

Zambia

June 2021

A total of **328** sanitation platforms have been constructed so far out of the target 1000 in Mayukwayukwa refugee settlement.

A total of **16,212** (8,287 females and 7,925 males) refugees received cash-based assistance from World Food Programme in Mantapala settlement.

During the month of June , **13,287** consultations at clinics and health centres were made across the three settlements of which 45% (6061) was by male and 55% (7226) was by female patients.

KEY INDICATORS

663

new arrivals, **134** In-Situ and **206** births were registered in June 2021.

5,526

learners, of whom 48.8% are girls and 10.4% are hosts, were enrolled in the schools in the Mantapala settlement

51

Persons of concern had cumulatively tested positive for COVID-19 as of the end of June 2021 country-wide.

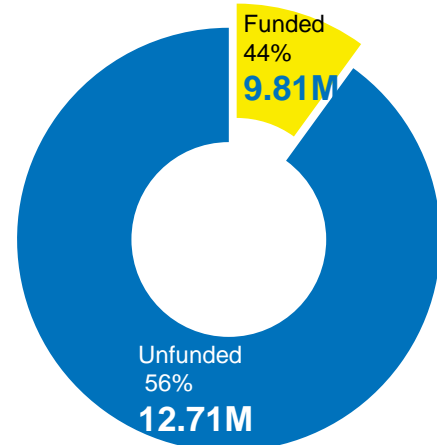
Pupils in a classroom in Mantapala settlement@UNHCR Zambia.



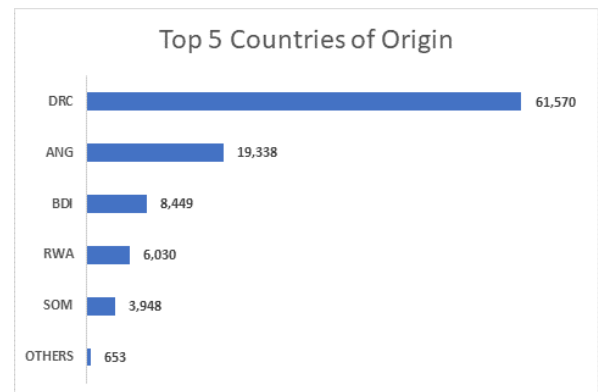
FUNDING (AS OF 30 JUNE 2021)

USD 22.5 M

UNHCR's 2021 requirements for the Zambia operation:



POPULATION OF CONCERN AS OF 30 JUNE 2021 IS AT 99,988 COMPRISING 33,151 HH



Other Nationalities include Congo Brazzaville, Eritrea, Ethiopia, Kenya, Liberia, Namibia, Nigeria, State of Palestine, Sierra Leone, South Africa, South Sudan, Sudan, Syrian Arab Republic, Turkey, Uganda, Ukraine, Zimbabwe.

Operational Context

The Government of Zambia is leading and coordinating the refugee response in order to achieve its commitments towards the Global Compact on Refugees (GCR) and the Comprehensive Refugee Response Framework (CRRF). Under the 2017 Refugee Act, the Office of the Commissioner for Refugees (COR), within the Ministry of Home Affairs, is mandated to deal with refugee matters. Thus, in 2018 Zambia adopted the mainstreaming approach, which requires that all line ministries including the Ministries of Agriculture (MoA), Health, Education and Community Services contribute to key sectors under the COR. The coordination of different sectors and partners is managed through interagency meetings at district and country levels. This is further strengthened through sectoral and bilateral interactions with distinct stakeholders. UNHCR is the primary interlocutor and lead Agency for refugee matters among UN agencies. To respond to the ongoing Congolese refugee crisis in a holistic and coordinated manner, the Government of Zambia constituted an Inter-Ministerial Committee (IMC) composed of key line ministries. The IMC is comprised of the Ministry of Home Affairs (Chair), Office of the President, Ministry of Defence, Ministry of Community Development and Social Services, Ministry of Local Government, Ministry of General Education, Minister of Luapula Province and the UN (RC and UNHCR).

As of 30 June 2021, Zambia hosted **99,988** persons of concern (PoCs) (**70,841** Refugees, **4,587** Asylum seekers and **24,560** Others of Concern).

In June 2021, **663** new arrivals, **134** In-Situ and **206** births were registered.

The Population of Concern (by location) in Zambia is broken down as follows:

- Mantapala: **17,519** individuals (**17,051** are Refugees and **468** Asylum seeker).
- Meheba: **32,635** individuals (**22,276** are Refugees, **395** Asylum seekers and **9,964** Others of Concern)
- Mayukwayukwa: **19,825** individuals (**12,893** are Refugees, **15** Asylum seekers and **6,917** Others of Concern)
- Urban Lusaka and Ndola: **17,605** individuals (**13,021** are Refugees, **3,709** Asylum seekers and **875** Others of Concern)
- Self-Settled (Government estimate): **12,404** individuals (**5,600** Refugees and **6,804** Others of Concern)

The operation in Zambia has four offices: Representation Office in Lusaka, two Field Offices in Solwezi and Kawambwa and a Field Unit in Kaoma. In June 2021, UNHCR Zambia was supported by **97** staff throughout the country, consisting of **53** national, **20** international and **24** affiliates.

Achievements



Achievements and Impact

- Television and radio programmes on the implementation of the Comprehensive Refugee Response Framework (CRRF) in the refugee programme in Zambia were broadcast by various television and radio stations in Lusaka, Kaoma, Solwezi and Nchelenge districts, as part of the awareness activities in the context of commemorating the 2021 World Refugee Day (WRD).
- Refugee certificates were issued to 140 refugees (67 females and 73 males) in Mantapala settlement bringing the cumulative figure to 803 since January 2021.
- The Zambia Red Cross in collaboration with COR and UNHCR travelled with a 15-year-old refugee boy who arrived in Zambia in 2018, from Mantapala to Kalemie in DRC for reunification with his biological father. The reunification which was preceded by a successful family tracing by the Zambian Red Cross and recommendations of an interagency Best Interest Determination (BID) Panel which included COR and UNHCR was conducted on 1 July 2021.
- Refugee leaders from the 19 Blocks in Mantapala settlement, with support from COR and UNHCR, met to internally vote on the leadership roles in the Refugee Central Committee for the term of 2021 to 2023.

- 50 women and girls at risk of GBV, including 17 survivors, were assessed for inclusion in livelihood programmes to contribute towards reducing GBV risks and to support survivors to gradually achieve economic self-reliance.
- ProGres V4 training was held for UNHCR Protection staff on Communication and Referral entities. The training was undertaken in preparation of the upcoming Protection Help Desks restoration in Meheba refugee settlement and in line with the Communication standard operating procedures (SOPs).
- The Department of National Registration, Passport and Citizenship (NRPC) conducted a birth certificates and Alien cards issuance exercise in Meheba refugee settlement. The exercise was conducted over a period of five days. The target of the exercise was 1,000 individuals.
- 10 refugee caregivers (5F: 5M) in Lusaka were trained in positive parenting, the objective of the training was to impart knowledge in the caregivers in identifying abuse in children and the child protection referral pathway in place.
- 52 (31 F: 21M) newly recognized refugees from Makeni transit centre in Lusaka were relocated to Meheba refugee settlement.
- In Mayukwayukwa refugee settlement, Gender-Based Violence (GBV) monitors under the supervision of the Ministry of Community Development and Social Services (MCDSS) conducted awareness-raising campaigns on Prevention and Response to sexual exploitation and abuse (SEA), GBV and COVID -19 in the community (sectors 2,5,11,12, inclusive of the local integration and host communities). A total of 366 individuals were reached during the week under review through door-to-door sensitization.

Identified Need and Remaining Gap

- Due to the escalating COVID-19 cases and associated Government-imposed restrictions, no mass physical gatherings related to WRD were held in Lusaka and the field.



EDUCATION

Achievements and Impact

- Following the government directive to close all schools on 16 June in response to the country's third wave of COVID-19 cases, all schools in the three refugee settlements were since suspended.
- In Mantapala settlement, A total of 5,526 learners, of whom 48.8% are girls and 10.4% are hosts, were enrolled in the schools in the settlement with 16.2% in Early Childhood Education (ECE), 76.3% in primary, and 7.5% in secondary grades.
- CCR and UNHCR selected 20 candidates, among them 10 refugees (3 females and 7 males) and 10 hosts (5 females and 5 males) out of 554 applications to undertake vocational training programme at Mansa Trades Training Institute in Luapula province. The vocational training provides the first step towards self-reliance. The scholarship will be supported by the Ministry of Foreign Affairs of the Czech Republic and UNHCR.
- A total of 740 double-seater and 95 ECE desks, procured under the COVID-19 funding, were delivered to Meheba refugee settlement. The supplier assembled them in the warehouse, and they are being distributed to the respected schools.
- In Meheba refugee settlement, the Environment Health Technician carried out an assessment on the capability of schools to handle COVID-19 situation. The report indicated that schools are capable and recommended their reopening.

Identified Need and Remaining Gap

- Following the decision to close schools on 17 June due to the rise of COVID 19 cases, there is loss of learning time which might further negatively affect students' performance, especially for examination classes. To mitigate the situation, UNHCR is working to distribute 202 tablets, which were procured under COVID 19 Education Cannot Wait funds, to allow children to access distant education.



HEALTH

Achievements and Impact

- During the month under review 13,287 consultations were made across the settlements of which 45% (6061) was by male and 55% (7226) was by female patients. Out of the total, 42% (5548) were by children under the age of five.
- COVID-19 related awareness activities targeting PoCs during the month under review continued. The messages were specifically tailored to address the negative social media propaganda against use of

COVID-19 vaccines. As of 30 June, the cumulative COVID-19 cases among PoCs were 51. The cumulative number of PoCs who had been vaccinated with AstraZeneca 1st dose was 117.

- Prior to closing of schools, the health team distributed 1,000 surgical masks and 10 litres of sanitizer to Mantapala-A and B schools for contingencies and strengthening the IPC measures for learners and teachers. The two Police posts, Reception centre and Registration centres were also supplied with surgical masks, sanitizer and liquid soap.
- The Ministry of Health (MOH) with support from UNHCR conducted a child health week in refugee settlements to provide deworming medication, vitamin-A supplement and immunoglobulin immunization. The child health week is a routine country wide government exercise to improve the health of children.
- All the seven health facilities in Meheba refugee settlement now conduct COVID-19 tests. This follows the approval for the additional five health facilities that were not testing for COVID - 19 to start conducting tests. Following the approval, Meheba Clinic G started testing.
- The District Health authorities fumigated the clinics and schools in Meheba refugee settlement as prevention of COVID-19 and handed over some materials to COR to carry out the activities in future.

Identified Needs and Remaining Gaps

- Poor compliance to COVID-9 guidelines has been identified among PoCs. To mitigate the spread of the pandemic, sensitization across the settlements was on-going.



FOOD SECURITY AND NUTRITION

Achievements and Impact

- A total of 16,212 (8,287 females and 7,925 males) refugees received ZMW 187 (\$8) per individual through World Food Programme (WFP)'s cash-based transfer (CBT) food assistance programme in Mantapala settlement.
- Another 418 beneficiaries (208 females and 210 males) in Mantapala settlement, who were not yet included in the cash-based transfer system in Mantapala settlement received assistance of food rations amounting to 7.363 MT and those in the transit centres in the north who received food assistance were 492 (247 females and 245 males).
- Supplementary Feeding Program continued in the three refugee settlements. In Mantapala settlement, the program is supported by UNHCR, implemented by World Vision for children with malnutrition and chronically ill clients, while Scale-Up Nutrition Technical Assistance (SUN TA) caters for Pregnant and Lactating mothers. In Mayukwayukwa and Meheba refugee settlements, UNHCR supports COR to implement the program through Ministry of Health. Nutrition commodities include mealie meal, beans, soya pieces, salt, sugar, HEPS and Cooking oil.
- There was food ration distribution – to cover one month - to all new arrivals that are pending receiving cash-based-intervention (CBI) in Meheba refugee settlement.

Identified Needs and Remaining Gaps

- NTR



WATER, SANITATION AND ENERGY

Achievements and Impact

- A total of 65 waterpoints in Mantapala settlement are being maintained, among them are six solar powered water boreholes which are mounted with two overhead tanks of water storage capacity of 10,000 litres each. The boreholes supplied an average of 32 litres of water per person per day. Water samples are routinely taken to the laboratory for biological quality testing twice during the month.
- Community sensitization reached 2,608 individuals (1,388 females and 1,220 males) in Mantapala settlement to promote personal hygiene, use of mosquito nets, COVID-19 prevention, and control.
- Construction of 25 drop holes at the five Child Friendly Centres, Interagency Office, Mobile Police Post, Technology and Design Skills Centre in Mantapala settlement progressed to slab level. The 25 drop holes are part of the 55 which were planned for 2021 using the support from the German government through KfW.
- The construction of VIP latrines in public institutions is ongoing. So far, 10 VIP latrines have been constructed out of 28 in both Meheba refugee settlement and the host community.

- Field assessment for drilling and rehabilitation of additional boreholes was conducted in Mayukwayukwa refugee settlement by a team from WVZ, COR-Department of Water, GOPA (consultant for KfW-WASH project) and Kaoma District Council, and 17 boreholes were proposed and prioritized for rehabilitation (in host community and Local Integration Area) and 20 for new drilling (4 in the settlement and 16 in host community and the Local Integration Area).
- Construction of sanitation platforms in Mayukwayukwa refugee settlement was ongoing and a total of 328 have been constructed so far out of the target 1000. Furthermore, on-site testing of 15 sanitation platforms for strength was conducted this week.

Identified Needs and Remaining Gaps

- There is need for trainings and build capacity of the Refugee WASH Committees on the management of WASH facilities within their communities in Meheba refugee settlement.



SHELTER, INFRASTRUCTURE AND NFIS

Achievements and Impact

- The construction of 1x3 classroom Block being implemented by Plan International at Mantapala-B school progressed to wall plate level. Another 1x3 classroom Block at Mantapala-B school progressed to the ring beam level with support by Care International.
- UNHCR distributed Refugee Housing Units (RHUs) to 21 Persons with Special Needs (PSNs) in need of shelter assistance; and 5,000 surgical gowns to Mantapala health centre for COVID-19 prevention and response activities.
- World Vision International (WVI) distributed 20-litre containers donated by UNICEF to over 3,960 refugee households in Mantapala settlement.
- Assessment of locations in Kalumbila District for the possible relocation of Solwezi Field Office was conducted and a draft report was prepared.

Identified Need and Remaining Gap

- Accommodation in Mantapala settlement is a challenge for government workers who include nurses, teachers, Police officers and Community and Social welfare officers.



CAMP COORDINATION AND CAMP MANAGEMENT

In 2018 Zambia adopted the mainstreaming approach to address refugee-related matters. The approach requires that all the line ministries (Agriculture, Health, Education and Community Development and Social Services), operating in the three refugee settlements and urban areas providing services to refugees collaborate with COR, the main interlocutor for UNHCR. This measure is in line with and reinforces the Government's shift from sectoral to multi-sectoral and outcome-based programming as embedded in the 7th National Development Plan. The approach is also in line with the Zambia-United Nations Sustainable Development Partnership Framework, which governs how the United Nations in Zambia aligns with and supports the Zambian Government in delivering development; as well as the Comprehensive Refugee Response Framework, as embedded in the Global Compact on Refugees.



COMMUNITY EMPOWERMENT AND SELF RELIANCE

Achievements and Impact

- UNHCR through its partner CCR provided a rice mill to the Rice Cooperative in Mantapala settlement to support rice processing by farmers. The Market Committee in Block-12, with support from the Refugee Officer, CCR Staff and UNHCR assisted the Cooperative to identify a site for the construction of a rice mill shelter in the settlement. The Cooperative have finished molding bricks for the construction of a shelter. The rice mill will help refugee farmers and hosts polish the product and will also be used as an Income Generating Activity (IGA) for the Rice Cooperative.
- In Mantapala settlement, the Ministry of Fisheries and Livestock (MOLF) and Ministry of Agriculture (MOA) in coordination with COR and UNHCR facilitated a short technical training course in goat and improved village chicken rearing for 99 participants who included 60 refugees (24 females and 36

males) and 39 hosts (30 females and 9 males). The trainings are part of 2021 planned agricultural diversification.

- Following the Global Refugee Forum (GRF) pledge by the Government of Zambia in 2019 to include refugees in the Government sponsored Farmer Input Support Programme (FISP), a total of 400 beneficiaries from Meheba and Mayukwayukwa refugee settlements will this year benefit from the agricultural inputs provision through UNHCR support. Since the announcement of the opening of payments by the Ministry of Agriculture in April, UNHCR's livelihoods partner, Caritas Czech Republic (CCR) in Meheba has made payments for a total of 100 beneficiaries, with another 100 beneficiaries pending verification in the ZIAMIS system. In Mayukwayukwa, 2021 FISP beneficiaries are undergoing verification in the ZIAMIS system after which payments will be done at once for 200 beneficiaries.
- Separately, Ministry of Agriculture extension personnel in the Meheba, Mayukwayukwa and Mantapala settlements conducted Crop Forecast Surveys to determine crop harvest estimates. The three camps showed similar production trends with almost equal amounts of crop being reserved for consumption and for sale. While Mayukwayukwa had cassava, maize sweet potato, ground nuts and rice as the commonly grown crops, Meheba's five most produced crops included maize, cassava, soya beans, sunflower and groundnuts.
- A recently established refugee led local cooperative in Mantapala settlement called 'Twendelepamo Multi-purpose Cooperative (rice cooperative)', received a mini rice milling machine through project partner CCR with funding support from UNHCR. The group received training from the supplier company on technics for assembling and mounting the machine. The Twendelepamo Multi-purpose Cooperative also received a weeklong cooperative management training facilitated by local Government Cooperatives Department. The group, comprising 31 rice farmers, (22 Refugees, 9 Zambians) exhibited ownership by mobilising themselves into producing bricks for construction of the shelter, within the main market, in which the machine is being mounted. A mini rice milling / processing centre is soon to be launched in Mantapala.
- With the support of the Division of Resilience and Solutions and Regional Bureau, a virtual livelihoods and economic inclusion capacity building workshop (two half day sessions) to partners and relevant sectoral UNHCR staff in Zambia, was facilitated in the month of June 2021. The session sort to build the knowledge and capacity of participants on the new approaches to refugee livelihoods and economic inclusion. In view of the Global Compact on Refugees, the session was also designed in recognition that a multi-stakeholder, whole-of-society approach is critical in promoting livelihoods and economic inclusion to reduce poverty among the refugee population and contribute to enhanced solutions and protection.
- The sessions were well attended by UNHCR sector colleagues, Government; Line Ministries (district level) & COR Lusaka, project implementation and operational partners (CCR, Caritas Mansa, WVI, Good Neighbors, GIZ, Harvest Plus), UN agency counterparts (UNDP, WFP, FAO and ILO), JICA /HOPE Project, UNHCR staff from different sectors (health, protection, energy, program, Resettlement &CP) and private sector entities (FREE, Tribal Textiles, Musika, MFinance). 67 individuals participated in the 1st day while 47 on the 2nd day.
- UNHCR and its partner CCR continue to support alternative value chains for refugee agricultural livelihoods. During the reporting period, a honey market assessment was initiated by CCR in Meheba, Mayukwayukwa and Mantapala to determine how best the value chain could be supported in terms of larger scale production, value addition, and wider market linkages. The assessment collected information from bee farmers, consumers, middlemen/traders as well as some selected key informants including UNHCR. The assessment report is set to be shared by early July.
- 40 beneficiaries in Mayukwayukwa were supported with simple irrigation kits in the form of treadle pumps. The beneficiaries underwent a practical training offered by the supplier company Growmore Technologies, on correct technics for assembling and operating the pumps. It is expected that the simple irrigation kits will assist the beneficiaries to engage more in offseason agricultural production, particularly vegetable farming both for consumption and for sale.
- Additionally, 20 farmers (who included refugees and Zambians) in Mayukwayukwa have been selected to engage in winter maize production, a pilot programme initiated this year to support non rainfed value chains. The 20 farmers were trained in winter maize management and are expected to receive input support in early July.
- COR and UNHCR facilitated the completion of opening of bank accounts by National Savings and Credit Bank (NATSAVE) for 50 entrepreneurs in Mantapala settlement.

Identified Need and Remaining Gap

- Refugee traders in the three refugee settlements face challenges of increased wholesale prices of goods and transport to neighbouring towns. However, it's worth noting that the high costs of goods is generally experienced countrywide.
- The sharp increase in the cost of goods is also affecting the implementation of activities by many partners in the refugee settlements.
- COVID-19 has continued to negatively impact the implementation rate of livelihoods projects. Due to increase in COVID-19 positive cases at national level, CCR and UNHCR reduced the frequency of monitoring visits to the settlement and host community resulting in the reduced number of beneficiaries on the projects.



DURABLE SOLUTIONS

Achievements and Impact

- At the end of June 2021, UNHCR submitted 86 cases comprising 345 individual refugees for resettlement consideration. Most of the cases were submitted to the Nordic countries. Resettlement quotas of 1,300 individuals have been allocated to UNHCR Zambia by two Nordic Countries and a key resettlement partner state. 49 cases consisting of 165 individuals travelled on resettlement by the end of the month under review.

Identified Needs and Remaining Gaps

- Notably, resettlement case processing amidst COVID-19 remains a challenge. The remote interviews as well as face-to face interviews are conducted in strict adherence to the COVID 19 protocols – thermal screening, handwashing, social distancing, and masking as already in place at all the offices. Resettlement staff and the refugees are to be provided with PPEs (face masks/ shields).

Working in partnership

- UNHCR, the UN Refugee Agency, works closely with the Office of the Commissioner for Refugees (COR) in the Ministry of Home Affairs (MHA) and other key government line ministries. UNHCR also works in partnership with the United Nations Country Team (UNCT) and the international non-governmental organizations (I-NGOs), such as Action Africa Help, Plan International, Caritas Czech Republic, CARE International and World Vision Zambia.
Most of INGOs and UN agencies provide community-based protection and basic assistance to refugees from the Democratic Republic of the Congo in Mantapala settlement, northern Zambia.
- The Government of Zambia, UNHCR and partners also provide community-based protection and social support to persons of concern in Lusaka as well as the older refugee settlements of Meheba and Mayukwayukwa, in Western and North Western Provinces.
- The coordination and management of refugee settlements is led by the Government as per its mandate under the Refugee Act (Act No. 1 of 2017).

Financial Information

- Total recorded contributions for the Zambia operation in 2021 so far amount to **US\$9,797,673**.
- The financial requirements for Zambia (**US\$22.5M**) include requirements for the regular programme, Coronavirus Emergency, and the DRC Situation.
- The percentage funded (44%) and total funding amount of (**\$9,797,673**) is indicative. This leaves an indicative funding gap of **\$12,702,327**, representing 56% of the financial requirements.

UNHCR is grateful for the critical support provided by donors who have contributed to the Zambia operation in 2021 with special thanks to **Japan (1,125,000)** **Education Cannot Wait (480,000)**, **European Union (188,793)**, **USA (125,678)**, **the United Nations Trust Fund for Human Security (107,171)**, **The Lego Foundation (103,535)**, **UN Programme on HIV/AIDS (53,500)** and to all donors giving unearmarked and softly earmarked funds. Indicative allocation of funds and adjustments **7,613,995**. The contributions earmarked for Zambia shown above are combined with an indicative allocation of the softly earmarked and unearmarked contributions listed below. This allocation respects different levels of earmarking. Adjustments relate to programme support costs and carry-over.

Global funding received by UNHCR (in million USD)

OTHER SOFTLY EARMARKED CONTRIBUTIONS | USD in 2021 to UNHCR's global operations

United States of America 33 million | Canada 8.5 million | Private donors Australia 4.9 million | Germany 4.4 million | Private donors Germany 2.4 million France | Norway | Spain | Private donors.

UNEARMARKED CONTRIBUTION | USD funds in 2021 to UNHCR's global operations

Norway 80 million | Sweden 66.9 million | Private donors Spain 42.6 million | Netherlands 36.1 million | Denmark 34.6 million | Germany 26 million | France 20 million | Private donors Republic of Korea 17.9 million | Switzerland 16.4 million | Private donors Japan 14 million | Ireland 12.5 million | Belgium 11.9 million | Algeria | Armenia | Australia | Bulgaria | Canada | Costa Rica | Estonia | Finland | Holy See | Iceland | Liechtenstein | Luxembourg | Malta | Monaco | Montenegro | New Zealand

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