

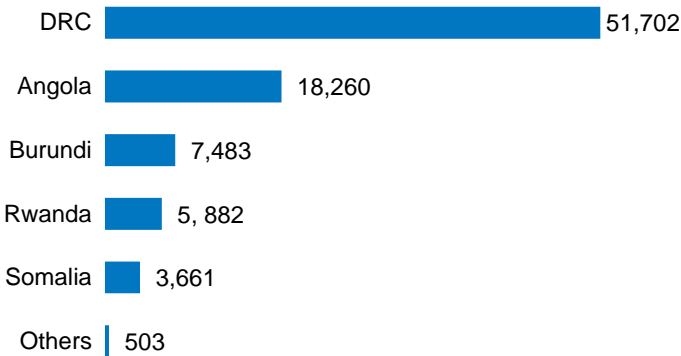
Zambia

29 February 2020

Zambia received **642** new arrivals during the month of February. **412** came from the Democratic Republic of the Congo (DRC), **194** from Burundi, and **36** from other states. **308** refugees and host farmers in Mantapala Settlement were supported with livestock and crop inputs, thus facilitating their engagement in this year's rain-fed farming season and diversification into small livestock rearing. Resettlement Registration Forms (RRFs) of **62** cases (comprising **239** individuals) were completed for review and possible submission to the Finnish quota.

TOTAL POPULATION OF CONCERN AS OF 29 FEBRUARY 2020: 87,491 INDIVIDUALS; 28,866 HOUSEHOLDS

Countries of Origin

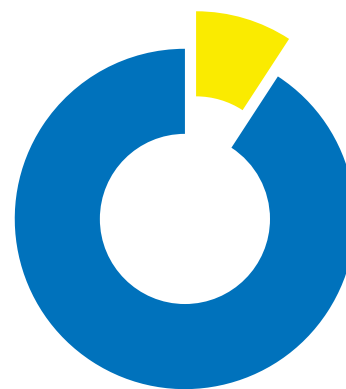


**Other Nationalities include : Congo Brazzaville, Eritrea, Ethiopia, Kenya, Liberia, Namibia, Nigeria, State of Palestine, Sierra Leone, South Africa, South Sudan, Sudan, Syrian Arab Republic, Turkey, Uganda, Ukraine, Zimbabwe.

FUNDING (AS OF 29 FEBRUARY 2020)

USD 19,800,016

UNHCR's 2020 requirements for the Zambia operation:



UNHCR PRESENCE

Staff:

- 51 National
- 17 International
- 24 Affiliate

Offices:

- 1 Representation Office in Lusaka
- 2 Field Offices in Solwezi and Kawambwa
- 1 Field Unit in Kaoma

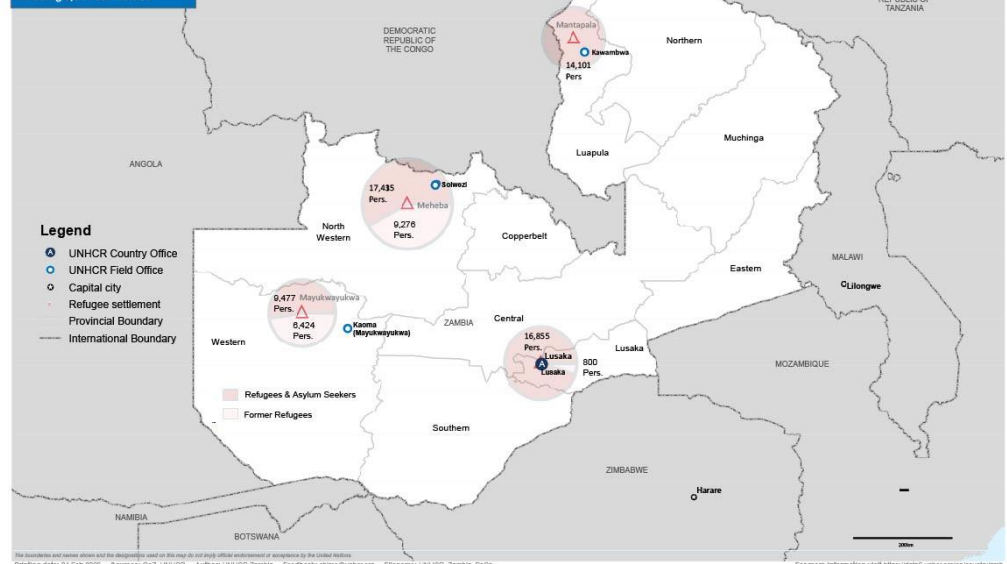
UNHCR Zambia: People of Concern

The map shows the total number of People of Concern to UNHCR by location including Refugees, Asylum Seekers and Former Refugees

As of 31 January 2020

63,468 Refugees & Asylum Seekers
including 5,600 self-settled

23,304 Former Refugees
including 6,804 self-settled



Working with Partners

- UNHCR, the UN Refugee Agency, works closely with the Office of the Commissioner for Refugees (COR) in the Ministry of Home Affairs and key government line ministries.
- It also works in partnership with the United Nations Country Team (UNCT) and I-NGOs, such as Action Africa Help, Plan International, Caritas Czech Republic, CARE International and World Vision Zambia.
- Most of the NGOs and UN agencies provide support to Congolese refugees, the majority of whom live in Mantapala Settlement, in northern Zambia.
- Together with the government, UNHCR also provides basic social support to persons of concern in Lusaka as well as the older refugee settlements of Meheba and Mayukwayukwa, in Western and North Western provinces, respectively.

Main Activities

Protection

- Zambia received a total of 642 new arrivals in February 2020. Some 412 came from the Democratic Republic of the Congo (DRC), 194 from Burundi and 36 of other nationalities. Continuation of reception of new arrivals (mainly from the DRC and Burundi) could be attributed to latent registration. In January 2020, Zambia registered 716 new arrivals.
- At the beginning of the month of February, the security situation in both Meheba and Mayukwayukwa was precarious owing to incidents of gassing that affected the whole of Zambia, including the two settlements. Persons of concern were affected by the gassing which led to riots and mobs attacking alleged suspects. With support from security forces, the security situation was normalized during this period. Local security systems were reviewed and enhanced by security expertise on mission from UNDSS in Lusaka and the Regional Office in Pretoria.
- The International Organization for Migration (IOM), working with UNHCR, conducted a Multidisciplinary Management of Sexual and Gender Based Violence workshop in Solwezi and Kaoma from 3-7 February 2019. The learning points included community and police/legal response to SGBV, medical and psychosocial care and support for survivors of SGBV, and data collection tools and design of one-stop center case flow chart sessions.
- During the month of February, a multi-functional team composed of UNHCR Protection staff in coordination with the Office of the Commissioner for Refugees (COR), and partners (CARE International and Caritas Czech Republic), commenced a Rapid Protection Risk Assessment which targets persons of concern in Lusaka. The purpose of the assessment was to better evaluate the drivers and existing protection risks in order to derive joint actions to improve the protection environment for refugees in Lusaka. Focus group discussions were held to collect data at Makeni transit centre and Kanyama outreach centre. A total of 40 (20F:20M) refugees and asylum seekers were included. The exercise will continue in the month of March with key informant interviews before results of the assessment can be documented and an SGBV strategy developed.
- On 3 February 2020, two physiotherapists from St. Paul Mission hospital in Nchelenge District commenced three months free physiotherapy treatment to support 186 persons with various disabilities in Mantapala Settlement.
- The ISBINDI programme, through its community child and youth care workers, counselled a total of 68 (29 boys and 39 girls) school age children to enrol into school in Mantapala Settlement. A total of 127 children who required exercise books were referred to UNICEF for assistance.
- In Meheba Refugee Settlement, during the reporting period, UNHCR convened a Multi-Functional Team for the purpose of approving guardians for unaccompanied children to collect Cash-Based-Interventions on behalf of the children. In total, five children from five households had guardianship approved through the MFT. The appointed guardians will be collecting CBI for the children until the unaccompanied children are eligible to collect cash on their own at the age of 16 years old. In Mayukwayukwa Refugee Settlement, guardians were appointed by Ministry of Community Development and Social Services (MCDSS) for elderly Angolans who are unable to handle their CBI transactions.

Education

- The land at both Mantapala-A and Mantapala-B schools was cleared for construction of two school blocks, consisting of 1 by 3 classrooms, and for construction of five teacher houses at Mantapala-B school.
- UNICEF commenced fixing of new wooden doors and new classroom chalk boards at Mantapala-B school to replace the old ones.
- In both Meheba and Mayukwayukwa Refugee Settlements, a total of 63 pupils (27 from Mayukwayukwa and 36 from Meheba) in grade 12 and sitting for their final examinations in 2020, had their examination fees paid for by the UNHCR Field Office.
- The Ministry of Education updated the refugee children education support list and submitted to UNHCR.

- Through UNHCR's active advocacy and support, one male person of concern was admitted to the government-run Solwezi Technical School under the new STEM (Science, Technology, Engineering and Mathematics) programme.
- At Mayukwayukwa Refugee Settlement, partners from COR, UNHCR, Ministry of Community Development and Social Services (MCDSS), Caritas and Ministry of General Education held an MFT meeting that was worked on the selection of pupils for 2020 Education support. The list totalled 217 children (108 female and 109 male).
- Under the facilitation of the Ministry of Education, literacy and numeracy classes were introduced at Mayukwayukwa Primary School.

Health

- During the period under review, the Ministry of Health immunized over 3,000 children against various diseases during the week-long Mop-up Polio Vaccination Campaign in the Mantapala settlement.
- A total of 3,250 refugees and host community members, including 1,113 children under-five, attended the Outpatient Department in Mantapala Settlement and were treated for various ailments while 39 cases were referred to the St Paul's Hospital in Nchelenge Town for specialized services.
- A total of 50 deliveries occurred, of which 47 (94%) were conducted by skilled health personnel. A total of 247 women visited the antenatal clinic to receive prenatal blood tonics, vitamins, malaria prevention drugs and were encouraged to continue observing good health practices.
- During the month under review, no case of COVID-19 had been reported positive in Zambia. However, preparations and awareness activities were underway towards the end of the month of February.

Food Security and Nutrition

- In Mantapala Settlement, a total of 37 malnourished children received supplementary food, while 14 were weaned off from support due to full recovery. The Ministry of Health continued providing nutrition education support, especially to pregnant and lactating mothers in the settlements at clinics during antenatal sessions.
- World Food Programme (WFP) has indicated to UNHCR that, owing to funding constraints, it may discontinue food distribution to Congolese refugees in Mantapala Settlement.

Water and Sanitation

- Hygiene promoters continued to work three days a week (Monday, Wednesday and Friday) reaching circa 15 households per day in all the three refugee settlements. Provision of water and sanitation continued in the settlements and the reception center in Lusaka.

Shelter and NFIs

- From their own CRI stocks, World Vision International distributed to persons with special needs (PSNs) Core Relief Items (CRIs) which included: 150 underwear for males, 169 t-shirts for females and 955 footwear for both males and females.
- The Zambia Red Cross at their own costs, completed the construction of two blocks of waterborne toilets at the new Reception centre and at the two Food Distribution Centres in Mantapala Settlement. In the same settlement, the Red Cross further commenced construction of waterborne toilets at the Police post in block-12, now at 60% completion.

Camp Coordination and Camp Management

- The refugee response is led and coordinated by the Government of the Republic of Zambia in order to achieve the United Nations (UN) Sustainable Development Goals (SDGs), Zambia's Seventh National Development Plan (SNDP) and the Comprehensive Refugee Response Framework (CRRF). Under the Refugee Act (Government Of Zambia Act No. 1 Of 2017), COR, within the Ministry of Home Affairs, is mandated to deal with refugee matters. Thus, Zambia has since 2018 adopted the mainstreaming approach, which requires that the line ministries of Agriculture, Health, Education and Community services (which previously were engaged under separate Project Partnership Agreements (PPAs)) contribute to key sectors under COR. Coordination of the different sectors and partners is managed through bi-monthly and monthly interagency meetings at field and country level, respectively. This interaction is further strengthened through sectoral and bilateral stakeholder interactions. UNHCR remains the primary interlocutor and lead agency for all refugee matters among the UN family. To respond to the Congolese refugee emergency in a holistic and coordinated manner, the Government of the Republic of Zambia has established an Inter-Ministerial Committee (IMC) composed of key line ministries. The Committee remains valid and active post-emergency.

Access to Energy

- Refugees in all three settlements continue to rely on firewood, candles, solar panels and battery powered energy for lighting and related domestic use.

Community Empowerment and Self-Reliance

- UNHCR and the Government of Zambia, represented by the office of the Commissioner for Refugees, embarked on a Joint Global Compact on Refugees Livelihood mission in Nchelenge District from 16 February to 22 February. The mission team conducted site visits in the camp and government institutions, held meetings with various stakeholders

and engaged in a District Refugee Forum. The key objective of the mission was to monitor and strengthen responses that align with the implementation of the Global Compact on Refugees in Zambia. Plans are underway to have similar missions in Kaoma and Kalumbila Districts during the last week of March and first week of April respectively.

- To enhance partnerships with private sector entities in providing solutions to refugees, UNHCR in Lusaka has partnered with Jewel of Africa to support skills transfer/provision of apprenticeship in cottage industries e.g. production of jewelry. During the month of February, five refugee youths in Lusaka were enrolled for three months' training at Jewel of Africa. Upon completion, the five will potentially be offered employment. Successful completion by this first cohort will enable enrolment of other succeeding cohorts with 20 youths expected to benefit by end-of-year.
- In Mantapala settlement, UNHCR and COR explored potential inclusion of refugees into the Kawambwa Tea Industries out-grower scheme (KTIL). The company is a subsidiary of the Industrial Development Corporation (IDC) in Zambia and is engaged in growing and production of tea in Kawambwa District. The discussion explored the need to include refugees and hosting population in Mantapala into the tea value chain through an out-grower scheme. Under the model, Kawambwa Tea Industries, currently expanding its production capacity, would supply tea plant cuttings at a cost to would be out-growers and provide extension services to benefiting farmers. The company would then off-take the tea. Discussion has commenced for the need for a feasibility study in Mantapala settlement to explore viability of tea growing in the settlement. The government through COR may engage the local chief and community on provision of a farm block for tea farming.
- Inclusion of refugee farmers into the Zambia Agriculture Information Management System (ZAMIS) continued during the reporting period, during which 680 were registered into the system. An additional 768 refugee farmers have been verified and will be added into ZIAMIS in the coming month. Registration into ZIAMIS is among the first steps and key requirements (key milestone) for having farmers enrolled into the Government Farmer Input Support Programme (FISP).
- Some 308 refugee and host farmers in Mantapala were supported with livestock and crop inputs, thus facilitating their engagement in this year's rainfed farming season and diversification into small livestock rearing for diversified nutritional and income sources.
- In Mayukwayukwa Refugee Settlement, 17 out of the 20 youths who completed certified vocational skills training at Mongu Trades received their respective certification and start-up capital. Separately, auto-mechanic trainees successfully obtained Zambian driving licenses.

Durable Solutions

- Resettlement Registration Forms (RRFs) of 62 cases (comprising 239 individuals) were completed for review and for possible submission into the Finnish quota. Additionally, six cases of 18 individuals with urgent/emergency protection & medical needs were completed for review for submission under the unallocated resettlement quota for urgent protection cases for the Regional Bureau of Southern Africa, RBSA.

External / Donors Relations

UNHCR is grateful for the critical support provided by donors which have contributed to the Zambia operation in 2020 with special thanks to: **the United States of America, Japan, Czech Republic and the United Nations Trust Fund for Human Security**; and to all donors giving unearmarked and softly earmarked funds, including Algeria, Argentina, Australia, Austria, Azerbaijan, Belgium, Canada, Costa Rica, Denmark, Estonia, Germany, Iceland, Indonesia, Ireland, Kuwait, Malta, Monaco, Montenegro, Netherlands, New Zealand, Norway, Peru, Philippines, Qatar, Republic of Korea, Russian Federation, Saudi Arabia, Serbia, Singapore, Slovakia, Sri Lanka, Sweden, Switzerland, Thailand, United Arab Emirates, United Kingdom, Uruguay, along with private donors from Australia, Republic of Korea, and Spain.

CONTACTS

Pierrine Aylara, Representative, Zambia,
aylara@unhcr.org, Tel : +260 977862000/1, Cell +260 977471613

Kelvin Shimoh, Public Information Associate, Zambia
shimo@unhcr.org, Tel: +26097786200/01, Cell +260979585832

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