# UNHCR- Regional Bureau Of East and Horn of Africa and the Great Lakes (EHAGL)

**Financial Inclusion in the global agenda** 

El working group meeting April 1<sup>st</sup>, 2021



## Financial Inclusion- An enabler of sustainable livelihoods and economic growth

"Financial inclusion is an enabler and accelerator of economic growth, job creation and development. Affordable access to and use of financial services helps families and small business owners generate income, manage irregular cash flow, invest in opportunities, strengthen resilience to downturns, and work their way out of poverty.

A purpose of financial inclusion is to help people and communities meet basic needs such as nutritious food, clean water, housing, education, healthcare, and more. An inclusive financial system is essential infrastructure in every country." (UNSGSA)



### **Main elements of Financial Inclusion**

Access to financial services/ proper infrastructure for all segments of the population Diversified delivery channels, together offer inclusive access and enhance usage

A variety of

stakeholders

coordination and

partnerships

increasing efficiency

and impact

Broader range of products that meet real life needs of different segments encouraging more usage

Supported by sound policies and regulatory frameworks



## **Financial Inclusion- UNHCR and the SDGs**

#### Financial Inclusion is directly mentioned in seven SDGS, Six of which are UNHCR's focus



Source: UNHCR ENGAGEMENT WITH THE SUSTAINABLE DEVELOPMENT GOALS -UPDATED GUIDANCE NOTE - 2019

## Situating Financial inclusion within the GCR- Illustrative examples

GCR Objectives	Financial inclusion as an enabler to GCR Objectives
Ease the pressures on host countries	<ul> <li>Provide a more sustainable path for refugees to stabilize their livelihood, manage sustainable businesses and generate income</li> <li>Engage the private sector to provide financial products to refugees</li> <li>Advocate to more inclusive regulatory framework for refugees to access private sector and mobile financing</li> </ul>
Enhance refugee self-reliance	<ul> <li>Create opportunities for income generating activities for refugees</li> <li>Allow refugees to safely manage and save money</li> <li>Facilitate trainings and access to financial education</li> <li>Enable transition from humanitarian to development</li> </ul>
Expand access to third- country solutions	<ul> <li>Digital IDs and financial history</li> <li>Enable access to financing opportunities for refugees to pursue education or work</li> </ul>
Support conditions in countries of origin for return in safety and dignity	<ul> <li>Digital credit history/ financial history allowing refugees and returnees to have easier access to finance in their countries of origin</li> <li>Advocate with multi country FSPs to expand to areas of refugees and returnees, allowing the clients to keep collaborating with the same FSP when possible.</li> <li>Advocate with Governments to share ideas on more homogenous policies and regulations especially where regional bodies are active.</li> </ul>



## A broad range of interventions- crucial to advancing FI for PoCs

Informal financial services are non-regulated, usually localized within the communities:

Product	Provider	Description
Payments	Bus/taxi drivers	Make payments such as cross- border or domestic remittances,
Payments	Payment brokers	Citizens offering services by leveraging their existing business to move money around.
Savings/ credit	Cooperatives	Run by members, offer services to support the overall purpose of the cooperative,
Savings/ credit	Savings groups	Pool members' savings, lend these out to members and non- members (VSLA, SHG, RoSCAs)
Credit	Moneylenders	Lend out their own money from savings and/or take out a loan and on lend.
Credit	Retailers	Small, local un-networked retailers sometimes provide credit to customers.

Formal financial services are regulated and follow strict rules in the way they operate

Product	Provider	Description
Payments	Money transfer agents/ Banks	Make payments such as cross- border or domestic remittances,
Savings/ credit	Savings/ credit cooperatives (SACCOs)	Pool members' savings and then lend these out to members
Savings/ Credit/ insurance	Microfinance institutions/ NBFI	Credit/ savings/ insurance usually more inclusive than commercial banks
Savings/ credit/ payments	Banks	Offer a variety of product with strict requirements
Credit/ payments	Mobile operators	fast credit, payments through wallets or agents
Insurance	Mutuelles/ companies	Member based provide health insurance / commercial insurance

Convenience

Flexibility Simplicity

olicity Trust



### Thank you

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