

# Protection Working Group Jordan

Date: 1<sup>st</sup> of February 2022, Teams online meeting

Agencies present: AAH, AICS, Action Aid, ARDD, Care, DRC, ECHO, Generations for Peace, Good Neighbours Jordan, HI, ICMC, IFH/NHF, INTERSOS, IMC, IOCC, JOHUD, JRF, Lutheran World, MPDL, Reclaim Childhood, IRAP, Save the Children, TDH-Italy, UNDP, UNHCR, UNFPA, UNICEF

## AGENDA:

- Brief from the Co-Chairs
- Review of PWG Workplan
- Partners' projects for 2022
- Updates from the sub-working groups and task forces
- Coordination updates
- AOB

Agenda item	Discussion points	Follow up action and focal point
<b>Brief from the Co-Chairs</b>	<ul style="list-style-type: none"> <li>- Welcoming participants and provide a brief on the agenda and housekeeping rules.</li> </ul>	<ul style="list-style-type: none"> <li>- <b>MoM:</b> <a href="http://data2.unhcr.org/en/workin-g-group/50?sv=4&amp;geo=36">http://data2.unhcr.org/en/workin-g-group/50?sv=4&amp;geo=36</a></li> </ul>
<b>Review of PWG Workplan</b>	<ul style="list-style-type: none"> <li>- PWG workplan was shared with members to review it and discuss and inputs and feedback during the meeting.</li> <li>- On strengthening coordination:</li> <li>- There is a need to include minority nationalities, also to develop protection mainstreaming survey for refugees (including Syrian, Iraqi, Yemeni, Sudanese, Somali, and other minority nationalities).</li> <li>- Advocate for including and continuing desk review, add to disabilities minority nationalities to keep their needs.</li> <li>- Information management/ monitoring and reporting:</li> <li>- Closely coordinate with CPIMS and GBVIMS (work together with CP SWG and GBV SWG).</li> <li>- To add child functioning module for children and this needs to be coordinated with CP SWG.</li> <li>- Capacity building:</li> <li>- To specify trainings for staff and not only IBVs/PoCs.</li> <li>- Inclusion of persons with disabilities in Protection/GBV programming (coordinate with DATE, and GBV SWG).</li> </ul>	<ul style="list-style-type: none"> <li>- <b>Workplan will be shared with the PWG once finalized</b></li> <li>- <b>Before any endorsement, to check with CP and GBV SWGs regarding areas related to Child Protection and Gender</b></li> </ul>



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	<ul style="list-style-type: none"> <li>- Safe referral, and national SoPs for CP, to highlight this in capacity building section and action to be taken by CP SWG. For GBV SWG, this is already included in the workplan.</li> <li>- Suggestion to add a row that shows the targeted audience, this will avoid confusion and will be easier when disseminating the calendar.</li> <li>- Community based approach:</li> <li>- Many partners are working on community-based approach, so it was important to include them.</li> <li>- Strengthening community's capacities of reporting on child abuse. This needs to be communicated with CP SWG.</li> <li>- The Workplan is efficient, and it is a 2-year plan, sub sectors and partners will work on this together.</li> </ul>	<p><b>Based Violence</b></p>
<p><b>Partners' projects for 2022</b></p>	<ul style="list-style-type: none"> <li>- <b>ARDD:</b> In 2022, ARDD will continue providing pro bono legal services for all nationalities under its partnership project with UNHCR for both urban and camps. Including the birth &amp; death certificate issuance. ARDD continues its other development projects that aim to empower youth, women, and children around the kingdom, e.g., Determine Project funded by RDPP one of the livelihood projects. Empowering Each Other project funded by UN Women one of the gender projects and others. ARDD continues its local and int'l advocacy efforts through focusing on studies and research under the AlNahda Centre one of ARDD's arms check the website <a href="http://www.ardd-jo.org">www.ardd-jo.org</a> – Al Nahda Centre. And through its media influence e.g. Huna Sotak website under ARDD's management <a href="https://hunasotak.com">https://hunasotak.com</a></li> <li>- <b>DRC:</b> in partnership with JRF and HI, DRC is starting a new FCDO-funded protection project. The project aims to strengthen capacity of refugees and vulnerable Jordanians, communities, and local and national systems to prevent, respond to, and recover from immediate and longer-term protection risks. The project will be implemented in East Amman, Irbid, Mafraq, Ma'an, Aqaba and Azraq refugee camp and includes case management (CP, GBV and protection case management including cash for protection), individual PSS counselling, GBV and CP prevention programming, JRF's Family and Child Helpline, HI activities for persons with disabilities and their families including Early Intervention and rehab services, and capacity building for CBOs and FPD. DRC, in partnership with JHCO, is starting a new DANIDA-funded protection project that aims to reduce GBV and CP risks.</li> </ul> <p>In partnership with IFH and Aydoun CBO, is starting a new DANIDA-funded protection project that aims to address critical protection gaps through integrated protection and economic recovery solutions. The project will be implemented in Irbid, Mafraq and Azraq refugee camp. Activities include case management (GBV and protection case management including cash for protection), legal aid, and structured group PSS services. DRC continues work on two BPRM-funded projects, the first in partnership with ARDD, JRF and CBOs in East Amman, Ma'an, Karak and Mafraq, providing integrated protection and economic recovery services including case management (with cash for</p>	



	<p>protection), individual PSS counselling, structured group PSS and legal services. DRC is also working under BPRM funding to generate evidence on Gender-based Violence-Economic Recovery (GBV-EcRec) integrated programming to support the humanitarian community with evidence-based program models that effectively advance economic empowerment of GBV survivors. DRC also continues an Art Therapy project for children in Azraq refugee camp funded by King Frederik Foundation, and the Novo Nordisk Foundation-funded RYSE consortium project which focuses on civic engagement and economic empowerment through the graduation approach in Azraq refugee camp, East Amman, Karak and Madaba.</p> <ul style="list-style-type: none"><li>- <b>ICMC:</b> For BPRM funded program 2021-2022, since September 2021 ICMC's community-based protection response, which includes youth empowerment, positive parenting courses, and intergenerational groups, has supported 1,458 individuals, with an aim to improve participants inter-personal skills and build their resilience, seeing positive impacts beyond the program period. Psychosocial support, delivered by ICMC's experienced counselling team, has allowed 59 vulnerable children and adults thus far to process and overcome past traumas, including healing from abuse and neglect, and to develop positive coping mechanisms that can help transform their lives for the better. The child-friendly activities have enabled 2,115 children, including siblings and neighbours, together with their caregivers to access developmentally appropriate learning opportunities, enhancing their own psychosocial well-being, self-protection, and reducing social isolation. Within the GBV response, 29 men and boys' capacity to respond to gendered protection risks in their communities has been strengthened, and 46 young women survivors and girls at risk of child marriage have been supported to break generational cycles of this harmful practice. Through the local community communities, 21 influential individuals are being trained by ICMC's protection team to act as change-makers in their families, neighbourhoods, and local governorates. Education for adults, specifically the Arabic and English literacy courses have engaged 238 men and women to develop essential skills for their own agency. The financial barriers to education for 1,018 children have also been mitigated through distribution of educational recreational kits. ICMC will continue to provide community-based protection response for all refugees and vulnerable Jordanians in Mafraq, Zarqa, Irbid, Jerash and Ajloun.</li><li>- <b>NCFA:</b> As part of the cooperation between NCFA &amp; UNFPA and continuation in implementing the joint project 2021, NCFA &amp; UNFPA will continue the implementation of the activities of the national priorities matrix plan to strengthen the protection system gender-based violence, family violence and child protection, which was prepared by the NCFA &amp; UNFPA and approved by the Council of Ministers as a national executive plan for the years 2021-2023. During 2021, and in cooperation with the United Nations Population Fund, the Council conducted an evaluation study for elderly care homes, the</li></ul>	
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	<p>study came up with several challenges facing the work of these homes, and necessary recommendations were made to improve their performance in line with the instructions of MoSD and other official supervisory bodies. Child marriage (CM) project is mainly based on the National Plan to reduce CM, which was prepared by the Higher Population Council and partners, this included a set of preventive and remedial recommendations to reduce this phenomenon and its effects on Jordanian society, which were classified into three levels: short, medium, and long term.</p> <p>SOPs manual for all services providers to deal with cases of gender-based violence domestic violence and Child Protection.</p> <p>Project Description:</p> <p>Based on the outcomes of the second phase of the project (2021) and believing in the role of (MOI) and other relevant partners (MOSD, FPJD, MOH, MOE. Etc, the minister of (MOI) indicated the necessity of sustaining training to cover all workers in the governorates, and the need to generalize training on the manual for all employees of (MOI). As a continuation of the second phase of the project implemented by the NCFA in partnership with UNHCR in 2021, NCFA plans to continue in 2022 to expand the capacity building of the MOI staff and through holding training courses for staff from all governorates on the operational manual who are dealing with gender-based violence, domestic violence, and child protection cases.</p> <p>Activate and ensure the effectiveness of the implementation of the alternatives to detention and non-custodial measures: based on Juvenile Law No. 32 of 2014 instructs an alternative to detention under Article 24 of the law. To activate this article and put it into practice, this matter requires constructing a framework with documentation of specific procedure (SOPs) and to be approved by institutions working in the juvenile sector. In addition, NCFA &amp; UNHCR will work together to conduct a brief situation analysis for Custodial Measure implantation at the of MOSD, FPJD, Juvenile Court judges and judges with the responsibility to execute court orders and all institutions involved in the implementation of custodial measures. Refugee Families in Jordan Situation Report 2022: the National Council for Family Affairs, with the cooperation and support of UNHCR, has prepared a report describing the refugee families in Jordan for the first year of 2018. NCFA and UNHCR used an exploratory quantitative approach to survey refugee families in Jordan. The purposes of the survey were to update and describe the conditions of refugee families and investigate their demographic, social, economic, cultural, educational, health, marriage and housing characteristics, and other characteristics related to displacement. "Provide technical support to the national Child labor committee and ensure coordinated multi-sectoral services for child labor cases as per national SOPs.</p> <p>"الإطار الوطني للحد من عمل الأطفال". "Provide technical support to concerned national institutions (MOH, MOE, FPDJPD) to ensure the implementation of the Nationals SOPs to respond to the CP and GBV cases.</p>	
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	<p>"Provide support to strengthen the capacity of concerned staff from Juvenile Police Department, MOSD, and juvenile Judges on the juvenile manual and training package and ensure coordination of efforts between all National Juvenile Committee members.</p> <ul style="list-style-type: none"><li>- <b>JOHUD:</b> Inclusion component through Azem project that includes medical assistive devices such as wheelchairs, commode chairs, crutches, hearing and visual aids, and orthosis. Rehabilitation services including physiotherapy, occupational therapy, and speech therapy. Physiotherapy sessions and early intervention program sessions in Hashmi Shamali centre. In-home care and shelter service for older people. Psycho-social support activities include group and individual counselling, parental care, and elderly club. Celebrating the events include the International Day of People with disabilities, Week of Child with disability, International Day of older people, in addition to reviving the World Refugee Day. Protection component: Community Support Committees (CSCs) and it will focus on community Engagement Activities. Building Capacity for CSC members and staff. Women Empowerment through implementing activities to empower women and equip them with necessary skills by providing various trainings and forums. Education component: access to Education for Non- Syrian students through providing School fees and Educational Kits, Homework support classes, Cash for school Transportation, and Advocacy for non-Syrian children. The Connected Learning Hub through Outreach Campaigns, Kolibri Platform, and Complementary Activities.</li><li>- <b>Humanity &amp; Inclusion:</b> a network from volunteers on rehabilitation services. Inclusive livelihood services in Amman and Zarqa. Project on inclusive education and enrolment of children in KG 1 and KG 2.</li><li>- <b>JRF</b> will continue, with the support of UNHCR, UNCIEF and OCHA. Providing Case Management and PSS services in different locations also JRF Helpline is operated. Offering prevention activities covering GBV and CP topics through communities' committees who been training and supervises to cover various of topics based on the target audience also the committee interest such as parenting, Child Marriage, online sexual exploitation .... etc. Makani will continue providing services during 2022. Offering Capacity Building trainings for frontline and specialized workers such as Safe referral, Case Management training, CP interview technic, SOPs and Self Care. JRF will post several awareness videos as part of the second media Campaign for Online Sexual Exploitation that was launched recently.</li><li>- <b>Good neighbours:</b> GNI Jordan continues its socio-economic empowerment for women and youth over 18, including women with disabilities in East Amman, as a complementary project under a livelihood project in 2021. Targeted women will be supported with</li></ul>	
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	<p>grants to start micro-businesses to improve their dignified livelihoods. The major update is the piloting of a community development project in Ruwaished District, Mafraq Governorate. According to the Participatory Appraisal Process results for the targeted area and the HH needs assessment conducted between November and December 2021. GNI Jordan Intervention will begin a five-year community development project under the Protection sector, cross-cutting with other sectors (Education, Wash, Basic needs).</p> <ul style="list-style-type: none"><li>- <b>CVT:</b> no measure updates, same activities in CVT and criteria, and still accepting referrals from partners and providing transportation.</li><li>- <b>Reclaim Childhood:</b> help young girls to participate in sports, trained them on soccer, frisbee and basketball, <i>Kudrati</i> program to help girls building leadership.</li><li>- <b>Generations for Peace:</b> continue supporting youth and building capacity on Child Protection issues. Focus on CP and GBV, creating 10 safe places with the Ministry of Youth. The idea came through community need assessment by youth. Continue working with the Ministry of Youth on supporting CP activities.</li><li>- <b>IRAP:</b> The International Refugee Assistance Project- Jordan (IRAP) continues to provide Legal Assistance to displaced people from across Jordan, who seek legal support with relocation to another country via resettlement and/or complementary pathways. We do not practice Jordanian law, rather we are immigration attorneys from receiving countries. We are the co-chair of the JIF- One Refugee Approach Working Group, and the co-chair for the UN coordinated MENA Contact Group for Complimentary Pathways. We welcome individual referrals from NGO partners, and open to receiving communication from those interested in joining the ORAWG or the MCGCP.</li><li>- <b>IMC:</b> will continue the child protection case management services and PSS covering all governorates in Jordan for 2022, for the alternative care component, in 2022 there will be replication of this activity in urban as well, community committees, outreach officer and para case workers will support the identification and follow up on the alternative care options as foster and mentorship care. IMC conducted a training for FPD and MOSD on the 16th and 17th of January 2022, the training was about the communication techniques with children Basic Case Management steps and principles. The training had interactive modality role plays, exercises, and open discussions. There will be another round will take place in February for FPD/MOSD for south as well. IMC will continue strengthening the capacity of governmental organizations (MOSD, FPD and MOE) and CBOs during 2022. IMC and FPD are finalizing a brochure and video to raise the community</li></ul>	
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	<p>awareness on the protection services both organizations provide, these communication materials as well as introduce the main principles like confidentiality for both organizations while providing protection services and the type of collaboration between IMC and FPD for children in need for protection. Hopefully this material will be ready to be used as part of awareness and identification of cases during February 2022.</p> <ul style="list-style-type: none"><li>- <b>ActionAid Arab Region (AAAR):</b> ActionAid has been present in the Arab Region since the mid 2000's implementing programmes focusing predominantly on young people. With reference to our Strategy, AAAR is mainly focusing on the following programme priorities: • Youth Civic and Political Participation • Women's Rights • Humanitarian • Climate Justice Youth Civic and Political Participation: The programmes under this thematic area focus on empowerment of young people (especially young women) to engage in local and national civic and political processes and to support young people in having strong and constructive voices to engage on matters concerning their lives. AAAR has supported local partners in the establishments of Youth Hubs and Global Platforms, which are youth-led physical safe spaces, where young people meet, plan, organize, participate in youth-led events and trainings such as Youth Leadership, Youth participation in civic and policy processes, Youth Organizing and Campaigning, Youth-led community actions, climate change etc. In addition to the trainings / empowerment processes, AAAR (through our local partners, Youth Hubs and Global Platforms) supports the young people in the design and implementation of youth-led initiatives, which could be various campaigns, civic debates/events, cultural events and climate change awareness and other community out-reach activities. A key integrated component is to foster the relations and collaborations between youth at national, regional, and international level – to support the sense of global citizenry. AAAR Women Rights programs: AAAR has just finalized a larger Women Rights project under this thematic area, which aimed at strengthening the participation of women and girls and their CBOs in local and national development processes in Jordan. AAAR focus on building feminist leadership of young women and men to combat violence against women and girls in public spaces in the local areas. AAAR has designed and implemented a replicable model of engaging feminist leadership to effect change, in particular regards creating safe public spaces for women. AAAR HUM Program: The HUM programs are aiming at addressing structural causes of violence against women and girls, as well as strengthen and securing women's economic justice by engaging local communities and partners involved in protracted crises to ensure a long term and sustainable impact. The HUM program focuses on building the resilience of women through strengthening women's leadership and protection in humanitarian response and to provide economic/entrepreneurial opportunities etc. A key issue in our</li></ul>	
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	<p>HUM program is the role of young people in humanitarian actions. This includes empowerment of young people's role to understand, navigate and influence relevant humanitarian actors. It also focuses on empowering young people to play a key role in emergency preparedness matters and to take appropriate actions when required. Climate Justice: This is a new programmatic area for AAAR, which (through our local climate partners/NO/CBOs and social movements) focus on raising awareness for young people on effects related to climate change and to AAAR – Programmes Summary foster youth's active participation with local and national governments to influence governmental climate action plans and policy frameworks. Furthermore, there is also a strong focus on holding local and national governments in the region accountable to ensure that government climate actions are implemented. Geographical coverage across programme areas: AAAR is working in the following countries: - Jordan - Lebanon - Syria - Tunisia (youth pilot project) - Yemen (pilot youth HUM project, starting 1st January 2022).</p> <ul style="list-style-type: none"><li>- <b>INTERSOS</b> Lubna: continue with protection programs focusing on 6 governorates and provide GBV case management, legal counselling for GBV survivors. As for prevention measures, INTERSOS is working with local entities. 6 community-based committees were initiated focusing on different topics.</li><li>- <b>IOCC</b>: new project funded by the Bureau of Population: IOCC in partnership with the Institute of Family Health (IFH) has opened a new clinic in the south in Karak to continue providing services for people with disabilities (PWDs) and their caregivers. This project has started two years ago when IOCC and IFH provided rehabilitation services (such as OT, Speech, Special Education, and PSS that include individual group sessions and peer counselling) in addition to a hearing and vision clinic in Amman, Zarqa, Russeifa, and Irbid. For the following year and a half, IOCC was able to offer PT services to all these sites, as well as Karak city. Other project services are providing hearing aids, eyeglasses, and low vision devices, specialized diagnosis for disability, workshops on inclusive education, awareness sessions about disability, and peer counselling sessions. The project is accepting referrals for all nationalities and all age ranges for PWDs and their caregivers. Other actors can share referrals to this email: <a href="mailto:lkhalaf@iocc.org">lkhalaf@iocc.org</a></li><li>- <b>LWF</b>: LWF Jordan team (camp and urban) will continue working on Child Marriage, Child assessment, consular, and referrals in the 3 main areas (ZC, Zarqa, and Irbid). LWF will have unconditional cash distribution for the Zarqa area and will continue producing the face masks and baby kits in ZC. LWF is looking for a protection specialist, for more information visit the following link:</li></ul>	
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<p><b>Updates from the sub-working groups and task forces</b></p>	<ul style="list-style-type: none"> <li>- <b>Child Protection SWG (CP):</b> The CP-SWG started the year with our first in person event (The January meeting); with 42 individuals representing 35 different UN agencies, INGOs, NGOs, committees, and government. The CP-SWG will alternate between Arabic and English every month, to allow for more engagement with national counterparts and stakeholders. The structure of the meeting now includes a dedicated section any member who wishes to present their work to the working group. The CP-SWG engaged in the Gap Analysis exercise; where 6 facilitators from various local and international partners led the group in a series of discussions and reflections on the most pressing topics and areas directly engages with or cross references child protection. It is expected that the results from this gap analysis will be released by the end of February. The CP-SWG referral pathways update was discussed. The CP-SWG work plan for 2022 will be the topic of the next meeting in February.</li> <li>- <b>Disability and Age Task Force (DATF):</b> Key achievements in 2021, DATF worked to mainstream disability and age, enhance the capacity of humanitarian and development staff on disability and age inclusion, improve safe referrals and coordination and information sharing. 10 capacity building training sessions were provided to 180 attendees on topics related to disability and age inclusion, data protection, disability and forced displacement, etc. Trainings were delivered by Humanity &amp; Inclusion, HelpAge International, the Higher Council for the Rights of Persons with Disabilities and UNHCR. The DATF organized an online workshop to enhance referrals and build the capacity of case workers on data protection and communication with persons with disabilities.</li> </ul>	<p>-</p>



	<p>The Washington Group Questions were included in the Vulnerability Assessment Framework population study with the addition of a question on depression to assess the psycho-social situation of refugees, particularly with the effects of the pandemic.</p> <p>Joint activities on World Refugee Day and the International Day of Persons with Disabilities.</p> <p>Key priorities in 2022: increase engagement of organizations of persons with disabilities and disability actors in the DATF and the refugee response. Planning a workshop in the first quarter of the year. Gap analysis of services available to persons with disabilities and older people. Continue building the capacity of humanitarian and development staff on disability and age. Support the work of the DATF sector focal points. Organize joint awareness raising activities on disability and age inclusion. Enhance disability data.</p> <ul style="list-style-type: none"> <li>- <b>Cash for Protection (CfP):</b> Online capacity building training sessions provided on topics related to cash, protection and monitoring of cash-voucher assistance in collaboration with CaLP UNHCR CBI unit. CfP TF drafted the guidelines on Cash for Protection Programming in Jordan endorsed by the PWG members to be used among organizations with Cash for Protection programs. CfP TF updated the 4ws for the year of 2021 and will ask for 2022 update. CfP TF reviewed the final draft of the CfP SOPs.</li> <li>- <b>Mental health and psychosocial support (MHPSS):</b> camp refugees can access the MoH facilities at the foreigner rate only. Urban: refugees in urban can access the MoH facilities at a noninsured Jordanian rate. Syrians must show a valid ASC &amp; MOI card while non-Syrians must show valid ASC. However, a waiver granted expired ASC until June 2022. Increase number of improperly bailed out seeking NGO support as they have no access at the noninsured rate. Looking at the current information from NGOs working in MHPSS field, the below observation was discussed during the meeting: The highest age group adult is 18-59 followed 5-17 years old. 48% Male and %52 Female. Of the active cases, 79% Syrians, 11% Jordanian,10% others. The highest accumulative number of cases for depression, anxiety, and epilepsy disorders. More protection and MH concerns were reported due to difficult living conditions and livelihood sources, MH and PSS wellbeing deterioration resulted in increased GBV, Protection and serious MH concerns like self-harm and threatening for suicide. Comparing to the previous year we have incline in number of discharged cases by 12.5%. Next meeting will be held on February 16 at 11:00 am.</li> <li>- <b>Irbid CP- GBV SWG:</b> invited the legal service providers in Irbid (ARDD, NRC, IRC, JCLA and Tamkeen) to our platform and briefed the SWG members on the legal support. Invited livelihood service providers</li> </ul>	
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	<p>(ACF, IRC and NRC) and briefed the SWG members on the services that are provided. To support the service delivery, we updated the referral pathway and 4Ws.</p> <p>Conducted GBV safe referral virtual sessions which targeted more than 100 non SGBV staff.</p> <p>GBV risk assessment in Irbid: group members are engaged actively in GBV risk assessment which was carried out in Irbid and Al-Ramtha by IOM on behalf of the GBV SWG. Irbid CP GBV SWG had an active and role in conducting the FGD, the final risk assessment report is available on UNHCR data portal.</p> <p>Joint virtual activities: commemorate international women day, (UNHCR, NHF and IRC) presented some activities during the event.</p> <p>On behalf of GBVIMS, AWO Presented their 2020 Annual Report GBVIMS. ILO Presented their project on Migrant Workers, Better Work in partnership with ILO &amp; IFC, to improve work conditions especially in the Clothing Sector.</p> <p>Irbid coordination working group ICWG: support the service delivery, updated the matrix. Invited WFP who shared update on the retargeting exercise. Had Several discussions with the group members to enhance the referral mechanism.</p> <p>Irbid Disability and Age task force was established in Feb 2021 to enhance the coordination among the disability services providers in Irbid. The task force prepared matrix for the services in Irbid. In coordination with the task force and JOHUD, ICMC implemented vocational training for the disability in Irbid. NRC provided a mobility aid service and installing some aid tools in the houses. NHF started implementing services for disabilities in Irbid, providing visual and hearing aids and physiotherapy. The task force discussed the gaps like the lack of special education services and autism services in Irbid. Also no one is providing diapers for elderly in urban.</p> <p>Irbid livelihood SWG was established in Sep 2021, and in process to draft the ToR and matrix including the government entities. Planning to share weekly newsletter on the work opportunities, education opportunities, vocational training and legal update related to livelihood sector.</p> <ul style="list-style-type: none"> <li>- <b>Zatari camp:</b> combining Protection WG with GBV and CP SWGs to be more efficient. Reviewed achievements and challenges from last year and focusing on plans for this year. More comprehensive approach is needed. Focus more on prevention efforts. Regular meetings last Monday of each month. Inter-Agency inter sectoral CM discussion in the camp. Desk review of FGDs with refugees. Consultations on national level with GBV, CP and Protection WGs. CoC and PSEA related issues. Anti-fraud mechanisms.</li> <li>- <b>Azraq and EJC camps:</b> monthly Protection coordination meetings taking place in EJC. SRAD and ERC are attending. GBV Safe Referral for non GBV staff in EJC. Two training sessions during the first quarter of</li> </ul>	
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	<p>2022: 14<sup>th</sup> of February for National staff, and 15<sup>th</sup> of February for IBVs. Planning for PSEA trainings in EJC.</p> <p>In Azraq, PWG is identifying the achievements and challenges for 2021. Updating our strategy and work plan. Azraq PWG updated their Matrix and shared it with partners. The co-chair is currently Suha Abdul Qader, she is replacing Rozana temporarily. The first Inter-Agency Community Representatives meeting in V05 took place yesterday.</p> <ul style="list-style-type: none"> <li>- <b>Returns:</b> Since Oct 2018, around 43,700 individuals have crossed back to Syria. To date, in 2021, 6,217 individuals have made the journey. Overall, we continue to see the same patterns where spontaneous returns remain low. On average, we see approximately 14 individuals per day since November 2021 and between 400-600 per month crossing the border into Syria. The team observed on average between 2 and 5 Unaccompanied and Separated Children per month, which we refer to our Child Protection colleagues.</li> </ul> <p>Return team activities: the Info sessions resumed since last week. These sessions are intended to explain the returns process to refugees independently seeking to return home and answer any question they may have. The team planned 2 info sessions per week until end of March (max 15 participants per sessions including UNHCR staff). UNHCR continues its presence at the Jaber Border twice a week to monitor refugees returning to Syria and providing counselling, disseminating information, and working to resolve issues that arise during return process. The entry and exit procedures remain the same. However, the working hours at the borders are now from 8 am to 6 pm. Regional Perception and Intention Survey is under preparation (Iraq, Lebanon, Egypt, and Jordan). For Jordan, we are aiming to collect data beginning of February. Once the data collected and shared with MENA colleagues, a data analysis report will be produced, which we will share in due time. For 2022, our usual activities will remain. We will continue to work closely with both NRC and IOM on return-related issues and hope to strengthen our collaboration throughout the year. Will also aim to conduct another Intention Survey at the country level around September.</p>	
<p><b>Coordination updates</b></p>	<ul style="list-style-type: none"> <li>- Inter-Sector Coordinator is following with MoPIC on the JRP updates. Agencies are advised to look into their strategies and gaps, to keep a strategic planning.</li> </ul>	
<p><b>AOB</b></p>	<p>N/A</p>	