medium term supply deficit.
- Soap and cleaning kit distribution planned in camps, ongoing on camp level.
 - 600k bars of soap purchased, with another 400k being ordered to make this available for camps and vulnerable communities.
- List of critical staff has been submitted to MOFA, but no confirmation received yet.
- Needs and capacity of WASH outside the camps.
- **UNICEF** is working closely with MOH on hygiene proportion key messages and all materials will be shared with partners to make sure we are all using them.
- UNICEF is also focusing on ITSs and already purchased soap, sanitizers, and cleaning kits to be distributed for people living in ITSs. The access is challenging now but one of UNICEF partners (ICCS) managed to get a permission and can access around 100 ITSs around the Kingdom where they will do distribution of the basic hygiene items this week.
- MOWI shared that there were some water supply issues reported recently due to the weather conditions and increased water demand due to COVID-19 problem. UNICEF is supporting this by mobilizing private water trucks and put them at the disposal of the ministry.
- **Action Against Hunger** is doing hygiene promotion phone calls for COVID-19 response with around 12,000 families in Azraq, Irbid, and Madaba. Stress management techniques are also included in these phone calls.
- **ACTED** started working in ITSs through WASH committees training, but due the governmental restriction these trainings were continued through voice messages, videos, and pictures through WhatsApp groups and asked the committees members to share with other community members. This should reach to around 1,000 beneficiaries. Main messages were about handwashing, personal hygiene for COVID19 response. The targeted communities requested basic hygiene items, and accordingly ACTED bought these items put could not reach the community anymore after the governmental restrictions.
- **Oxfam** stopped all activities in hose community due to the lockdown. Two trucks are available for solid waste management, so waste can leave camps and go to solid waste landfill.
- **RHAS** - social media campaign is implemented.
- **Mercy Corps** have nothing to add as they have no active WASH programs for now.
- **ICMC** is doing hygiene promotion phone calls covering COVID-19 response.
- **Action Against Hunger** suggested to agree on a standard kit for COVID-19 response. UNICEF confirmed that there is already a specific COVID-19 kit designed by UNICEF and can be shared with all partners for their consideration. Challenges with getting

	<p>cleaning kits to Azraq camps, contractors are unable to move to warehouses to assemble cleaning kits, waiting for permits as well.</p> <ul style="list-style-type: none"> • ACTED is facing the same issues as ACF regarding access to materials. <p><u>Open Issues/ comments</u></p> <p>OXFAM</p> <ul style="list-style-type: none"> • Input from government on specific needs for support? <ul style="list-style-type: none"> ○ Benjamin Smith: no specific requests for WASH apart from water trucking; MOH requested through health to procure PPE, ventilators (health supplies); education support for online support for the public education sector. <p>ACTED</p> <ul style="list-style-type: none"> • Request for leaflets on COVID (hard copies): <ul style="list-style-type: none"> ○ Recommendation from government to avoid hardcopies as it might impact spread of COVID-19.
Action points	<ul style="list-style-type: none"> ▪ ACTED to share the list of ITSs they are targeting with UNICEF for better coordination. ▪ UNICEF to share the content of the current COVI-19 kit. ▪ COVID-19 response 4Ws will be shared by UNICEF with all the partner to map the planned activities and improve our coordination as sector. ▪ UNICEF to share the link of all awareness materials with partners. ▪ Work on standardized Hygiene Response kit – UNICEF to distribute their existing kits, for discussion on contents. ▪ To add hijazingb@state.gov to the mailing list.

5. ActivityInfo Training UNHCR

	<p>A message was circulated two weeks ago about the ActivityInfo training, but due to the COVID-19 circumstances a new message will be shared soon to update partners about the new date of the virtual training. Many participants have registered in more than one session and those are requested to register only in one session. Virtual trainings taking place due to situation, another invite will be shared with date and time for VT. Table with indicators to be circulated, pending inputs from sector.</p>
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AOB	<ul style="list-style-type: none"> • Oxfam asked if the sector received any clear request from the government for COVID-19, and UNICEF said that the government request a support mainly from the health sector and only the water trucking issue mentioned earlier in this meeting. • ACTED is facing a challenge in printing IEC materials for their response, and Action Against Hunger added that the it would be recommended to avoid hardcopies IEC materials distribution now as it might be a rout of COVID19 transmission. • Next WASH sector meeting will be in 2 weeks unless major update for COVID-19 needed an ad-hoc meeting.
Recommendations	
Action Points	