



STRATEGIC GOALS:

Strengthen community-based protection work & apply CBP approaches across different sectors:

- > Provide training for partners & other functional units related to CBP approaches;
- > Engage in protection interventions, including protection case management & urgent cash assistance;
- > Advance CBP approaches in different working groups & provide leadership and guidance on disability & age inclusion through co-chairing task forces & working groups.

Support community empowerment:

- > Host social, cultural, educational and recreational activities at Community Support Centres and Committees (CSCs) for refugee & host community members in urban areas & camp settings;
- > Provide capacity building to volunteers from refugee & host communities;
- > Empower refugees through enhancing opportunities to access vocational training & education;
- > Enhance protection through economic empowerment of women, youth & other groups.

Expand accountability & enhance meaningful engagement:

- > Conduct protection monitoring & participatory assessments with the support & participation of refugees & host community members;
- > Support UNHCR units & partners to conduct community consultation throughout the programme cycle;
- > Organize mobile HelpDesks, multifunctional team missions, focus group discussions, community consultations, meetings & support mobile registration services.

Solidify an inclusive approach to refugee protection:

- > Design & advocate for protection responses that are accessible to all refugees, including persons with disabilities & older people & target all sectors;
- > Share protection inclusion best practices & strengthen referral pathways.

All Interventions are consistent with relevant UNHCR policies, including the Accountability to Affected Populations (AAP) and Age, Gender, Diversity (AGD) policies.



KEY ACHIEVEMENTS



393 Syrian & **135** non-Syrian asylum seekers & refugees assisted with urgent cash assistance (average of **US\$ 360** per case).



10,264 Syrian & non-Syrian asylum seekers & refugees reached through the UNHCR Helpline, CSCs & partners, & provided with counselling & referral for protection & assistance services. CBP processed & referred **338** cases received through the general enquiries e-mail.



26,641 refugees, asylum seekers and host community members participated in on-site and online activities organized by **several** CSCs across Jordan.



KEY ACTIVITIES

> **Strengthen social cohesion and community empowerment:** UNHCR supported several activities to promote self-reliance, raise awareness, support the return to in-person education and enhance peaceful coexistence at the Community Support Committees with the participation of Syrian and non-Syrian refugees and members of the host community. Activities ranged from awareness raising about breast cancer, child labour and human trafficking, to trainings on basic computer skills and handicrafts, and distribution of school supplies and uniforms to children in situations of vulnerability.

> **Communication with communities and community consultations:** A variety of information sharing and two-way communication channels and tools continued to be employed by UNHCR to ensure that persons of concern have access to reliable, accurate and timely information, including several WhatsApp groups, social media, outreach through CSCs members, an online magazine, and refugee community leaders groups and faith-based organizations. UNHCR continued to organize community consultations and dialogue sessions to meet the information and communications needs of refugees and ensure that their voices are informing programming and humanitarian decision-making. A dialogue meeting was organized between WFP and Syrian community members and volunteers from the Southern region as well as meetings with CSC members and focus group discussions with Yemeni refugees.

> **Enhanced outreach through multifunctional missions:** UNHCR organized missions with the presence of Community-Based Protection, Legal, Gender-Based Violence, Registration, Child Protection Education, Registration, Health and Basic Needs staff, to Karak, Tafilah, Ma'an, Aqaba, Salt, Zarqa governorates. The team engaged with refugees and relevant stakeholders, including the local Government, to assess the protection environment, identify needs, challenges and proposed solutions. Individual refugees in situations of vulnerability received counselling and asylum-seeker certificates were delivered.



SERVICES PROVIDED TO PERSONS WITH SPECIFIC REQUIREMENTS

Total People Reached:
1,437



Psychosocial Support



Older People



Persons with Disabilities