



This ISWG monthly update is a coordination tool that aims to improve communication between sectors and provide information on progress towards implementation of the objectives of the Jordan Contingency & Response Plan in response to COVID-19. It is available through the Inter-Agency Operational Portal at [COVID-19 Response Page](#)

I. General Updates

- **COVID-19 Vaccination Compensation Assistance:** Based on the Government of Jordan feedback, the percentage of the vaccinated individuals among the refugee population is less than the national average. To increase the number of vaccinated PoCs, UNHCR aims to cover the transportation fees for the families who got vaccinated by providing USD 10 for every vaccinated individual registered out of camps. Distribution of assistance is planned to start during the first week of December.
- **Vaccination figures:** As of the end of November 117,000 individuals have received two doses of the COVID-19 vaccination assistance based on the Ministry of Health in Jordan and The National Centre for Security and Crisis Management. Additional funding is required to meet COVID-19 vaccine compensation as well as COVID-19 emergency funds.
- **Winterization Assistance:** 42,659 families received one time winterization assistance in November. The total value of assistance is USD 18 million.
- The Ministry of Education (MOE) conducted a two-day policy dialogue with partners and national stakeholders to assess progress of the National Education Strategic Plan (ESP), including the impacts of COVID-19 and lessons learned. Under the Ministry's leadership and with technical support of UNESCO and its International Institute for Education Planning (IIEP) and as a result of the joint policy dialogue, key strategic directions for the remaining implementation of the ESP were outlined as: the universalization of KG2; the development of financially and technically sustainable public-private partnership models to ensure school infrastructure expansion to accommodate all children in Jordan and especially the most vulnerable learners, children with disabilities and refugees, at KG, basic and secondary education levels, including vocational education; increased engagement by communities, field directorates and the central administration in the local school development process; the continued efforts in e-tech and remedial education; and the strengthening of EMIS to allow for evidence-based planning and monitoring.

II. Sector's Updates



BASIC NEEDS

Activities

- **UNHCR funds:** UNHCR did not receive any COVID-19 Emergency Response funds in Nov 2021.
- **Partners Update:** Care International has assisted 206 families for COVID-19 Emergency Assistance in November 2021. IOM has acquired funds for COVID-19 ER and are planning to assist around 800 families that have not received COVID-19 emergency assistance before during the first quarter of 2022.
- The 2021 Midyear Basic Needs PDM is published and accessible through this [link](#). Over 90% of respondents report that the cash assistance has at least slightly improved their living conditions, reduced feelings of stress and reduced the financial burden of their household. All respondents reported relying on at least one food-related coping mechanism in the week before enumeration.



- In November, Middle East Child Institute (MECI) in partnership with UNICEF supported 81 out-of-school children (52% female) to newly enroll in the non-formal education (NFE) Dropout programme. A transportation service was provided to 783 students (55% female). In addition, 114 Extra-Curricular Activity (ECA) sessions were conducted benefitting 1,762 students (53% female).
- In November, World Vision International (WVI) provided Early Childhood Education and Development (ECED) support (KG2 books and educational and recreational kits) to 336 children (47% female; 10% with disabilities) in Azraq refugee camp. A Parent Teacher Association was formed and 49 parents (72% female) of KG2 students attended parental sessions, aiming to provide parents with skills to support their children's learning. In addition, parents attended a parent-teacher meeting with attendance from MOE Zarqa Directorate representatives.
- In November, Save the Children continued to provide 1,641 children (53% female) aged 0-5 years with inclusive early childhood care and development services in Early Learning Centres in Azraq and Za'atari refugee camps. Save the Children also provided 246 mothers with complementary structured learning sessions to improve their knowledge and skills in early childhood development, to better support the learning and well-being of their children at home.
- From October 31 to November 16, the MOE, with support from Questscope and UNICEF, implemented a Participatory Learning Methodology (PLM) cascade training for 647 (47% female) NFE MOE personnel.
- On 9 November, the MOE and Mercy Corps launched the Inclusive Education Guideline Manual for public schools in Jordan. The Guideline Manual developed with support of partners, including UNICEF, USAID, and FCDO, aims to support Jordanian and Syrian children with disabilities and to provide inclusive learning environment in the public schools.
- UNESCO, with support from the Government of the Republic of Korea and through its partnership with Luminus Technical University College (LTUC), supports Syrian refugee and vulnerable Jordanian youth with scholarships to access BTEC-level II Technical and Vocational Education and Training (TVET) programmes in three training disciplines (Business, Information Technology, and Creative Media Production), as well as on-the-job training opportunities. In November, 51 students (45% female, 31% Syrian) from the Creative Media Production discipline started their third trimester and 126 students (58% female, 51% Syrian) from the IT and Business disciplines continued to benefit from the programme and will start their third trimester in December.
- UNESCO and GIZ are providing technical assistance to the MOE in their efforts towards inclusion in line with the National Strategy for Inclusive Education 2020-2030. In October, UNESCO and GIZ finalized the capacity needs assessment requested by the MOE and the Higher Council for the Rights of Persons with Disabilities. In November, a series of technical working sessions were conducted to unpack the recommendations of the assessment. Consultations were also held with 18 schools in Marka, Karak and Aljoun Field Directorates to further identify capacity development needs at the school level.
- Under Complementary Pathways, UNHCR supported six Syrian refugee students (33% female) to gain third country scholarships (four students for Japan and two students for Mexico) to pursue their higher education through the JISR-JICA and Habesha programmes.
- With UNHCR support, JOHUD supported school transportation for 85 non-Syrian students (54% female) by providing transportation fees. In addition, 160 non-Syrian and Jordanian students (52% female; 77% non-Syrian (Sudanese, Somali, Yemini, Iraqi); 23% Jordanian) in Grades 8 to 12 benefitted from homework support classes in English, Maths and Arabic. Furthermore, 132 children (55% female; 73% Syrian; 27% Jordanian) in 8 governorates with mild to moderate disabilities received home-based early intervention services.
- In November, UNICEF supported 47,331 children (54% female) in Makani Centres with in-person Learning Support Services (LSS). In addition, UNICEF supported the transportation of 2,866 students (51% female) from Informal Tented Settlements (ITSs) to school.
- UNICEF continued to provide access to education for vulnerable children and adolescents through direct support for 2,567 children with disabilities (52% female; 57% in camps) across 63 schools in partnership with Mercy Corps,

- as well as for 5,286 children and adolescents (46% female; 17% in camps) enrolled in NFE in partnership with Questscope, MECI and Relief International.
- In November, in refugee camps, UNICEF provided internet data packages for 654 NFE students (54% female) and 50 teachers and NFE facilitators (48% female) to support continued learning during COVID-19. In addition, UNICEF continued to provide operational support to 54 schools and 11 Kindergartens in camps, including the establishment of an attendance monitoring system.
- In partnership with UNICEF, the Queen Rania Teacher Academy (QRTA) completed Early Grade Literacy Training for 126 (71% female) Syrian Assistant Teachers (SATs) in Azraq refugee camp. The aim of the training being to provide SATs with the opportunity to develop skills needed to support Jordanian teachers in the classroom to develop the foundational literacy skills of early grade students (KG2 to Grade 2) and thus improve overall teaching quality. To further support, in November, UNICEF distributed 2,000 story book packages to schools in Azraq and Za'atari refugee camps.
- SATs continued to support the implementation of UNICEF's School Identity Project, by facilitating lessons with students to develop school logos. The objective of the lessons is to promote school identity and a sense of belonging in schools in Azraq and Za'atari refugee camps.



FOOD SECURITY

- WFP provided food assistance to around 466,000 particularly vulnerable refugees residing in camps and host communities in the form of cash-based transfers. Most refugee beneficiaries are from Syria, with a minority from Iraq, Yemen, Sudan, and Somalia. In camps, special in-kind assistance is provided to refugees in special areas and under COVID-19 quarantine.
- WFP completed the verification exercise for its current refugee beneficiaries in communities using IRIS scanners located in the post offices or at WFP help desks around the country. Overall, 99% of the eligible refugees have been successfully validated, and WFP is following up on the remaining 1% of the caseload. The verification will end in December.
- During the month of November, final results of the pending appeals have been analysed and communicated to the beneficiaries.



HEALTH

- The analysis of the 'Health Access and Utilisation Survey' (HAUS) has been completed by 'Headway' and the UNHCR Health unit team. The findings of the HAUS will be presented to UNHCR SMT and later to the humanitarian health sector and JHDPF (Jordan Health Development Partners' Forum).
- The design of the 'Policy Manual' on refugee eligibility to public health facilities has been finalized and endorsed by the Ministry of Health (MOH). The workshop was organized by MOH and funded by the Embassy of Canada to orient the health care providers from 18 different health governorates across Jordan on the new 'Policy Manual'.

Za'atari camp:

- In November, 196 COVID-19 positive cases were identified in the camp. The positivity rate has grown since week 45, number of reported cases has significantly increased, and the epidemiological curve is moving upward since mid-August.

Azraq camp:

- November saw a significant increase of COVID-19 positive cases which reached 56 (in comparison to 42 reported in October). The samples are being collected at the visitors' gate, at the treatment centre, randomly through the MoH surveillance team and at all PHCCs across the camp.



LIVELIHOODS

- According to MoPIC, progress of issuance of Work Permits for Syrians has reached more than 270,000 permits issued since 2016.

Beneficiaries	Total work permits issued		Percentage of work permits issued (%)	
	Jan'16 - Nov'21	in Nov'21	Jan'16 - Nov'21	in Nov'21
Male	255,107	50,392	94.0	90.78
Female	16,080	5,117	5.93	9.22
Total	271,187	55,509	100	100

- Importantly, in November the General Federation of Jordan Trade Unions issued 27,132 flexible work permits that allow refugees moving between similar jobs in the same sector without the need to apply for another permit, without being tied to a particular employer or work in a specific Governorate. The General Federation of Jordan Trade Unions in this case replaces the employer, which gives the Syrian workers freedom of movement between different establishments in the same sector. In addition, under the new scheme, which was launched in July 2021, Syrian refugees can hold work permits in all sectors which are open to non-Jordanian nationals, namely: service and sales workers, craft and related trade workers, skilled agricultural, forestry and fishery workers, elementary occupations and plant and machine workers. The fee for issuing a flexible work permit is JOD 60 including two months 'subscriptions for all sectors except for the agricultural sector (JOD 47). The worker will then continue to pay the monthly subscriptions - online.
- Significant economic challenges for the refugees remain. With an unemployment rate of 23% among Jordanians, many refugees who hold work permits are still struggling to find jobs and support their families.
- The Livelihoods WG meeting granted a floor to the partners' overview of 2021 and of 2022 aspirations. Particularly, the Home-Based Businesses Taskforce, Graduation Approach Coordination and Advocacy Taskforce in Jordan, Vocational Training Taskforce, Za'atari Camp Basic Needs and LH Working group, Azraq Camp Basic Needs and LH Working group, Irbid sub-working group, Livelihoods Sector Gender Focal Points, WVI and IRC were engaged in intensive discussion and exchange of ideas.



PROTECTION

- On the occasion of the '16 Days of Activism against GBV', the GBV SWG launched an event on November with over 300 planned activities: <https://data2.unhcr.org/en/documents/details/89880>. The theme of 2021 focuses on the elimination of controlling behaviors and denial of resources, services and opportunities to ensure that women have access to resources and power to thrive in their life and in their community, leading the change they want. The activities have been based with reference to the opinions of the communities generated through focus group discussions.



SHELTER

- IOCC is finalizing the 'Cash for Rent' project which targeted 55 households in Amman governorate. Additionally, and despite of the multiple delays experienced in securing final referrals from MOSD, the IOCC is looking to secure more funding for cash for rent in 2022.
- In November, ICMC finalized setting up of four ICMC units. 45 'Cash for Rent' assistances in five governorates (Ajloun, Mafraq, Irbid, Jerash, Zarqa) were successfully distributed.

- Through the internal strategy revision, NRC is currently building up a long-term four years' plan which includes 'Shelter' as a critical component.



- In November, UNICEF continued the provision of WASH services to all 122,789 refugees in three camps (Za'atari, Azraq and King Abdullah Park).
- On 19 November, the World Toilet Day was celebrated in Za'atari and Azraq camps in the community and Makani centres, including awareness various sessions, community activities and events.

Za'atari camp:

- Through the camp-wide distribution which started on 28 November UNICEF provided 148,386 soap bars and 8,321 small hygiene kits to all camp residents. Also, 957 family hygiene kits and 957 hand sanitizers were distributed to families with 5+ and 9+ family members respectively. Additional 261 soap bars were distributed to 126 families in the transit area reaching 261 individuals. Distributions for the self-isolated families were still on hold.
- The water demand in November decreased further as UNICEF maintained an aggregate supply of clean and safe water of around 3,800 m³ per day. As a result, external water trucking was reduced by another 5,000 m³ for the month to around 685 m³ per day, representing around 22 % of the total water supply. On average, daily water share per person reached 47,7 liters.

Azraq camp:

- A total of 106 cleaning kits, 88 hand sanitizers, 69 hygiene kits and 124 jerry cans were distributed among 1,637 beneficiaries, including 981 children, to reach the most vulnerable families. During the month of November, UNICEF's partners in the camp continued disseminating messages in relation to COVID-19, as all the 763 Lead Mothers, 713 WASH community and plot representatives and 130 Youth community representatives were reached with direct messages.

III. Contacts and links

- Susana BOUDON, Inter-Sector Coordinator: boudon@unhcr.org +962(0)792561198
- Jordan Refugee Response portal page at <https://data2.unhcr.org/en/working-group/251?sv=4&geo=36>