

National Communicating with Communities (CwC) Working Group – February 25th 2021 - Meeting Minutes

Date:	Feb 25th 2021	
Location:	WEBEX	
Participants:	Arbeiter-Samariter-Bund(ASB); ACCMR Digital Platform; Athens Volunteers Information and Coordination Group; Danish Refugee Council(DRC); GCR Thessaloniki; Hellenic Red Cross: MFC Athens Hellenic Red Cross; IOM(HELIOS), IOM (SMS); International Committee of the Red Cross(ICRC) MetaDRASI; Refugee.Info(IRC); Safe Place International; Smile of the Child UNHCR (HWG, IACF, Protection)	
Chairs:	Alexandra Zavvos, Solidarity Now, Valia Gkeka UNHCR	
Agenda	<u>Agenda</u> <ul style="list-style-type: none"> • Review of Previous Meeting Minutes • Update on Vaccination Process • Covid- related Communication Updates (including new measures and the extension of the lockdown) • Translation Taskforce (for Covid-19) • CwC consultation workshop (working group strategy) • Partner Updates • AoB 	
Talking points	Discussion	Action Points
Review of last meeting Minutes	Last meeting minutes were reviewed and approved without any significant edits or concerns.	Minutes approved
Covid Vaccinations 2021	<p>The coordinator of the Health Working Group joined the meeting to present updates regarding Covid-19, including the vaccinations for Persons of Concern (PoC), as a follow-up to the last meeting with the focal point of EODY</p> <ul style="list-style-type: none"> • PoC tested positive for Covid- 19 as of January 24th: 599 were tested positive on the mainland, and 752 were tested positive on the islands. 	Please share Covid-19/vaccination concerns for the health-working group or EODY focal point with the CwC coordinators

	<ul style="list-style-type: none"> • ESPA: The funding for the recruitment of new medical staff in Sites by the Ministry of Health is confirmed. It is the 1st time that both the Ministry of Health and EODY will be managing medical teams in the Sites simultaneously/managing programmes in parallel.) Covid19 clinics will be established in Sites by the MoH. • The age groups being vaccinated at the time of the meeting are 60-64 and above 75. • The process for PoC residing in urban centers is the same as the rest of the Greek population, Mitarakis has announced this information. A circular will be published soon to announce the methodology. • For those who do not have AMKA (social security number necessary to enrol in the government vaccination platform), a temporary AMKA number will be created so that PoC without a social security number can still access the vaccination platform and get vaccinated. This number will be available for all foreigners residing in Athens. • Following up on last month’s CwC Working Group meeting with EODY focal point, who suggested Passport numbers or PAAYPA could be used as an alternative for those without information- the information has still not been confirmed. The same question was posed to the Working Group to understand if the ‘alternative’ documents numbers has been tested by staff and beneficiaries. • UNHCR has shared lists with all vulnerable PoC in RICs and other sites with EODY.UNHCR/CwC asked about follow-up of list of PoC in the 85+ age group that had been sent to RIS and whether all had been vaccinated; however no relevant update had been shared until the day of the WG meeting. <p>Input and Feedback from CwC Working Group was asked:</p> <ul style="list-style-type: none"> • DRC suggested about retrieving information regarding the number of PoC that are vaccinated (by EODY), so that we could focus our efforts on the right communication initiatives and target groups of the population who have fallen through the cracks. 	<p>Feedback from actors who have helped PoC enrol in the vaccination platform: both qualitative and quantitative information welcome</p>
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	<ul style="list-style-type: none"> • MFC (Hellenic Red Cross): There are many people that do not yet have a PAAYPA, as there are many delays with asylum card renewal due to the pandemic, and PAAYPA numbers are printed on renewed asylum cards. By February, 80% of all PAAYPAs had been issued. Activation can be done electronically, without having one’s asylum card in hand. POCs should visit the website in order to access information about their PAAYPAnumber at https://www.amka.gr/have-paaypa/ (available in many languages). • Hellenic Red Cross (HRC): They conduct rapid-tests in RICs. HRC will have set up 22 health clinics in the coming weeks mainly in Sites in the mainland. • UNHCR/CwC asked about METAdrasi’s claim that none of their staff working in hospitals or clinics had been vaccinated (meeting before). Same focal point was not present to follow-up. 	
<p>CwC Partners Updates</p>	<p>UPDATES</p> <ul style="list-style-type: none"> • GCR updated the group regarding the extended suspension of the GCR helpdesk on Facebook (due to a large volume of requests). The helpdesk will be substituted by a helpline by early March. The Facebook page will remain for information purposes (posting of information and updates). The helpline will address different locations (beneficiaries are residing in) and will be offering different helpline phone numbers according to the location of interest. The same issues will be addressed, from last meeting: the legal requests are mainly related to the asylum procedure, including their card renewals, and information about their extensions, as they have received very little information. Recognized refugees are also concerned about the renewal of their Residence Permits and their ADET and Travel 	

	<p>Documents. In terms of psychosocial requests for assistance, PoC are mainly asking about access to accommodation.</p> <ul style="list-style-type: none"> • KEM: Informed the group that a new facebook chat has been created to be shared with the group: https://www.facebook.com/kemathens • UNHCR/CWC: The UNHCR HELP page includes a COVID section, translated into several languages, including how to register the different age groups: 8. Vaccination against COVID-19 at https://help.unhcr.org/greece/coronavirus/#Vaccination • REFUGEE.INFO: The last few weeks different posts have been created about Vaccination. The Q and A article is updated regularly. Refugee.Info collect questions in comments. A lot of the questions are about the quality of the vaccine, its reliability and the process of getting vaccinated. They provide advice based on WHO/EODY guidance. RI is planning a campaign of vaccinations on Facebook to start soon • RI's Service Mapping is expanding to cover more areas and services, including other urban centers outside of Athens and Thessaloniki. If you want to reach out proactively to add your activities and services, contact MICHAIL NIKOLAIDIS: MICHAEL.NIKOLAIDIS@rescue.org 	<p>To add your activities and services to REFUGEE.INFO service mapping contact MICHAIL NIKOLAIDIS: MICHAEL.NIKOLAIDIS@rescue.org</p>
<p>Taskforce to address Gaps (vaccination)</p>	<p>Based on the discussion above regarding vaccination, and the Greek EMVOLIASMOS platform being available in Greek only. The CwC coordinators asked the group to what extent it would be helpful to form a taskforce to address the translation gaps in vaccination communication; to work on information available that may not be clear, intelligible or accessible to the communities. It would act as a consultation platform, as well as sharing resources (translators) when necessary. MFC Athens, DRC, METAdrasi, IRC expressed their interest.</p> <p>Sumita shared some resources for the task force: The UK is providing Covid information in various languages - may be helpful as an example of what is possible https://www.england.nhs.uk/london/our-work/covid-19-vaccine-communication-materials/ to try to do something similar - just sharing for example purposes as it is obviously a different country</p>	<p>Other members interested in joining taskforce please reach out</p>
<p>AoB</p>	<p>Safe Place Greece Questions: Are there are any HIV+ support groups or orgs that offer ongoing support apart from just testing? (referred to HWG)</p> <p>-DIOTIMA- #Here for Us campaign leaflets was shared with all in CwC Working Group email</p>	

	<p>-BABEL- New Psychosocial Covid services shared with CwC Working Group in email</p> <p>(S)GBV taskforce has been re-launched for the center of Athens, contact to join. PAPANAST@unhcr.org</p> <ul style="list-style-type: none">• CwC Corona_Virus Material: https://drive.google.com/drive/u/1/folders/1DKC1mhBk3M1Yd5T27ArdUc9LmRCydfo-• Covid-19 by Language: https://drive.google.com/drive/u/1/folders/1Y8JO-d8EHRrGXQCf2hRBNjBXY6pePgfv• Covid-19 CwC_Youtube: https://www.youtube.com/channel/UCrM9R2KPFv409Oo6H9hyRTw/playlists	
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